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NEW QUESTION: 1
A swimlane process map:
A. Distinguishes the responsibilities for steps within a process
B. Uses colored visual indicators to indicate progress
C. Lists tasks and deadlines
D. Provides real-time data on process efficiency
Answer: (SHOW ANSWER)
Explanation/Reference:

NEW QUESTION: 2
_____helps organizations leverage processes to achieve their goals and be successful.
A. Flow chart
B. Business process management
C. Statement of work (SOW)
D. Pert Chart
Answer: (SHOW ANSWER)

NEW QUESTION: 3
Six Sigma strives to have a process operate at 99% efficiency.
A. False
B. True
Answer: (SHOW ANSWER)

NEW QUESTION: 4
The balanced scorecard enables everyone within the organization to be on the same page.
A. True

B. False
Answer: (SHOW ANSWER)

NEW QUESTION: 5
The Six Sigma approach focuses on? (Choose two.)
A. Bring transparency in business ethics
B. Measurable, quantifiable, stable results
C. Reducing variation in processes and products
D. Waste reduction in production system
Answer: (SHOW ANSWER)

NEW QUESTION: 6
_____is a term used to describe how various components of an organization interact and collaborate to complete the overall strategic goals of the company.
A. Process
B. Lean
C. Workflow
D. Function
Answer: (SHOW ANSWER)

NEW QUESTION: 7
Automation can increase quality by minimizing the instances of human error.
A. False
B. True
Answer: (SHOW ANSWER)

NEW QUESTION: 8
Process mining is a tool that analyzes processes through event logs.
A. False
B. True
Answer: (SHOW ANSWER)

NEW QUESTION: 9
As long as you have a vision of where your company should be, you will be successful. Sharing this vision is not important.
A. True
B. False
Answer: B (LEAVE A REPLY)

NEW QUESTION: 10
Business activity monitoring is a method to measure the health and performance of your process.

A. True
B. False
Answer: (SHOW ANSWER)

NEW QUESTION: 11
In which stage of Business Process Re-Engineering Model stakeholders come together to identify the root of the problem
A. Design a Plan for Implementation
B. Evaluate New Process
C. Identify Existing Process
D. Identify Organizational Gap
Answer: (SHOW ANSWER)

NEW QUESTION: 12
Technology that enables workflow in processes are called:
A. Technical aids
B. Workflow designs
C. Workflow solutions
D. Workflow engines
Answer: (SHOW ANSWER)

NEW QUESTION: 13
Technology cannot be used to make processes more efficient, productive, and profitable.
A. False
B. True
Answer: (SHOW ANSWER)

NEW QUESTION: 14
The layers of BPM move from _____
A. Left-Right
B. Right-Left
C. Top-Down
D. Bottom-Up
Answer: (SHOW ANSWER)

NEW QUESTION: 15
The "D" in the DMAIC model stands for "Decide."
A. False
B. True
Answer: (SHOW ANSWER)

NEW QUESTION: 16
Which of the following tasks should you not perform with your processes?
A. Design them
B. Monitor them
C. Optimize them
D. Ignore them
Answer: (SHOW ANSWER)

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NEW QUESTION: 17
Jidoka means error-free production.
A. True
B. False
Answer: (SHOW ANSWER)

NEW QUESTION: 18
_____ benefit an organization because they help to build a clear picture of what is expected.
A. Business process
B. Business rules
C. Business ethics
D. Business intelligence
Answer: (SHOW ANSWER)

NEW QUESTION: 19
When examining the role of content in your process, you need to determine if your process is
A. document-driven
B. process oriented
C. volume-driven
D. complex
Answer: (SHOW ANSWER)

NEW QUESTION: 20

You can improve a process by eliminating wasteful activities.
A. True
B. False
Answer: (SHOW ANSWER)

NEW QUESTION: 21
Once you have your process established, there is no need to monitor how the process is performing.
A. True
B. False
Answer: (SHOW ANSWER)

NEW QUESTION: 22
Enterprise Content Management (ECM) offers a systematic approach to help organizations manage this large volume of content.
A. False
B. True
Answer: (SHOW ANSWER)

NEW QUESTION: 23
Why is it important to manage an organization's processes?
A. None of the above
B. To increase productivity
C. To decrease costs
D. To increase efficiency
E. All of the above
Answer: (SHOW ANSWER)

NEW QUESTION: 24
The biggest benefit of iterative design testing is that it allows you to test your process in a risk-free environment.
A. True
B. False
Answer: (SHOW ANSWER)

NEW QUESTION: 25
Collect Data stage is all about getting the information you need to make the argument for a new process.
This information can be acquired through a variety of methods, such as: (Choose two)
A. Blogs
B. Interviews

C. Focus groups
D. Group meetings
Answer: (SHOW ANSWER)

NEW QUESTION: 26
Workflow engines can complete processes without any human interaction.
A. False
B. True
Answer: (SHOW ANSWER)

NEW QUESTION: 27
Which philosophy was primarily developed by Toyota manufacturing experts?
A. Service Management
B. Business Process Improvement
C. Lean
D. Six Sigma
Answer: (SHOW ANSWER)

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