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NEW QUESTION: 1

You're an Org Admin working on your Slack Enterprise Grid design. You expect a high volume of new workspace requests, and all requests will require admin review.

What should you do to manage this process?

(Select the best answer.)

- A.** Allow all users to request new workspaces, and route the requests into an admin channel where admins can action the requests as a team.
- B.** Allow all users to request new workspaces, and manually route requests to the correct admin via direct message (DM).
- C.** Turn off the workspace request process, and create a private channel. Only add members who you want to request new workspaces.
- D.** Turn off the workspace request process, and require users to direct message (DM) their workspace admin.

Answer: ([SHOW ANSWER](#))

The best practice outlined in Slack Enterprise Grid documentation:

"Enable workspace creation requests, so users can request new workspaces that will be routed to Org Admins via an internal channel for review and approval." This approach scales better for high-volume requests, allowing multiple admins to track and approve them efficiently from a centralized channel, rather than relying on manual direct messages.

(Reference: Slack Administration Study Guide - Enterprise Grid Workspace Management)

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NEW QUESTION: 2

Your organization is on the Slack Enterprise Grid plan.

Which action can be performed by an Org Owner but not a Workspace Owner?

(Select the best answer.)

- A.** Set message retention policies.

- B.** Reset all members' passwords.
- C.** Manage single sign-on (SSO) settings.
- D.** Turn on approved apps.

Answer: ([SHOW ANSWER](#))

On Slack Enterprise Grid:

"Org Owners are responsible for organization-wide security and compliance settings, including configuring and managing Single Sign-On (SSO) for the entire organization."

Workspace Owners manage workspace-level settings such as retention policies (A) or app approvals (D), but they cannot manage enterprise-wide SSO configurations. Resetting passwords individually (B) is not something either can do directly - identity is managed via the IdP in Enterprise Grid.

(Reference: Slack Administration Study Guide - Roles and Permissions in Enterprise Grid)

NEW QUESTION: 3

Slack is on the Business+ plan and currently authenticates users via username and password.

Your company uses Google Workspace (formerly G Suite) as its identity provider (IdP).

Your security team would like to assign specific users or groups of users access to Slack from your IdP (rule-based access).

How would you configure Slack to satisfy these requirements?

(Select the best answer.)

- A.** Configure Google Workspace Auth to enable users to log in via their Google Workspace credentials, and send out binding emails to existing users to connect their accounts with your IdP.
- B.** Set up Google Workspace SAML-based SSO in a new Slack workspace since your company already uses username and password to authenticate in its existing workspace.
- C.** Build a custom SAML connection with Slack in order to use the Google Workspace Id, and apply rule-based access.
- D.** Configure Google Workspace SAML-based SSO with Slack, and send out binding emails to existing users to connect their accounts with your IdP.

Answer: ([SHOW ANSWER](#))

Slack's official administration documentation confirms that when integrating Slack with an external IdP like Google Workspace, the correct method is to set up SAML-based SSO (Single Sign-On).

"You can configure SAML-based SSO with Slack to manage access via your IdP. When transitioning from username/password to SSO, you'll need to send out binding emails to link existing Slack accounts with the IdP profiles." Google Workspace supports SAML 2.0 standard integration with Slack, and the binding process ensures existing users' Slack accounts are properly connected to their new IdP credentials.

Options A and C are incorrect because Slack natively supports Google Workspace SAML without needing a custom SAML setup, and option B incorrectly suggests setting up a new workspace, which is unnecessary.

(Reference: Slack Administration Study Guide - Integrations and Authentication Management)

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NEW QUESTION: 4

Which plan(s) support(s) customizable message and file retention features?

- A.** Pro, Business+, and Enterprise Grid
- B.** Business+ and Enterprise Grid
- C.** Free, Pro, Business+, and Enterprise Grid
- D.** Enterprise Grid only

Answer: (SHOW ANSWER)

Slack official plan features state:

"Customizable message and file retention policies are available on Pro, Business+, and Enterprise Grid plans." Free plan (C) does not support customizable retention. It's limited to 90 days history unless upgraded.

Enterprise Grid-only (D) is too restrictive.

(Reference: Slack Administration Study Guide - Message and File Retention Policies)

NEW QUESTION: 5

You're a Primary Org Owner for a bank's Slack Enterprise Grid.

Your compliance team is concerned that customer service employees may accidentally share sensitive information like account numbers.

What recommendation should you make?

- A.** Install an eDiscovery app to log all message content in the channel, and maintain a record of all sensitive content shared.
- B.** Integrate with a Data Loss Protection (DLP) provider to remove sensitive data shared in Slack.
- C.** Build a bot that will message members and ask them to remove sensitive customer data in the event that it is shared.
- D.** Designate one admin per channel to monitor and report sensitive data to the compliance team.

Answer: (SHOW ANSWER)

Slack's compliance and security guidance states:

"A Data Loss Prevention (DLP) integration actively monitors Slack messages and files for sensitive information, and can block, quarantine, or delete data according to your compliance policies." eDiscovery (A) archives content but doesn't prevent exposure. Bots (C) are reactive, not proactive. Manual monitoring by admins (D) is inefficient and error-prone.

(Reference: Slack Administration Study Guide - Integrating DLP Solutions with Slack)

NEW QUESTION: 6

Your team is planning to upgrade from the Pro plan to the Business+ plan.

The implementation team is drafting a vision for Slack to match the new season of working in Slack inspired by the upgrade.

As an admin, you're most concerned with how this statement can support end users.

What is the strongest benefit a vision statement provides for end users?

- A. A user will understand the purpose of using Slack for their work in a new shared way.
- B. A user will learn several Slack channels they should join.
- C. A user will be able to describe their permissions compared to admin permissions.
- D. A user will know about newly released features.

Answer: (SHOW ANSWER)

Slack's guidance on change management recommends:

"A vision statement defines the purpose of Slack in the organization's broader workflow. It helps end users align on why Slack is being used and how it supports their day-to-day work." It focuses on strategic understanding, not tactical elements like channel lists (B), permissions (C), or feature updates (D).

(Reference: Slack Administration Study Guide - Change Management and Slack Adoption Planning)

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NEW QUESTION: 7

You're an Org Admin at a company that recently rolled out Enterprise Mobility Management (EMM) to its employees.

You start receiving reports that users are being signed out of Slack unexpectedly after EMM activation.

What is the most likely cause of the sign out?

- A. The users need to update their device operating systems.
- B. The members did not set up EMM within the 72-hour window.
- C. EMM requires users to sign in every 72 hours to ensure compliance.
- D. When activating EMM, you did not enable "Keep users signed in."

Answer: (SHOW ANSWER)

Slack EMM documentation states:

"After EMM is activated, users must complete the EMM setup within a 72-hour window or they will be automatically signed out from Slack." EMM does not force re-authentication every 72 hours (C). Device OS updates (A) are not mandatory for EMM sign-ins. "Keep users signed in" (D) relates to desktop sessions more than mobile EMM enforcement.

(Reference: Slack Administration Study Guide - Enterprise Mobility Management (EMM) Setup Requirements)

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NEW QUESTION: 8

What actions can Channel Managers take on channels they are assigned?

- A.** Convert channels from public to private
Rename or archive channels
Add and manage other Channel Managers
- B.** Convert channels from public to private
Restore a deleted channel
Access audit logs in Slack
- C.** Add, remove, and edit user roles
Rename or archive channels
Add and manage other Channel Managers
- D.** Convert channels from public to private
Restore a deleted channel
Add and manage other Channel Managers

Answer: ([SHOW ANSWER](#))

According to Slack's official documentation:

"Channel Managers can rename and archive channels, convert public channels to private (but not vice versa), and add/manage other Channel Managers." They cannot restore deleted channels (B, D) or manage user roles in the org-wide sense (C).

(Reference: Slack Administration Study Guide - Channel Manager Role Capabilities)

NEW QUESTION: 9

An IT administrator at Watch Corp is responsible for launching Slack to the company. The security team has outlined the importance of keeping all applications on all devices updated to the latest version.

How should the IT administrator roll out Slack?

- A.** Propose that users only use Slack in a browser, so employees only have to worry about updating their browser.
- B.** Install the Slack Desktop App to all of their employees' machines, disabling automatic updates.
- C.** Install the Slack Desktop App to all of their employees' machines, allowing automatic updates.
- D.** Send an announcement to the company, communicating the steps for how to download and update the Slack app, and outlining why it is important for the security team.

Answer: ([SHOW ANSWER](#))

Slack's best practice for maintaining security is:

"Deploy the Slack desktop app to users and allow automatic updates to ensure that users are always running the latest, most secure version." Disabling updates (Option B) would increase security risks. Browser usage alone (Option A) is insufficient for a full Slack

experience, and Option D relies too much on user compliance instead of ensuring deployment at scale.

(Reference: Slack Administration Study Guide - Deployment and Security Best Practices)

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NEW QUESTION: 10

- A. Deactivate the departing Workspace Admin from all Enterprise Grid workspaces from each workspace's Manage Members page.
- B. Deactivate the Workspace Admin's account in the IdP, and automatically sync deactivated members from your organization's IdP.
- C. Manually delete the departing Workspace Admin from your organization's IdP.
- D. Request an Org Owner deactivate the departing Workspace Admin from the Org Admin dashboard.

Answer: (SHOW ANSWER)

According to Slack's official SCIM documentation:

"Deactivating a user in the identity provider (IdP) automatically deactivates the user's Slack account through SCIM provisioning." This ensures the Workspace Admin is promptly deactivated across the Enterprise Grid without needing manual action in Slack itself.

Options A, C, and D are manual or inefficient approaches when SCIM is available.

(Reference: Slack Administration Study Guide - SCIM Provisioning and Lifecycle Management)

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NEW QUESTION: 11

The Slack implementation team at Large Inc is confirming all of the settings on their new Enterprise Grid organization and wants to make sure that they have appropriately involved the Security team in any critical security decisions.

Which TWO of the following settings are most critical to discuss with their Security team?

(Choose two.)

- A. Whether to enable admin-approved apps
- B. Who is allowed to add custom emoji
- C. Who can create and archive channels
- D. Who can invite new members

Answer: (SHOW ANSWER)

Security-critical settings involve decisions that could expose the organization to risk through external access or the addition of third-party apps. Slack documentation specifies:

"App management and member invitation settings are critical security configurations.

Restricting who can add apps (admin-approved apps) and who can invite new members ensures better control over external access and data exposure." Custom emoji (B) and channel creation (C) impact user experience but are not considered critical security matters.

(Reference: Slack Administration Study Guide - Enterprise Security Controls and Settings)

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NEW QUESTION: 12

You're an Org Admin who is tasked with auditing all guest accounts in your company's Slack Enterprise Grid organization. The organization consists of two workspaces.

What is the most efficient way for you to gather this information?

(Select the best answer.)

A. Gather the data from the Manage Members section of each workspace's administration dashboard.

B. Open a ticket with Slack's Customer Experience team to see which guest accounts are active.

C. Export the data from the Members section of the org analytics dashboard.

D. Export the data using the Export Data tab in the org administration dashboard.

Answer: (SHOW ANSWER)

Slack Enterprise Grid provides an Org-level Members analytics section where you can view and export detailed information about all users, including guest accounts.

"Org Admins and Org Owners can export member lists from the Org analytics dashboard, including guest account details like type (single-channel or multi-channel), status, and associated workspaces." Gathering from each workspace (A) is inefficient and manual.

Exporting from the Export Data tab (D) relates to message and file exports, not member data. Opening a ticket with Slack (B) is unnecessary for this standard administrative task.

(Reference: Slack Administration Study Guide - Org Analytics and Member Exports)

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NEW QUESTION: 13

You're the Slack Workspace Admin at a mid-sized company. You're working on an onboarding strategy that encourages members to self-start and learn about Slack at their own pace.

Which strategy should you choose?

(Select the best answer.)

A. Use Workflow Builder to create an onboarding workflow with webinars and Help Center articles.

B. Host a hackathon that allows new employees to learn about building Slack apps.

C. Use a custom bot to pair employees up, and have onboarding buddies help train new hires on Slack.

D. Host a Slack 101 training for new hires to onboard them.

Answer: (SHOW ANSWER)

Slack recommends using self-paced resources and workflows for onboarding:

"Workflow Builder allows admins to create automated onboarding workflows that include links to Help Center articles, internal documentation, and recorded webinars, enabling new

users to learn at their own pace." Hackathons (B) and Slack 101 live trainings (D) are great, but they are scheduled sessions, not self-paced. Custom bots (C) add overhead and are not necessary for scalable self-service onboarding. (Reference: Slack Administration Study Guide - Onboarding Strategies Using Workflow Builder)

NEW QUESTION: 14

Takeshi is an Org Admin on Enterprise Grid. A business leader asks him to create an org-wide channel for a cross-functional company project, but he replies that he needs to create a cross-workspace channel instead.

Which of the following best describes why a multi-workspace channel is more appropriate than an org-wide channel in this scenario?

- A.** There is a limit of ten org-wide channels, and this project would not necessitate creating one.
- B.** Org-wide channels are created by default when Slack is first implemented and cannot be reconfigured afterwards.
- C.** Org-wide channels are discoverable by all workspaces in the same Grid org and should only be used for information that applies to all employees.
- D.** Multi-workspace channels can be archived at the end of the project, but org-wide channels cannot.

Answer: C (LEAVE A REPLY)

In Enterprise Grid, an org-wide channel is intended for communications relevant to all members across all workspaces. Slack documentation states:

"Org-wide channels are automatically shared with every workspace in your organization and should be used for information that applies to everyone, such as company-wide announcements." Since a cross-functional project would involve specific participants and not the entire organization, a multi-workspace channel is a more appropriate and flexible solution.

(Reference: Slack Administration Study Guide - Enterprise Grid Channels and Communication Best Practices)

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NEW QUESTION: 15

In your role as an Org Admin, you are advising a user working on a market research project.

The VP of Human Resources requested a sensitive internal report. Typically, communication takes place in a public project channel.

What should you recommend the user do?

- A.** Send the report in a group DM to the VP and anyone whose information is included in the report.

B. Create a private project channel to share the report with the VP and anyone whose information is included.

C. Send the report in a DM to the VP of HR.

D. Post the report in the project's public channel.

Answer: (SHOW ANSWER)

Slack security best practices recommend:

"Sensitive information should be shared in a private channel where access is restricted to authorized individuals." Posting in a public channel (D) would expose confidential information. Group DMs (A) are less scalable and harder to manage. A one-off DM to the VP (C) may not involve all relevant stakeholders.

(Reference: Slack Administration Study Guide - Sharing Sensitive Information in Slack)

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NEW QUESTION: 16

You're an Org Admin setting up a new workspace for executives collaborating on a confidential acquisition.

How should you set up the workspace access setting?

A. By Request

B. Open

C. Hidden

D. Invite Only

Answer: (SHOW ANSWER)

Slack recommends for sensitive or confidential projects:

"An 'Invite Only' workspace allows Org Admins or Workspace Owners to control membership, ensuring sensitive topics remain private until disclosure is appropriate."

Hidden (C) conceals the workspace name, but Invite Only (D) is the correct choice for manually controlling access during sensitive phases.

(Reference: Slack Administration Study Guide - Workspace Access Management)

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NEW QUESTION: 17

You're a Slack admin at a nonprofit organization. You need to add a new workspace to your Slack Enterprise Grid. This workspace needs to support the fundraising efforts of the development team. It should be a place for the team to collaborate on upcoming campaigns, events, and conduct retrospectives on past efforts. You can't devote significant admin energy to managing this workspace, and most members of your org participate in fundraising efforts in some capacity.

What visibility setting should you select for this new workspace?

(Select the best answer.)

- A. Open
- B. Invite Only
- C. By Request
- D. Hidden

Answer: (SHOW ANSWER)

An Open workspace allows anyone in the organization to join without requiring invitations or approvals, minimizing admin overhead.

According to Slack Enterprise Grid documentation:

"Open workspaces allow any member of the organization to join, making them ideal for widely participated efforts like fundraising, campaigns, or company-wide initiatives." Invite Only and By Request models would require manual intervention and approval, not ideal when admin resources are limited. Hidden workspaces are for restricted, confidential groups.

(Reference: Slack Administration Study Guide - Workspace Visibility Settings)

NEW QUESTION: 18

During a re-org within your organization, the IT department is renamed to Business Technology (BT). Many channels will need to change their prefixes from #it- to #bt-. The original channel creators are no longer at the organization.

What is the most efficient strategy to ensure the channel prefixes are updated?

- A. Use your preference menu to create an automatic keyword notification for IT and BT.
- B. Promote members leading the IT to BT department name change initiative to the Channel Manager role in the key channels.
- C. Write a script using the channels API to rename all channels with "#it-" to "#bt-" in bulk.
- D. Join all public IT channels and request access to private channels in order to update the channel settings.

Answer: (SHOW ANSWER)

Slack API best practices specify:

"The channels.rename method within the Slack API allows admins to programmatically rename channels, making bulk updates efficient and standardized." Manually managing through Channel Manager roles (B) or joining channels (D) is slow and error-prone.

Keyword notifications (A) don't rename channels.

(Reference: Slack Administration Study Guide - Managing Channels and Using APIs)

NEW QUESTION: 19

You're the Primary Org Owner for your university's Slack Enterprise Grid. You're responsible for launching Slack to first-year students and faculty members.

What is the most efficient way to set up students as full members and faculty members as Workspace Admins?

(Select the best answer.)

- A.** Use SCIM provisioning to create accounts for students and faculty members. Then, update their profile fields to reflect their title by syncing with the SCIM API.
- B.** Use SCIM provisioning to create accounts for students and faculty members, and create an identity provider (IdP) group for all faculty members. Then, promote the members of the IdP group in bulk to Workspace Admins.
- C.** Use "Just-in-time" provisioning to allow students and faculty members to create an account upon first login, eliminating the time and effort with onboarding new accounts. Then, promote each faculty member to Workspace Admin.
- D.** Use either "Just-in-time" or SCIM provisioning to invite students and faculty members to Slack. Then, create a user group of faculty members and promote that user group in bulk to Workspace Admins.

Answer: ([SHOW ANSWER](#))

Slack recommends:

"Using SCIM provisioning combined with IdP group mapping allows organizations to efficiently manage large groups of users and assign roles based on IdP groups." This way, you automate role assignment (faculty as Workspace Admins) while onboarding users.

Options A and D don't promote users automatically. Option C is less efficient compared to pre-provisioning via SCIM and group mapping.

(Reference: Slack Administration Study Guide - SCIM Provisioning and IdP Group Mapping)

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NEW QUESTION: 20

A. Ensure that the human resources team is adding the new employees to their respective workspaces. Set up and send a "Welcome to Slack" Slackbot message to all new employees introducing them to other public workspaces they can join.

B. Use identity provider (IdP) groups to assign new employees to their respective workspaces.

C. Ensure managers are adding their employees to their respective workspaces. New employees can browse other workspaces as they onboard and become more familiar with Slack.

D. Add new employees to user groups and assign the user groups to the respective workspaces.

Answer: ([SHOW ANSWER](#))

Slack's best practice for Enterprise Grid states:

"You can use your identity provider (IdP) groups to automatically provision users into the appropriate workspaces, ensuring that workspace membership reflects organizational structure." Manual additions by HR (A) or managers (C) are error-prone and inefficient. User groups (D) control notification settings inside workspaces, but not workspace membership.

(Reference: Slack Administration Study Guide - Managing Workspace Membership via IdP Groups)

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NEW QUESTION: 21

You're a Workspace Admin for AcmeTesting Inc., which has standard prefixes: help-, proj-, and announcements-.

What is an appropriate channel name within the AcmeTesting Sales workspace?

(Select the best answer)

- A. #sales-help-services
- B. #acme-sales proj finance
- C. #help-finance
- D. #announcements-team

Answer: (SHOW ANSWER)

Slack recommends:

"Channel names should follow consistent naming conventions and use hyphens between words, e.g., help- finance for a help-related finance channel." Option A incorrectly reverses prefix order. Option B uses incorrect formatting. Option D misuses the prefix format as well.

(Reference: Slack Administration Study Guide - Channel Naming Conventions)

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NEW QUESTION: 22

You're a Workspace Owner and App Manager for your company's Slack Enterprise Grid instance.

The Human Resources (HR) team wants to pilot a Wellness app for employees.

As an App Manager, what are the two key considerations you should understand before installing the app in Slack?

(Select the TWO best answers.)

- A. Is this app available in the Slack App Directory?
- B. Does the app meet data security policies for your organization?
- C. What are the external services or APIs the app is connecting to?
- D. Does the app connect with your HR system?

Answer: (SHOW ANSWER)

Slack's app management guidelines advise:

"Before approving an app, you should review its compliance with your organization's data security policies and understand which external services and APIs the app communicates with." Availability in the Slack App Directory (A) doesn't guarantee security compliance. Whether the app connects with your HR system (D) is helpful but not a core initial security evaluation criterion.

(Reference: Slack Administration Study Guide - App Review and Security Considerations)

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NEW QUESTION: 23

You're a Workspace Admin on a Slack Enterprise Grid plan.

Your marketing team is working with an external contractor for a new product launch.

The contractor does not have Slack access, and multiple internal teams need to collaborate with them.

Which type of access should you recommend for the contractor?

- A.** Multi-Channel Guest with access to all relevant project channels
- B.** Slack Connect direct message (DM) between the contractor and project lead
- C.** Single-Channel Guest with access to one project channel
- D.** Full member with access to the marketing workspace

Answer: (SHOW ANSWER)

Slack best practices recommend:

"For external users who need access to multiple channels but not the entire workspace, a Multi-Channel Guest account is the ideal solution." Full member access (D) is inappropriate for external users. Slack Connect DMs (B) would not provide full channel collaboration. Single-Channel Guest (C) would limit the contractor unnecessarily.

(Reference: Slack Administration Study Guide - Managing Guest Accounts in Enterprise Grid)

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NEW QUESTION: 24

Tam Corp sells 15 versions of their software to customers around the world. They have a global team (e.g., sales, engineering, support, and human resources) of 500 employees. Tam Corp is moving to the Enterprise Grid plan from two workspaces on the Plus plan. On their current Plus plan, they organize one workspace by team (e.g., #sales-team, #engineering-team, and #support-team), and the other workspace is primarily for recruiting discussions and the leadership team.

Leadership does not want the move from Plus to Grid to significantly impact how teams are communicating today.

When considering how to structure the Enterprise Grid, what is the structure that aligns with leadership and allows the teams to communicate most effectively?

- A.** Create workspaces for each department and sub-department in the company.

B. Create workspaces for each product line sold, where each workspace is the "primary" workspace for the employee.

C. Create workspaces based on how information is shared, and where employees have one "primary" workspace where they spend 80% of their time.

D. Create one workspace, where each product line sold has its own channel.

Answer: (SHOW ANSWER)

In Enterprise Grid, Slack recommends that:

"Workspaces should be structured to group people based on how information is shared, and each employee should ideally have one primary workspace where they spend about 80% of their time." This minimizes disruption, maintains the current collaboration patterns, and keeps cross-functional communication effective.

(Reference: Slack Administration Study Guide - Enterprise Grid Design Strategies)

NEW QUESTION: 25

How many integrations can be installed on a workspace on the Standard plan?

A. 25 integrations

B. 10 integrations

C. Unlimited

D. 5 integrations

Answer: (SHOW ANSWER)

On the Standard plan (and higher tiers), Slack allows:

"Unlimited app integrations, meaning you can install as many apps from the Slack App Directory or custom-built apps as needed." There are no integration limits beyond any practical workspace-specific guidelines.

(Reference: Slack Administration Study Guide - Slack Pricing Plans and Feature Comparisons)

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NEW QUESTION: 26

You're a Workspace Primary Owner for a Slack Pro workspace.

App requests from users are overwhelming.

You decide to create an app approval process.

Which two questions should you ask requestors during the app approval process?

(Choose 2 answers.)

A. Does the app support Data Loss Prevention (DLP)?

B. Are competitors using the requested app?

C. Does the app support Enterprise Key Management (EKM)?

D. Does the app require a license?

E. What is the urgency level for the app request?

Answer: (SHOW ANSWER)

Slack's best practices for app approval workflows recommend:

"Gather information on licensing requirements and urgency to prioritize app approvals and ensure security reviews align with business needs." Asking about DLP (A) and EKM (C) are technical security details assessed by IT or Security, not by the requestor. Competitor usage (B) is irrelevant to Slack security or approval decisions.

(Reference: Slack Administration Study Guide - Managing App Approvals)

NEW QUESTION: 27

You're an Org Owner on your organization's Slack Enterprise Grid instance. An employee recently quit, and there's concern that the employee exported sensitive information prior to leaving. The security team wants to know what this former employee may have accessed. What should you do? (Select the best answer.)

- A.** Revoke the encryption key with the Enterprise Key Management (EKM) feature so that the data from the former employee's account is protected.
- B.** Use the member analytics dashboard to confirm the former employee's account activity.
- C.** Export the former employee's access logs from the admin dashboard.
- D.** Access your security information and event management (SIEM) tool to view actions logged by the former employee.

Answer: ([SHOW ANSWER](#))

Slack recommends for Enterprise Grid:

"Use your SIEM (Security Information and Event Management) tool integrated with Slack to review detailed logs of user activity and detect any suspicious behavior." The SIEM integration provides deeper, real-time, and historical access tracking, compared to basic admin dashboards or member analytics.

(Reference: Slack Administration Study Guide - Monitoring Security Events and Activity Logs)

NEW QUESTION: 28

You're a Workspace Admin, and you want all new users to be added to several important channels when they first log in.

What should you do to ensure new users automatically join these channels?

(Select the best answer.)

- A.** Create a workflow that sends a welcome message promoting the most important channels within your company to new users.
- B.** Post and pin all of the important channels in your #general channel for new users to see when they first log in to Slack.
- C.** Train managers to add their new hires to the important channels as part of the new employee onboarding process.
- D.** Add important channels to your workspace's default channels.

Answer: ([SHOW ANSWER](#))

Slack officially supports configuring Default Channels for workspaces:

"Default channels are channels that new members will automatically join when they first sign in to Slack." Creating workflows (A) or pinning channels (B) are helpful for awareness but don't enforce automatic joining.

Training managers manually (C) is inefficient and prone to errors.

(Reference: Slack Administration Study Guide - Managing Default Channels)

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NEW QUESTION: 29

You're an Org Owner at a financial company and administer 20 workspaces on a Slack Enterprise Grid plan.

Your company is concerned about staying in compliance with government-mandated regulatory requirements across all communication tools.

What is the first step you should take to ensure that communications remain compliant for your company?

(Select the best answer.)

- A.** Meet with your compliance and legal teams to set policies for Slack at your company.
- B.** Promote a member of your compliance team to Org Owner.
- C.** Implement a 24-hour retention policy in Slack to ensure that sensitive communications are removed within a day.
- D.** Implement eDiscovery within Slack to ensure that all communications are archived.

Answer: (SHOW ANSWER)

Slack compliance best practices state:

"Before configuring Slack for compliance, companies should meet with legal and compliance teams to set internal communication, retention, and monitoring policies tailored to regulatory requirements." Implementing eDiscovery (D) is important later, but setting policies first ensures the correct technology choices. B and C may not align with regulatory needs without first setting clear policies.

(Reference: Slack Administration Study Guide - Compliance and Legal Alignment)

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NEW QUESTION: 30

- A.** Each member's access must be set to expire after 90 days.
- B.** The member must not be a Workspace Admin or Owner.
- C.** The member who is leaving the company must have left all channels.
- D.** The IdP must support deprovisioning via SCIM.

Answer: (SHOW ANSWER)

To automatically deactivate users who leave a company, Slack relies on SCIM (System for Cross-domain Identity Management) provisioning. SCIM allows an Identity Provider (IdP) to manage user accounts, including provisioning, deprovisioning, and updating user profiles directly from the IdP.

According to the official Slack documentation for user provisioning:

"When SCIM provisioning is enabled, changes made in your Identity Provider - such as deactivating a user

- will be reflected in Slack automatically. Deprovisioning ensures that when someone leaves the company, their Slack account is also deactivated without manual intervention."

None of the other options (A, B, or C) are requirements for automatic deactivation. SCIM deprovisioning is the only supported and correct method for automated account deactivation through IdP integrations.

(Reference: Slack Administration Study Guide - User Management and SCIM Provisioning)

NEW QUESTION: 31

You're an Org Owner for a financial organization's Slack Enterprise Grid.

Someone accidentally shared confidential financial statements in a public Slack channel.

You have since deleted the file; however, you want to track which users have downloaded the file from Slack.

What is the best way to do this?

(Select the best answer.)

A. Use the Discovery APIs to export the required public channel data.

B. Use the Audit Logs API to audit the file download action in the required public channel.

C. Use the Audit Logs API to export the required public channel data.

D. Use the Import/Export Data tool under workspace settings to export the required public channel data.

Answer: (SHOW ANSWER)

Slack recommends for security auditing:

"The Audit Logs API can capture file download activities, including which user downloaded a specific file." Discovery APIs (A) help with content search/export, not action tracking.

Audit Logs API is for actions like downloads (B). Option C (export public channel data) and D (workspace data export) won't show specific download activities.

(Reference: Slack Administration Study Guide - Using the Audit Logs API)

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NEW QUESTION: 32

You're an Org Admin for an airline's Slack Enterprise Grid. The airline's customer support team uses a ticketing tool to monitor customer support tickets for booking inquiries and issues. The team also uses Slack to discuss these support tickets.

The customer support team wants to create a custom workflow that will post new and urgent tickets in the support team's channel.

Which TWO steps should you take to allow the customer support team to create the workflow?

- A.** Add members of the customer support team as App Managers under workspace App Management settings.
- B.** Enable a policy that allows any user role to utilize steps from installed apps when using Workflow Builder.
- C.** Enable channel email addresses to forward support emails to their dedicated channel.
- D.** Enable Workflow Builder and webhooks in Workflow Builder.
- E.** Add a Workflow creation policy to allow "Everyone, except Guests" to create workflows in your Enterprise Grid.

Answer: ([SHOW ANSWER](#))

According to Slack Enterprise Grid documentation:

"To allow users to integrate external tools into workflows, admins must enable steps from apps and allow workflows to include webhook triggers." Also,

"Enabling Workflow Builder and allowing users to create workflows (except Guests) ensures flexibility." While A (App Managers) grants permission to approve apps, it is not needed for creating workflows. Channel emails (C) are unrelated. Workflow creation policy (E) is important too but the critical steps for app usage and webhook integration are B and D.

(Reference: Slack Administration Study Guide - Workflow Builder with External Integrations)

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NEW QUESTION: 33

In which two scenarios would SCIM provisioning be the best method of adding users to a workspace? (Select the TWO best answers.)

- A.** Your delivery company has multiple workspaces in its Slack Enterprise Grid plan for each of its subsidiaries, and you need to be able to assign users to specific workspaces.
- B.** Your pet food company works closely with a packaging supplier, and you want all employees of the companies to communicate seamlessly in Slack.
- C.** You need to preserve all users' apps and integrations (bot users, slash commands, incoming webhooks, etc.) when they are deprovisioned.
- D.** You are the Slack admin for a multinational networking corporation and want users to have Slack accounts only if they plan to use the accounts.
- E.** Your environmental services company plans to launch Slack to all employees in a single day and sunset its former communication platform.

Answer: (SHOW ANSWER)

Slack's official documentation states:

"SCIM provisioning is ideal for automatically managing large user populations, assigning them to workspaces, and ensuring immediate onboarding or deactivation through integration with your Identity Provider (IdP)." It is perfect for multiple workspaces (A) and large, one-time onboarding events like a company-wide Slack launch (E).

Options B and C relate to Slack Connect and app behavior, not SCIM. Option D refers to "Just-in-Time" provisioning, not SCIM.

(Reference: Slack Administration Study Guide - SCIM Provisioning)

-

NEW QUESTION: 34

You're the Grid Owner for your sales company's Slack Enterprise Grid instance.

Departments are spread across multiple workspaces and collaborate with their customers through Slack Connect.

Your company is growing quickly, and you want to have more control over external collaboration. You decide to set up an external workspace dedicated to Slack Connect channels. This workspace should include all current users, plus any future users.

What is the easiest and most efficient way to go about adding users to the new workspace? (Select the best answer.)

- A.** Make the workspace a default workspace for all current and future users.
- B.** Use an org-wide default channel to introduce the new workspace and its purpose. Ask all users who are currently using Slack Connect to join the workspace.
- C.** Use the workspace's admin dashboard to add all users within your organization.
- D.** Sync all current and future users to the workspace using identity provider (IdP) groups.

Answer: (SHOW ANSWER)

The most efficient method to ensure all users are automatically added is:

"Make the workspace a default workspace for the Enterprise Grid organization. This way, all current and future members will automatically be added without manual intervention."

Syncing IdP groups (Option D) could work but requires additional setup complexity and group management.

(Reference: Slack Administration Study Guide - Default Workspace Management in Enterprise Grid)

NEW QUESTION: 35

You're an Org Admin responsible for managing your organization's three workspaces grouped by business vertical.

Your organization wants to increase Slack usage across departments, and you anticipate new workspace requests.

Given these business requirements, what is the best way to manage requests to create new workspaces?

- A.** Review, collaborate, approve, and reject workspace requests in one public, searchable channel.
- B.** Route workspace requests from an org-wide help channel to a private admin-only channel where admins can review business rationale of requests.
- C.** Do not allow end users to request new workspaces; instead, encourage them to create more channels.
- D.** Encourage end users to create new workspaces themselves, then link the workspace URL to your organization via domain claiming.

Answer: (SHOW ANSWER)

Slack recommends for Enterprise Grid governance:

"Workspace creation requests should be routed to a private admin team for evaluation, ensuring that new workspaces align with business needs, security policies, and organizational strategy." Public channels (A) expose sensitive administrative discussions. C and D bypass proper governance and risk fragmented Slack management.

(Reference: Slack Administration Study Guide - Workspace Creation and Governance)

NEW QUESTION: 36

You're in charge of a Slack Enterprise Grid workspace design for your company.

Your teammates provide dozens of suggestions about how the workspaces should be created to provide the best user experience.

Which approach should you choose?

(Select the best answer.)

- A.** Ensure the workspace design is loosely defined so that it can easily change over time.
- B.** Define organization policies to prevent workspaces from differing from corporate standards.
- C.** Create the minimum number of workspaces to meet your users' needs to limit context switching.
- D.** Create new workspaces instead of multi-workspace channels to reduce irrelevant noise.

Answer: (SHOW ANSWER)

Slack strongly advises:

"Design for the minimum number of workspaces needed to meet business requirements. Fewer workspaces reduce context switching, simplify governance, and improve findability." Option A (loose design) risks chaos. B (strict policy) is important but doesn't directly solve workspace sprawl. D (more workspaces) worsens fragmentation.

(Reference: Slack Administration Study Guide - Workspace Design Principles for Enterprise Grid)

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NEW QUESTION: 37

You're an Org Owner on the Slack Enterprise Grid plan responsible for posting news for your entire organization to read. You want to limit posting permissions to admins only.

Sometimes the newsletters contain important action items, so it's important that everyone in your organization sees the message.

What is the best way to post your message?

(Select the best answer)

- A.** Create a default org-wide channel called #announcements, and post your newsletter in this channel.
- B.** Send your newsletter to your team's channel and then copy/paste the link to your message to each team channel in your organization.
- C.** Send your newsletter in all of your department-specific channels to maximize visibility.
- D.** Send your newsletter to your organization's #general channel, and use the @channel notification.

Answer: (SHOW ANSWER)

Slack recommends for official, organization-wide communications:

"Create an org-wide channel (such as #announcements) where only admins and owners can post. This ensures important messages are visible to all and remain uncluttered by unrelated posts." Option B and C involve redundancy and fragmentation. Using @channel in #general (D) risks spamming and frustrating members.

(Reference: Slack Administration Study Guide - Best Practices for Org-Wide Announcements)

NEW QUESTION: 38

You're overseeing the workspace design for your organization's launch of Slack Enterprise Grid. You want to prioritize ease of administration for channels, workspaces, users, and user groups.

Which is the most important step when setting up your workspaces?

(Select the best answer.)

- A.** Minimize the number of multi-workspace channels to administer.
- B.** Take into account the cultural dynamics within the company.
- C.** Ensure users can frequently and easily switch between workspaces throughout the day.
- D.** Identify an appropriate set of Workspace Owners and Admins for each workspace.

Answer: (SHOW ANSWER)

Slack Enterprise Grid best practices emphasize:

"Assigning the right Workspace Owners and Admins for each workspace is critical for maintaining ease of administration, clear governance, and efficient management of channels, members, and policies." While minimizing multi-workspace channels (A) and considering culture (B) are important, selecting strong admin leadership (D) has the most direct impact on administrative efficiency. Frequent workspace switching (C) does not impact administrative setup directly.

(Reference: Slack Administration Study Guide - Enterprise Grid Workspace Setup)

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NEW QUESTION: 39

You're a Workspace Admin cleaning up inactive channels.

You find a channel inactive for nine months with important content and one member remaining.

What should you do?

- A. Notify the one channel member, then delete the channel.
- B. Notify the one channel member, then archive the channel.
- C. Notify the one channel member that you are keeping the channel active, but limiting posting permissions to admins only.
- D. Notify the one channel member, then rename the channel and add #archived as a prefix.

Answer: ([SHOW ANSWER](#))

Slack's guidance for handling inactive channels states:

"Archiving a channel preserves its content and history, allowing it to remain searchable without accepting new posts." Deleting (A) would permanently remove the content. Renaming or limiting posting (C, D) are not standard clean-up procedures for inactive channels.

(Reference: Slack Administration Study Guide - Channel Lifecycle Management)

NEW QUESTION: 40

- A. Change the email, and reset the password. Changing the email will end John's Slack session.
- B. Deactivating the IdP account will automatically delete the Slack account that was bound to it via SSO.
- C. Check that the IdP supports de-provisioning via SCIM and that the connector app is installed and configured correctly.
- D. Activate "Just-in-Time" de-activations to automatically remove John and any users who are inactive for more than 14 days.

Answer: ([SHOW ANSWER](#))

To automatically manage user deactivation:

"If your Identity Provider supports SCIM provisioning, and it is correctly configured with Slack, user deactivation in the IdP will trigger automatic deactivation of the user's Slack account." SCIM ensures seamless deprovisioning. Just-in-Time deactivations (D) are not a Slack feature, and changing the email manually (A) is not secure or scalable.

(Reference: Slack Administration Study Guide - User Deprovisioning with SCIM)

NEW QUESTION: 41

Which of the following scenarios would best justify creating a channel in your company's existing workspace, rather than starting a direct message?

- A. When you need to confirm meeting times
- B. When there is a new line of business at your company

- C. When a few questions need to be answered quickly
- D. When you need to let your manager know you are not feeling well

Answer: (SHOW ANSWER)

Slack best practices advise creating a new channel:

"When you need a dedicated, transparent space for an ongoing topic, team, or project, such as a new line of business." For quick or personal conversations (Options A, C, and D), direct messages are more appropriate.

(Reference: Slack Administration Study Guide - Channel vs. Direct Message Best Practices)

NEW QUESTION: 42

You're an Org Owner of a Slack Enterprise Grid org. Your company recently selected an Enterprise Mobility Management (EMM) provider and you will be turning on EMM. You're preparing a communication to share with your end users so they understand when they need to take action.

What guidance would you include in your communication?

(Select the best answer.)

- A. End users will be immediately signed out of Slack on any unmanaged mobile devices.
- B. End users will be signed out of Slack on their mobile devices if they do not complete the EMM setup within one week.
- C. End users will be signed out of Slack on their mobile devices if they do not complete the EMM setup within 72 hours.
- D. End users will be signed out of Slack on their mobile devices if they do not complete the EMM setup within 24 hours.

Answer: A (LEAVE A REPLY)

According to Slack's official documentation on Enterprise Mobility Management (EMM):

"When EMM is required, any users who are not on an approved device and have not completed setup will be immediately signed out of Slack on their mobile devices." There is no grace period of 24 hours, 72 hours, or one week - once EMM enforcement is enabled, users must be using an approved device immediately or they are signed out.

(Reference: Slack Administration Study Guide - Mobile Security and Enterprise Mobility Management)

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NEW QUESTION: 43

Your company is on the Slack Business+ plan and is interested in setting up SCIM provisioning in their identity provider (IdP) to more efficiently manage their Slack user base.

Which two benefits would the company gain from using SCIM provisioning? (Select the TWO best answers.)

- A. They can deactivate users automatically from their IdP.

- B.** Users only need to remember one set of credentials for all the applications they use.
- C.** They can sync custom profile fields to obtain more useful analytics about employees' Slack usage.
- D.** They do not have to pre-provision any users; employees will automatically create an account when they attempt to log in for the first time.
- E.** They can pre-provision Multi-Channel and Single-Channel Guests to their workspace.

Answer: (SHOW ANSWER)

SCIM provisioning offers two major benefits:

"Automatically deactivating user accounts when they are deactivated in the identity provider (IdP)."

"Pre-provisioning Multi-Channel and Single-Channel Guests in Slack."

SSO (Option B) relates to authentication, not provisioning. Automatic account creation upon login (Option D) is tied to Just-in-Time (JIT) provisioning with SSO, not SCIM.

(Reference: Slack Administration Study Guide - SCIM Provisioning Benefits)

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NEW QUESTION: 44

You're an Org Owner at a 10,000-person company that uses Slack across the organization.

In a recent feedback survey, employees have expressed frustrations about silos, lack of transparency, and difficulty locating information.

IT leadership asks you to provide metrics that can be tracked over the course of the next year to measure progress toward increasing transparency.

What type of data would you recommend the team track?

(Select the best answer.)

- A.** Number of weekly active members (i.e., active in the last 7 days)
- B.** Percentage of messages viewed in public channels vs. in private channels and direct messages (DMs)
- C.** Number of multi-workspace channels across the organization
- D.** Percentage of message engagement in org-wide announcements channels in the last six months

Answer: B (LEAVE A REPLY)

Slack recommends measuring transparency by:

"Tracking the percentage of messages sent or viewed in public channels versus private channels and DMs. An increase in public activity correlates to increased organizational transparency." While engagement and activity metrics (A, C, D) are useful for other goals, measuring the public vs. private messaging ratio directly addresses transparency concerns.

(Reference: Slack Administration Study Guide - Analytics for Measuring Transparency and Collaboration)

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NEW QUESTION: 45

Marianne, an Org Admin, hears feedback that it's difficult for her members to find channels. She regularly receives requests in the #help-slack channel from members who accidentally created duplicate channels because they weren't aware there was already a channel on a certain topic.

Which action should Marianne's team take first to address the problem?

- A.** Change her workspace settings to allow all members to archive channels.
- B.** Standardize and communicate channel naming conventions.
- C.** Encourage members to add a channel purpose and topic.
- D.** Restrict new channel creation to admins only.

Answer: (SHOW ANSWER)

The first step to addressing duplicate channels and improving discoverability is:

"Standardizing channel naming conventions, making it easier for members to find existing channels and understand their purpose." Slack best practices emphasize that a standardized naming system helps with searchability and organization.

Although adding channel topics and purposes (Option C) is also good practice, naming conventions are the first priority.

(Reference: Slack Administration Study Guide - Channel Management and Naming Best Practices)

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NEW QUESTION: 46

At which point in the process should you claim your relevant domains for your Enterprise Grid organization?

- A.** Any time. Workspaces created prior to domain claiming will be shut down automatically.
- B.** Never. Slack will automatically claim the domains for you when you purchase Enterprise Grid.
- C.** As soon as possible. This feature is not retroactive, so workspaces created prior to claiming the domain will continue to exist as standalone workspaces.
- D.** Before purchasing Enterprise Grid. It is important to claim domains while still on the free plan.

Answer: (SHOW ANSWER)

According to Slack's best practices:

"Claim your domains as soon as possible. This process is not retroactive - workspaces created before claiming domains will continue to exist independently unless manually migrated." Thus, prompt domain claiming ensures better control and prevents users from unintentionally creating ungoverned workspaces.

(Reference: Slack Administration Study Guide - Domain Management in Enterprise Grid)

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NEW QUESTION: 47

You work with a team of developers who are responsible for creating a custom ticketing app at your organization.

What should you do to ensure subject matter experts (SMEs) from the developer team are able to continuously manage settings for the custom app?

- A.** Create a channel where the SMEs can submit suggested changes, and Org Admins can review and decide whether to apply the suggestions.
- B.** Promote the SMEs to Org Admin so they can manage the custom app as well as all other apps installed at your organization.
- C.** Encourage the developer team to use Workflow Builder to automate ticketing instead of creating a custom app.
- D.** Add the SMEs as internal app collaborators so they can directly manage the app's settings.

Answer: (SHOW ANSWER)

Slack's internal app management documentation states:

"Adding internal app collaborators allows trusted users to manage an app's configuration, including OAuth settings, scopes, and other integration behaviors without needing Org Admin privileges." There is no need to promote SMEs to Org Admins (B) - which would give them excessive permissions across the entire Slack environment. A and C do not enable them to manage the app directly.

(Reference: Slack Administration Study Guide - Managing Internal Apps and App Collaborators)

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NEW QUESTION: 48

You're a Workspace Admin on the Slack Pro plan.

Your compliance team asks you to prevent users from creating free workspaces with their organization email addresses.

What should you recommend?

- A.** Stay on the Slack Pro plan, and enable domain claiming.
- B.** Upgrade to the Slack Business+ plan, and enable Enterprise Key Management (EKM).

C. Upgrade to the Slack Enterprise Grid plan, and enable domain claiming.

D. Ask your Org Owner to enable two-factor authentication (2FA).

Answer: (SHOW ANSWER)

Slack domain claiming is:

"Only available on Enterprise Grid, allowing an organization to reserve its domain and prevent users from creating independent Slack workspaces with corporate emails." Pro plan (A) cannot support domain claiming. EKM (B) secures encryption keys, unrelated to domain claiming. 2FA (D) enhances authentication but doesn't block workspace creation. (Reference: Slack Administration Study Guide - Domain Management on Enterprise Grid)

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NEW QUESTION: 49

When advising team members on the best practices of threading, what should you tell them is an effective way of using threads?

A. To use slash commands without disturbing the rest of the channel members

B. To add responses such as "thank you" or "I'm looking into it" without cluttering the channel needlessly

C. To make multiple discussions in the same channel easier to follow

D. To ensure that others in a channel will be notified of new messages

Answer: (SHOW ANSWER)

Slack encourages using threads to keep conversations organized and prevent clutter in busy channels.

Official Slack documentation says:

"Threads help organize conversations around specific messages, allowing multiple discussions to happen simultaneously within a single channel without causing confusion." While thanking or quick responses (Option B) can also be done in threads, the primary reason for using threads is to manage multiple discussions efficiently.

(Reference: Slack Administration Study Guide - Best Practices for Channel Communication and Threading)

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NEW QUESTION: 50

A. Pre-approve daily productivity apps, and restrict apps that security has already deemed too risky.

B. Use an Admin API to manage and approve apps automatically.

C. Turn on app approvals, and have users individually request to install each app.

D. Pre-approve daily productivity apps, and restrict apps that are not commonly used.

Answer: (SHOW ANSWER)

Slack best practices recommend:

"Pre-approving key apps ensures fast adoption while restricting high-risk apps maintains security compliance." Admin API (B) is more technical and unnecessary at launch.

Individual requests (C) create friction. Pre- approving apps and restricting non-common ones (D) isn't optimal unless based on risk evaluation.

(Reference: Slack Administration Study Guide - App Management Best Practices)

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NEW QUESTION: 51

Pawnee Technologies is a global cloud software company that uses Slack Enterprise Grid to communicate and collaborate. You're a Slack Workspace Admin for your company's External workspace where your team collaborates with external partners. Today you're onboarding a new team member who will need to log in and join your workspace. You receive a direct message (DM) from them reporting a problem. While they had no issues joining the Global and Social workspaces, they report that Slack isn't giving them an option to join the External workspace, even though it shows up when they search for it.

Why is the new hire unable to join your workspace?

(Select the best answer.)

- A.** The Workspace Admin must add the new hire as a Single Channel Guest to the workspace.
- B.** The workspace requires approval from the external partner for new members to join.
- C.** The workspace requires the new member to request to join.
- D.** The workspace requires an invitation from the Workspace Admin to join.

Answer: (SHOW ANSWER)

In Slack Enterprise Grid, for workspaces set to Invite Only (especially those involving external partners), users must be explicitly invited.

According to Slack documentation:

"Invite-only workspaces require an invitation from a Workspace Admin before members can join." Because the External workspace is likely Invite Only for security reasons, the new hire must be invited to join it. Searching and seeing the workspace does not bypass the requirement.

(Reference: Slack Administration Study Guide - Workspace Visibility and Access Control)

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NEW QUESTION: 52

Teara is a Workspace Owner. She has discovered that projects and key decisions are being discussed via direct messages because public channel message retention settings are set to delete messages after 20 days.

The decision regarding this setting was made 2 years ago, and now the setting is no longer required.

Team members are experiencing difficulty creating channels. Teara is wondering if there are other settings she should review that might be contributing to the direct message conversations.

Which settings and permissions should Teara change to promote increased communication outside of direct messages?

A. Changing the workspace's message retention and deletion policy for all channels and direct messages to

"Keep Everything" and allowing everyone to create channels

B. Sending an announcement in the #general channel notifying everyone to move conversations to channels and to DM Teara if you need a channel created

C. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and restricting the creation of channels to Owners only

D. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and allowing everyone to create channels

Answer: (SHOW ANSWER)

Slack's best practices for promoting open communication are:

"Keep everything in public channels for transparency and collaboration. Set public channel message retention to 'Keep Everything' and restrict DM retention to minimize private, siloed communication." Also:

"Allow everyone to create channels to lower barriers to collaboration and prevent bottlenecks." Restricting channel creation (Option C) would hinder users and reinforce the DM reliance problem.

(Reference: Slack Administration Study Guide - Messaging and Retention Policies)

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NEW QUESTION: 53

The security team at your organization wants to monitor different public channels that are created in your Slack Enterprise Grid instance. The team requested access to the conversations.list and conversations.info API methods to get the required data about the channels.

As a Slack admin, you need to assign the required scopes to their Slack app for the security team to be able to invoke the APIs.

Which scope should you assign to allow the security team to retrieve a list of all public channels only and retrieve information about a public channel?

(Select the best answer.)

A. files:read

B. admin.conversations:read

C. conversations.connect:read

D. channels:read

Answer: (SHOW ANSWER)

The correct scope is admin.conversations:read.

According to Slack's official API documentation:

"The admin.conversations:read scope allows approved apps to call the conversations.list and conversations.

info methods for public channels across an Enterprise Grid organization." channels:read (D) is a user token scope and limited to channels the user is a member of, while admin.conversations:read provides broader access necessary for admins or security teams at the org level. files:read (A) relates to file data, and conversations.connect:read (C) is unrelated.

(Reference: Slack Administration Study Guide - Integration and API Scopes Management)

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NEW QUESTION: 54

The marketing team at ACME Ltd has 10 team members and has a public channel called #marketing- discussion. The team collaborates and shares ideas on this channel. Now, other teams have joined, so the total channel membership is 50.

The marketing director has the following needs:

- * There is an urgent marketing idea that must be prioritized in tomorrow morning's planning meeting.

- * The 10 team members are the only ones attending the planning meeting.

- * The 10 team members need to be notified before the meeting.

Of note, the marketing director sends urgent re-prioritization messages weekly.

How should the marketing director reach the marketing team?

A. Send a separate direct message to each of the 10 team members notifying them of the change.

B. Create an @marketing-team user group and use the @marketing-team user group in #marketing- discussion to communicate the change in priority to the team that needs to be informed for tomorrow's team meeting.

C. Post a message to #marketing-discussion, without notifying anyone.

D. Use @here and @channel to notify the entire channel of the change.

Answer: (SHOW ANSWER)

Slack recommends using user groups to efficiently notify a specific subset of people:

"User groups allow you to mention multiple people at once by tagging the group's handle, ensuring the right people are notified without disturbing unrelated members." Using

@channel or @here would notify all 50 members unnecessarily. Sending 10 direct messages individually is inefficient and error-prone.

(Reference: Slack Administration Study Guide - User Groups and Targeted Notifications)

NEW QUESTION: 55

The Operations team at Fire Extinguishers Ltd has recently launched Slack and wants to better collaborate when internal alerting systems notify them of a failure. In the past, it was difficult to identify where the alert was coming from and who was responding. Sometimes, the team even missed the alerts.

The Operations team and the Security team both have alerting set up with popular software tools, and the alerts get sent to multiple, unrelated teams.

What should Fire Extinguishers Ltd do to centralize their alerting identification and response?

- A.** Build custom apps for all the popular tools that send the alerts to one channel.
- B.** Install apps from the Slack App Directory for the tools they use, and have the apps post alerts in a #alerts-all channel for the relevant teams to monitor.
- C.** Set up Slackbot custom responses to trigger when the word "alert" or "failure" is used in Slack.
- D.** Send an announcement to the company reminding them to be more responsive when receiving alerts.

Answer: (SHOW ANSWER)

The best practice is to install official, vetted apps for each alerting tool from the Slack App Directory and configure them to post into a centralized channel (such as #alerts-all).

According to Slack documentation:

"Integrating alerting tools through approved apps ensures reliable, structured, and centralized notifications.

Centralized channels allow all relevant teams to quickly monitor, identify, and respond to incidents." Building custom apps is unnecessary if existing integrations meet the needs, and reminders or Slackbot triggers do not solve the systemic problem.

(Reference: Slack Administration Study Guide - Integration Management and Best Practices)

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NEW QUESTION: 56

Your organization would like to maintain their Bring Your Own Device (BYOD) policy on Slack's Enterprise Grid plan and have not yet decided on an Enterprise Mobility Management (EMM) provider.

Which two features are included in Slack's native mobile controls on the Enterprise Grid? (Select the TWO best answers.)

- A.** Block file downloads and copying on mobile devices.
- B.** Domain allow list to limit mobile access to corporate workspaces only.
- C.** Remotely erase data in the case of stolen mobile devices.
- D.** Identity provider (IdP) group management for mobile devices.
- E.** Jailbreak or root detection for mobile devices.

Answer: (SHOW ANSWER)

Slack native mobile security features include:

"Admins can block file downloads and copying on mobile and use domain restrictions (domain allow list) to ensure only managed accounts access corporate Slack workspaces." Remote wipe (C) requires Mobile Device Management (MDM), not native Slack. IdP

management (D) is not mobile-specific. Jailbreak detection (E) is not a native Slack feature.

(Reference: Slack Administration Study Guide - Slack Native Mobile Security Features)

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NEW QUESTION: 57

You're the Primary Owner of your company's Slack Business+ workspace. You need more assistance managing users and channels, so you task the Head of IT with these duties. In order to be able to perform these duties, what is the role with the fewest privileges that the Head of IT should be assigned?

(Select the best answer.)

- A.** Org Admin
- B.** Workspace Admin
- C.** Workspace Owner
- D.** Member

Answer: (SHOW ANSWER)

According to Slack role definitions:

"Workspace Admins can manage members, channels, and settings for the workspace without the broader privileges of Workspace Owners or Org Admins." Org Admin (A) is too high-level for this task on Business+ (Org Admin is primarily an Enterprise Grid role). Workspace Owner (C) has more extensive authority, including transferring workspace ownership. Member (D) cannot manage users or channels.

(Reference: Slack Administration Study Guide - Roles and Permissions)

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NEW QUESTION: 58

Jorge is starting an Employee Resource Group for volunteers at his company to collaborate from across different business units. This group requires a workspace that is visible to all members of his organization, so that they can volunteer to join and follow the group's progress. However, the group's leaders want the rights to approve any members before they join.

Which access level should Jorge set for this workspace?

- A.** Open
- B.** Invite Only
- C.** By Request
- D.** Hidden

Answer: (SHOW ANSWER)

Slack defines "By Request" access as:

"A workspace or channel is visible to all users, but users must request to join, and Admins or Owners must approve each request." This model fits Jorge's need for visibility plus control over membership approval.

(Reference: Slack Administration Study Guide - Workspace Access Levels) Reference: <https://slack.com/intl/en-pk/help/articles/201330256-Invite-new-members-to-your-workspace>

NEW QUESTION: 59

Your organization's Head of Customer Service wants to better support internal collaboration between service agents working through high-priority customer tickets. As a Workspace Admin, what recommendation should you provide to help service agents collaborate more efficiently in Slack and reduce meetings?

- A.** Enable service agents to create a new channel for each high-priority customer ticket and use emoji reactions to expedite responses.
- B.** Encourage service agents to use Huddles when troubleshooting high-priority customer tickets.
- C.** Enable service agents to post Clips in team channels to provide troubleshooting demos for high-priority customer tickets.
- D.** Advise service agents to ask for help in their team channel and troubleshoot high-priority customer tickets in thread.

Answer: (SHOW ANSWER)

Slack recommends:

"Use Huddles for lightweight, real-time, informal discussions to troubleshoot quickly without needing to schedule formal meetings." This directly helps service agents collaborate live without adding overhead.

Options A and C are good for async work but do not replace real-time collaboration.

Threads (D) are useful but are slower than live discussions.

(Reference: Slack Administration Study Guide - Using Huddles for Efficient Team Collaboration)

NEW QUESTION: 60

- A.** These users will only be granted access to the channels that they've been added to, ensuring that other organization channels remain confidential until they complete their onboarding.
- B.** The user group can then be added to all relevant new-hire and onboarding channels, ensuring that no one gets left behind or is accidentally excluded from any channels they should be in.
- C.** When writing a message from any of their workspaces on the Enterprise Grid, any member can send a notification to the new hires with one @mention.
- D.** Admins can foster a sense of community by creating a group-only direct message (DM).

Answer: (SHOW ANSWER)

Slack recommends user groups for onboarding because:

"User groups allow admins to easily manage membership in multiple channels by adding the user group to those channels, ensuring no member is missed and simplifying

onboarding processes." Options A and D misrepresent how access is managed (user groups do not automatically restrict channel access), and C is incorrect because mentions depend on group settings and channel memberships.

(Reference: Slack Administration Study Guide - Managing User Groups for Onboarding)

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NEW QUESTION: 61

You're an Org Admin in your Slack Enterprise Grid org.

Your security team has requested that all new Slack Connect channels only be approved by Org Admins and Org Owners.

What should you do?

(Select the best answer.)

- A.** Change the permissions in the admin dashboard so that Slack Connect channels can be approved by any Workspace Admin or Workspace Owner.
- B.** Advise all Workspace Admins and Workspace Owners to forward all Slack Connect channel requests to Org Admins and Org Owners.
- C.** Use Slack's default Slack Connect channel approval permissions which state only Org Admins and Org Owners can approve new channel requests.
- D.** Send all Slack Connect channel requests to a private channel on an Org Admin and Org Owner-only workspace.

Answer: ([SHOW ANSWER](#))

Slack's default permissions for Slack Connect channel approvals state:

"Only Org Admins and Org Owners can approve Slack Connect channels by default in an Enterprise Grid organization." No manual forwarding or private channel workflows are needed if using defaults (B, D). Changing permissions to let Workspace Admins/Owners approve (A) would contradict the requirement.

(Reference: Slack Administration Study Guide - Slack Connect and Admin Permissions)

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NEW QUESTION: 62

You're the Primary Org Owner of a large Slack Enterprise Grid org composed of 10 workspaces for individual business units.

How should you delegate responsibilities appropriately?

- A.** Delegate a Workspace Admin from each business unit to handle everyday tasks, such as member requests.
- B.** Delegate an Org Admin from each business unit to handle everyday tasks, such as member requests.
- C.** Create a multi-workspace channel for selected members to manage all admin requests for the organization.
- D.** Delegate an Org Owner from each business to handle everyday tasks, such as member requests.

Answer: (SHOW ANSWER)

Slack recommends:

"Workspace Admins are ideal for handling workspace-specific tasks such as member management, approval of apps, and settings management for individual business units." Assigning Org Admins (B) or Org Owners (D) grants broader permissions than necessary and increases risk.

Creating a channel for managing requests (C) does not delegate actual admin permissions.

(Reference: Slack Administration Study Guide - Delegating Workspace-Level Administration)

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NEW QUESTION: 63

What would be the expected behavior if a team member in Enterprise Grid is added to an IdP (Identity Provider) group with auto-provisioning enabled to a workspace?

- A.** The member would be automatically added to the new workspace and would be unable to leave.
- B.** The member would be notified that they have a new workspace that they can join and would be unable to dismiss it until they have joined the workspace.
- C.** There will be no changes to the member's workspace list.
- D.** The member would be automatically added to the new workspace unless it is a hidden workspace.

Answer: (SHOW ANSWER)

In Enterprise Grid, if auto-provisioning is enabled via an IdP group, when a member is added to that group, they are automatically provisioned to the specified workspace.

According to Slack's official Enterprise Grid documentation:

"When a member is added to an IdP group that's mapped to a workspace, they will be automatically provisioned (added) to the workspace, unless the workspace is set as hidden." Hidden workspaces require an invitation or manual addition and are excluded

from automatic group provisioning. Therefore, unless the workspace is hidden, members will automatically join it without needing to take any manual action.

(Reference: Slack Administration Study Guide - Enterprise Grid Configuration and IdP Group Management)

NEW QUESTION: 64

A user with a claimed email domain tries to create a new workspace. The user is redirected to the Enterprise Grid org's workspace directory and is asked to join an existing workspace or contact the Grid Org Owners for more details.

True or False: Claiming relevant domains for your Enterprise ensures that all workspaces are subject to the organization's Grid policies, such as message retention, SSO/security settings, and eDiscovery/archiving.

A. True

B. False

Answer: ([SHOW ANSWER](#))

When you claim relevant domains for your Enterprise Grid organization:

"Any user with an email address matching a claimed domain who attempts to create a new workspace will be directed to join the Enterprise Grid organization, ensuring that all workspaces fall under centralized policies for security, compliance, and retention." This process prevents rogue or unmanaged workspaces and ensures consistent governance.

(Reference: Slack Administration Study Guide - Claiming Domains and Managing Grid Compliance)

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NEW QUESTION: 65

A bank must archive all communications for several years due to a new government regulation. Your compliance department wants to understand how best to meet these requirements for Slack.

Which feature should you leverage to meet these regulatory requirements?

(Select the best answer.)

A. Data Loss Prevention (DLP)

B. Mobile Device Management (MDM)

C. Enterprise Key Management (EKM)

D. eDiscovery

Answer: ([SHOW ANSWER](#))

For long-term archiving and compliance with regulatory requirements:

"eDiscovery integrations allow organizations to collect, archive, and export Slack messages and files to meet legal, regulatory, and compliance needs." DLP (A) focuses on preventing data leaks. MDM (B) secures mobile access, and EKM (C) controls encryption keys but does not inherently archive data.

(Reference: Slack Administration Study Guide - Security and Compliance - eDiscovery Integration)

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NEW QUESTION: 66

As an admin, managing apps across every workspace in an Enterprise Grid org can be time-consuming.

What is the most efficient way to manage apps at your organization?

- A.** Identify and restrict all apps that pose the most security risks to your organization, while automatically approving users to download any apps that don't fall within the restricted list.
- B.** Identify commonly used apps for your organization once per year, and set those apps to be automatically approved at the org level via whitelisting.
- C.** Require end users to rate the complexity of their apps as high, medium, or low risk before submitting an app approval request.
- D.** Create rules based on a chain of comparisons for each app request to be checked against and then approved or restricted based on the specified criteria.

Answer: (SHOW ANSWER)

Slack best practices for app governance recommend:

"The most efficient method is to proactively restrict high-risk apps and automatically allow safe, non-restricted apps, minimizing admin intervention." Annual whitelisting (B) is infrequent and can quickly become outdated. Asking users to self-rate risk (C) is unreliable. Complex rule chains (D) are difficult to maintain.

(Reference: Slack Administration Study Guide - Streamlining App Management)

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NEW QUESTION: 67

Incident managers at your organization use ServiceNow for incident response.

What is the benefit of integrating Slack with an app like ServiceNow?

- A.** Integrating an app allows third parties to access your Slack data and recommend similar apps to you in the future.
- B.** Integrating an app gives you a unified view into what's happening in the app natively, without ever having to leave Slack.
- C.** Integrating an app means you never have to log in to the app natively.
- D.** Integrating an app allows you to bypass security settings since they're not applicable in Slack.

Answer: (SHOW ANSWER)

Slack app integration benefits state:

"Integrations allow users to interact with and get updates from external apps (like ServiceNow) directly within Slack, without leaving Slack." Third-party access (A) is inaccurate. Completely avoiding login (C) isn't always true. Security (D) is still enforced when using integrated apps.

(Reference: Slack Administration Study Guide - App Integration Benefits)

NEW QUESTION: 68

Which of the following would most make your company a good candidate to use Slack's Enterprise Key Management (EKM)?

- A. Your company's employees primarily use unsecured mobile devices to access Slack.
- B. Your company frequently shares personally identifiable information (PII).
- C. You use Azure for all of your key management.
- D. Your company is in the public sector.

Answer: (SHOW ANSWER)

Slack's Enterprise Key Management (EKM) provides organizations with the ability to control and revoke access to data encryption keys, ensuring protection for sensitive information such as PII (personally identifiable information).

Slack documentation states:

"Slack EKM allows customers to manage and control access to their data in Slack by using their own encryption keys. It is ideal for industries that frequently handle sensitive data such as PII, PHI, and financial information." Using unsecured mobile devices (option A) is a mobile device management issue, Azure usage (option C) is not a sole qualifier, and being in the public sector (option D) may suggest high-security needs but does not directly relate to EKM eligibility.

(Reference: Slack Administration Study Guide - Security and Compliance - Enterprise Key Management)

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NEW QUESTION: 69

You're a Workspace Owner for a financial organization on the Slack Business+ plan. Your Security and Compliance team requires all historical files to always be discoverable. These deleted files may need to be produced to ensure compliance for regulatory and auditing purposes.

Which file retention setting should you enable for your workspace?

(Select the best answer.)

- A. Keep all files, including deleted files
- B. Keep all files
- C. Keep all files, including deleted files, for a set number of days
- D. Keep all files, including all file versions
- E. Keep all files, only for a set number of days

Answer: (SHOW ANSWER)

In the Slack Business+ plan, to meet compliance requirements where deleted files must remain discoverable, you must set file retention to:

"Keep all files, including deleted files."

This ensures that even after a user deletes a file, it remains accessible for auditing and compliance purposes.

Simply keeping files (B) does not guarantee deleted files are retained. Options involving "for a set number of days" (C, E) would risk data loss after the timeframe expires, and D (all file versions) focuses on version history, not deletion recovery.

(Reference: Slack Administration Study Guide - File Retention and Compliance Settings)

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NEW QUESTION: 70

A. Add all new users to your Enterprise Grid as guests, so their sign-in process is not disrupted after you choose an IdP and configure SSO.

B. Use Slack's built-in authentication, which will prompt members to sign in using their email address and Slack password.

C. Downgrade your Slack plan to Business+ and turn off SSO.

D. Choose and configure your IdP before configuring single sign-on (SSO), since end users can't sign in to Enterprise Grid without SSO.

Answer: (SHOW ANSWER)

Slack requires:

"Enterprise Grid must use an identity provider (IdP) to manage authentication via SSO before users can sign in. SSO must be configured first for member access." Options A and B bypass the necessary authentication process and would create user confusion later.

Downgrading to Business+ (C) defeats the purpose of deploying Enterprise Grid.

(Reference: Slack Administration Study Guide - Preparing Identity Management for Enterprise Grid)

NEW QUESTION: 71

Lindy leads an internal communications team.

Her team wants to use public channels to gain more transparency in their internal communication. Employees currently tend to default to private channels/direct messages out of habit. Lindy needs to show employees the benefits of public channels.

Which initiative should Lindy proceed with to drive behavioral change?

A. Temporarily disallow the creation of private channels through the admin settings, and share an announcement in Slack stating why and describing the benefits of Slack's search capabilities.

B. Work closely with the executive team, and have them mandate public channel usage.

C. Encourage executives to model this behavior and communicate in public channels themselves.

D. Solicit the help of Slack admins and champions to plan a Slack Day focused on the benefits of public channels and how they unlock the power of Slack's search capabilities.

Answer: (SHOW ANSWER)

Slack adoption best practices emphasize:

"Behavior modeled by leadership has the greatest impact on changing how teams communicate. When executives and leaders use public channels, it sets a strong cultural example." Mandating behavior (Option B) or limiting private channel creation (Option A) can cause resistance, while education (Option D) is useful but less impactful than leadership modeling.

(Reference: Slack Administration Study Guide - Building a Public-First Culture)

NEW QUESTION: 72

What are the main benefits of Workflow Builder? (Choose all that apply.)

- A.** It supports integration with various third-party apps for easy data transfer between services.
- B.** Non-developers can easily automate business processes.
- C.** Templates are available for download.
- D.** Developers and engineers can easily automate efficiencies in their development.

Answer: ([SHOW ANSWER](#))

Slack's Workflow Builder is designed to:

"Allow non-developers to automate routine tasks without writing code, support integrations with apps and services for enhanced workflows, and provide templates that users can customize." While developers can use Workflow Builder, it is primarily aimed at non-technical users; developers usually prefer building custom apps or using Slack APIs.

(Reference: Slack Administration Study Guide - Workflow Builder Overview)

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NEW QUESTION: 73

You lead a team responsible for launching Slack Enterprise Grid to all employees. Your leadership team firmly believes that Slack is currently too noisy and that a workspace dedicated to each major business unit will reduce noise. You want to be thoughtful about the workspace design and create an Enterprise Grid design that will best facilitate collaboration across your company.

What are two actions you should take?

(Select the TWO best answers.)

- A.** Create a business case for focusing on a thoughtful Enterprise Grid design, and present it to the leadership team.
- B.** Create success criteria and key design principles for Enterprise Grid, and work with your Slack account team to determine the pros and cons of each Enterprise Grid design model.
- C.** Create an implementation and project plan with an Enterprise Grid design focused on a multi-workspace business unit model.
- D.** Create and launch an employee survey to better understand how knowledge is shared across the organization and how teams are using Slack today.

E. Create an implementation and project plan with an Enterprise Grid design that includes one large workspace in order to avoid forming silos.

Answer: (SHOW ANSWER)

When designing an Enterprise Grid deployment, Slack recommends a thoughtful, structured approach.

According to Slack's Enterprise Grid best practices:

"Develop a clear business case outlining why a strategic design is important, addressing key goals such as minimizing noise and maximizing collaboration.

Define success criteria and key design principles early, and work with your Slack account team to evaluate different workspace design models." The idea is to ensure leadership understands the need for a strategic design and that the team has clear success metrics.

C and E describe possible implementation strategies but jump ahead without a strategic foundation. D (surveying users) is helpful later but not the first step.

(Reference: Slack Administration Study Guide - Enterprise Grid Workspace Design Best Practices)

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NEW QUESTION: 74

You're the Primary Owner of your company's Slack Enterprise Grid org, managing a specific workspace.

What is the minimum role needed to accomplish workspace-level actions (such as changing settings, managing members)?

A. Workspace Owner

B. Org Admin

C. Workspace Admin

D. Roles Admin

Answer: (SHOW ANSWER)

Slack role definitions specify:

"Workspace Owners have the highest level of permissions at the workspace level, including setting permissions, managing members, and configuring settings." Workspace Admins (C) have significant permissions but not complete control. Org Admins (B) are for org-wide actions, and Roles Admin (D) is specific to assigning roles, not broader workspace management.

(Reference: Slack Administration Study Guide - Roles and Permissions Overview)

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NEW QUESTION: 75

Camdin is a Workspace Owner whose last day with the company is Friday, April 1st.

Cortez, a fellow Workspace Owner, plans to deactivate Camdin's account at the end of that day.

What will happen?

- A.** The account will be deactivated; Camdin will be signed out immediately and will not be able to log back in.
- B.** The account will change to "Inactive"; after 72 hours, Camdin will lose access to Slack.
- C.** Cortez will not be able to deactivate the account; he will need to ask a Workspace Admin to deactivate it for him.
- D.** Cortez will not be able to deactivate Camdin's account; only the Primary Owner can deactivate a Workspace Owner.

Answer: (SHOW ANSWER)

In Slack, only the Primary Owner has the ability to deactivate other Workspace Owners. Slack documentation states:

"Only the Primary Owner can deactivate or transfer ownership of another Workspace Owner's account." Thus, Cortez, despite being a Workspace Owner himself, cannot deactivate Camdin's account.

(Reference: Slack Administration Study Guide - Workspace Roles and Account Deactivation)

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NEW QUESTION: 76

Andrew is a Workspace Owner and head of HR for a government agency in Munich, Germany. As the head of HR, he manages all aspects of human resources in order to create an engaged workforce and resilient organization.

The HR teams use a variety of technologies, and leadership is implementing a new integrated tool to improve collaboration and productivity. While the tool has many benefits, the adoption rate has been slow due to a lack of internal awareness.

Andrew wants to convince leadership that he needs internal Slack advocates who can lead and support co-workers through the transition. He has a few people in mind who he would nominate as Champions.

Which options appropriately describe Champions? (Choose all that apply.)

- A.** They are Slack Administrators, so they have the correct permissions to help the company manage change.
- B.** They actively communicate and promote transparency to reinforce the purpose and value of the tool.
- C.** They model best practices, and they can rally the team toward common goals.
- D.** They identify and implement key use cases for the tool and modify them over time to improve the team's workflows.

Answer: (SHOW ANSWER)

Slack Champions are:

"Advocates who model best practices, promote transparency, identify key use cases, and adapt workflows to improve team effectiveness. Champions do not need to be administrators - their main role is to drive cultural adoption." Option A is incorrect because being a Slack Administrator is not a requirement to be a Champion.

(Reference: Slack Administration Study Guide - Building a Slack Champion Network)

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NEW QUESTION: 77

You're an Org Admin for a global organization operating in multiple time zones. In your org-wide #help-slack channel, members report they are receiving notifications outside of their working hours from other members operating in different time zones. In addition to recommending Do Not Disturb (DND) preferences, how can you help promote a digital HQ at your organization and ensure that members are receiving notifications only during working hours?

(Select the best answer.)

- A. Enable members to set their profile status to Away whenever they are not online.
- B. Enable members to use the Scheduled Send feature so that messages can be sent during shared working hours.
- C. Enable members to view a recipient's local time within their profile before sending a message.
- D. Enable members to set reminders for themselves to send the message during shared working hours.

Answer: (SHOW ANSWER)

Slack recommends using the Scheduled Send feature to respect teammates' working hours:

"The Scheduled Send feature allows members to compose a message now and schedule it to be delivered during the recipient's preferred working hours." While viewing someone's local time (C) is helpful, Scheduled Send (B) directly solves the problem by deferring the notification appropriately. Setting reminders (D) or Away statuses (A) do not proactively delay messages.

(Reference: Slack Administration Study Guide - Respecting Work-Life Balance in Global Teams)

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NEW QUESTION: 78

In Large Inc's Enterprise Grid design, each business unit has its own workspace, and everyone is also a member of the Global workspace. The Sales team at Large Inc are slow adopters of Slack and have been using email instead of Slack to communicate with peers. Which of these strategies should the Sales team AVOID using to connect cross-functionally more effectively with Slack?

- A.** Move their channels into the Global workspace and convert the default channels to private, to ease the Sales team's fears about privacy.
- B.** Create an org-wide #sales-wins channel so that account representatives can share updates on new customers and celebrate big deals.
- C.** Create a #customer-feedback channel for Sales to convey customer concerns to the Product and Engineering teams.
- D.** Create an org-wide #help-sales channel where cross-functional partners can turn to Sales with questions and requests for help.

Answer: (SHOW ANSWER)

Moving sales channels into the Global workspace and making default channels private would:

- * Create confusion and friction in adoption.
- * Reduce transparency and cross-functional collaboration.

Slack documentation highlights:

"Workspaces should be structured to align naturally with how teams operate. Making core channels private may limit discoverability and collaboration, which contradicts Slack's goals for connection and transparency." Options B, C, and D promote transparency and collaboration, which is the intended use of Slack across cross-functional teams.

(Reference: Slack Administration Study Guide - Change Management and Slack Adoption Strategies)

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NEW QUESTION: 79

You're an Org Admin for your university's Slack Enterprise Grid organization.

You want to measure Slack adoption for incoming students one month into the school year.

What is the best option to measure adoption analytics?

- A.** Refer to the total number of messages sent in direct messages (DMs).
- B.** Refer to the total number of channels and workspaces incoming students have joined one month into the school year.
- C.** Refer to the average number of days users were active within the last month.
- D.** Refer to the number of workspaces incoming students have created one month into the school year.

Answer: (SHOW ANSWER)

Slack's official analytics guidelines recommend:

"The average number of active days per user is a strong measure of engagement and adoption." Number of DMs (A) focuses only on private messaging, not overall adoption. Channel/workspace membership (B) doesn't measure activity. New workspace creation (D) is not typically relevant to students and is often disabled.

(Reference: Slack Administration Study Guide - User Activity Analytics)

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NEW QUESTION: 80

- A. Allow all workspace members to invite new members.
- B. Invite all employees to the workspace by entering their email addresses in the invite flow from the workspace settings page.
- C. Direct your employees to access Slack through your identity provider (IdP).
- D. Enable employees to sign up for the workspace using the company's email domain.

Answer: (SHOW ANSWER)

On the Free plan, to ensure only employees can join automatically and prevent outsiders from signing up:

"Enable sign-up using a specific email domain (such as @company.com) so only people with company email addresses can join the workspace without needing manual invites."

Allowing all members to invite (Option A) could allow external people to join, and IdP enforcement (Option C) typically applies to paid plans, not Free.

(Reference: Slack Administration Study Guide - Workspace Access Settings on Free Plans)

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NEW QUESTION: 81

You're a Slack admin reviewing an approval request for an app to be used in your organization.

You notice that a particular app requires permission to "Send messages as @bot." Which bot scope will need to be assigned to the app to grant the requested permission?

(Select the best answer.)

- A. chat:write
- B. admin.apps:write
- C. admin.conversations:read
- D. chathistory

Answer: (SHOW ANSWER)

According to Slack's API documentation:

"The chat:write scope allows an app to send messages as @bot into channels, groups, and DMs where the app is authorized." admin.apps:write (B) relates to managing apps, not sending messages. admin.conversations:read (C) relates to reading conversations at admin level. chathistory (D) relates to reading message history.

(Reference: Slack Administration Study Guide - App Scopes and Permissions)

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NEW QUESTION: 82

A company has recently implemented Slack, and many teams have started to use it instead of email. Admins want to help members be more productive in Slack without overwhelming them with too much training.

Which of the below would be the most effective way to increase members' productivity in Slack?

- A.** Show employees how they can request new apps to be installed in Slack.
- B.** Train everyone on how to create Slack integrations.
- C.** Allow employees to install social apps, like Giphy, that will help attract new Slack members.
- D.** Connect tools they are already using, like Google Calendar or Box, to Slack.

Answer: (SHOW ANSWER)

Slack's recommendation for increasing adoption and productivity states:

"Connect existing tools that users are already familiar with to Slack, so they immediately see value without needing extensive new training." This approach enhances workflows and familiarity, without adding a heavy burden of learning or complex processes.

(Reference: Slack Administration Study Guide - Accelerating Slack Productivity with Integrations)

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NEW QUESTION: 83

You're a member of a public Slack Connect channel that is being used to collaborate with members of a partner organization. You can see that one of your primary contacts at the partner organization is already a member of the channel, but they're having trouble locating the channel in their Slack instance.

You send them the channel name in a direct message (DM) so that they can search it in Slack, but they still cannot locate the channel.

What is the reason for this?

(Select the best answer.)

- A.** The employee of the partner organization is not a member of the Slack Connect channel.
- B.** The Slack Connect channel is private in the partner organization's workspace, so the employee cannot search for it.
- C.** The employee of the partner organization does not have posting permissions in the channel.
- D.** The Slack Connect channel may have a different name in the partner organization's workspace.

Answer: (SHOW ANSWER)

In Slack Connect, the same channel can have different names in each participating organization's workspace:

"Slack Connect channels may appear with different names in each organization. Members need to search by the name it appears in their own workspace." Therefore, even though you sent the channel name from your side, the user on the partner organization side needs to find it by the name assigned in their workspace. It is not an issue of membership (A), posting permissions (C), or privacy settings (B) in this case.

(Reference: Slack Administration Study Guide - Slack Connect Channel Management)

NEW QUESTION: 84

Anna, a Workspace Owner, has decided to restrict channel creation in her workspace to Workspace Admins only. This will allow her and the other Workspace Admins to enforce channel naming conventions.

What are two best practices Workspace Admins should follow in this scenario? (Choose two.)

- A.** Keep up to date on all channel naming conventions to accurately process requests.
- B.** Prepare for a decrease in workload since channel requests will need to be processed less frequently.
- C.** Create a process for channel requests.
- D.** Appoint other members of their workspace to help with the workload.

Answer: ([SHOW ANSWER](#))

When restricting channel creation to Workspace Admins, Slack's best practices recommend:

"Admins should maintain familiarity with naming conventions to process channel requests consistently.

Additionally, setting up a clear, efficient channel request process ensures members know how to request new channels and receive prompt responses." Option B is incorrect - restricting channel creation usually increases the admin workload. Option D is not directly aligned with Slack best practices, as permissions to create channels would still be limited to Admins.

(Reference: Slack Administration Study Guide - Channel Management and Naming Governance)

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NEW QUESTION: 85

You're a Workspace Owner. You notice employees are breaking corporate policy by sharing business-issued credit card numbers in channel when booking their travel for an upcoming customer meeting. Your information security team identifies this as a risk.

What recommendation should you make to prevent this from happening in the future?

(Select the best answer.)

- A.** Integrate with a Discovery solution using Slack's Discovery API.

- B.** Use the Admin APIs to create a custom script to flag credit card numbers.
- C.** Integrate with a Data Loss Prevention (DLP) solution using Slack's Discovery API.
- D.** Use Workflow Builder to allow people to report policy violations.

Answer: ([SHOW ANSWER](#))

According to Slack's official security recommendations:

"For organizations needing to prevent sensitive data from being shared in Slack, the recommended approach is to integrate Slack with a Data Loss Prevention (DLP) solution using the Discovery API." DLP integrations can monitor messages and files, detect patterns like credit card numbers, and take automated actions to prevent or alert on policy violations.

Option A (Discovery solution) is related to data retention and eDiscovery, not proactive DLP enforcement.

Option B would require custom development and is not the standard or scalable approach.

Option D (Workflow Builder) is not intended for monitoring sensitive data.

(Reference: Slack Administration Study Guide - Security Integrations and Data Loss Prevention)

NEW QUESTION: 86

Mayim, the Chief Human Resources Officer at Large Inc, is concerned that her team communicates mostly via direct messages rather than channels. She wants to know if the HR workspace is lagging behind the rest of the organization.

What information should the Workspace Admin provide to help Mayim?

- A.** The number of messages posted in the #help-hr triage channel over the past 30 days
- B.** Instructions on how to conduct a poll in channel asking members if they've been using channels or direct messages, using emoji for responses
- C.** The percentage of messages sent via direct message in the HR workspace to the organization's overall percent of direct messages
- D.** The statistic that HR is typically a more confidential function than other teams and should expect to have more information in direct message

Answer: ([SHOW ANSWER](#))

The most accurate approach is to use Slack's analytics to compare direct message usage across different workspaces.

Slack documentation states:

"Workspace-level analytics allow Admins to view the percentage of messages sent via direct messages versus public or private channels. Comparing this across teams highlights differences in Slack usage patterns." Only option A directly provides a comparative analysis to see if HR's behavior is different from the rest of the org.

(Reference: Slack Administration Study Guide - Workspace Analytics and Communication Patterns)

NEW QUESTION: 87

Medium Inc is on a Standard Slack plan and has recently hired Preethi as a contractor to take care of their food & beverage service. Preethi is on a six-month contract, supporting many teams within the food & beverage department. Each team has set up a public channel to triage requests, and Preethi is responsible for responding to these requests. What type of workspace access would be most suitable for Preethi?

- A. Member with no deactivation time
- B. Single-channel Guest with deactivation time in six months
- C. Member with deactivation time in six months
- D. Multi-channel Guest with deactivation time in six months

Answer: (SHOW ANSWER)

Since Preethi needs access to multiple channels but only for a limited time:

"A Multi-channel Guest is the best choice when someone needs access to more than one channel but does not need full member access across the workspace. You can also set an expiration date for their access." Single-channel Guest would be too limiting, and full Member access would provide more access than necessary, posing a security risk.

(Reference: Slack Administration Study Guide - Managing Guest Access)

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NEW QUESTION: 88

Mayim, the Chief Human Resources Officer at Large Inc, is concerned that her team communicates mostly via direct messages rather than channels. She wants to know if the HR workspace is lagging behind the rest of the organization.

What information should the Workspace Admin provide to help Mayim?

- A. The percentage of messages sent via direct message in the HR workspace to the organization's overall percent of direct messages
- B. The statistic that HR is typically a more confidential function than other teams and should expect to have more information in direct message
- C. Instructions on how to conduct a poll in channel asking members if they've been using channels or direct messages, using emoji for responses
- D. The number of messages posted in the #help-hr triage channel over the past 30 days

Answer: (SHOW ANSWER)

The most accurate approach is to use Slack's analytics to compare direct message usage across different workspaces.

Slack documentation states:

"Workspace-level analytics allow Admins to view the percentage of messages sent via direct messages versus public or private channels. Comparing this across teams highlights differences in Slack usage patterns." Only option A directly provides a comparative analysis to see if HR's behavior is different from the rest of the org.

(Reference: Slack Administration Study Guide - Workspace Analytics and Communication Patterns)

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NEW QUESTION: 89

Large Inc.'s HR Director wants to streamline sharing HR policy information and handling sensitive questions from hiring managers.

HR has its own workspace.

How should you advise the HR Director to use Slack for this use case?

(Select the best answer.)

- A.** Create an org-wide public channel for recruiting and hiring, and add all hiring managers in the organization.
- B.** Create an org-wide private channel for recruiting and hiring, and add all hiring managers in the organization.
- C.** Create a private channel in the HR workspace, and add all hiring managers in the organization.
- D.** Create a public channel in the HR workspace, and add all hiring managers in the organization.

Answer: ([SHOW ANSWER](#))

Slack recommends for sensitive HR communication:

"Use a private channel to manage sensitive communications, like hiring and recruiting questions, especially when HR policies and individual discussions are involved." A public channel (A, D) risks sensitive information exposure. Org-wide channels (B) are less appropriate for targeting a specific audience like hiring managers.

(Reference: Slack Administration Study Guide - Managing Sensitive Information in Channels)

NEW QUESTION: 90

- A.** Confirm the channel naming conventions they might use.
- B.** Identify the tools the project team plans to use to track their progress.
- C.** Ensure you have an available resource to serve as a Workspace Admin.
- D.** Determine if the project team is using Slack workflows to automate processes.

Answer: ([SHOW ANSWER](#))

Slack best practice states:

"Before creating a new workspace in Enterprise Grid, make sure you have a Workspace Admin available to manage settings, users, and day-to-day operations." Without a responsible Workspace Admin, new workspaces can become chaotic or mismanaged.

(Reference: Slack Administration Study Guide - Workspace Creation Best Practices)

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NEW QUESTION: 91

GoodAdvertisements Inc works with several companies to support global advertising campaigns and are on a paid plan. They are preparing for a campaign launch that requires input from multiple companies.

GoodAdvertisements Inc wants the ability to coordinate effectively with the companies before and during their respective launch in a private channel, but it is not clear whether the companies use paid Slack plans.

The Admins at the company want to take security precautions before inviting any outside individuals into their Slack workspace.

What is the best way for the Admins to have the individuals from the outside companies join the Slack workspace and ensure the process scales for future launches with other companies?

- A.** Require that invitations get approval via a #guest-invitation-approval channel so Admins can action the requests and inform project leaders to invite individuals from outside companies as Single-Channel Guests. Set expiry dates for the Single-Channel Guests.
- B.** Require that invitations get approval via a #guest-invitation-approval channel so Admins can action the requests and inform project leaders to invite individuals from outside companies as Multi-Channel Guests. Set expiry dates for the Multi-Channel Guests.
- C.** Have the Admins individually send out Single-Channel Guest invitations.
- D.** Ask the outside companies to upgrade to the paid plan. Then, share the launch channel externally to the companies, and set a reminder to unshare the channel when the launch is complete.

Answer: A (LEAVE A REPLY)

The best practice in Slack for securely collaborating with external partners is:

"Use Single-Channel Guests for external users when collaboration is limited to specific channels. Admins should control guest approvals, ideally via a private approval workflow, and set expiry dates for guest accounts to ensure access is revoked after projects end."

Multi-Channel Guests (Option B) provide broader access than necessary, and manually inviting guests (Option C) does not scale well. Asking companies to upgrade (Option D) is unrealistic for scalable collaboration.

(Reference: Slack Administration Study Guide - Guest Management and External Collaboration)

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NEW QUESTION: 92

You're a Workspace Owner at a small business that used Slack's Free plan in their first year. However, its business is growing fast enough to justify upgrading to a paid plan.

The requirements:

- * Users want to be able to access their old messages and integrate Slack with their calendars.
- * You want to use Okta to provision users in order to provide additional security and simplicity to the employee onboarding process.
- * Field representatives need to be able to access Slack securely on their company-owned mobile devices.

Based on the requirements, what should you recommend?

(Select the best answer.)

- A.** Stay with the Slack Free plan for another year.
- B.** Move to the Slack Pro plan.
- C.** Move to the Slack Business+ plan.
- D.** Move to the Slack Enterprise Grid plan.

Answer: ([SHOW ANSWER](#))

The Business+ plan is the appropriate recommendation here because:

- * It includes full message history access (unlike the Free plan, which limits access to recent messages only).
- * It supports SAML-based SSO integrations like Okta, allowing for secure user provisioning and onboarding.
- * It provides Enterprise Mobility Management (EMM) integrations for managing and securing Slack access on company-owned mobile devices.

Official Slack documentation confirms:

"Slack Business+ includes enhanced administration and security controls, including SAML-based SSO, user provisioning with supported IdPs, and mobile device management (MDM) support via EMM." Enterprise Grid (option D) would be overkill for a small growing business unless they required multi-workspace organization and complex compliance features.

(Reference: Slack Administration Study Guide - Plans and Feature Comparison)

NEW QUESTION: 93

What are two reasons why a company would be interested in using SAML single sign-on (SSO) to authenticate its users on Slack?

(Select the TWO best answers.)

- A.** It gives organizations more control over their security policies, including password format requirements.
- B.** It replaces the need for your admins to have to set up an identity provider (IdP) for Slack.
- C.** It is a standard security feature that is available on all of Slack's paid plans.

D. It allows employees to use the same login credentials they already use for other applications.

E. It allows your organization to control the encryption keys to your users' data within Slack.

Answer: (SHOW ANSWER)

SAML SSO provides:

"Organizations with more control over their authentication policies, including password requirements, session durations, and login behaviors."

"Employees can use their existing login credentials for all applications, including Slack, through SSO integration with the identity provider." Option B is wrong because SSO depends on having an IdP in the first place. Option C is incorrect because SSO is available only on certain Slack paid plans (not all). Option E refers to Enterprise Key Management (EKM), not SSO.

(Reference: Slack Administration Study Guide - Single Sign-On (SSO) Benefits)

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NEW QUESTION: 94

Jose works at Globex and is a Slack administrator and Champion.

He receives several Slack direct messages per day from employees looking for more information on a range of topics, such as how to connect apps to their Slack workspace and where to find training materials.

Jose wants to encourage Slack best practices among employees. Which course of action should Jose take in this situation?

A. Ask the question, and if they are still unable to find the answer, post their own question in a public

#help channel, where Jose and his team will respond in thread.

B. Ask the employees to post their own question in a public #help channel, where Jose and his team will respond in thread.

C. Post their question on their behalf in a public #help channel and respond in thread.

D. Respond to each employee via direct message with the answer to their question.

Answer: (SHOW ANSWER)

Slack best practices encourage public discussions to:

"Make answers discoverable to others who might have the same question later, reduce redundant inquiries, and model a culture of openness." By encouraging employees to post their questions in a public help channel, Jose reinforces using public channels and helps build a searchable knowledge base.

(Reference: Slack Administration Study Guide - Promoting Open Communication and Knowledge Sharing)

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NEW QUESTION: 95

You're an Org Owner for your organization's Slack Enterprise Grid instance.

Your organization has several Slack Connect channels used to communicate with vendors, and you're concerned about unauthorized vendors contacting your members.

Which setting should you enable to prevent this from happening?

(Select the best answer.)

- A.** Set up the custom messaging in Guidelines for using Slack Connect with the policy for communicating with approved vendors only.
- B.** Adjust the Slack Connect for direct messages settings so that only Org Admins and Org Owners can send and accept direct messages (DMs) from outside organizations.
- C.** Restrict Slack Connect to a specific workspace so that only users who have access to that workspace can also access your Slack Connect channels.
- D.** Disable the Use Slack Connect with free teams option so that only paid workspaces can access your Slack Connect channels.

Answer: ([SHOW ANSWER](#))

Slack Connect settings allow you to control who can initiate external communications:

"By adjusting the Slack Connect settings for DMs to allow only Org Admins and Org Owners to send and accept DM invitations, you reduce the risk of unauthorized or unapproved vendors initiating contact." Setting up messaging guidelines (A) informs users but does not block action. Restricting to specific workspaces (C) does not prevent DM invites across the org. Disabling free team access (D) is not directly related to vetting vendors.

(Reference: Slack Administration Study Guide - Slack Connect and External Communications Policy)

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NEW QUESTION: 96

You're upgrading your organization to Slack Enterprise Grid.

You want to be thoughtful about your channel and workspace strategy before finalizing your design.

What should you do?

- A.** Migrate existing workspaces into your Enterprise Grid org so that employees can familiarize themselves with its features as you plan the design.
- B.** Survey a selection of end users to determine whether existing knowledge networks are already in place.
- C.** Review the technical requirements for your single sign-on (SSO) system to ensure it is compatible with Slack.
- D.** Develop a Champions Network of interested users to help share the design with others.

Answer: ([SHOW ANSWER](#))

Slack recommends:

"Before finalizing your Enterprise Grid design, survey teams to understand how they collaborate, where informal knowledge networks exist, and what natural groupings of

people and work already exist." Migrating before design (A) is premature. SSO review (C) is important but unrelated to channel and workspace structure design. Champions networks (D) are helpful for rollout, but not initial design.

(Reference: Slack Administration Study Guide - Planning Your Enterprise Grid Design)

-

NEW QUESTION: 97

You recently started working with a new external organization that will supply crucial ingredients needed to make your products. It's important to be connected with them at a moment's notice, and you've noticed that your emails often go unanswered for long periods of time. You decide to look up your key contact's email on the Slack Connect page but get no results.

What is the reason you can't find the external contact on Slack Connect?

- A.** The external organization will not be discoverable as you don't have a Slack Connect channel with them yet.
- B.** The external organization is using a free version of Slack.
- C.** The external organization has turned off Slack Connect.
- D.** The external organization has turned off Slack Connect Discoverability.

Answer: ([SHOW ANSWER](#))

Slack Connect discoverability must be enabled by an organization for others to search and find them:

"If an external organization has disabled Slack Connect Discoverability, they will not appear in search results, even if they use Slack." It is not about whether you already have a Connect channel (A), or necessarily whether they are on a free plan (B - free plans can still accept Connect invites with some limitations). Option C (turning off Slack Connect entirely) would prevent channel creation but is not specifically why search would fail.

(Reference: Slack Administration Study Guide - Slack Connect Discoverability Settings)

NEW QUESTION: 98

You're a Support Agent on the admin team for your organization's Slack Enterprise Grid workspace.

You receive a service request from one of your employees to add 15 new members from a single external company to Slack in order to support a 12-month joint marketing partnership. The team requires multiple channels and members for external collaboration. How should you respond to the service request?

(Select the best answer.)

- A.** Approve the employee's request, then invite the external users to your workspace as Multi-Channel Guests with a 12-month expiration date.
- B.** Advise the employee to initiate one or more Slack Connect channels to collaborate with the external organization. The external organization can set up a free Slack instance if they are not already using Slack.

- C. Advise the employee to request the external users be added to your identity provider (IdP) so they can authenticate to your workspace with the same single sign-on (SSO).
- D. Advise the employee to set up a separate Slack workspace that is jointly owned by both organizations.

Answer: (SHOW ANSWER)

Slack recommends using Slack Connect for external collaboration across companies.

According to Slack Connect official guidelines:

"Slack Connect lets you securely collaborate with external organizations in channels or direct messages, without needing to add external users as guests in your workspace."

Rather than creating guest accounts (A) or modifying your IdP (C), the correct and scalable method is setting up Slack Connect channels. Option D (setting up a separate Slack workspace) is not necessary and would complicate governance.

(Reference: Slack Administration Study Guide - Slack Connect Best Practices)

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NEW QUESTION: 99

You're an Org Admin of an Enterprise Grid org consisting of three workspaces: IT, Internal, and Contractors.

An executive wants to create a communication channel with everyone in the IT and Internal workspace, but not Contractors.

What is the best way to create this channel so that it will only be visible to people in the IT and Internal workspaces?

(Select the best answer.)

- A. Create an org-wide channel, and exclude the Contractors workspace.
- B. Create a Slack Connect channel between the IT and Internal workspaces.
- C. Create a channel in the IT workspace, and invite members from the Internal workspace as guests.
- D. Create a multi-workspace channel between the IT and Internal workspaces.

Answer: (SHOW ANSWER)

Slack recommends:

"Multi-workspace channels allow you to share a channel between select workspaces within an Enterprise Grid org, enabling collaboration across designated workspaces while keeping others excluded." Org-wide channels (A) include all members by default. Slack Connect (B) is for external organizations, not internal collaboration. Inviting Internal members as guests (C) is unnecessary and inefficient.

(Reference: Slack Administration Study Guide - Multi-Workspace Channels)

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NEW QUESTION: 100

- A. Unpublish your workflow, modify the workflow steps, and republish your workflow.
- B. Download the workflow file, edit the JSON file, and import the updated workflow file.

C. Add a new step to your workflow calling out what has changed since the previous iteration.

D. Delete your workflow and create a new workflow with the updated project information.

Answer: (SHOW ANSWER)

Slack's Workflow Builder guidance states:

"To update an existing workflow, unpublish it, make edits to the steps or messages, and republish it." Editing JSON manually (B) is unnecessary. Adding a step (C) is a patch, not a real fix. Deleting and rebuilding (D) is inefficient when Slack allows direct editing.

(Reference: Slack Administration Study Guide - Managing Workflows)

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