

ServiceNow.CAS-PA.v2022-04-20.q8

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NEW QUESTION: 1

What condition do you use on the Elements Filter record for the 'Groups' Breakdown Source to get only groups that had an incident assigned to them?

- A. By adding 'itil' to the Roles necessary to see the filter
- B. By adding 'Incident->Assignment group' to the Related List Conditions
- C. By adding 'itil' type to the 'Conditions'
- D. By selecting 'Incident [incident]' for the Facts table

Answer: (SHOW ANSWER)

When you create an element filter, you can include conditions on a related field in a different table than the breakdown source table.

Element filters enable you to limit the displayed breakdown elements on an Analytics Hub or widget using filter conditions, including personalised visuals.

You can select an element filter when viewing breakdowns on an Analytics Hub or configuring a breakdown widget.

For example, you could create an element filter on the Groups breakdown source, which uses the Group [sys_user_group] table. If you added a related list condition on Incident [incident]->Assignment group, you would get only groups that had an incident assigned to them. If this condition included [[Created][on][Last 6 Months]], you would get groups that were assigned an incident that was created within the last six months.

NEW QUESTION: 2

How does KPI Signals support notifications?

- A. By forwarding email notifications
- B. By automated signal detection jobs
- C. Through regular back-ups
- D. By setting auto-reply responses

Answer: (SHOW ANSWER)

To support notifications, the KPI Signals application provides automated signal detection jobs. For formula indicators, you can modify the jobs to line up with the data collection jobs for the contributing indicators.

The KPI Signals application includes jobs that detect signals automatically. These jobs run so responsible users can be notified of new signals without opening the application. The job for signals on formula indicators requires scheduling.

When you view an indicator in KPI Details and open the KPI Signals panel, that indicator is checked for signals. You, therefore, always have the most up-to-date signals. However, the KPI Signals application also has automated signal detection jobs. These jobs send notifications about signals to subscribed users without them having the application open.

NEW QUESTION: 3

What calendar type can you use to analyse scores using time periods?

- A.** Team Calendar
- B.** Maintenance Calendar
- C.** Custom Business Calendar
- D.** On-Call Calendar

Answer: ([SHOW ANSWER](#))

Analyse scores using time periods from a custom business calendar instead of only the standard calendar.

When you are creating an Indicator Source, you can select either the standard calendar or a business calendar defined on the instance.

If you use a business calendar, you can create data collection jobs that run on the Business Calendar: Entry start or Business Calendar: Entry end times.

If you select a business calendar, you have the Calendar Frequency field. This field is required. The business calendar you selected determines the range of available frequencies.

(Optional) If you have configured this indicator source to use a business calendar, set the number of periods to retain scores and snapshots and find seasonal patterns.

NEW QUESTION: 4

What related list in the formula indicator record is used to navigate to the indicators used in the formula or to their indicator sources?

- A.** Breakdowns
- B.** Contributing Indicators
- C.** Indicator Groups
- D.** Managed Sources

Answer: ([SHOW ANSWER](#))

Formula indicator records now include a 'Contributing indicators' related list.

Use this list to navigate to the indicators used in the formula or their indicator sources.

If you include another formula indicator in the formula, both that indicator and its contributing indicators are listed.

NEW QUESTION: 5

What is an easy way for a responsible user to get real-time updates on the signals for a particular KPI?

- A.** Monitoring the signal score on a dashboard
- B.** Receive email notifications
- C.** Schedule a report for the signal data
- D.** Manually check the KPI doe signals

Answer: ([SHOW ANSWER](#))

As a responsible user, you can receive email notifications about new or unresolved signals, anti-signals, or any actions taken on signals.

You can configure how frequently you get these reminders and the maximum number of reminders to get for a signal.

You no longer have to open KPI Signals and manually check each KPI for signals.

Scheduling a report for the signal data does not provide real-time updates.

Manually check the KPI for signals and monitoring the signal score on a dashboard requires the user to constantly check for the updates without a pause, which is not easy.

NEW QUESTION: 6

What data update settings can you enable for a single score visualisation to update the score in real-time?

- A.** Background refresh interval (minutes)
- B.** Show score update time
- C.** Real time update
- D.** Live refresh date (seconds)

Answer: ([SHOW ANSWER](#))

Enabling 'Real time update' from the data update settings updates a single score visualisation in real-time.

'Show score update time' shows the timestamp of when the score was last updated.

'Background refresh interval (minutes)' shows how often, in minutes, the landing page refreshes the visualisation if you have navigated away from it.

With 'Live refresh rate (seconds)', you can choose the frequency in non-decimal seconds to have a single score reporting widget refresh. If set at '0', the score does not refresh.

NEW QUESTION: 7

What 'related lists' are available on the formula indicator form? (Choose three.)

- A.** Targets
- B.** Contributing Indicators
- C.** Breakdowns

D. Signals

Answer: A,B,C (LEAVE A REPLY)

Here are the available related lists on the baseline configuration when navigating to the Formula Indicators form: Breakdowns, Contributing Indicators, Time series exclusions, Targets, Thresholds, and Diagnostic Results.

'Signals' is not an out-of-the-box related list on the Formula Indicators form.

Use the Contributing indicators related list to navigate to the indicators used in the formula or their indicator sources. If you include another formula indicator in the formula, both that indicator and its contributing indicators are listed.

NEW QUESTION: 8

How should an admin activate the KPI Signals?

- A. Raise a ServiceNow Support (HI) request
- B. Request from the ServiceNow Store
- C. It is active by default
- D. Activate the sn-kpi-signals plugin

Answer: (SHOW ANSWER)

You no longer have to activate the KPI Signals (com.snc.pa.kpi_signals) plugin. It is active by default.

If you do not want this feature, request a Now Platform administrator to set the property com.snc.pa.activate_kpi_signals to false. Because this property does not exist by default, the administrator must add it.

If you reactivate KPI Signals, signal detection resumes from the time you originally deactivated the feature, not from the time you reactivated it.

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