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NEW QUESTION: 1

You're a Workspace Owner on a Slack Business+ plan.

Your organization plans to expand Slack usage to the entire company of 4,000 people, and your security team wants workspace access restricted to company email addresses.

What is the most secure option for onboarding all 4,000 users into Slack?

(Select the best answer.)

- A.** Integrate with a SAML-based identity provider (IdP) and SCIM API connector so that you can pre- provision members to the workspace.
- B.** Enable email signup so that those with an approved company email address can join by clicking your workspace's sign-up link or entering their email on the sign in page.
- C.** Turn on Just-In-Time (JIT) provisioning and distribute an invite link that will allow those with the link to join the workspace.
- D.** Enable admins to invite their departments into the workspace so that new members are automatically added to the correct channels.

Answer: ([SHOW ANSWER](#))

Slack recommends for secure, large-scale onboarding:

"Using a SAML-based IdP with SCIM provisioning allows automatic user creation and deactivation based on your identity provider, ensuring security and control." Email signup (B) and JIT provisioning (C) are less secure. Admin invites (D) are manual and error-prone at this scale.

(Reference: Slack Administration Study Guide - Secure User Provisioning on Business+)

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NEW QUESTION: 2

A 5,000-employee company with multiple international offices is planning to launch Slack to its entire organization. Their goal is to increase collaboration and build a stronger company culture. The CIO is hesitant to allow members to upload custom emoji to Slack, but she doesn't want to burden her Workspace Admin team with requests for custom emoji uploads.

Which solution addresses the CIO's concerns?

- A.** Allow all members access to upload custom emoji, but communicate and document the appropriate emoji use and uploads.
- B.** Prior to launch, pre-load a set of custom emoji voted on by a council of leaders, and do not allow anyone to request custom emoji uploads.
- C.** Do not allow any custom emoji creation to minimize the risk of members uploading inappropriate imagery.
- D.** Restrict custom emoji uploads to Workspace Owners and Admins, and do not allow anyone to request custom emoji uploads.

Answer: (SHOW ANSWER)

To balance security, culture building, and minimize admin burden, the best practice is to allow members to upload emojis with clear guidelines.

Slack documentation recommends:

"Allowing users to upload custom emoji fosters creativity and engagement. Setting clear policies and communicating acceptable use ensures that the benefits are realized while minimizing the risk." Restricting uploads entirely or centralizing all requests would hinder the cultural goal of promoting collaboration.

(Reference: Slack Administration Study Guide - Change Management and Culture Building with Slack)

NEW QUESTION: 3

The security team at your organization wants to monitor different public channels that are created in your Slack Enterprise Grid instance. The team requested access to the `conversations.list` and `conversations.info` API methods to get the required data about the channels.

As a Slack admin, you need to assign the required scopes to their Slack app for the security team to be able to invoke the APIs.

Which scope should you assign to allow the security team to retrieve a list of all public channels only and retrieve information about a public channel?

(Select the best answer.)

- A.** `files:read`
- B.** `admin.conversations:read`
- C.** `conversations.connect:read`
- D.** `channels:read`

Answer: (SHOW ANSWER)

The correct scope is `admin.conversations:read`.

According to Slack's official API documentation:

"The admin.conversations:read scope allows approved apps to call the conversations.list and conversations.

info methods for public channels across an Enterprise Grid organization." channels:read

(D) is a user token scope and limited to channels the user is a member of, while admin.

conversations:read provides broader access necessary for admins or security teams at the org level. files:read (A) relates to file data, and conversations.connect:read (C) is unrelated.

(Reference: Slack Administration Study Guide - Integration and API Scopes Management)

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NEW QUESTION: 4

You're an Org Owner for your company's Slack Enterprise Grid org. Your team wants to add standardized user attributes to members' profiles using existing Identity Provider (IdP) data.

What is the best method to enable this process?

(Select the best answer.)

A. Use the Analytics API to sync attributes to your analytics dashboard.

B. Use the SCIM API to sync attributes to your member profiles.

C. Use the Custom Profile API to sync attributes to your analytics dashboard.

D. Create custom profile fields for members to add standard attributes to their profile.

Answer: (SHOW ANSWER)

Slack's SCIM API documentation states:

"SCIM provisioning can be used to sync user attributes, like department, title, and location, from an Identity Provider to Slack profiles." Analytics API (A) and Custom Profile API (C) focus on reporting or manual updates, not syncing at scale.

Manual field creation (D) does not automate the syncing.

(Reference: Slack Administration Study Guide - SCIM Attribute Syncing)

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NEW QUESTION: 5

GoodAdvertisements Inc works with several companies to support global advertising campaigns and are on a paid plan. They are preparing for a campaign launch that requires input from multiple companies.

GoodAdvertisements Inc wants the ability to coordinate effectively with the companies before and during their respective launch in a private channel, but it is not clear whether the companies use paid Slack plans.

The Admins at the company want to take security precautions before inviting any outside individuals into their Slack workspace.

What is the best way for the Admins to have the individuals from the outside companies join the Slack workspace and ensure the process scales for future launches with other companies?

- A.** Require that invitations get approval via a #guest-invitation-approval channel so Admins can action the requests and inform project leaders to invite individuals from outside companies as Single-Channel Guests. Set expiry dates for the Single-Channel Guests.
- B.** Require that invitations get approval via a #guest-invitation-approval channel so Admins can action the requests and inform project leaders to invite individuals from outside companies as Multi-Channel Guests. Set expiry dates for the Multi-Channel Guests.
- C.** Have the Admins individually send out Single-Channel Guest invitations.
- D.** Ask the outside companies to upgrade to the paid plan. Then, share the launch channel externally to the companies, and set a reminder to unshare the channel when the launch is complete.

Answer: A (LEAVE A REPLY)

The best practice in Slack for securely collaborating with external partners is:

"Use Single-Channel Guests for external users when collaboration is limited to specific channels. Admins should control guest approvals, ideally via a private approval workflow, and set expiry dates for guest accounts to ensure access is revoked after projects end." Multi-Channel Guests (Option B) provide broader access than necessary, and manually inviting guests (Option C) does not scale well. Asking companies to upgrade (Option D) is unrealistic for scalable collaboration.

(Reference: Slack Administration Study Guide - Guest Management and External Collaboration)

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NEW QUESTION: 6

What are two triggers that can be used to launch a workflow using Workflow Builder?
(Choose TWO)

- A.** A keyword is used in a message.
- B.** A new channel is created.
- C.** A new member joins a channel.
- D.** A new member joins the workspace.
- E.** A specific date and time.

Answer: (SHOW ANSWER)

Workflow Builder allows launching workflows based on specific triggers. Slack officially states:

"Supported triggers include when a new member joins a channel and at a scheduled date and time." Keyword usage (A) is not currently a native trigger without a custom app. New channel creation (B) is not a trigger. New member joining a workspace (D) by itself is not a trigger unless tied to joining a specific channel.

(Reference: Slack Administration Study Guide - Workflow Builder Triggers)

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NEW QUESTION: 7

You're an Org Owner on your organization's Slack Enterprise Grid instance. An employee recently quit, and there's concern that the employee exported sensitive information prior to leaving. The security team wants to know what this former employee may have accessed. What should you do? (Select the best answer.)

- A. Revoke the encryption key with the Enterprise Key Management (EKM) feature so that the data from the former employee's account is protected.
- B. Use the member analytics dashboard to confirm the former employee's account activity.
- C. Export the former employee's access logs from the admin dashboard.
- D. Access your security information and event management (SIEM) tool to view actions logged by the former employee.

Answer: D (LEAVE A REPLY)

Slack recommends for Enterprise Grid:

"Use your SIEM (Security Information and Event Management) tool integrated with Slack to review detailed logs of user activity and detect any suspicious behavior." The SIEM integration provides deeper, real-time, and historical access tracking, compared to basic admin dashboards or member analytics.

(Reference: Slack Administration Study Guide - Monitoring Security Events and Activity Logs)

NEW QUESTION: 8

You're an admin in your organization's external workspace primarily used for Slack Connect conversations.

You received several complaints about inappropriate messages from an external user. Which step should you take to eliminate inappropriate messages from this user moving forward?

- A. Disconnect all shared connection points with the offensive user's organization using the Connections menu.
- B. Remove the user from all of their channels in bulk using the External People menu.
- C. Mute the offensive user in each of the channels where they have membership using the channel Settings menu.
- D. Encourage users who reported the messages to use the /leave slash command in each conversation with the offensive user.

Answer: (SHOW ANSWER)

Slack recommends:

"Admins can remove external members from all Slack Connect channels in bulk via the External People Management dashboard." Disconnecting all shared connections (A) is extreme and affects the entire organization. Muting (C) only hides messages for individuals. /leave (D) only removes users themselves, not the offender.

(Reference: Slack Administration Study Guide - Managing External Users)

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NEW QUESTION: 9

You're the Primary Org Owner of your org's Slack Enterprise Grid instance. Your Slack instance is comprised of a Global workspace and six additional workspaces aligned to each business unit.

Your organization's Chief Product Officer (CPO) is looking for an asynchronous way to share and demo a major product release to the entire company.

What is the most efficient way for the CPO to accomplish this?

(Select the best answer.)

- A.** Record a Slack Clip in an org-wide announcements channel to screen-share, and present the new product release.
- B.** Record a demo outside of Slack and import the file into a multi-workspace channel.
- C.** Start a Huddle in an org-wide announcements channel to screen-share, and present the new product release.
- D.** Create a public channel in the Product & Engineering workspace for everyone to join and share the new product release announcement in channel.

Answer: (SHOW ANSWER)

Slack Clips are recommended for asynchronous communication:

"Slack Clips allow users to record video, screen shares, and voice messages directly in Slack, which teammates can view at their convenience." Starting a Huddle (C) is synchronous and not asynchronous. Recording outside Slack (B) and importing is less efficient. Public channels limited to specific workspaces (D) won't reach the entire org unless users join manually.

(Reference: Slack Administration Study Guide - Using Clips for Asynchronous Communication)

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NEW QUESTION: 10

- A.** The account will be deactivated; Camdin will be signed out immediately and will not be able to log back in.
- B.** The account will change to "Inactive"; after 72 hours, Camdin will lose access to Slack.
- C.** Cortez will not be able to deactivate the account; he will need to ask a Workspace Admin to deactivate it for him.
- D.** Cortez will not be able to deactivate Camdin's account; only the Primary Owner can deactivate a Workspace Owner.

Answer: (SHOW ANSWER)

In Slack, only the Primary Owner has the ability to deactivate other Workspace Owners. Slack documentation states:

"Only the Primary Owner can deactivate or transfer ownership of another Workspace Owner's account." Thus, Cortez, despite being a Workspace Owner himself, cannot deactivate Camdin's account.

(Reference: Slack Administration Study Guide - Workspace Roles and Account Deactivation)

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NEW QUESTION: 11

Paul leads an accounting team and is implementing a new expense reporting system. He wants to update employees on the status of the system's rollout to different offices. He also wants to post links to help articles and online trainings that the team can use as resources. However, he wants to maintain control over the flow of information for these updates and would like to minimize off-topic discussion.

Which of the following would help him achieve his goal?

- A.** Create a new public workspace called "Expenses" with access granted to all employees.
- B.** Create a private channel called #expense-system-updates with all employees added.
- C.** Create a new invite-only workspace called "Expenses."
- D.** Create a public announce-only channel for the expense system.

Answer: (SHOW ANSWER)

Slack recommends:

"Use public announce-only channels for company-wide updates. Only designated members can post, while everyone else can view and react without disrupting the information flow." This keeps updates structured and prevents off-topic discussion, while maximizing visibility to the whole organization.

(Reference: Slack Administration Study Guide - Announce-Only Channel Best Practices)

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NEW QUESTION: 12

Large Inc.'s HR Director wants to streamline sharing HR policy information and handling sensitive questions from hiring managers.

HR has its own workspace.

How should you advise the HR Director to use Slack for this use case?

(Select the best answer.)

- A.** Create an org-wide public channel for recruiting and hiring, and add all hiring managers in the organization.
- B.** Create an org-wide private channel for recruiting and hiring, and add all hiring managers in the organization.
- C.** Create a private channel in the HR workspace, and add all hiring managers in the organization.

D. Create a public channel in the HR workspace, and add all hiring managers in the organization.

Answer: (SHOW ANSWER)

Slack recommends for sensitive HR communication:

"Use a private channel to manage sensitive communications, like hiring and recruiting questions, especially when HR policies and individual discussions are involved." A public channel (A, D) risks sensitive information exposure. Org-wide channels (B) are less appropriate for targeting a specific audience like hiring managers.

(Reference: Slack Administration Study Guide - Managing Sensitive Information in Channels)

NEW QUESTION: 13

What are two reasons why a company would be interested in using SAML single sign-on (SSO) to authenticate its users on Slack?

(Select the TWO best answers.)

- A.** It gives organizations more control over their security policies, including password format requirements.
- B.** It replaces the need for your admins to have to set up an identity provider (IdP) for Slack.
- C.** It is a standard security feature that is available on all of Slack's paid plans.
- D.** It allows employees to use the same login credentials they already use for other applications.
- E.** It allows your organization to control the encryption keys to your users' data within Slack.

Answer: (SHOW ANSWER)

SAML SSO provides:

"Organizations with more control over their authentication policies, including password requirements, session durations, and login behaviors."

"Employees can use their existing login credentials for all applications, including Slack, through SSO integration with the identity provider." Option B is wrong because SSO depends on having an IdP in the first place. Option C is incorrect because SSO is available only on certain Slack paid plans (not all). Option E refers to Enterprise Key Management (EKM), not SSO.

(Reference: Slack Administration Study Guide - Single Sign-On (SSO) Benefits)

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NEW QUESTION: 14

You're working with other Workspace Admins to define the criteria to approve requests to convert public channels to private.

What is one example of an acceptable reason to convert a public channel to private?

- A.** Members of the workspace do not wish to be notified of new content in the channel.

- B.** Channel membership is low; in the single digits.
- C.** Several members in the channel are also communicating by direct message (DM).
- D.** Channel members need to share sensitive files which should not be accessible by the wider workspace.

Answer: (SHOW ANSWER)

Slack best practices state:

"If channel content needs to become more sensitive or confidential, converting a public channel to private helps control access to information." Low membership (B) or duplicate conversations (C) are not valid reasons. Notification preference (A) does not relate to confidentiality.

(Reference: Slack Administration Study Guide - Guidelines for Converting Channels)

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NEW QUESTION: 15

Brian, an Org Owner on Enterprise Grid, needs to ensure that all Slack data is archived and stored outside of Slack.

What does Brian need to do?

- A.** Turn on Corporate exports to retrieve private data and store it elsewhere.
- B.** Contact Slack to set message and file retention policies at the Organization level to "Keep all messages".
- C.** Enable DLP and quarantine all messages and files that need to be archived.
- D.** Use a third-party eDiscovery app to retrieve and store data in a data warehouse.

Answer: (SHOW ANSWER)

For ongoing external data archiving and retrieval:

"Slack recommends using a third-party eDiscovery or archiving app to pull Slack data and store it securely in a separate data warehouse or compliant system." Corporate exports (Option A) are manual and not continuous, retention policies (Option B) keep data inside Slack, and DLP (Option C) manages risk but not long-term archiving externally.

(Reference: Slack Administration Study Guide - Data Governance and eDiscovery Options)

NEW QUESTION: 16

You recently joined an organization that is on Slack's Enterprise Grid plan and because of your previous Slack Admin experience, you were added as a Grid Owner. You notice the organization is still managing provisioning manually, using a "just-in-time" process.

At your last company, you saw the benefits of connecting identity provider (IdP) groups to Slack.

Which two aspects of IdP group mapping will benefit your current organization?

(Select the TWO best answers.)

- A.** It will enable automatic additions of members in an IdP group to channels within your organization.

- B.** It will enable automatic additions and removals of members in an IdP group to workspaces within your organization.
- C.** It will enable automatic additions and removals of members in an IdP group to Slack Connect channels within your organization.
- D.** It will enable member provisioning as a required step for all Org Owners.
- E.** It will enable automatic approvals and authentications of integrations within your organization.

Answer: (SHOW ANSWER)

According to Slack's official documentation on IdP group management:

"Mapping IdP groups to Slack allows automatic provisioning and deprovisioning of users to workspaces and user groups. Members added to an IdP group are automatically added to associated Slack user groups and workspaces." This dramatically reduces manual effort and ensures correct workspace and channel access is kept current.

Slack Connect (C) is external collaboration and not managed directly via IdP groups. D and E are unrelated to IdP functionality.

(Reference: Slack Administration Study Guide - Identity Provider Group Mapping)

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NEW QUESTION: 17

You're a Workspace Admin for an organization on Slack's Enterprise Grid plan. You've been asked to move a public channel from one workspace to another within your organization.

Which two steps should you take before moving the channel?

(Select the TWO best answers.)

- A.** Remove all members from the channel. They will need to be added again after the channel has moved.
- B.** Confirm that you are an admin in both the origin and destination workspaces.
- C.** Confirm that the channel history has been exported.

D. Confirm that the Org Owner is prepared to review and approve the channel move request.

E. Confirm that all channel members are members of the destination workspace.

Answer: (SHOW ANSWER)

Slack's Enterprise Grid Move Channel guidelines state:

"Before moving a channel, confirm you have admin privileges in both the origin and destination workspaces and ensure that all channel members are members of the destination workspace." Org Owner approval (D) is not necessary unless your organization has custom policies. Exporting channel history (C) is unrelated to the move process.

Removing all members (A) is incorrect - you need to maintain membership.

(Reference: Slack Administration Study Guide - Moving Channels Between Workspaces)

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NEW QUESTION: 18

Your organization is on the Slack Enterprise Grid plan.

Which action can be performed by an Org Owner but not a Workspace Owner?

(Select the best answer.)

A. Set message retention policies.

B. Reset all members' passwords.

C. Manage single sign-on (SSO) settings.

D. Turn on approved apps.

Answer: (SHOW ANSWER)

On Slack Enterprise Grid:

"Org Owners are responsible for organization-wide security and compliance settings, including configuring and managing Single Sign-On (SSO) for the entire organization."

Workspace Owners manage workspace-level settings such as retention policies (A) or app approvals (D), but they cannot manage enterprise-wide SSO configurations. Resetting passwords individually (B) is not something either can do directly - identity is managed via the IdP in Enterprise Grid.

(Reference: Slack Administration Study Guide - Roles and Permissions in Enterprise Grid)

NEW QUESTION: 19

You're a Workspace Owner for a Slack Business+ workspace, working with your security team to launch Slack globally.

You want members to integrate Slack with their daily productivity apps from day one.

What should you do?

A. Pre-approve daily productivity apps, and restrict apps that security has already deemed too risky.

B. Use an Admin API to manage and approve apps automatically.

C. Turn on app approvals, and have users individually request to install each app.

D. Pre-approve daily productivity apps, and restrict apps that are not commonly used.

Answer: (SHOW ANSWER)

Slack best practices recommend:

"Pre-approving key apps ensures fast adoption while restricting high-risk apps maintains security compliance." Admin API (B) is more technical and unnecessary at launch. Individual requests (C) create friction. Pre- approving apps and restricting non-common ones (D) isn't optimal unless based on risk evaluation.

(Reference: Slack Administration Study Guide - App Management Best Practices)

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NEW QUESTION: 20

- A. 25 integrations
- B. 10 integrations
- C. Unlimited
- D. 5 integrations

Answer: (SHOW ANSWER)

On the Standard plan (and higher tiers), Slack allows:

"Unlimited app integrations, meaning you can install as many apps from the Slack App Directory or custom- built apps as needed." There are no integration limits beyond any practical workspace-specific guidelines.

(Reference: Slack Administration Study Guide - Slack Pricing Plans and Feature Comparisons)

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NEW QUESTION: 21

Jason, an Org Owner on the Enterprise Grid plan, wants to enable additional mobile security features for users who have unmanaged devices.

Which of the following mobile security features is available to Jason?

- A. Block Workspace access
- B. Restrict access based on IP
- C. Block message copying and the downloads
- D. Make VPN mandatory

Answer: (SHOW ANSWER)

Slack's mobile security features on Enterprise Grid allow:

"Blocking the ability to copy messages and download files on unmanaged devices to protect sensitive data." IP restrictions (Option B) and VPN enforcement (Option D) are broader network security strategies but not specific mobile device security features.

Blocking workspace access completely is not the goal; securing content on devices is.

(Reference: Slack Administration Study Guide - Mobile Security Features and Compliance Settings)

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NEW QUESTION: 22

Tracy works on a marketing team and needs to collaborate with a marketing vendor for a new project being planned in various channels.

To ensure the project is not delayed, Tracy must approve the new member invitations.

Which statement is true about roles in this scenario?

- A.** Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.
- B.** Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
- C.** Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
- D.** Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.

Answer: (SHOW ANSWER)

In Slack, Admin roles (Workspace Admin or Org Admin) are required to approve invitations and manage user roles, including inviting guests.

According to Slack's documentation:

"Admins can invite members and guests, approve new invitations, and manage permissions at the workspace or org level. A Multi-Channel Guest is someone who can access multiple channels that an admin selects." Since the marketing vendor needs access to "various channels," the correct guest type would be a Multi-Channel Guest, not Single-Channel Guest. Therefore, Tracy should use the Admin role to invite and approve new members and assign the marketing vendor as a Multi-Channel Guest.

(Reference: Slack Administration Study Guide - User Management Roles and Guest Access)

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NEW QUESTION: 23

What would be the expected behavior if a team member in Enterprise Grid is added to an IdP (Identity Provider) group with auto-provisioning enabled to a workspace?

- A.** The member would be automatically added to the new workspace and would be unable to leave.
- B.** The member would be notified that they have a new workspace that they can join and would be unable to dismiss it until they have joined the workspace.
- C.** There will be no changes to the member's workspace list.
- D.** The member would be automatically added to the new workspace unless it is a hidden workspace.

Answer: (SHOW ANSWER)

In Enterprise Grid, if auto-provisioning is enabled via an IdP group, when a member is added to that group, they are automatically provisioned to the specified workspace.

According to Slack's official Enterprise Grid documentation:

"When a member is added to an IdP group that's mapped to a workspace, they will be automatically provisioned (added) to the workspace, unless the workspace is set as hidden." Hidden workspaces require an invitation or manual addition and are excluded from automatic group provisioning. Therefore, unless the workspace is hidden, members will automatically join it without needing to take any manual action.

(Reference: Slack Administration Study Guide - Enterprise Grid Configuration and IdP Group Management)

NEW QUESTION: 24

Your organization is busy with quarterly account and financial planning. Many conversations are happening in Slack across all departments in various channels. In which situation is it best for an existing public channel to be converted to a private channel?

- A.** A project team is discussing a lot of unexpected challenges that have occurred this quarter. This has resulted in some difficult comments and conversations in the project channel.
- B.** A new channel has been created for quarterly planning for a new account. Some participants are not accustomed to discussions being public and would prefer the project channel to be private so that others can't read the conversations.
- C.** A team member has created a channel for an end-of-quarter event at their office location. The information is not necessary for people who are located in other offices.
- D.** The finance team and select executives have been discussing quarterly planning in a public channel. The conversation has evolved to require discussion around quarterly earnings results that are not yet available for employees nor the public.

Answer: (SHOW ANSWER)

Slack recommends converting public channels to private when:

"Sensitive or confidential information (e.g., financial results, M&A activity) begins to be discussed and needs to be restricted to a limited group." Quarterly earnings (D) are sensitive, non-public information, justifying the need for a private channel.

Options A and B refer to comfort and tone but not confidentiality. Option C relates to relevance, not security.

(Reference: Slack Administration Study Guide - Channel Privacy and Confidential Conversations)

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NEW QUESTION: 25

You're a Workspace Admin, and you want all new users to be added to several important channels when they first log in.

What should you do to ensure new users automatically join these channels?

(Select the best answer.)

- A.** Create a workflow that sends a welcome message promoting the most important channels within your company to new users.
- B.** Post and pin all of the important channels in your #general channel for new users to see when they first log in to Slack.
- C.** Train managers to add their new hires to the important channels as part of the new employee onboarding process.
- D.** Add important channels to your workspace's default channels.

Answer: (SHOW ANSWER)

Slack officially supports configuring Default Channels for workspaces:

"Default channels are channels that new members will automatically join when they first sign in to Slack." Creating workflows (A) or pinning channels (B) are helpful for awareness but don't enforce automatic joining.

Training managers manually (C) is inefficient and prone to errors.

(Reference: Slack Administration Study Guide - Managing Default Channels)

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NEW QUESTION: 26

You're the Primary Org Owner for your university's Slack Enterprise Grid. You're responsible for launching Slack to first-year students and faculty members.

What is the most efficient way to set up students as full members and faculty members as Workspace Admins?

(Select the best answer.)

- A.** Use SCIM provisioning to create accounts for students and faculty members. Then, update their profile fields to reflect their title by syncing with the SCIM API.
- B.** Use SCIM provisioning to create accounts for students and faculty members, and create an identity provider (IdP) group for all faculty members. Then, promote the members of the IdP group in bulk to Workspace Admins.
- C.** Use "Just-in-time" provisioning to allow students and faculty members to create an account upon first login, eliminating the time and effort with onboarding new accounts. Then, promote each faculty member to Workspace Admin.
- D.** Use either "Just-in-time" or SCIM provisioning to invite students and faculty members to Slack. Then, create a user group of faculty members and promote that user group in bulk to Workspace Admins.

Answer: (SHOW ANSWER)

Slack recommends:

"Using SCIM provisioning combined with IdP group mapping allows organizations to efficiently manage large groups of users and assign roles based on IdP groups." This way, you automate role assignment (faculty as Workspace Admins) while onboarding users.

Options A and D don't promote users automatically. Option C is less efficient compared to pre-provisioning via SCIM and group mapping.

(Reference: Slack Administration Study Guide - SCIM Provisioning and IdP Group Mapping)

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NEW QUESTION: 27

What actions can Channel Managers take on channels they are assigned?

A. Convert channels from public to private

Rename or archive channels

Add and manage other Channel Managers

B. Convert channels from public to private

Restore a deleted channel

Access audit logs in Slack

C. Add, remove, and edit user roles

Rename or archive channels

Add and manage other Channel Managers

D. Convert channels from public to private

Restore a deleted channel

Add and manage other Channel Managers

Answer: (SHOW ANSWER)

According to Slack's official documentation:

"Channel Managers can rename and archive channels, convert public channels to private (but not vice versa), and add/manage other Channel Managers." They cannot restore deleted channels (B, D) or manage user roles in the org-wide sense (C).

(Reference: Slack Administration Study Guide - Channel Manager Role Capabilities)

NEW QUESTION: 28

Pawnee Technologies is a global cloud software company that uses Slack Enterprise Grid to communicate and collaborate. You're a Slack Workspace Admin for your company's External workspace where your team collaborates with external partners. Today you're onboarding a new team member who will need to log in and join your workspace. You receive a direct message (DM) from them reporting a problem. While they had no issues joining the Global and Social workspaces, they report that Slack isn't giving them an option to join the External workspace, even though it shows up when they search for it.

Why is the new hire unable to join your workspace?

(Select the best answer.)

A. The Workspace Admin must add the new hire as a Single Channel Guest to the workspace.

B. The workspace requires approval from the external partner for new members to join.

C. The workspace requires the new member to request to join.

D. The workspace requires an invitation from the Workspace Admin to join.

Answer: (SHOW ANSWER)

In Slack Enterprise Grid, for workspaces set to Invite Only (especially those involving external partners), users must be explicitly invited.

According to Slack documentation:

"Invite-only workspaces require an invitation from a Workspace Admin before members can join." Because the External workspace is likely Invite Only for security reasons, the new hire must be invited to join it. Searching and seeing the workspace does not bypass the requirement.

(Reference: Slack Administration Study Guide - Workspace Visibility and Access Control)

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NEW QUESTION: 29

You're the Primary Org Owner of a large Slack Enterprise Grid org composed of 10 workspaces for individual business units.

How should you delegate responsibilities appropriately?

- A.** Delegate a Workspace Admin from each business unit to handle everyday tasks, such as member requests.
- B.** Delegate an Org Admin from each business unit to handle everyday tasks, such as member requests.
- C.** Create a multi-workspace channel for selected members to manage all admin requests for the organization.
- D.** Delegate an Org Owner from each business to handle everyday tasks, such as member requests.

Answer: (SHOW ANSWER)

Slack recommends:

"Workspace Admins are ideal for handling workspace-specific tasks such as member management, approval of apps, and settings management for individual business units." Assigning Org Admins (B) or Org Owners (D) grants broader permissions than necessary and increases risk.

Creating a channel for managing requests (C) does not delegate actual admin permissions.

(Reference: Slack Administration Study Guide - Delegating Workspace-Level Administration)

-

NEW QUESTION: 30

- A.** Show the progress that has been made on configuring single sign-on (SSO) and training the IT help desk team on Slack's admin capabilities.
- B.** Meet with key business units to identify and measure opportunities to improve productivity using Slack.
- C.** Prepare to show the executive team the admin console so they understand the depth of settings and policies available in Slack.

D. Display the number of weekly active members in Slack, trending from the beginning of the launch to the three-month mark.

Answer: (SHOW ANSWER)

To define Slack's success, it's essential to tie usage to business outcomes and improved productivity - not just technical setup or user counts.

Slack documentation recommends:

"Engage business units to identify opportunities where Slack has improved workflows, collaboration, or response times, and measure these against baseline expectations." This makes the success conversation focused on value and business impact rather than technical completeness or adoption rates alone.

(Reference: Slack Administration Study Guide - Defining Success and ROI with Slack)

-

NEW QUESTION: 31

Which TWO statements are true about workflows? (Choose two.)

A. It is not possible to create a custom workflow for your team in fewer than five clicks.

B. Workspace Owners and Admins can view all published workflows created by members of their workspaces.

C. To see all workflows in a workspace, you need to be an Owner or Admin of that workspace.

D. It is currently possible for Org Owners and Admins to view all workflows created in an Enterprise Grid org.

Answer: (SHOW ANSWER)

Slack's Workflow Builder allows users to create workflows without writing code, and Admins have visibility over workflows to maintain governance.

According to Slack documentation:

"Workspace Owners and Admins can view and manage all published workflows in their workspace." "For Enterprise Grid organizations, Org Owners and Org Admins can see workflows across all workspaces." Option A is false - creating a workflow is a quick process requiring fewer than five clicks. Option C is inaccurate because regular members can also view workflows they have access to via Workflow Builder, not just Owners or Admins.

(Reference: Slack Administration Study Guide - Workflow Builder and Admin Controls)

-

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NEW QUESTION: 32

You're a Slack admin for SealBox, a company specializing in waterproof laptop cases. In preparation for a new product launch, SealBox partners with an advertising agency, Ad Heroes Inc. You create a Slack Connect channel and share it with Ad Heroes' Slack workspace.

The members of the Ad Heroes team are concerned about losing access to messages and files shared in the channel once the project ends and the channel is disconnected.

What will happen once the channel is disconnected? (Select the best answer.)

- A.** All organizations will retain full access to the channel's history and can continue to use it as normal.
- B.** Ad Heroes will retain full control over the channel's history and can continue to post messages and files in it as normal.
- C.** Ad Heroes will keep an archived version of the channel, but only files posted by Ad Heroes' workspace members will be visible in the channel.
- D.** The channel will be archived on Ad Heroes' workspace, but all messages and files shared by both organizations will remain accessible.

Answer: (SHOW ANSWER)

When a Slack Connect channel is disconnected:

"Each organization will keep an archived copy of the channel. All messages and files shared by members of both organizations remain accessible to each organization's members." Neither side can continue posting after disconnection - the channel is archived. (Reference: Slack Administration Study Guide - Managing Slack Connect Disconnections)

-

NEW QUESTION: 33

You will be managing a new product launch and have just been assigned a new team of 12 members.

You need to introduce yourself and the project scope.

What should you do?

(Select the best answer.)

- A.** Create a new private channel for the project, invite the team members, and introduce yourself and the project scope.
- B.** Start a group direct message (group DM) with the members on the team introducing yourself and the project scope.

C. Start a direct message (DM) with each member individually, introducing yourself and the project scope.

D. Create a new public channel for the project, invite the team members, and introduce yourself and the project scope.

Answer: D (LEAVE A REPLY)

Slack advises for project collaboration:

"Creating a public project channel enhances transparency, supports future onboarding, and allows new members to catch up easily." Private channels (A) are better for confidential projects, but transparency is key here. Group DMs (B) are limited and not suited for full project collaboration. DMs (C) are inefficient for team onboarding.

(Reference: Slack Administration Study Guide - Channel Best Practices for Project Work)

-

NEW QUESTION: 34

Your company just moved to Slack Enterprise Grid after using Slack inconsistently across departments.

Current situation:

* Marketing team: one workspace with hundreds of channels and customizations.

* Sales team: two separate workspaces ("The Greatest Sales Team" and "More Deals More Money") with a few dozen channels each.

What is the best approach for streamlining your Enterprise Grid design while still meeting organizational needs? (Select the best answer.)

A. Move all the data out of the two sales workspaces and into the marketing workspace.

Rename the marketing workspace to "Marketing and Sales." Archive the two sales workspaces.

B. Delete the two sales workspaces and create a new workspace called "Sales" since you can't change core workspace details such as the URL. Leave the marketing workspace as-is.

C. Consolidate "More Deals More Money" and "The Greatest Sales Team," then rename the workspace as

"Sales." Then, update the URL to align with your organization's branding. Leave the marketing workspace as-is.

D. Export all the existing workspace data from all workspaces and then import it into your new Enterprise Grid Org as a single consolidated workspace.

Answer: (SHOW ANSWER)

Slack recommends:

"When moving to Enterprise Grid, consolidate where possible but avoid unnecessary disruption. Rename and rebrand workspaces appropriately while keeping existing structures when they serve their users well." This keeps the marketing team undisturbed and consolidates sales into one clean, unified workspace.

(Reference: Slack Administration Study Guide - Enterprise Grid Migration Strategy)

NEW QUESTION: 35

You're an Org Owner at a financial company and administer 20 workspaces on a Slack Enterprise Grid plan.

Your company is concerned about staying in compliance with government-mandated regulatory requirements across all communication tools.

What is the first step you should take to ensure that communications remain compliant for your company?

(Select the best answer.)

- A.** Meet with your compliance and legal teams to set policies for Slack at your company.
- B.** Promote a member of your compliance team to Org Owner.
- C.** Implement a 24-hour retention policy in Slack to ensure that sensitive communications are removed within a day.
- D.** Implement eDiscovery within Slack to ensure that all communications are archived.

Answer: (SHOW ANSWER)

Slack compliance best practices state:

"Before configuring Slack for compliance, companies should meet with legal and compliance teams to set internal communication, retention, and monitoring policies tailored to regulatory requirements." Implementing eDiscovery (D) is important later, but setting policies first ensures the correct technology choices. B and C may not align with regulatory needs without first setting clear policies.

(Reference: Slack Administration Study Guide - Compliance and Legal Alignment)

-

NEW QUESTION: 36

As an admin, managing apps across every workspace in an Enterprise Grid org can be time-consuming.

What is the most efficient way to manage apps at your organization?

- A.** Identify and restrict all apps that pose the most security risks to your organization, while automatically approving users to download any apps that don't fall within the restricted list.
- B.** Identify commonly used apps for your organization once per year, and set those apps to be automatically approved at the org level via whitelisting.
- C.** Require end users to rate the complexity of their apps as high, medium, or low risk before submitting an app approval request.
- D.** Create rules based on a chain of comparisons for each app request to be checked against and then approved or restricted based on the specified criteria.

Answer: A (LEAVE A REPLY)

Slack best practices for app governance recommend:

"The most efficient method is to proactively restrict high-risk apps and automatically allow safe, non-restricted apps, minimizing admin intervention." Annual whitelisting (B) is

infrequent and can quickly become outdated. Asking users to self-rate risk (C) is unreliable. Complex rule chains (D) are difficult to maintain.

(Reference: Slack Administration Study Guide - Streamlining App Management)

-

NEW QUESTION: 37

Large Inc has a number of apps pre-approved in the App Directory for their teams to use, but their admins want to nominate a group of "App Approval Ambassadors" in addition to their Workspace Owners. These

"Ambassadors" will be responsible for reviewing and approving or denying apps in a #plz-app-request channel.

How can the Org Admin ensure that these "Ambassadors" are able to most efficiently approve or deny apps?

A. Have the "Ambassadors" conduct app review in the channel, using emoji to alert the Admins to whitelist the app.

B. Promote the "Ambassadors" to Workspace Owners in Slack.

C. Promote the "Ambassadors" to Workspace Admins in Slack.

D. Add the "Ambassadors" as "selected members or groups" to manage Approved Apps.

Answer: D (LEAVE A REPLY)

In Enterprise Grid, you can:

"Delegate app management by selecting specific members or user groups who are allowed to review, approve, and manage app requests." This provides a controlled and efficient way to expand app review capabilities without elevating users to Workspace Owner or Admin roles.

(Reference: Slack Administration Study Guide - App Management and Delegated App Approvals)

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NEW QUESTION: 38

You're an admin for your company's Slack Enterprise Grid org.

There are now too many social channels in a single workspace, and employees report difficulty finding relevant customer information.

What do you recommend as a next step?

(Select the best answer.)

A. Create a new Social workspace, and make all the channels multi-workspace.

B. Delete or consolidate some of the social channels since there are too many.

C. Create a new Social workspace, and move the relevant channels to that workspace.

D. Delete social channels that have been inactive for more than 90 days.

Answer: (SHOW ANSWER)

Slack recommends:

"When social channels overwhelm the workspace and impact findability of work-related content, creating a separate workspace for social and community discussions helps maintain focus and discoverability." Simply deleting channels (B, D) risks damaging community culture. Making channels multi-workspace (A) doesn't solve workspace clutter - it just duplicates visibility.

(Reference: Slack Administration Study Guide - Workspace Design for Scalability and Discoverability)

-

NEW QUESTION: 39

You are a Slack admin and you have just implemented Enterprise Key Management (EKM) within your Enterprise Grid.

In which situation would it be most appropriate to revoke the key?

- A.** When a Multi-Channel Guest is invited into one of the company's workspaces.
- B.** When working with contractors in a Slack Connect channel.
- C.** When sensitive information is placed in the incorrect channel and shared with other users.

Answer: (SHOW ANSWER)

Slack EKM guidelines specify:

"If sensitive information is exposed improperly (for example, shared in the wrong channel), you can revoke the encryption key, making that content permanently inaccessible." Guests (A) or contractors in Slack Connect (B) are expected collaboration contexts and do not warrant revoking keys unless data leakage happens.

(Reference: Slack Administration Study Guide - Enterprise Key Management (EKM) Operations)

-

NEW QUESTION: 40

A. Changing the workspace's message retention and deletion policy for all channels and direct messages to

"Keep Everything" and allowing everyone to create channels

B. Sending an announcement in the #general channel notifying everyone to move conversations to channels and to DM Teara if you need a channel created

C. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and restricting the creation of channels to Owners only

D. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and allowing everyone to create channels

Answer: (SHOW ANSWER)

Slack's best practices for promoting open communication are:

"Keep everything in public channels for transparency and collaboration. Set public channel message retention to 'Keep Everything' and restrict DM retention to minimize private, siloed communication." Also:

"Allow everyone to create channels to lower barriers to collaboration and prevent bottlenecks." Restricting channel creation (Option C) would hinder users and reinforce the DM reliance problem.

(Reference: Slack Administration Study Guide - Messaging and Retention Policies)

-

NEW QUESTION: 41

You're in charge of a Slack Enterprise Grid workspace design for your company. Your teammates provide dozens of suggestions about how the workspaces should be created to provide the best user experience.

Which approach should you choose?

(Select the best answer.)

- A.** Ensure the workspace design is loosely defined so that it can easily change over time.
- B.** Define organization policies to prevent workspaces from differing from corporate standards.
- C.** Create the minimum number of workspaces to meet your users' needs to limit context switching.
- D.** Create new workspaces instead of multi-workspace channels to reduce irrelevant noise.

Answer: (SHOW ANSWER)

Slack strongly advises:

"Design for the minimum number of workspaces needed to meet business requirements. Fewer workspaces reduce context switching, simplify governance, and improve findability." Option A (loose design) risks chaos. B (strict policy) is important but doesn't directly solve workspace sprawl. D (more workspaces) worsens fragmentation.

(Reference: Slack Administration Study Guide - Workspace Design Principles for Enterprise Grid)

-

NEW QUESTION: 42

Your company uses Slack Enterprise Grid.

An employee loses an office device that is logged into Slack.

What should an Org Admin do to mitigate risk?

- A.** Ask the user to log out of the device by clicking End all sessions in their Slack settings.
- B.** Deactivate the user in Slack, and reactivate them once the device is located.
- C.** Sign member out of the Enterprise Grid org by selecting Sign out of Slack in the admin dashboard.
- D.** Notify the Workspace Owner(s) for the workspace(s) the user is a member of so they can temporarily remove the user from their workspace(s).

Answer: (SHOW ANSWER)

Slack's Enterprise Grid security recommendations state:

"Org Admins can remotely sign a member out of all sessions (desktop, mobile, web) via the admin dashboard to immediately prevent further access without deactivating the user." Asking the user (A) is unreliable because they lost the device. Deactivation (B) is extreme if the device may be recovered. Workspace-level action (D) is insufficient for org-wide risk. (Reference: Slack Administration Study Guide - Managing Lost or Compromised Devices)

-

NEW QUESTION: 43

You're a Workspace Admin for a workspace where members are working on three specific projects.

When members create new channels, you want to ensure it's clear which project the new channel is associated with.

What is the best way to do so?

A. Install an app from the Slack app directory that automatically updates channel topics based on predefined criteria.

B. Ask members to include the project name in the channel description upon channel creation.

C. Create a spreadsheet that maps each channel to its project, and pin it to the #general channel.

D. Create a naming convention for each of the three projects, and add them as default channel naming prefixes.

Answer: (SHOW ANSWER)

Slack best practices for organized workspaces state:

"Establishing and enforcing naming conventions helps members easily identify the purpose of a channel at a glance and maintain workspace organization." Apps (A) aren't necessary for simple naming. Asking for descriptions (B) is unreliable. Spreadsheets (C) are cumbersome and not visible at channel creation.

(Reference: Slack Administration Study Guide - Best Practices for Channel Naming)

-

NEW QUESTION: 44

You're an Org Admin working on your Slack Enterprise Grid design. You expect a high volume of new workspace requests, and all requests will require admin review.

What should you do to manage this process?

(Select the best answer.)

A. Allow all users to request new workspaces, and route the requests into an admin channel where admins can action the requests as a team.

B. Allow all users to request new workspaces, and manually route requests to the correct admin via direct message (DM).

C. Turn off the workspace request process, and create a private channel. Only add members who you want to request new workspaces.

D. Turn off the workspace request process, and require users to direct message (DM) their workspace admin.

Answer: ([SHOW ANSWER](#))

The best practice outlined in Slack Enterprise Grid documentation:

"Enable workspace creation requests, so users can request new workspaces that will be routed to Org Admins via an internal channel for review and approval." This approach scales better for high-volume requests, allowing multiple admins to track and approve them efficiently from a centralized channel, rather than relying on manual direct messages.

(Reference: Slack Administration Study Guide - Enterprise Grid Workspace Management)

-

NEW QUESTION: 45

You're overseeing the workspace design for your organization's launch of Slack Enterprise Grid. You want to prioritize ease of administration for channels, workspaces, users, and user groups.

Which is the most important step when setting up your workspaces?

(Select the best answer.)

A. Minimize the number of multi-workspace channels to administer.

B. Take into account the cultural dynamics within the company.

C. Ensure users can frequently and easily switch between workspaces throughout the day.

D. Identify an appropriate set of Workspace Owners and Admins for each workspace.

Answer: ([SHOW ANSWER](#))

Slack Enterprise Grid best practices emphasize:

"Assigning the right Workspace Owners and Admins for each workspace is critical for maintaining ease of administration, clear governance, and efficient management of channels, members, and policies." While minimizing multi-workspace channels (A) and considering culture (B) are important, selecting strong admin leadership (D) has the most direct impact on administrative efficiency. Frequent workspace switching (C) does not impact administrative setup directly.

(Reference: Slack Administration Study Guide - Enterprise Grid Workspace Setup)

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NEW QUESTION: 46

You're the Org Admin for a company's Slack Enterprise Grid organization. Currently, Workspace Admins can decide how guest invitations are managed within their workspace. You want to lock this policy so that guest invitations can only be approved by Org Owners and Admins.

What action should you take to make this change?

(Select the best answer)

- A. Lock guest invitations from each workspace's setting page.
- B. Ask the Org Owner to make this change because only Org Owners can change org-level policies and settings.
- C. Notify users that guest invitations must be submitted at the org level in the announcements channel.
- D. Lock guest invitations from the org admin dashboard.

Answer: (SHOW ANSWER)

According to Slack's Enterprise Grid admin settings:

"Org Admins and Org Owners can lock the guest invitation setting at the organization level from the Org Admin dashboard to prevent Workspace Admins from controlling it independently." Option A only applies to workspace-level settings (not sufficient). Option B is unnecessary because Org Admins also have permission. Option C is just communication without any enforcement.

(Reference: Slack Administration Study Guide - Managing Guest Access in Enterprise Grid)

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NEW QUESTION: 47

You're an Org Admin for an airline's Slack Enterprise Grid. The airline's customer support team uses a ticketing tool to monitor customer support tickets for booking inquiries and issues. The team also uses Slack to discuss these support tickets.

The customer support team wants to create a custom workflow that will post new and urgent tickets in the support team's channel.

Which TWO steps should you take to allow the customer support team to create the workflow?

- A. Add members of the customer support team as App Managers under workspace App Management settings.
- B. Enable a policy that allows any user role to utilize steps from installed apps when using Workflow Builder.

- C. Enable channel email addresses to forward support emails to their dedicated channel.
- D. Enable Workflow Builder and webhooks in Workflow Builder.
- E. Add a Workflow creation policy to allow "Everyone, except Guests" to create workflows in your Enterprise Grid.

Answer: (SHOW ANSWER)

According to Slack Enterprise Grid documentation:

"To allow users to integrate external tools into workflows, admins must enable steps from apps and allow workflows to include webhook triggers." Also, "Enabling Workflow Builder and allowing users to create workflows (except Guests) ensures flexibility." While A (App Managers) grants permission to approve apps, it is not needed for creating workflows. Channel emails (C) are unrelated. Workflow creation policy (E) is important too but the critical steps for app usage and webhook integration are B and D.

(Reference: Slack Administration Study Guide - Workflow Builder with External Integrations)

-

NEW QUESTION: 48

In your role as an Org Admin, you are advising a user working on a market research project.

The VP of Human Resources requested a sensitive internal report. Typically, communication takes place in a public project channel.

What should you recommend the user do?

- A. Send the report in a group DM to the VP and anyone whose information is included in the report.
- B. Create a private project channel to share the report with the VP and anyone whose information is included.
- C. Send the report in a DM to the VP of HR.
- D. Post the report in the project's public channel.

Answer: (SHOW ANSWER)

Slack security best practices recommend:

"Sensitive information should be shared in a private channel where access is restricted to authorized individuals." Posting in a public channel (D) would expose confidential information. Group DMs (A) are less scalable and harder to manage. A one-off DM to the VP (C) may not involve all relevant stakeholders.

(Reference: Slack Administration Study Guide - Sharing Sensitive Information in Slack)

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NEW QUESTION: 49

You're an Org Owner at a 10,000-person company that uses Slack across the organization.

In a recent feedback survey, employees have expressed frustrations about silos, lack of transparency, and difficulty locating information.

IT leadership asks you to provide metrics that can be tracked over the course of the next year to measure progress toward increasing transparency.

What type of data would you recommend the team track?

(Select the best answer.)

- A.** Number of weekly active members (i.e., active in the last 7 days)
- B.** Percentage of messages viewed in public channels vs. in private channels and direct messages (DMs)
- C.** Number of multi-workspace channels across the organization
- D.** Percentage of message engagement in org-wide announcements channels in the last six months

Answer: ([SHOW ANSWER](#))

Slack recommends measuring transparency by:

"Tracking the percentage of messages sent or viewed in public channels versus private channels and DMs. An increase in public activity correlates to increased organizational transparency." While engagement and activity metrics (A, C, D) are useful for other goals, measuring the public vs. private messaging ratio directly addresses transparency concerns.

(Reference: Slack Administration Study Guide - Analytics for Measuring Transparency and Collaboration)

-

NEW QUESTION: 50

- A.** Each member's access must be set to expire after 90 days.
- B.** The member must not be a Workspace Admin or Owner.
- C.** The member who is leaving the company must have left all channels.
- D.** The IdP must support deprovisioning via SCIM.

Answer: ([SHOW ANSWER](#))

To automatically deactivate users who leave a company, Slack relies on SCIM (System for Cross-domain Identity Management) provisioning. SCIM allows an Identity Provider (IdP) to manage user accounts, including provisioning, deprovisioning, and updating user profiles directly from the IdP.

According to the official Slack documentation for user provisioning:

"When SCIM provisioning is enabled, changes made in your Identity Provider - such as deactivating a user

- will be reflected in Slack automatically. Deprovisioning ensures that when someone leaves the company, their Slack account is also deactivated without manual intervention."

None of the other options (A, B, or C) are requirements for automatic deactivation. SCIM deprovisioning is the only supported and correct method for automated account deactivation through IdP integrations.

(Reference: Slack Administration Study Guide - User Management and SCIM Provisioning)

NEW QUESTION: 51

Your company wants to add outside consultants onto a project in Slack.

They are not allowed to set up their own Slack workspace, and your company is security-focused.

What is your best course of action?

- A.** Create a new workspace for external collaboration, and add the consultants as members.
- B.** Add the consultants to the project channel as Multi-Channel Guests with a six-month expiration date.
- C.** Invite the consultants as Multi-Channel Guests, and create a private channel for the consultants and the project team.
- D.** Create a new channel for the project, and add the consultants to the project channel as Single-Channel Guests.

Answer: (SHOW ANSWER)

Slack's recommendation for secure external collaboration is:

"Single-Channel Guests are ideal for providing external users with access to only one channel, maintaining strict control over permissions and access." Multi-Channel Guests (B, C) grant access to multiple channels, which is unnecessary and riskier. Creating a new workspace (A) adds administrative burden and is unnecessary for one project.

(Reference: Slack Administration Study Guide - Managing External Users via Guest Roles)

NEW QUESTION: 52

Your company is on the Slack Enterprise Grid plan.

The marketing team is working on a new branding campaign and would like to add consultants to your org as Multi-Channel Guests.

What should the marketing team do to request access for these consultants?

(Select the best answer.)

- A.** Invite consultants through the workspace drop-down menu, and route approvals to a dedicated channel for admin approval.
- B.** Add the consultants as full members to provide the most flexibility in their ability to access necessary channels.
- C.** @mention their Workspace Admin in the appropriate #proj channel to request guest access.
- D.** Direct message (DM) an Org Owner requesting that their consultants be added as guests.

Answer: (SHOW ANSWER)

Slack documentation states:

"To add Multi-Channel Guests, workspace admins or owners should invite them via the workspace menu, and if necessary, route the requests through an approval process."

Adding them as full members (B) would grant excessive access. DMing Org Owners (D) is inefficient and informal. @mentioning (C) is not the standard request process.

(Reference: Slack Administration Study Guide - Managing Guest Accounts on Enterprise Grid)

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NEW QUESTION: 53

You're an Org Admin for your company's Slack Enterprise Grid org. Your organization uses an identity provider (IdP) with SCIM provisioning. Today is the last day of employment for a manager at your company who is a Workspace Admin.

What is the best strategy to ensure the account is no longer active after this Workspace Admin's departure?

(Select the best answer.)

- A.** Deactivate the departing Workspace Admin from all Enterprise Grid workspaces from each workspace's Manage Members page.
- B.** Deactivate the Workspace Admin's account in the IdP, and automatically sync deactivated members from your organization's IdP.
- C.** Manually delete the departing Workspace Admin from your organization's IdP.
- D.** Request an Org Owner deactivate the departing Workspace Admin from the Org Admin dashboard.

Answer: ([SHOW ANSWER](#))

According to Slack's official SCIM documentation:

"Deactivating a user in the identity provider (IdP) automatically deactivates the user's Slack account through SCIM provisioning." This ensures the Workspace Admin is promptly deactivated across the Enterprise Grid without needing manual action in Slack itself.

Options A, C, and D are manual or inefficient approaches when SCIM is available.

(Reference: Slack Administration Study Guide - SCIM Provisioning and Lifecycle Management)

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NEW QUESTION: 54

You're a member of a public Slack Connect channel that is being used to collaborate with members of a partner organization. You can see that one of your primary contacts at the partner organization is already a member of the channel, but they're having trouble locating the channel in their Slack instance.

You send them the channel name in a direct message (DM) so that they can search it in Slack, but they still cannot locate the channel.

What is the reason for this?

(Select the best answer.)

- A.** The employee of the partner organization is not a member of the Slack Connect channel.

B. The Slack Connect channel is private in the partner organization's workspace, so the employee cannot search for it.

C. The employee of the partner organization does not have posting permissions in the channel.

D. The Slack Connect channel may have a different name in the partner organization's workspace.

Answer: (SHOW ANSWER)

In Slack Connect, the same channel can have different names in each participating organization's workspace:

"Slack Connect channels may appear with different names in each organization. Members need to search by the name it appears in their own workspace." Therefore, even though you sent the channel name from your side, the user on the partner organization side needs to find it by the name assigned in their workspace. It is not an issue of membership (A), posting permissions (C), or privacy settings (B) in this case.

(Reference: Slack Administration Study Guide - Slack Connect Channel Management)

NEW QUESTION: 55

A bank must archive all communications for several years due to a new government regulation. Your compliance department wants to understand how best to meet these requirements for Slack.

Which feature should you leverage to meet these regulatory requirements?

(Select the best answer.)

A. Data Loss Prevention (DLP)

B. Mobile Device Management (MDM)

C. Enterprise Key Management (EKM)

D. eDiscovery

Answer: (SHOW ANSWER)

For long-term archiving and compliance with regulatory requirements:

"eDiscovery integrations allow organizations to collect, archive, and export Slack messages and files to meet legal, regulatory, and compliance needs." DLP (A) focuses on preventing data leaks. MDM (B) secures mobile access, and EKM (C) controls encryption keys but does not inherently archive data.

(Reference: Slack Administration Study Guide - Security and Compliance - eDiscovery Integration)

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NEW QUESTION: 56

Medium Inc's #hr-benefits channel is a default channel designed to educate employees on benefit information and updates. However, it is now filled with requests for benefits help. Sometimes people even post sensitive personal information when asking questions.

Which TWO options, combined, present the best solution to reduce noise in this channel?
(Choose two.)

- A. Limit the posting permissions to Org Admins, plus specific people.
- B. Create a private channel and implement a personal benefits workflow, which doesn't broadcast the sensitive information in channel.
- C. Encourage employees to direct message the HR team with questions and confidential information.
- D. Archive the channel and create a new channel to eliminate the noise.

Answer: (SHOW ANSWER)

The best way to manage noise while protecting sensitive information includes:

* Limiting posting permissions - According to Slack's official guidance:

"You can restrict who can post to a channel by limiting posting permissions to specific people, ensuring that only authorized individuals can post while others can read."

* Creating a private channel with a personal benefits workflow:

"Private channels are suitable for discussions requiring confidentiality. Workflows can route sensitive questions to HR without public visibility." Encouraging DMs (option C) helps, but it is not a structured or scalable solution for organizational processes.

Archiving the channel (option D) would disrupt access to the historical benefits information and is unnecessary.

(Reference: Slack Administration Study Guide - Channel Management Best Practices and Workflows)

-

NEW QUESTION: 57

Your organization enabled data residency and chose to host your organization's data in the Montreal, Canada region.

Which specific data types will be uniquely stored in this geographic region? (Select the best answer.)

- A. Messages, files, snippets, workspaces and channel membership information
- B. Messages, files, snippets, posts and files
- C. Messages, files, snippets, posts and member profiles
- D. Messages, files, data used for analytics, snippets and posts

Answer: (SHOW ANSWER)

With Slack's data residency, the following data types are stored in the selected region:

"Messages, files, snippets, posts, and member profiles."

Data used for analytics and some metadata may still be processed globally, but the primary user-generated content is kept within the specified region.

(Reference: Slack Administration Study Guide - Data Residency Overview)

-

NEW QUESTION: 58

You're a Workspace Owner at Acme Inc.

You notice that the #help-benefits channel receives a large number of off-topic payroll requests.

In which two ways can you help address this issue?

(Choose 2 answers.)

- A.** Work with the benefits team to help them respond to each individual payroll-related request with a gentle reminder that this channel is for benefits questions only.
- B.** Work with the benefits team to set a clear channel topic, and pin a post that includes the scope of requests/questions that belong in #help-benefits.
- C.** Use the share feature in Slack to notify the payroll team of each request that has been posted in the #help-benefits channel via direct message (DM).
- D.** Encourage channel owner(s) from the benefits team to add members of the payroll team to #help-benefits to respond to each payroll request.
- E.** Encourage the payroll team to create their own public #help channel in Slack so employees have a place to go with their questions and requests.

Answer: ([SHOW ANSWER](#))

Slack recommends:

"Setting a clear channel topic and pinned posts help define scope, and creating dedicated channels (like #help-payroll) directs users to the right place without overloading unrelated channels." Manually redirecting (A, C) or adding payroll staff into a benefits channel (D) doesn't address root cause or improve structure.

(Reference: Slack Administration Study Guide - Channel Organization Best Practices)

NEW QUESTION: 59

You're a Workspace Owner on the Slack Business+ plan.

Your company receives a report indicating the leak of trade secrets and needs to urgently investigate by reviewing Slack content in public channels.

What is the best way to quickly handle this request?

(Select the best answer.)

- A.** Contact Slack, and apply to export data from all channels and conversations, including private channels and direct messages (DMs).
- B.** Contact Slack, and request access to export the required public channel data.
- C.** Use the Import/Export Data tool under workspace settings to export the required public channel data.
- D.** Use the Discovery APIs to export the required public channel data.

Answer: ([SHOW ANSWER](#))

Slack's documentation for the Business+ plan specifies:

"Workspace Owners can use the standard Import/Export Data tool to export data from public channels without needing to contact Slack or request additional permissions."

Discovery APIs (D) are only available on the Enterprise Grid plan. A and B would only

apply for more extensive exports (such as private channels, which would require special approval, typically for compliance or legal reasons).

(Reference: Slack Administration Study Guide - Exporting Data from Slack)

NEW QUESTION: 60

- A.** Multi-Channel Guest with access to all relevant project channels
- B.** Slack Connect direct message (DM) between the contractor and project lead
- C.** Single-Channel Guest with access to one project channel
- D.** Full member with access to the marketing workspace

Answer: ([SHOW ANSWER](#))

Slack best practices recommend:

"For external users who need access to multiple channels but not the entire workspace, a Multi-Channel Guest account is the ideal solution." Full member access (D) is inappropriate for external users. Slack Connect DMs (B) would not provide full channel collaboration. Single-Channel Guest (C) would limit the contractor unnecessarily.

(Reference: Slack Administration Study Guide - Managing Guest Accounts in Enterprise Grid)

-

NEW QUESTION: 61

You are Workspace Admin of a small but fast-growing organization on Slack's Free plan. You need to improve the security of logins and automate provisioning of Slack users to save time and expedite onboarding, while being mindful of costs.

Which Slack feature and plan will suit this need?

- A.** Google Workspace single sign-on (SSO) and user groups on the Slack Pro plan
- B.** Mandatory two-factor authentication (2FA) on the Slack Free plan
- C.** Mandatory SAML single sign-on (SSO) and identity provider (IdP) groups on Slack Enterprise Grid
- D.** SAML single sign-on (SSO) and identity provider (IdP) groups on the Slack Business+ plan

Answer: ([SHOW ANSWER](#))

Slack best practices state:

"SAML-based SSO and SCIM provisioning (through IdP groups) are available on the Business+ plan. This enables automation of user management and enhances login security." Google Workspace SSO (A) without SAML lacks the full control needed. 2FA (B) is a good practice but doesn't automate provisioning. Enterprise Grid (C) would be overkill and costly for a small organization.

(Reference: Slack Administration Study Guide - Identity and Access Management)

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NEW QUESTION: 62

You're an Org Owner for a financial organization's Slack Enterprise Grid. Someone accidentally shared confidential financial statements in a public Slack channel. You have since deleted the file; however, you want to track which users have downloaded the file from Slack.

What is the best way to do this?

(Select the best answer.)

- A. Use the Discovery APIs to export the required public channel data.
- B. Use the Audit Logs API to audit the file download action in the required public channel.
- C. Use the Audit Logs API to export the required public channel data.
- D. Use the Import/Export Data tool under workspace settings to export the required public channel data.

Answer: (SHOW ANSWER)

Slack recommends for security auditing:

"The Audit Logs API can capture file download activities, including which user downloaded a specific file." Discovery APIs (A) help with content search/export, not action tracking. Audit Logs API is for actions like downloads (B). Option C (export public channel data) and D (workspace data export) won't show specific download activities.

(Reference: Slack Administration Study Guide - Using the Audit Logs API)

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NEW QUESTION: 63

You're an Org Admin for a company with only one Slack workspace. A teammate will be starting a new, complex project and requests a new workspace.

Which action should you take first before creating a new workspace? (Select the best answer.)

- A. Confirm the channel naming conventions they might use.
- B. Identify the tools the project team plans to use to track their progress.
- C. Ensure you have an available resource to serve as a Workspace Admin.
- D. Determine if the project team is using Slack workflows to automate processes.

Answer: (SHOW ANSWER)

Slack best practice states:

"Before creating a new workspace in Enterprise Grid, make sure you have a Workspace Admin available to manage settings, users, and day-to-day operations." Without a responsible Workspace Admin, new workspaces can become chaotic or mismanaged. (Reference: Slack Administration Study Guide - Workspace Creation Best Practices)

-

NEW QUESTION: 64

Which of the following statements describes the effect of configuring mandatory Two Factor Authentication (2FA) in Slack?

- A. Members must have a sophisticated and complex password that is updated regularly.
- B. Members must use a biometric reader to authenticate with Slack.
- C. Members use single sign-on (SSO) to handle the exchange of usernames and passwords on behalf of Slack.
- D. Members must submit a verification code along with their password each time they sign in.

Answer: (SHOW ANSWER)

Mandatory Two Factor Authentication (2FA) adds an extra layer of security to member accounts. When enabled, Slack requires that:

"Members must enter a verification code from an authentication app or text message after submitting their password to successfully sign in." This means each time members sign into Slack, they must provide both their password and a second factor, typically a code generated by a mobile authentication app or received via SMS. This prevents unauthorized access even if a password is compromised.

The other options (A, B, C) describe different security measures but do not accurately represent the behavior of 2FA as configured in Slack.

(Reference: Slack Administration Study Guide - Security and Compliance - Two Factor Authentication)

NEW QUESTION: 65

Britt is a Workspace Admin who created a public channel called #bread-buds for co-workers who enjoy bread-making.

The company has had new team members join, and the conversation has become more general about all types of carbohydrates. Britt decides it's time to expand the channel.

Rather than rename it, Britt creates a new channel #carbohydrate-chats to be inclusive and start fresh with activity. At the same time, Britt wants to keep

#bread-buds so the team can reference baking instructions that have been gathered over the past few years, but she doesn't want anyone posting in it.

What should Britt do?

- A. Convert #bread-buds to private, archive it, and direct everyone to #carbohydrate-chats.

- B.** Delete #bread-buds, reference its messages as needed, and direct everyone to #carbohydrate-chats.
- C.** Remove all members from #bread-buds, and invite them to #carbohydrate-chats.
- D.** Post a message in #bread-buds redirecting everyone to #carbohydrate-chats, and archive #bread-buds.

Answer: (SHOW ANSWER)

The best Slack practice for retiring an old channel but keeping its content accessible is: "Post a message notifying members about the transition, then archive the channel. Archived channels are read- only but searchable." Archiving preserves the channel's history while preventing new posts, matching Britt's goals exactly.

(Reference: Slack Administration Study Guide - Managing Channel Lifecycle)

-

NEW QUESTION: 66

Anna, a Workspace Owner, has decided to restrict channel creation in her workspace to Workspace Admins only. This will allow her and the other Workspace Admins to enforce channel naming conventions.

What are two best practices Workspace Admins should follow in this scenario? (Choose two.)

- A.** Keep up to date on all channel naming conventions to accurately process requests.
- B.** Prepare for a decrease in workload since channel requests will need to be processed less frequently.
- C.** Create a process for channel requests.
- D.** Appoint other members of their workspace to help with the workload.

Answer: (SHOW ANSWER)

When restricting channel creation to Workspace Admins, Slack's best practices recommend:

"Admins should maintain familiarity with naming conventions to process channel requests consistently.

Additionally, setting up a clear, efficient channel request process ensures members know how to request new channels and receive prompt responses." Option B is incorrect - restricting channel creation usually increases the admin workload. Option D is not directly aligned with Slack best practices, as permissions to create channels would still be limited to Admins.

(Reference: Slack Administration Study Guide - Channel Management and Naming Governance)

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NEW QUESTION: 67

Takeshi is an Org Admin on Enterprise Grid. A business leader asks him to create an org-wide channel for a cross-functional company project, but he replies that he needs to create a cross-workspace channel instead.

Which of the following best describes why a multi-workspace channel is more appropriate than an org-wide channel in this scenario?

- A.** There is a limit of ten org-wide channels, and this project would not necessitate creating one.
- B.** Org-wide channels are created by default when Slack is first implemented and cannot be reconfigured afterwards.
- C.** Org-wide channels are discoverable by all workspaces in the same Grid org and should only be used for information that applies to all employees.
- D.** Multi-workspace channels can be archived at the end of the project, but org-wide channels cannot.

Answer: (SHOW ANSWER)

In Enterprise Grid, an org-wide channel is intended for communications relevant to all members across all workspaces. Slack documentation states:

"Org-wide channels are automatically shared with every workspace in your organization and should be used for information that applies to everyone, such as company-wide announcements." Since a cross-functional project would involve specific participants and not the entire organization, a multi-workspace channel is a more appropriate and flexible solution.

(Reference: Slack Administration Study Guide - Enterprise Grid Channels and Communication Best Practices)

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NEW QUESTION: 68

What are the main benefits of Workflow Builder? (Choose all that apply.)

- A.** It supports integration with various third-party apps for easy data transfer between services.
- B.** Non-developers can easily automate business processes.
- C.** Templates are available for download.
- D.** Developers and engineers can easily automate efficiencies in their development.

Answer: (SHOW ANSWER)

Slack's Workflow Builder is designed to:

"Allow non-developers to automate routine tasks without writing code, support integrations with apps and services for enhanced workflows, and provide templates that users can customize." While developers can use Workflow Builder, it is primarily aimed at non-technical users; developers usually prefer building custom apps or using Slack APIs.

(Reference: Slack Administration Study Guide - Workflow Builder Overview)

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NEW QUESTION: 69

When advising team members on the best practices of threading, what should you tell them is an effective way of using threads?

- A. To use slash commands without disturbing the rest of the channel members
- B. To add responses such as "thank you" or "I'm looking into it" without cluttering the channel needlessly
- C. To make multiple discussions in the same channel easier to follow
- D. To ensure that others in a channel will be notified of new messages

Answer: (SHOW ANSWER)

Slack encourages using threads to keep conversations organized and prevent clutter in busy channels.

Official Slack documentation says:

"Threads help organize conversations around specific messages, allowing multiple discussions to happen simultaneously within a single channel without causing confusion."

While thanking or quick responses (Option B) can also be done in threads, the primary reason for using threads is to manage multiple discussions efficiently.

(Reference: Slack Administration Study Guide - Best Practices for Channel Communication and Threading)

-

NEW QUESTION: 70

- A. Any time. Workspaces created prior to domain claiming will be shut down automatically.
- B. Never. Slack will automatically claim the domains for you when you purchase Enterprise Grid.
- C. As soon as possible. This feature is not retroactive, so workspaces created prior to claiming the domain will continue to exist as standalone workspaces.
- D. Before purchasing Enterprise Grid. It is important to claim domains while still on the free plan.

Answer: (SHOW ANSWER)

According to Slack's best practices:

"Claim your domains as soon as possible. This process is not retroactive - workspaces created before claiming domains will continue to exist independently unless manually migrated." Thus, prompt domain claiming ensures better control and prevents users from unintentionally creating ungoverned workspaces.

(Reference: Slack Administration Study Guide - Domain Management in Enterprise Grid)

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NEW QUESTION: 71

Which of the following scenarios would best justify creating a channel in your company's existing workspace, rather than starting a direct message?

- A. When you need to confirm meeting times

- B. When there is a new line of business at your company
- C. When a few questions need to be answered quickly
- D. When you need to let your manager know you are not feeling well

Answer: (SHOW ANSWER)

Slack best practices advise creating a new channel:

"When you need a dedicated, transparent space for an ongoing topic, team, or project, such as a new line of business." For quick or personal conversations (Options A, C, and D), direct messages are more appropriate.

(Reference: Slack Administration Study Guide - Channel vs. Direct Message Best Practices)

NEW QUESTION: 72

Your company, Alpha Corp, highly prioritizes information security. The company has just set up Slack Connect channels to work with Beta Corp. Slack Connect direct messages (DMs) are disabled at this time.

Given this, your Chief Information Officer (CIO) wants to know whether your organization's users can communicate with external users from Beta Corp using Slack Connect DMs.

What should you tell the CIO?

(Select the best answer.)

- A. Alpha Corp users can DM any Beta Corp users that are in the same Slack Connect channels as they are.
- B. Alpha Corp users can DM any Beta Corp users now that the two organizations have been connected.
- C. Alpha Corp users cannot DM anyone from Beta Corp since Slack Connect DMs are disabled.
- D. Workspace Admins can give access to specific Alpha Corp users to DM with Beta Corp.

Answer: C (LEAVE A REPLY)

Slack clearly states:

"If Slack Connect DMs are disabled for your organization, users cannot initiate or receive direct messages from users in external organizations, even if they share Slack Connect channels." Thus, users cannot DM external users if Connect DMs are disabled, regardless of their presence in shared channels. Options A, B, and D incorrectly suggest DMs would still function.

(Reference: Slack Administration Study Guide - Slack Connect Security Settings)

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NEW QUESTION: 73

You've just joined the Org Admin team at your organization.

You notice that the setting for "public file sharing" is toggled to "enabled" in your organization.

What ability does enabling "public file sharing" give members?

- A. Members can share files externally by creating public URLs.
- B. Members can share files in public channels within the Slack Enterprise Grid.
- C. Members can share files with guests in Slack.
- D. Members can share files externally via Slack Connect channels.

Answer: A (LEAVE A REPLY)

Slack's documentation on file sharing specifies:

"Enabling public file sharing allows members to create public links for files that can be shared externally outside of Slack." Public file sharing is about generating external public URLs (A), not internal sharing (B), sharing with guests (C), or Slack Connect-specific behavior (D).

(Reference: Slack Administration Study Guide - File Sharing and Public Link Management)

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NEW QUESTION: 74

You're an Org Admin working at a financial services organization. It recently upgraded to Slack Enterprise Grid, and leadership is defining a set of security policies for employees to follow when using Slack on mobile devices.

After reviewing the requirements, you determine EMM is the best option.

Which requirement makes EMM the right option for this organization?

- A. Require a minimum app version to access Slack from a mobile device.
- B. Restrict access to workspaces to approved mobile devices only.
- C. Block file downloads and message copying on mobile devices.
- D. Require secondary authentication to access Slack from a mobile device.

Answer: (SHOW ANSWER)

According to Slack's Enterprise Mobility Management (EMM) documentation:

"EMM allows organizations to restrict access to Slack only from approved (managed) mobile devices, enhancing security and ensuring compliance with corporate policies."

Requiring minimum app versions (A), blocking downloads (C), and requiring secondary authentication (D) are native Slack security settings or can be handled with mobile session settings - but device restriction is specifically an EMM capability.

(Reference: Slack Administration Study Guide - Enterprise Mobility Management (EMM) Overview)

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NEW QUESTION: 75

You've been working among a small group of experienced Slack admins.

Your company is beginning to grow exponentially, and admin responsibilities such as channel administration, legal holds, and user management are overwhelming your small team.

Your team decides to assign a few system roles to support the admin team.

Which role will be responsible for assigning admin responsibilities?

(Select the best answer.)

- A. Compliance Admin
- B. Roles Admin
- C. Channels Admin
- D. Users Admin

Answer: (SHOW ANSWER)

According to Slack's role management documentation:

"Roles Admins have the ability to assign and manage system roles for members across the Slack organization." Compliance Admins (A) manage legal holds and data exports. Channels Admins (C) manage channel structures. Users Admins (D) manage member profiles and deactivations. Only Roles Admins manage assignment of admin permissions. (Reference: Slack Administration Study Guide - System Roles Overview)

NEW QUESTION: 76

You're a Workspace Admin on the Slack Business+ plan. Your company, Hurricane Inc., recently acquired another company, Tidepool Ltd., that uses the Slack Pro plan. You need to consolidate Tidepool's Slack workspace into Hurricane's workspace.

What is the best option for moving Tidepool's channels?

(Select the best answer.)

- A. Create new channels in Hurricane's workspace to mirror the channels in Tidepool's workspace.
- B. Use the Move Channels page in the admin dashboard to move channels to Hurricane's workspace.
- C. Export all public channels from Tidepool's Pro workspace, then import them into Hurricane's Business workspace.
- D. Copy all of Tidepool's channels into Hurricane's workspace using Copy Channels on the Channel Management page.

Answer: (SHOW ANSWER)

For consolidating workspaces across Slack plans (Pro to Business+), the official process is:

"Export the public channel history from the source workspace and import it into the target workspace." The "Move Channels" tool (B) only exists in Slack Enterprise Grid, not between standard workspaces. There's no Copy Channels feature (D). Manually recreating channels (A) would lose message history.

(Reference: Slack Administration Study Guide - Workspace Consolidation via Exports and Imports)

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NEW QUESTION: 77

The Operations team at Fire Extinguishers Ltd has recently launched Slack and wants to better collaborate when internal alerting systems notify them of a failure. In the past, it was difficult to identify where the alert was coming from and who was responding. Sometimes, the team even missed the alerts.

The Operations team and the Security team both have alerting set up with popular software tools, and the alerts get sent to multiple, unrelated teams.

What should Fire Extinguishers Ltd do to centralize their alerting identification and response?

- A. Build custom apps for all the popular tools that send the alerts to one channel.
- B. Install apps from the Slack App Directory for the tools they use, and have the apps post alerts in a #alerts-all channel for the relevant teams to monitor.
- C. Set up Slackbot custom responses to trigger when the word "alert" or "failure" is used in Slack.
- D. Send an announcement to the company reminding them to be more responsive when receiving alerts.

Answer: (SHOW ANSWER)

The best practice is to install official, vetted apps for each alerting tool from the Slack App Directory and configure them to post into a centralized channel (such as #alerts-all).

According to Slack documentation:

"Integrating alerting tools through approved apps ensures reliable, structured, and centralized notifications.

Centralized channels allow all relevant teams to quickly monitor, identify, and respond to incidents." Building custom apps is unnecessary if existing integrations meet the needs, and reminders or Slackbot triggers do not solve the systemic problem.

(Reference: Slack Administration Study Guide - Integration Management and Best Practices)

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NEW QUESTION: 78

You're a Workspace Admin for your organization's Slack Business+ instance. You need to report on the number of both daily and weekly active users within your workspace in the last 30 days.

Where can you find this information?

(Select the best answer.)

- A. Org analytics dashboard
- B. Workspace analytics dashboard
- C. Analytics members dashboard
- D. Message activity analytics

Answer: ([SHOW ANSWER](#))

According to Slack official documentation:

"Workspace analytics allows Workspace Owners and Admins to view data about members, channels, and activity within the workspace, including daily and weekly active users." The Org Analytics Dashboard (A) is only available in Enterprise Grid. The Analytics Members Dashboard (C) focuses on member-specific stats, and Message Activity Analytics (D) focuses specifically on message data, not user activity overall.

(Reference: Slack Administration Study Guide - Workspace Analytics Overview)

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NEW QUESTION: 79

Your company uses a popular online tool to help monitor inventory in the warehouse. You need to get reports from the tool into Slack by the end of the week.

As a Slack admin, what is the first thing you should do? (Select the best answer.)

- A. Set up an automatic email forwarding process outside of Slack to send the reports into Slack.
- B. Gather a team to begin developing a custom Slack app.
- C. Create a workflow using an incoming webhook once the report is generated.
- D. Search the Slack App Directory for an existing Slack app that supports the online tool.

Answer: ([SHOW ANSWER](#))

Slack recommends:

"First search the Slack App Directory to check for an existing integration with the third-party tool before building or customizing anything." This saves time, ensures reliability, and simplifies deployment if an official app already exists.

(Reference: Slack Administration Study Guide - Managing App Integrations)

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NEW QUESTION: 80

- A. Business+ and Enterprise Grid
- B. Free, Pro, Business+ and Enterprise Grid
- C. Enterprise Grid only

D. Pro, Business+ and Enterprise Grid

Answer: (SHOW ANSWER)

According to Slack's official documentation regarding Legal Holds:

"The Legal Holds feature is only available on the Enterprise Grid plan. Legal holds allow Workspace Owners and Org Owners to preserve messages and files of specific users for compliance and legal purposes." Legal Holds are a critical feature for enterprises with compliance requirements, and they are not available on the Free, Pro, or Business+ plans. (Reference: Slack Administration Study Guide - Security, Compliance, and Legal Holds)

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NEW QUESTION: 81

You're an Org Admin at a security-conscious financial services company. You're rolling out Enterprise Mobility Management (EMM) across the organization.

Leadership asks if it is possible to require guests to use the Slack for EMM app.

How should you respond to this request?

(Select the best answer.)

- A. It's not possible to require guests to use the Slack for EMM app.
- B. Guests are required to use the Slack for EMM app by default.
- C. Guests can be required to use the Slack for EMM app.
- D. Guests can only login through the desktop app to access your workspaces.

Answer: (SHOW ANSWER)

Slack's documentation on EMM policies specifies:

"Enterprise Mobility Management (EMM) requirements apply only to full members of your Slack organization. Guest accounts (Single-Channel or Multi-Channel Guests) are not required to use the Slack for EMM app." Thus, guests are exempt from EMM enforcement. Options B and C incorrectly state guests can be controlled via EMM. D is unrelated. (Reference: Slack Administration Study Guide - EMM and Guest Account Behavior)

NEW QUESTION: 82

A few months ago, a team of developers at Blue Inc identified a new issue during testing and created a public channel called #bug-cricket to communicate about the issue.

They may need to reference the history in the future. Of note, there has not been any new activity in #bug-cricket for months, and the bug case has been closed.

What should the team do with #bug-cricket?

- A. Convert the channel to private, and then archive it; members of the channel will retain access to the files.
- B. Archive the public channel; anyone can still browse the conversation history in Slack, and messages will appear in search results.
- C. Delete the channel; messages from a deleted channel are still available via search.
- D. Remove all members from the channel, and then archive it; this way, members can find messages via search but will not be able to browse the channel history itself.

Answer: (SHOW ANSWER)

The best practice for completed projects that may need to be referenced later is: "Archive the public channel. Archived channels remain searchable and can be browsed for historical reference, but new posts are disabled." Deleting the channel would risk losing accessibility to discussions, and unnecessary privacy changes would confuse users. (Reference: Slack Administration Study Guide - Channel Archiving and Searchability)

NEW QUESTION: 83

Your company is on the Slack Business+ plan and is interested in setting up SCIM provisioning in their identity provider (IdP) to more efficiently manage their Slack user base.

Which two benefits would the company gain from using SCIM provisioning? (Select the TWO best answers.)

- A. They can deactivate users automatically from their IdP.
- B. Users only need to remember one set of credentials for all the applications they use.
- C. They can sync custom profile fields to obtain more useful analytics about employees' Slack usage.
- D. They do not have to pre-provision any users; employees will automatically create an account when they attempt to log in for the first time.
- E. They can pre-provision Multi-Channel and Single-Channel Guests to their workspace.

Answer: (SHOW ANSWER)

SCIM provisioning offers two major benefits:

"Automatically deactivating user accounts when they are deactivated in the identity provider (IdP)."

"Pre-provisioning Multi-Channel and Single-Channel Guests in Slack."

SSO (Option B) relates to authentication, not provisioning. Automatic account creation upon login (Option D) is tied to Just-in-Time (JIT) provisioning with SSO, not SCIM.

(Reference: Slack Administration Study Guide - SCIM Provisioning Benefits)

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NEW QUESTION: 84

You're a Slack Org Owner at Acme Inc. Several employees report that public channels are difficult to search and find. This results in channel sprawl or duplicative channels being created by employees. The Slack experience is now noisy and confusing. You need a solution to address this while still enabling members to create channels quickly.

What should you do?

(Select the best answer.)

- A. Pin your organization's Slack Etiquette Guide to the org-wide Slack tips and tricks channel.
- B. Post a list of global org-wide public channels in your Slack announcement channels to create awareness amongst employees.

- C. Create a process to request public channel creation through Slack admins.
- D. Create and communicate a channel naming and creation policy that includes channel structure and naming convention for your organization.

Answer: (SHOW ANSWER)

Slack recommends setting and communicating a strong channel naming and creation policy to improve discoverability and reduce confusion.

According to Slack best practices for channel management:

"A consistent channel naming convention helps employees find information more easily and prevents the creation of duplicative channels. A documented and communicated policy ensures that channel creators follow structure guidelines without needing admin intervention." Pinning guides (A) and posting lists (B) are helpful for awareness but do not solve the underlying structural issues. Requiring admins for every new channel (C) is too restrictive and counter to Slack's flexibility model.

(Reference: Slack Administration Study Guide - Channel Management and Naming Conventions)

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NEW QUESTION: 85

What is a way to determine if an external person outside of your organization also uses Slack?

- A. Ask your Workspace Primary Owner if they can confirm if the person uses Slack.
- B. Invite them to a Slack Connect channel first to verify whether or not they use Slack.
- C. Search for the person's email in the "Slack Connect" section of your sidebar.
- D. Search for the person's email in the "People" section of your sidebar.

Answer: (SHOW ANSWER)

Slack Connect allows you to:

"Search for external users by entering their email address in the Slack Connect section of your sidebar to verify if their organization uses Slack." Inviting first (B) is less efficient. Asking your Workspace Owner (A) is manual. The "People" section (D) only searches internal directory members.

(Reference: Slack Administration Study Guide - Using Slack Connect Discovery)

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NEW QUESTION: 86

The Sales team at Large Inc is having trouble figuring out the role Slack should play in their work day. The Sales team travels often and prioritizes time with customers. They don't have a lot of time to attend training.

Which two of the four strategies would help increase adoption on the Sales team? (Choose two.)

- A. Install the Salesforce app in the Sales workspace immediately, as this is the number one integration for Sales teams using Slack.

B. Send out a weekly email campaign for two months to use Slack with the warning that Slack access will be denied to anyone that joins Slack after the two-month email campaign is finished.

C. Run a campaign promoting the Slack mobile app, so the Sales team understands the value of mobility and persistent communications.

D. Survey the Sales team to understand what currently makes their job difficult and determine which apps /integrations and workflows to prioritize.

Answer: (SHOW ANSWER)

Two critical elements in Change Management are understanding user needs and promoting solutions that fit their workflows.

* Running a campaign promoting Slack's mobile app addresses their need for mobility.

Slack documentation notes:

"Promoting the Slack mobile app to teams that are highly mobile ensures they remain connected to important communications and workflows."

* Surveying the Sales team will help prioritize relevant integrations and workflows based on real-world challenges they face:

"Understanding end-user pain points is crucial for designing Slack solutions that users find genuinely helpful." Simply installing the Salesforce app without understanding their needs may not be effective, and using threats (option B) is contrary to Slack's recommended adoption strategies.

(Reference: Slack Administration Study Guide - Driving Slack Adoption and Change Management)

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NEW QUESTION: 87

You're an Org Owner trying to determine which organizations your company works with in Slack Connect channels.

What is the best way to gather this information?

A. Review the Slack Connect section of your Slack sidebar.

B. Review the Slack Connect connections in the Org Admin dashboard.

C. Search for Slack Connect channels in the channel management dashboard.

D. Export the list of Slack Connect channels from the analytics dashboard.

Answer: (SHOW ANSWER)

Slack states:

"The Org Admin dashboard provides a section where you can view all Slack Connect connections - including which organizations you are connected with." The sidebar (A) only shows personal view. Channel Management (C) shows channels, not connections.

Analytics dashboard exports (D) focus on usage metrics, not organizational connections.

(Reference: Slack Administration Study Guide - Managing Slack Connect Connections)

NEW QUESTION: 88

You're a Primary Org Owner for a bank's Slack Enterprise Grid.

Your compliance team is concerned that customer service employees may accidentally share sensitive information like account numbers.

What recommendation should you make?

- A.** Install an eDiscovery app to log all message content in the channel, and maintain a record of all sensitive content shared.
- B.** Integrate with a Data Loss Protection (DLP) provider to remove sensitive data shared in Slack.
- C.** Build a bot that will message members and ask them to remove sensitive customer data in the event that it is shared.
- D.** Designate one admin per channel to monitor and report sensitive data to the compliance team.

Answer: ([SHOW ANSWER](#))

Slack's compliance and security guidance states:

"A Data Loss Prevention (DLP) integration actively monitors Slack messages and files for sensitive information, and can block, quarantine, or delete data according to your compliance policies." eDiscovery (A) archives content but doesn't prevent exposure. Bots (C) are reactive, not proactive. Manual monitoring by admins (D) is inefficient and error-prone.

(Reference: Slack Administration Study Guide - Integrating DLP Solutions with Slack)

NEW QUESTION: 89

Andrew is a Workspace Owner and head of HR for a government agency in Munich, Germany. As the head of HR, he manages all aspects of human resources in order to create an engaged workforce and resilient organization.

The HR teams use a variety of technologies, and leadership is implementing a new integrated tool to improve collaboration and productivity. While the tool has many benefits, the adoption rate has been slow due to a lack of internal awareness.

Andrew wants to convince leadership that he needs internal Slack advocates who can lead and support co-workers through the transition. He has a few people in mind who he would nominate as Champions.

Which options appropriately describe Champions? (Choose all that apply.)

- A.** They are Slack Administrators, so they have the correct permissions to help the company manage change.
- B.** They actively communicate and promote transparency to reinforce the purpose and value of the tool.
- C.** They model best practices, and they can rally the team toward common goals.
- D.** They identify and implement key use cases for the tool and modify them over time to improve the team's workflows.

Answer: ([SHOW ANSWER](#))

Slack Champions are:

"Advocates who model best practices, promote transparency, identify key use cases, and adapt workflows to improve team effectiveness. Champions do not need to be administrators - their main role is to drive cultural adoption." Option A is incorrect because being a Slack Administrator is not a requirement to be a Champion.

(Reference: Slack Administration Study Guide - Building a Slack Champion Network)

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NEW QUESTION: 90

- A.** Org Owners and Org Admins decide who can manage multi-workspace channels in this situation.
- B.** Only Org Owners can manage multi-workspace channels.
- C.** The Sales Workspace Primary Owner can give multi-workspace channel permissions to Clint.
- D.** A Workspace Owner, who already has multi-workspace channel permissions, can give them to Clint.

Answer: (SHOW ANSWER)

In Enterprise Grid:

"Org Owners and Org Admins are responsible for assigning the permission to create and manage multi-workspace channels." Workspace Owners cannot independently assign this permission unless the Org-level Admins grant them the necessary rights.

(Reference: Slack Administration Study Guide - Enterprise Grid Channel Management)

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NEW QUESTION: 91

You're a Workplace Admin for a major retail chain in Europe on the Slack Pro plan. An executive user asks to access channel history from more than 18 months ago, but the retention policy was set at one year.

Will it be possible for you to recover the data?

(Select the best answer.)

- A.** Yes, because Slack's disaster recovery policy and business continuity plan provide backups that organizations on the Slack Pro plan can access upon request from Org Admins.
- B.** Yes, because Slack employs multi-factor authentication for all administrative access to systems. Slack can access channel history upon request from Org Admins.
- C.** No, because this company is in a territory affected by GDPR. Slack is legally not allowed to provide this data after the retention date has passed.
- D.** No, because customer data is removed immediately upon expiration of message retention. Slack deletes all information from production systems at that time.

Answer: (SHOW ANSWER)

According to Slack's data retention policies:

"When a message retention policy is applied and messages reach their expiration, Slack permanently deletes the messages from production systems, and recovery is not possible." Slack's business continuity plans and MFA security are unrelated to data retrieval for expired content. GDPR (C) impacts retention requirements but the critical reason for non-recovery is Slack's deletion behavior (D).

(Reference: Slack Administration Study Guide - Message Retention and Data Deletion Policy)

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NEW QUESTION: 92

You're an Org Admin for an organization with an Enterprise Grid plan. You receive a list of several full members who will be leaving the organization in 5 days, with the instruction to deactivate their accounts after their departure.

What is the best way to do this?

- A. Deactivate the members in the Organization Settings 'Members' tab.
- B. Contact Slack via /feedback to get the members deactivated.
- C. Deactivate the members utilizing the SCIM API.
- D. Request the Primary Org Owner do this, as they are the only one who can perform this action.

Answer: (SHOW ANSWER)

Slack recommends:

"When using SCIM provisioning, admins can automate the deactivation of user accounts through the SCIM API, ensuring synchronization with identity provider (IdP) data."

Deactivating manually through the Org Settings (A) is possible but less efficient and scalable. Contacting Slack via /feedback (B) is not appropriate for standard admin tasks. Deactivation is not limited to Primary Org Owners only (D).

(Reference: Slack Administration Study Guide - User Lifecycle Management with SCIM)

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NEW QUESTION: 93

You're a Workspace Admin for your organization's Slack instance. A new member in your workspace posts a question about a specific project in a #general channel and tags all project members.

What should you ask the member to do?

(Select the best answer.)

- A. Start a group direct message (DM) with project team members who may know the answer to the member's question.
- B. Start a direct message (DM) to the project team members individually to see if they know the answer.
- C. Delete the message, and direct the member to the help channel.
- D. Post the question in a channel related to the project.

Answer: (SHOW ANSWER)

Slack recommends organizing discussions into appropriate channels for clarity and relevance:

"Questions or discussions about specific projects should happen in project-related channels to maintain topic focus and ensure all relevant stakeholders can view and contribute."

#general should be reserved for organization-wide announcements or broad discussions, not for project-specific questions. DMing individuals (A, B) bypasses team collaboration. Deleting the message (C) is unnecessarily punitive.

(Reference: Slack Administration Study Guide - Best Practices for Channel Organization)

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NEW QUESTION: 94

Your organization's Slack Enterprise Grid consists of dozens of workspaces with various access settings.

You want to ensure that all new employees are able to join their team's respective workspace.

What is the best way to set up the new employees?

- A. Ensure that the human resources team is adding the new employees to their respective workspaces. Set up and send a "Welcome to Slack" Slackbot message to all new employees introducing them to other public workspaces they can join.
- B. Use identity provider (IdP) groups to assign new employees to their respective workspaces.
- C. Ensure managers are adding their employees to their respective workspaces. New employees can browse other workspaces as they onboard and become more familiar with Slack.
- D. Add new employees to user groups and assign the user groups to the respective workspaces.

Answer: (SHOW ANSWER)

Slack's best practice for Enterprise Grid states:

"You can use your identity provider (IdP) groups to automatically provision users into the appropriate workspaces, ensuring that workspace membership reflects organizational structure." Manual additions by HR (A) or managers (C) are error-prone and inefficient. User groups (D) control notification settings inside workspaces, but not workspace membership.

(Reference: Slack Administration Study Guide - Managing Workspace Membership via IdP Groups)

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NEW QUESTION: 95

The Slack implementation team at Large Inc is confirming all of the settings on their new Enterprise Grid organization and wants to make sure that they have appropriately involved the Security team in any critical security decisions.

Which TWO of the following settings are most critical to discuss with their Security team?

(Choose two.)

- A. Whether to enable admin-approved apps
- B. Who is allowed to add custom emoji
- C. Who can create and archive channels
- D. Who can invite new members

Answer: (SHOW ANSWER)

Security-critical settings involve decisions that could expose the organization to risk through external access or the addition of third-party apps. Slack documentation specifies: "App management and member invitation settings are critical security configurations. Restricting who can add apps (admin-approved apps) and who can invite new members ensures better control over external access and data exposure." Custom emoji (B) and channel creation (C) impact user experience but are not considered critical security matters.

(Reference: Slack Administration Study Guide - Enterprise Security Controls and Settings)

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NEW QUESTION: 96

You're an Org Owner on the Slack Enterprise Grid plan responsible for posting news for your entire organization to read. You want to limit posting permissions to admins only. Sometimes the newsletters contain important action items, so it's important that everyone in your organization sees the message.

What is the best way to post your message?

(Select the best answer)

- A. Create a default org-wide channel called #announcements, and post your newsletter in this channel.

- B.** Send your newsletter to your team's channel and then copy/paste the link to your message to each team channel in your organization.
- C.** Send your newsletter in all of your department-specific channels to maximize visibility.
- D.** Send your newsletter to your organization's #general channel, and use the @channel notification.

Answer: (SHOW ANSWER)

Slack recommends for official, organization-wide communications:

"Create an org-wide channel (such as #announcements) where only admins and owners can post. This ensures important messages are visible to all and remain uncluttered by unrelated posts." Option B and C involve redundancy and fragmentation. Using @channel in #general (D) risks spamming and frustrating members.

(Reference: Slack Administration Study Guide - Best Practices for Org-Wide Announcements)

NEW QUESTION: 97

You're a Workspace Owner and App Manager for your company's Slack Enterprise Grid instance.

The Human Resources (HR) team wants to pilot a Wellness app for employees.

As an App Manager, what are the two key considerations you should understand before installing the app in Slack?

(Select the TWO best answers.)

- A.** Is this app available in the Slack App Directory?
- B.** Does the app meet data security policies for your organization?
- C.** What are the external services or APIs the app is connecting to?
- D.** Does the app connect with your HR system?

Answer: B,C (LEAVE A REPLY)

Slack's app management guidelines advise:

"Before approving an app, you should review its compliance with your organization's data security policies and understand which external services and APIs the app communicates with." Availability in the Slack App Directory (A) doesn't guarantee security compliance. Whether the app connects with your HR system (D) is helpful but not a core initial security evaluation criterion.

(Reference: Slack Administration Study Guide - App Review and Security Considerations)

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NEW QUESTION: 98

Jorge is starting an Employee Resource Group for volunteers at his company to collaborate from across different business units. This group requires a workspace that is visible to all members of his organization, so that they can volunteer to join and follow the group's progress. However, the group's leaders want the rights to approve any members before they join.

Which access level should Jorge set for this workspace?

- A. Open
- B. Invite Only
- C. By Request
- D. Hidden

Answer: C (LEAVE A REPLY)

Slack defines "By Request" access as:

"A workspace or channel is visible to all users, but users must request to join, and Admins or Owners must approve each request." This model fits Jorge's need for visibility plus control over membership approval.

(Reference: Slack Administration Study Guide - Workspace Access Levels) Reference: <https://slack.com/intl/en-pk/help/articles/201330256-Invite-new-members-to-your-workspace>

NEW QUESTION: 99

Chandler, who works for Truck Inc, is in charge of developing a new certification program for Truck Inc's drivers. Chandler will be working with a small team of 4 employees, and details of the program must be kept private from the drivers. They are currently using a group direct message to plan the certification program, but some people on the team will be going on vacation soon, and new members will be replacing them.

What should Chandler do next?

- A. Create a public channel for coordination, but continue using group DMs, and DMs for content that needs to stay private.
- B. Continue using the group DM, and invite the new members to it.
- C. Start a new group DM with only the new members of the team.
- D. Convert the group DM to a private channel, and then invite the new members.

Answer: (SHOW ANSWER)

Slack documentation advises:

"Group DMs cannot be expanded to include or replace members after they are created. If you need to manage membership over time, you should create a private channel."

Converting the group DM into a private channel allows Chandler to maintain privacy, manage membership changes, and centralize discussions securely.

(Reference: Slack Administration Study Guide - Private Channels vs. Group DMs)

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NEW QUESTION: 100

- A. Use Workflow Builder to automatically send instructions on how to request access to new tools when new employees join the default #general channel.
- B. Invite each new employee as a Single-Channel Guest before they join, to give them more advance time to submit tool access requests.

C. Use Workflow Builder to automatically post instructions on how to request access to new tools in the default #general channel once per week.

D. Use Workflow Builder to create a form for tool access requests, to simplify data collection and reduce wasted time going back and forth in email.

Answer: (SHOW ANSWER)

Slack recommends using Workflow Builder to:

"Trigger onboarding workflows automatically when employees join channels, and use custom forms to collect consistent information and reduce unnecessary communication." Inviting new hires as Single-Channel Guests (Option B) is not relevant because they are expected to have full access pre-onboarding.

(Reference: Slack Administration Study Guide - Automating Onboarding with Workflows)

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NEW QUESTION: 101

You're a Workspace Owner introducing Slack to your organization for the first time.

In order to encourage employees to use Slack, you've organized a contest to see who can send the most messages in Slack channels in a week.

What's the best way to determine the winner?

(Select the best answer.)

A. View the Channels tab in the Slack analytics dashboard.

B. Install a custom bot in each channel to count all messages.

C. View the Members tab in the Slack analytics dashboard.

D. Export messages from your workspace to view message data offline.

Answer: (SHOW ANSWER)

Slack's analytics dashboard provides detailed activity metrics per user:

"The Members tab in the analytics dashboard shows the number of messages sent by each member, making it easy to track individual engagement." The Channels tab tracks activity per channel, not per user.

Installing a bot (option B) or exporting messages (option D) would be unnecessary and complex when Slack's native analytics already provide this data.

(Reference: Slack Administration Study Guide - Analytics and Reporting)

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NEW QUESTION: 102

Which plan(s) support(s) customizable message and file retention features?

A. Pro, Business+, and Enterprise Grid

B. Business+ and Enterprise Grid

C. Free, Pro, Business+, and Enterprise Grid

D. Enterprise Grid only

Answer: (SHOW ANSWER)

Slack official plan features state:

"Customizable message and file retention policies are available on Pro, Business+, and Enterprise Grid plans." Free plan (C) does not support customizable retention. It's limited to 90 days history unless upgraded.

Enterprise Grid-only (D) is too restrictive.

(Reference: Slack Administration Study Guide - Message and File Retention Policies)

NEW QUESTION: 103

You're a Workspace Owner at a small business that used Slack's Free plan in their first year. However, its business is growing fast enough to justify upgrading to a paid plan.

The requirements:

- * Users want to be able to access their old messages and integrate Slack with their calendars.

- * You want to use Okta to provision users in order to provide additional security and simplicity to the employee onboarding process.

- * Field representatives need to be able to access Slack securely on their company-owned mobile devices.

Based on the requirements, what should you recommend?

(Select the best answer.)

A. Stay with the Slack Free plan for another year.

B. Move to the Slack Pro plan.

C. Move to the Slack Business+ plan.

D. Move to the Slack Enterprise Grid plan.

Answer: (SHOW ANSWER)

The Business+ plan is the appropriate recommendation here because:

- * It includes full message history access (unlike the Free plan, which limits access to recent messages only).

- * It supports SAML-based SSO integrations like Okta, allowing for secure user provisioning and onboarding.

- * It provides Enterprise Mobility Management (EMM) integrations for managing and securing Slack access on company-owned mobile devices.

Official Slack documentation confirms:

"Slack Business+ includes enhanced administration and security controls, including SAML-based SSO, user provisioning with supported IdPs, and mobile device management (MDM) support via EMM." Enterprise Grid (option D) would be overkill for a small growing business unless they required multi-workspace organization and complex compliance features.

(Reference: Slack Administration Study Guide - Plans and Feature Comparison)

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