

ServiceNow.CIS-RCI.v2026-01-26.q76

Exam Code:	CIS-RCI
Exam Name:	Certified Implementation Specialist - Risk and Compliance
Certification Provider:	ServiceNow
Free Question Number:	76
Version:	v2026-01-26
# of views:	102
# of Questions views:	760
https://www.freecram.net/torrent/ServiceNow.CIS-RCI.v2026-01-26.q76.html	

NEW QUESTION: 1

Which of the following extends from items?

- A. Citation
- B. Controls
- C. Issue
- D. Policy

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 2

What additional capabilities does the Advanced Audit application provide?

Choose 2 answers

- A. Resource plans
- B. Cost plans
- C. WBS structure
- D. Auto generate of audit tasks
- E. Observation management

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 3

What are some characteristics of the ServiceNow Store? (Choose four.)

- A. Some applications are certified by ServiceNow
- B. All applications are certified by ServiceNow
- C. Applications may be developed by ServiceNow Technology Partners
- D. It houses both paid and free applications and integrations
- E. Applications are built on the ServiceNow platform
- F. Applications are certified by other developers

Answer: A,C,D,E ([LEAVE A REPLY](#))

Reference: <https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/data-sheet/ds-servicenow-store.pdf>

NEW QUESTION: 4

An external audit team needs to view all of your published policies and controls? Which role can you give the team members?

- A. sn_compliance_user
- B. sn_audit.external_auditor
- C. sn_risk_user
- D. sn_audit_manager

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 5

Which table stored the links from Entity to Entity Types?

- A. [sn_compliance_m2m_profile_profile_type]
- B. [sn_compliance_m2m_policy_profile]
- C. [sn_risk_m2m_risk_profile]
- D. [sn_grc_m2m_profile_profile_type]

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

What is a risk register?

- A. Repository for all unidentified risks
- B. Repository for all identified risks
- C. Repository for risk frameworks
- D. Repository for risk statements
- E. Repository for risk criteria

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 7

Entities can belong 10 more than one of this classification. What is the classification?

- A. Entity types
- B. Entity classes
- C. Departments
- D. information objects

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 8

Critical parts of a successful GRC implementation are understanding the customers current: (Choose three.)

- A. Audit failures
- B. Data breaches
- C. Regulatory requirements
- D. GRC processes
- E. Risk and Compliance personas

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 9

Common controls from UCF import into which table in ServiceNow?

- A. sn_compliance_policy
- B. sn_compliance_policy_exception
- C. sn_compliance_policy_statement
- D. sn_compliance_authority_document

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 10

Control indicators may be triggered or scheduled in which state?

- A. Retired
- B. Monitor
- C. Review
- D. Attest
- E. Draft

Answer: ([SHOW ANSWER](#))

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-risk/task/t_CreateRisk.html

NEW QUESTION: 11

Which roles does ServiceNow advise against assigning directly to a group or user?

Choose 2 answers

- A. sn_grc_bus_user_lite
- B. sn_grc.reader
- C. sn_grc.user
- D. sn_grc.business_user

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 12

Which indicator type uses platform automation to collect records for continuous monitoring?

- A. Scripted
- B. Automate
- C. Manual
- D. Basic

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 13

What ensures that every time you create an Entity from a specific table, the Class of the Entity is set according to the rule?

- A. Entity class rules
- B. Entity type rules
- C. Entity business rules
- D. Entity class assignment

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

Which table stored the links from Entity to Entity Types?

- A. [sn_risk_m2m_risk_profile]
- B. [sn_compliance_m2m_profile_profile_type]
- C. [sn_grc_m2m_profile_profile_type]
- D. [sn_compliance_m2m_policy_profile]

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 15

In which state can reviewers either send the Policy back to draft or forward it by requesting approval?

- A. Retired
- B. Published
- C. Awaiting Approval
- D. Review

Answer: ([SHOW ANSWER](#))

Reference: <https://community.servicenow.com/swp?>

[id=community_question&sys_id=0b504fa1db98dbc01dcaf3231f9619a2&view_source=searchResult](https://community.servicenow.com/swp?id=community_question&sys_id=0b504fa1db98dbc01dcaf3231f9619a2&view_source=searchResult)

NEW QUESTION: 16

What are the risk response options available when responding on an advanced risk assessment?

Choose 2 answers

- A. Required to create a mitigation response task
- B. Required to create at least one risk response task
- C. Skipped entirely based on attributes defined in the RAM
- D. Create one or multiple risk response tasks

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 17

The Risk Scoring values are entered on the Risk Statement. What records inherits the values from the Risk Statement?

- A. Risk Response Issue
- B. Risk Criteria Matrix
- C. Registered Risk
- D. Risk Framework

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 18

Which of the following extends from Document Table? (Choose two.)

- A. Authority Document
- B. Citation
- C. Control Objective
- D. Policy

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 19

For a particular risk assessment methodology (RAM), the control effectiveness score is calculated based on an individual assessment of controls. What are options for control identification? (Choose three.)

- A. Controls are identified from library and ad-hoc
- B. Controls are identified from library
- C. Controls are identified from related issues
- D. Controls are identified ad-hoc
- E. Controls are identified from indicator results

Answer: A,B,D ([LEAVE A REPLY](#))

NEW QUESTION: 20

As a customer reaches greater GRC maturity, what can we expect to see occurring across their organization?

(Choose three.)

- A. Continuous real-time monitoring of control performance

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- B. Reactive strategies for GRC activities
- C. Cross-functional process automation
- D. Reliance on spreadsheet management for risk reporting
- E. Single Risk and Control frameworks across enterprise available to all stakeholders

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 21

Who can move a Policy record from Review into the next state?

- A. The compliance manager
- B. Any reviewer
- C. The named policy owner
- D. The sys admin

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 22

What actions does an implementer need to take to configure confidentiality?

Choose 3 answers

- A. Review and update master users
- B. configure fields to be included in confidentiality
- C. Review and update inheritance
- D. Review and update allowed users
- E. Configure which tables inherit the confidentiality setting

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

Which of the following records does not have a lifecycle?

- A. Control Objective
- B. Control
- C. Policy Exception
- D. Policy

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 24

What table can assist in identifying all the components of a scoped application?

- A. sys.properties
- B. sys_db_object
- C. sys.app.. module
- D. sys.metadata

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 25

What assessment types can be enabled when configuring a risk assessment methodology (RAM)?

Choose 3 answers a

- A. Control Assessment
- B. inherent Assessment
- C. Residual Assessment
- D. Project Risk Assessment
- E. Application Risk Assessment
- F. Operational Risk Assessment

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

Which scheduled jobs in the GRC: Profiles scope help manage the population of Entity records?

(Choose two.)

- A. GRC Entity and Risk Statement Data Collection
- B. GRC Profile Generation
- C. GRC indicator nightly run
- D. GRC Refresh Risk Scores

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 27

Why would you create Entity classes?

- A. To show relationships between tables or objects you are tracking that doesn't otherwise exist anywhere in ServiceNow
- B. To be assigned to risk statements, which generate risks for every Entity listed in the Entity Class
- C. To be assigned to Control Objectives, which generate Controls for every Entity listed in the Entity class
- D. To show relationships between Entities and Policies and map them directory to Citations

Answer: C ([LEAVE A REPLY](#))

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcccommon/task/t_CreateProfileTypes.html

NEW QUESTION: 28

Entity Types are applied to which types of records? (Choose three.)

- A. Risk
- B. Control
- C. Policy
- D. Risk Statement
- E. Issue
- F. Control Objective

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 29

Which GRC tables extend from the Document table?

Choose 2 answers

- A. Authority Document
- B. Citation
- C. Policy
- D. Control Objective

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 30

What applications other than GRC: Policy and Compliance Management and GRC: Risk Management are part of ServiceNow Governance, Risk, and Compliance (GRC) suite of applications?

Choose 2 answers

- A. Now Assist
- B. Privacy Management
- C. Project Management
- D. Business Continuity Management
- E. Incident Management

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 31

What is the definition of residual risk?

- A. Risk that remains after mitigation actions
- B. Noncompliant controls applied to a risk
- C. Compliant controls applied to a risk
- D. Risk without considering mitigation actions

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 32

What are the terms for level of risk before and after any actions are taken? (Choose two.)

- A. Operational risk
- B. Residual risk
- C. Calculated risk
- D. Digital risk
- E. Inherent risk
- F. Solutioned risk

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 33

Risk criteria typically include definitions of different levels of what? (Choose two.)

- A. Importance
- B. Impact
- C. Likelihood
- D. Criticality
- E. Priority

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 34

Which role(s) has the capability to create Policies? (Choose two.)

- A. Compliance Manager
- B. Compliance admin
- C. Compliance User
- D. Risk Manager

Answer: A,B ([LEAVE A REPLY](#))

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/task/t_DefineAPolicy.html

NEW QUESTION: 35

Control Failure Factor represents the impact of Control Failures on what score?

- A. Inherent
- B. Residual
- C. Total
- D. Calculated

Answer: ([SHOW ANSWER](#))

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-risk/task/t_CreateRisk.html

NEW QUESTION: 36

Who can move a Policy into Review? (Choose two.)

- A. sys admin
- B. policy approver

C. policy reviewer

D. policy owner

Answer: ([SHOW ANSWER](#))

Reference: https://developer.servicenow.com/app.do#!/event/knowledge18/LAB0296/knowledge_18_LAB0296_policy_creation

NEW QUESTION: 37

What must an implementer configure to allow users to submit a policy exception from a non-GRC application like Security Operations?

Choose 2 answers

A. Exception questionnaire

B. verification rules

C. Integration registry

D. Exception risk rules

E. Approval rules

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 38

To allow other applications to request a policy exception, you must complete the integration registry form. In addition to providing the name of the registry entry, what additional information is needed to complete the form?

A. You must indicate the audience for requesting policy exceptions

B. You must indicate the intended Service Portal

C. You must indicate the allowed policy acknowledgement campaigns

D. You must indicate the policy exception target table

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 39

What is associated with the control objective, that is active with the setting to create controls automatically enabled, to generate controls?

A. Entity Type

B. Policy

C. Citation

D. indicator template

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 40

Entity scoping is used for what?

A. Make sure that all of your Entities have the right visibility

B. Create and assign controls to the correct users

C. Create, assign, and manage controls and risks across an enterprise

D. Scope out the different users and roles that have access to the platform

Answer: ([SHOW ANSWER](#))

Reference: <https://docs.servicenow.com/bundle/newyork-governance-risk-compliance/page/product/grcccommon/task/create-a-profile.html>

NEW QUESTION: 41

What table extends from Document Table?

- A. Risk Response Task
- B. Risk
- C. Risk Statement
- D. Risk Framework

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 42

The SOX content pack includes a series of policies, control, risks. How are all of these components linked together?

- A. Manually
- B. Mapping File
- C. Automatically
- D. Batch import

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 43

For classic risk assessment, while a Risk is in the Assess state, reviewers can do which of the following?

(Choose two.)

- A. Delete the Risk
- B. Answer the assessment, moving the Risk to Respond
- C. Set the Risk to Monitor
- D. Set the Risk back to Draft

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 44

What are some of the baseline tables commonly leveraged in Entity filters? (Choose three.)

- A. Company [core_company]
- B. Services [cmdb_ci_service]
- C. Risk [sn_risk_risk]
- D. Audit Engagement [sn_audit_engagement]
- E. Location [cmn_location]

Answer: A,B,C ([LEAVE A REPLY](#))

NEW QUESTION: 45

The ServiceNow Platform requires which external components in order to ingest data from other systems?

- A. The platform has Integration Service that allow users and developers to ingest data from a variety of sources
- B. The platform allows XML to be ingested, and it required developers to leverage XSLT to map it properly
- C. A messaging bus needs to be developed
- D. The platform includes an SDK template that allows developers to enhance it using Java

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 46

What are some of the drivers for customers to get the GRC suite of applications? (Choose four.)

- A. They would like efficiency
- B. They would like custom websites
- C. They would like transparency
- D. They would like automated customer service
- E. They would like workflow driven processes
- F. They would like integrated reporting

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 47

What minimum role is needed to bulk initiate risk assessments using the risk assessment scheduler?

- A. sn_grc.business_user
- B. sn_risk.user
- C. sn_risk.manager
- D. sn_risk.admin

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 48

Setting up entity classes is required when using which GRC features? (Choose two.)

- A. Leveraging advanced risk assessments
- B. Assessing the impact of a regulatory feed
- C. Leveraging classic risk assessments
- D. Adding to the policy exception integration registry
- E. Setting up an object-based risk assessment

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 49

On which records is the entity a required field? (Choose two.)

- A. Risk
- B. Policy
- C. Control
- D. Control objective
- E. Risk statement

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 50

Which state is the policy in after being approved by all approvers?

- A. Published
- B. Review
- C. Draft
- D. Retired
- E. Awaiting Approval

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 51

What GRC module would you access in order to update Entity Types?

- A. Risk > Entities
- B. Scoping > Profiles
- C. Scoping > Entity Types
- D. CMDB

Answer: ([SHOW ANSWER](#))

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcccommon/concept/c_Scoping.html

NEW QUESTION: 52

What record maintains the primary Risk Assessment Methodology that is displayed on the entity record?

- A. Entity Type
- B. Entity Class
- C. Entity
- D. Entity Tier

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 53

UCF has a collection of what? Select all UCF terms.

(Choose three.)

- A. Control Indicators
- B. Authority Documents
- C. Policies
- D. Citations
- E. Controls

Answer: ([SHOW ANSWER](#))

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-ucfimport/concept/c_UCF.html

NEW QUESTION: 54

What choices do implementers have when configuring an audience for policy acknowledgements?

Choose 3 answers

- A. ACLs
- B. Select specific users
- C. User Criteria
- D. Seed specific groups
- E. Define conditions against the Group table
- F. Define conditions against the User table

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 55

What is the name of the field on the entity that will keep the entity owner in sync with the source record owner field?

- A. Auto-update Mgr
- B. Auto-update owner
- C. Auto-update Admin
- D. Auto-sync owner

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 56

If you create a control manually and later decide to create them automatically, what will be the result?

- A. ServiceNow identifies the control and does not create a duplicate
- B. ServiceNow creates a duplicate control and notifies the control owner
- C. ServiceNow creates a duplicate control without notifying the control owner
- D. ServiceNow will delete the manually created control

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 57

Which GRC tables serve as primary parent tables for the GRC applications? (Choose three.)

- A. Item
- B. Task
- C. Document
- D. Asset
- E. Content

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 58

GRC Options in Interactive Filters are only available through which feature?

- A. GRC Filtering
- B. Metrics Reporting
- C. Trending Analytics
- D. Performance Analytics

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 59

When calculating compliance scores, what is true about the weighting of Controls? (Choose two.)

- A. The weight of the Control is set when the Control is created
- B. Controls are not weighted equally by default
- C. The default value is 10
- D. The weight cannot be changed

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 60

How does GRC: Policy and Compliance Management track compliance to Authority Documents?

- A. Authority Documents are mapped to control objectives and compliance is checked when controls are tested as compliant or non-compliant.
- B. Citations are mapped to entity-scoped controls, which are tested as compliant or non-compliant.
- C. Authority Documents are mapped to individual policies, which are either marked compliant or non-compliant.
- D. Citations are mapped to control objectives, and compliance is checked when controls are tested as compliant or non-compliant.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 61

What can assessors do when a risk is in the state of Assess on a classic risk assessment?

Choose 2 answers

- A. Delete the risk
- B. set the risk back to Draft
- C. set the risk to Monitor
- D. Deactivate the risk
- E. Answer the assessment

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 62

Where does one go to configure the Regulatory Change Management impact assessment template?

- A. Impact Assessment Templates module
- B. Risk Assessment Methodologies module
- C. Risk Assessment Templates module
- D. Impact Assessment Flow in Flow Designer

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 63

For Control records, who can modify the Control in the Draft state?

- A. All compliance users
- B. Only the Compliance Manager
- C. Only the person assigned the Attestation
- D. Only Control Owners

Answer: ([SHOW ANSWER](#))

Reference: <https://community.servicenow.com/community?>

id=community_question&sys_id=f2ee79bcdbd33b8423f4a345ca9619f7&view_source=searchResult

NEW QUESTION: 64

What term might a customer compliance manager use for a control objective?

Choose 2 answers

- A. control Entity
- B. Control Template
- C. Control Finding
- D. Control Object
- E. Policy statement

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 65

Which of the following statements correctly describe the risk management lifecycle process?

- A. Identify and Plan, Assess, Control, Review
- B. Access, Identify and Plan, Control, Review
- C. Control, Review, Assess, Identify and Plan
- D. Identify and Plan, Review, Assess, Control

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 66

Which GRC application would you use to determine where the organization is the most vulnerable or has the most exposure?

- A. Vendor Risk Management
- B. Policy and Compliance Management
- C. Audit Management
- D. Risk Management

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 67

What baseline criteria determine when notifications are triggered in relation to audit tasks?

(Choose two.)

- A. Reassignment
- B. Expiration
- C. Due date change
- D. At 50% completion

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 68

What are the Risk Scoring methods available in ServiceNow? (Choose two.)

- A. Quantitative
- B. Qualitative
- C. Inherent
- D. Residual

E. Calculated

Answer: ([SHOW ANSWER](#))

Reference: https://docs.servicenow.com/bundle/helsinki-governance-risk-compliance/page/product/grc-risk/reference/r_RiskScoring.html

NEW QUESTION: 69

For classic risk assessment, what are the risk components that apply to the Qualitative method?
(Choose two.)

- A. Single Loss Expectancy (SLE)
- B. Likelihood
- C. Impact
- D. Annualized Rate of Occurrence (ARO)

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 70

Service Level Agreements can be used for the which of the following? (Choose two.)

- A. Risk
- B. Risk Response Task
- C. Risk Framework
- D. Risk Statement
- E. Risk Issues

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 71

Santa Clara Facility and Boston Facility are examples of what?

- A. Entity Type
- B. Entity Class
- C. Entity Object
- D. Entities

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 72

Which role reviews the risk response and moves the Risk record into the Monitor state at the appropriate time?

- A. Risk Manager
- B. Risk User
- C. Risk Reader
- D. Risk Owner

Answer: ([SHOW ANSWER](#))

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-risk/task/t_CreateRisk.html

NEW QUESTION: 73

There is a direct relationship between Entity Class and Entity Type when:

- A. They have the same Entity Types
- B. There is no direct relationship
- C. They leverage the same reporting
- D. They have the same Entities

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 74

A control objective has been related to a risk statement and they've been scoped with the same entity type.

What can we expect to occur?

- A. Risk scores will automatically decrease for the risk statement's risks since there are now mitigating controls.
- B. Risks for this risk statement will be moved back into a Review state since there are new factors impacting risk likelihood.
- C. A control for this control objective, with a matching entity, will be related to the registered risk for this risk statement as a mitigating control.
- D. The control objective will be marked as compliant since it is mitigating the related risk statement.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 75

How are advanced risk assessment responses to a group factor turned into a score?

- A. By Factor Weights on the Group Factor
- B. By Qualitative Transformation Criteria on the Group Factor
- C. By factor Contribution Criteria on the Group Factor
- D. By Aggregation method on the Group Factor

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 76

An audit issue cannot be closed if what related records are still active?

- A. Control
- B. Remediation task
- C. Evidence task
- D. Activity task
- E. Risk

Answer: ([SHOW ANSWER](#))

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