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NEW QUESTION: 1

A project manager is taking notes along with gathering feedback about a prior project in order to consider known issues with a project enhancement. Which of the following best describes the plan that the project team is working on?

- A. A plan for capturing issues and conflicts in a project's knowledge base
- B. A plan for avoiding potential issues that may arise during project execution
- C. A plan for documenting the outcomes of the project
- D. A plan for addressing and resolving identified issues once the project has been completed

Answer: ([SHOW ANSWER](#))

The team is leveraging lessons learned to create a preventive plan for avoiding issues in the upcoming project enhancement. This falls under risk management and compliance, ensuring previous failures do not repeat.

Reference: CompTIA Project+ PK0-005 - Lessons Learned & Risk Avoidance;

NEW QUESTION: 2

During schedule planning, a project manager determined the logical dependencies required to complete the project. Which of the following activities should the project manager do next?

- A. Determine the stakeholders positively impacted in the project.
- B. Determine the escalation reporting tool to be used in the project.
- C. Determine the resources required to complete the tasks.
- D. Determine the total cost incurred in the project's execution.

Answer: ([SHOW ANSWER](#))

After identifying logical dependencies in schedule planning, the next practical step is to determine the resources required to complete the tasks. Dependencies define task order; resource planning then identifies who/what is needed (people, equipment, materials) and informs realistic duration estimates, resource leveling, and schedule feasibility. In Project+ planning practices, schedule development is tightly linked with resource planning-because you can't finalize a reliable schedule without understanding capacity constraints and resource availability.

Option A (stakeholders positively impacted) is a stakeholder analysis activity, but it does not directly progress schedule planning after dependencies are defined. Option B (escalation reporting tool) is governance

/communication planning, not the next scheduling step. Option D (total cost incurred) is an execution-phase cost tracking activity and cannot be determined during schedule planning.

So, once sequencing is known, the PM should identify and assign the resources needed for each activity, check availability, and adjust the schedule accordingly (including potential resource leveling or trade-offs).

This creates a schedule that is not only logically correct but also executable with the available capacity.

NEW QUESTION: 3

Because the project team lacks hands-on experience, the project manager has decided to involve a third-party vendor to complete the development of a product. Which of the following documents should the project manager expedite first?

- A. RFI
- B. RFP
- C. RFQ
- D. RFB

Answer: ([SHOW ANSWER](#))

When a project team lacks hands-on experience and decides to involve a third-party vendor for product development, the first document to expedite is a Request for Proposal (RFP). An RFP outlines the project requirements and asks potential vendors to submit proposals detailing how they would meet those requirements and at what cost. This allows the project manager to evaluate the capabilities and offerings of different vendors before making a decision.

References = CompTIA Project+ Certification Study Guide (PK0-005)

NEW QUESTION: 4

Which of the following best describes a benefit of the CI/CD process?

- A. Software delivery is sped up without compromising quality
- B. Incremental changes are done at the end of the project
- C. The software is integrated with other projects easily
- D. Updates are released every sprint

Answer: A ([LEAVE A REPLY](#))

CI/CD (Continuous Integration/Continuous Deployment) allows faster and more reliable delivery by automating builds, tests, and deployments. It ensures rapid delivery without compromising quality. Updates are frequent but not necessarily tied to sprint cycles.

Reference: CompTIA Project+ PK0-005 - CI/CD Benefits

NEW QUESTION: 5

A business analyst has gathered information directly from the client and is currently working with the project manager to identify what to include in the document in order to finish it. Which of the following processes should the project manager do next?

- A. Validate the scope.
- B. Create the work breakdown structure.
- C. Define the scope.
- D. Collect the requirements.

Answer: ([SHOW ANSWER](#))

This is the process of gathering information directly from the client and other stakeholders to define what needs to be done in order to deliver the project outcomes.

References = CompTIA Project+ Study Guide1, Chapter 9: Scope Management According to the CompTIA Project+ Study Guide1, scope management is the process of

defining, validating, and controlling the project scope throughout the project life cycle. Scope management involves identifying and documenting the project requirements, creating a work breakdown structure (WBS), and managing changes to the scope.

NEW QUESTION: 6

A project manager needs to update the project sponsor and senior stakeholders about the progress of a project.

Which of the following tools will the project manager MOST likely use?

- A. Dashboard
- B. Gantt chart
- C. Work breakdown structure
- D. Requirements Traceability Matrix

Answer: ([SHOW ANSWER](#))

A dashboard is a tool that the project manager will most likely use to update the project sponsor and senior stakeholders about the progress of a project. A dashboard is a graphical tool that displays key performance indicators (KPIs), metrics, and data related to a project using charts, graphs, tables, or other visual elements.

A dashboard can help to provide a quick and easy overview of the project status and performance and highlight any issues or risks that need attention.

NEW QUESTION: 7

While developing a project charter, a PM discovers that some of the legal requirements have not been addressed during the project concept preparation, which could result in significant financial penalties against the organization. The PM knows that implementation of appropriate changes is costly and will exceed the budget and scope of the project. Which of the following should the PM do FIRST?

- A. Escalate the finding to the change control board.
- B. Add a risk to the risk register for validation.
- C. Consult the RACI matrix to identify ownership of the risk.
- D. Have a meeting with the project sponsor and main stakeholders.

Answer: ([SHOW ANSWER](#))

The project manager should have a meeting with the project sponsor and main stakeholders first after discovering that some of the legal requirements have not been addressed during the project concept preparation. The project sponsor and main stakeholders are the key decision-makers and influencers of the project. They have the authority and responsibility to approve or reject any changes to the project scope, budget, or schedule. Having a meeting with them can help to communicate the issue, assess the impact, explore alternatives, and seek guidance on how to proceed with the project³⁴

NEW QUESTION: 8

A project team is deciding how to break up a large project into smaller components so the project can be delivered without increasing the duration of the iteration cycles.

Which of the following describes the grouping of the smaller components?

- A. An issue
- B. A goal
- C. A backlog item
- D. An epic

Answer: ([SHOW ANSWER](#))

In agile methodology, an epic is a large user story or body of work that can be broken down into smaller backlog items deliverable within iteration cycles. This enables large projects to be incrementally deployed while maintaining predictable iteration lengths.

Reference: CompTIA Project+ PK0-005 - Agile Planning & Work Breakdown

NEW QUESTION: 9

Project members are based in three countries and each work remotely. Which of the following would a project manager use to improve internal project communication?

- A. Progress reporting
- B. Change management
- C. Team touch points
- D. Meeting minutes

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

Someone claiming to be from a tax agency sent an email to a team member asking for access to the project repository. Which of the following BEST describes this scenario?

- A. Social engineering
- B. Phishing
- C. Spoofing
- D. Hacking

Answer: ([SHOW ANSWER](#))

Phishing is a scenario where someone claiming to be from a legitimate organization sends an email or other message to a target person asking for sensitive information or access to a system or account. Phishing is a type of cyberattack that aims to trick the target into revealing personal or financial data or installing malware on their device. Phishing can compromise the security and privacy of the target and expose them to identity theft, fraud, or other malicious activities.

NEW QUESTION: 11

Which of the following would most likely take place when a team reviews the backlog and presents the status of each task?

- A. Sprint retrospective
- B. Sprint review
- C. Sprint planning
- D. Daily Scrum

Answer: ([SHOW ANSWER](#))

A Sprint Review involves reviewing the completed backlog items and presenting the work to stakeholders.

This aligns with CompTIA Project+ agile practices, where a Sprint Review focuses on completed tasks and feedback.

NEW QUESTION: 12

A software development team implemented an approved change but does not obtain the expected results. The team notifies the change control board (CCB) about the failed change. Which of the following control processes is being followed?

- A. Scope creep
- B. Recovery plan
- C. Incident report
- D. Risk response

Answer: ([SHOW ANSWER](#))

Notifying the CCB that an approved change "failed" is consistent with logging and escalating an issue

/incident arising from change implementation. In CompTIA Project+ objectives, the change control process includes not only approval and implementation, but also validating the change implementation and communicating change deployment. If validation shows the change did not achieve the expected outcome, that result must be documented and escalated through the same governance path (often the CCB) so the project can decide whether to roll back, revise, or raise a new change request. CompTIA also separates risk management (responses to potential future events) from issue management (handling problems that have already occurred), including issue tracking, escalation path, ownership, and a resolution plan, and it highlights "connections between issues and changes." A failed implemented change is an issue now, so an incident report (documenting what happened, impact, and next steps) best matches the control process being followed. "Scope creep" is unauthorized scope growth, "risk response" is for anticipated risks, and "recovery plan" could be a next action, but the process described is the reporting/documentation and escalation of the incident.

NEW QUESTION: 13

An enhancement is set to be released into production, and availability issues need to be avoided. Before the release, which of the following should be the most important consideration?

- A. System downtime
- B. Risk assessment
- C. Cost
- D. Customer experience

Answer: ([SHOW ANSWER](#))

Before releasing an enhancement into production, conducting a risk assessment is crucial to identify potential issues that could affect system availability. This proactive approach helps in planning mitigation strategies to prevent downtime and ensure a smooth deployment.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.4: Given a scenario, perform risk management activities, risk assessment is a key activity to anticipate and address potential problems that could impact project success.

NEW QUESTION: 14

Which of the following cloud models is designed to provide compute, storage, and networking resources on demand?

- A. Software as a service
- B. Infrastructure as a service
- C. Data as a service
- D. Platform as a service

Answer: ([SHOW ANSWER](#))

Infrastructure as a service (IaaS) is a cloud model that provides on-demand access to cloud-hosted physical and virtual servers, storage, and networking resources. IaaS customers can provision, configure, and use these resources as they would use on-premises hardware, but without the hassle of purchasing, installing, managing, and maintaining them. The cloud service provider owns, manages, and maintains the hardware and computing resources in its own data centers, and charges the customers based on their usage. IaaS is suitable for customers who need flexibility, scalability, and control over their IT infrastructure, and who want to avoid the high costs and complexity of owning and operating their own hardware. The other options are not correct because:

Software as a service (SaaS) is a cloud model that provides on-demand access to ready-to-use, cloud-hosted application software. SaaS customers do not need to install, update, or maintain the software, as the cloud service provider handles all the technical aspects. SaaS is suitable for customers who need to access common applications, such as email, office productivity, or customer relationship management, without worrying about the underlying infrastructure or platform.

Data as a service (DaaS) is a cloud model that provides on-demand access to cloud-hosted data sources, such as databases, data warehouses, or data lakes. DaaS customers can query, analyze, and visualize the data, as well as integrate it with other applications or services, using APIs or web interfaces. DaaS is suitable for customers who need to leverage data from various sources, such as social media, IoT devices, or third-party providers, without having to store, manage, or process the data themselves.

Platform as a service (PaaS) is a cloud model that provides on-demand access to a complete, ready-to-use, cloud-hosted platform for developing, running, maintaining, and managing applications. PaaS customers can use the platform's tools, frameworks, libraries, and services to create and deploy applications, without having to worry about the underlying infrastructure or software. PaaS is suitable for customers who need to develop, test, and deploy applications quickly and efficiently, and who want to take advantage of the cloud's scalability, reliability, and security features. References = IaaS vs. PaaS vs. SaaS; AWS Fundamentals:

Understanding Compute, Storage, Database, Networking & Security; What are the different types of cloud computing?; What is Cloud Storage and How to Use It

NEW QUESTION: 15

A project manager is assigned to a project that has contracted with vendors. Which of the following actions should the project manager most frequently take? (Select two).

- A. Update the issue log
- B. Create a project charter
- C. Validate the status report
- D. Monitor performance
- E. Approve deliverables
- F. Baseline the project schedule

Answer: ([SHOW ANSWER](#))

When managing vendor contracts, the PM must validate vendor status reports to confirm progress and monitor vendor performance against agreed service levels.

Approving deliverables occurs less frequently, and creating charters/baselining schedules are initiation tasks, not recurring vendor management tasks.

Reference: CompTIA Project+ PK0-005 - Procurement & Vendor Management; CompTIA Cloud+ CV0-004 Governance, Risk & Compliance domain.

NEW QUESTION: 16

Functional managers are reluctant to provide a project manager with resources for a project because they think the project should include a certain scope. The project manager reviews the project documentation and confirms the items the functional managers wanted to include were out of scope. Which of the following would be the best course of action for the project manager to take?

- A. Inform the functional managers that the project will produce only what has been approved and project modifications cannot be made at this point.
- B. Advise the functional managers to submit a change request, record the issue in the issue log, and escalate the issue to the project sponsor
- C. Satisfy the functional managers by agreeing with their point of view in order to get the necessary resources.
- D. Schedule a team meeting to discuss creative ways to incorporate the scope without having to formally submit a scope change request.

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 17

During a stand-up meeting, a team member asks to include a change that an important stakeholder requested in the project board. This request is denied, and the team member has to go back to what was originally planned for the sprint. Which of the following individuals should the stakeholder have asked to request the change instead of the team member?

- A. Architect
- B. Project sponsor

- C. Scrum master
- D. Product owner

Answer: ([SHOW ANSWER](#))

The product owner is the person who is responsible for managing the product backlog, which includes adding, removing, or changing items based on stakeholder feedback and business value. The product owner is also the one who can collaborate with the development team and the scrum master to decide if a change can be accommodated in the current sprint or deferred to a future sprint. Therefore, the stakeholder should have asked the product owner to request the change instead of the team member, who is not authorized to make changes to the sprint backlog¹².

NEW QUESTION: 18

Two stakeholders, who have a history of animosity toward one another, are in disagreement during a project.

The project's timeline depends on the stakeholders accomplishing their tasks. Which of the following conflict resolution methods would be best to utilize?

- A. Smoothing
- B. Confronting
- C. Forcing
- D. Compromising

Answer: ([SHOW ANSWER](#))

Confronting, also known as problem-solving or collaborating, is a method of conflict resolution that involves addressing the root cause of the conflict and finding a mutually beneficial solution that satisfies both parties.

Confronting is the most effective method when the stakes are high and the relationship is important, as it can lead to increased trust, respect, and cooperation. Confronting requires open communication, active listening, empathy, and creativity from both parties. Confronting is the best method to use in this scenario, as it can help the stakeholders overcome their personal animosity, focus on their common goals, and work together to complete their tasks on time¹². References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 7: Project Stakeholder Management, p. 246; What is Conflict Resolution, and How Does It Work?

NEW QUESTION: 19

Which of the following best represents the project impact to a company's brand value?

- A. The project is compliant with local and state laws and becomes the standard for new projects.
- B. The project promotes new initiatives to expand its benefit to other communities.
- C. The project exceeds the sales quota for the third quarter and raises the bar for next periods. The project meets the expected milestones and finishes on time and within budget.

Answer: ([SHOW ANSWER](#))

the brand of a project should deliver the message about its value and goals, and a proper brand helps the project get the necessary support and increases loyalty. The project that promotes new initiatives to expand its benefit to other communities is the one that best represents the project impact to a company's brand value, as it shows the company's vision, cause, and reputation.

NEW QUESTION: 20

A team member identifies a critical issue in production. Which of the following should the project manager apply?

- A. Compliance check
- B. Release plan
- C. Rollback plan
- D. Validation check

Answer: C (LEAVE A REPLY)

A rollback plan, also known as a backout plan, is a strategy designed to reverse changes made during a project in case of failure or undesired results¹. A rollback plan is a form of risk response that allows the project to restore the previous state and minimize the impact of the issue. A rollback plan is usually created during the planning phase and implemented during the execution or closing phase of the project. The other options are not correct because:

A compliance check is a process that ensures that the project meets the relevant standards, regulations, and requirements. A compliance check is not a risk response, but rather a quality control or assurance activity.

A release plan is a document that outlines the scope, schedule, and resources for delivering a product or service to the customer. A release plan is not a risk response, but rather a communication or scope management tool.

A validation check is a process that verifies that the project deliverables meet the customer's needs and expectations. A validation check is not a risk response, but rather a quality control or assurance activity. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Executing and Closing Projects, page 314; CompTIA Project+ Certification Exam Objectives, Domain 3: Project Execution, Objective 3.2: Given a scenario, execute and monitor project tasks using traditional methodologies; Backout Plan - DevX

NEW QUESTION: 21

A project manager will conduct a release on the third Friday of the month. The project manager has notified users that the application will be unavailable for eight hours. Hence, users need to save any information in advance. Which of the following is the project manager most likely conducting?

- A. Application deployment
- B. Rollback plans
- C. Validation checks
- D. Maintenance window schedules

Answer: (SHOW ANSWER)

Application deployment typically involves making a software application available for use, often involving downtime or unavailability of the application. The description of the project manager notifying users about the application being unavailable for a certain period aligns with standard practices during deployment phases. The other options, such as rollback plans, validation checks, and maintenance window schedules, although important, do not directly indicate the action of making an application available for use, as described in the scenario.

NEW QUESTION: 22

A product manager is producing a project status report for key stakeholders Which of the following should most likely be included? (Select two).

- A. Feedback
- B. Project schedule
- C. Organizational chart
- D. Risks
- E. Approval
- F. Financial summary

Answer: (SHOW ANSWER)

NEW QUESTION: 23

Given the following velocity chart:

Which of the following updates on the project status should the Scrum master provide to the senior management team?

- A. The project utilized all of its available reserve.
- B. The project has scope creep.

- C. The project deviated from the critical path.
- D. The project is trending ahead of schedule.

Answer: ([SHOW ANSWER](#))

A velocity chart is a tool used in agile project management to track the progress and performance of a project team over time. It shows the number of features or user stories completed in each iteration or sprint. The planned timeline line represents the expected or ideal velocity, while the actual effort line shows the actual or achieved velocity. By comparing the two lines, the Scrum master can identify any gaps, trends, or issues in the project delivery.

Based on the image, the most likely update that the Scrum master can provide to the senior management team is D. The project is trending ahead of schedule. This is because the actual effort line is above the planned timeline line for most of the time, indicating that the project team is completing more features than expected in each sprint. This means that the project is ahead of schedule and has a positive velocity variance.

NEW QUESTION: 24

A project is running over budget, and due to new legislation in the country, the company needs to release all its contractors on the project or hire them as full-time employees. Which of the following should the PM do next to comply with the new legislation?

- A. Use only full-time employees even if the project is delayed.
- B. Hire all team members to avoid any delay in the project.
- C. Close the contract and pay the contractors cash for the remainder of the project.
- D. Look for an overseas vendor to finalize the project work.

Answer: ([SHOW ANSWER](#))

In response to new legislation requiring the release of contractors or their conversion to full-time employees, the project manager should prioritize compliance with the law. This may involve using only full-time employees, even if it results in project delays. The focus should be on legal compliance and the ethical treatment of workers, rather than solely on project timelines.

References = The answer is based on standard project management practices and the typical response to changes in legislation affecting project staffing. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 25

Which of the following is an activity related to operational security?

- A. Implementing multifactor authentication
- B. Processing background screening
- C. Establishing a zone of trust
- D. Setting up a firewall

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

A project team is determining how an application will be moved to production, who the users will be, and what training is needed. Which of the following best describes what is being developed?

- A. Contingency plan
- B. Scope statement
- C. Transition plan
- D. Communication plan

Answer: ([SHOW ANSWER](#))

This describes a transition plan (also called a release plan) because it focuses on moving a deliverable into production/go-live, defining the target audiences/users, and identifying operational training needs. The CompTIA Project+ objectives explicitly list "Develop a transition plan/release plan" and include example components such as operational training, go live, operational handoff, and identifying internal vs. external audience—all of which match the scenario.

A contingency plan is for responding to risks/issues if something goes wrong, not the standard production handover approach. A scope statement defines what work/deliverables are included and excluded, but it doesn't detail production cutover, operational ownership, or training. A communication plan defines how information is shared (who, what, when, and through what channels), but it is not specifically the go-live and operational handoff blueprint.

So, because the team is planning deployment/move to production plus user identification and training, they are developing the transition plan.

NEW QUESTION: 27

Which of the following best describes why a project manager would decide to sign a fixed-price contract with a vendor?

- A. The scope of the project deliverable is clearly defined.
- B. There is a non-disclosure agreement in place.
- C. There are multiple requirements for the product.
- D. The PM wants to simplify the logistics of the required product.

Answer: ([SHOW ANSWER](#))

A Fixed-Price Contract is most suitable when the project scope, requirements, and deliverables are clearly and thoroughly defined. This contract type sets a predetermined price for the work, regardless of the actual costs incurred, transferring the risk of cost overruns to the vendor. It is advantageous when the project details are well-understood and unlikely to change.

Per the CompTIA Project+ PK0-005 exam objectives, under Domain 1.11: Explain important project procurement and vendor selection concepts, understanding when to use fixed-price contracts is essential, particularly when the project scope is well-defined.

NEW QUESTION: 28

The client asks the project manager to establish a communication channel. The client wants to understand what is needed from them and to know the project's level of compliance with the budget. Which of the following best describes what the project manager should do to assist the client?

- A. Grant the client access to the project repository.
- B. Create a chat to communicate in real time.
- C. Schedule a weekly status meeting.
- D. Send a weekly status report by email.

Answer: ([SHOW ANSWER](#))

To keep the client informed about project needs and budget compliance, the project manager should send a weekly status report by email. This report provides a structured and documented update on project progress, budget status, and any actions required from the client.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.8: Compare and contrast communication management concepts, regular status reporting is a key component of effective communication management. It ensures that stakeholders are kept informed and engaged throughout the project lifecycle.

NEW QUESTION: 29

A project manager provided details regarding the completion of the following tasks:

Vendor selection took less time than planned.

Equipment procurement took less time than estimated.

Equipment installation went according to schedule.

Which of the following should the project manager update?

- A. Change log

- B. Project Gantt
- C. Issue log
- D. Requirements traceability matrix

Answer: ([SHOW ANSWER](#))

The Project Gantt chart is a scheduling tool used to track task progress and timelines. When tasks are completed ahead of schedule, updating the Gantt chart ensures accurate tracking. This aligns with CompTIA Project+ recommendations on project scheduling and monitoring.

NEW QUESTION: 30

A new stakeholder has joined a project and has a different vision of the scope. The sponsor is requiring the project manager to provide a document in which the initial scope of the project is defined. Which of the following should the project manager do next to clarify the differences?

- A. Create a new project management plan.
- B. Collect all project meeting minutes.
- C. Perform project scope management.
- D. Review the project charter.

Answer: ([SHOW ANSWER](#))

The sponsor wants the document where the initial scope is defined, and the best place to confirm that baseline is the project charter. The charter authorizes the project and typically includes the high-level purpose, objectives, high-level scope, key stakeholders, and success criteria. CompTIA Project+ emphasizes reviewing and using existing project artifacts to maintain alignment; when a stakeholder's view of scope differs, the PM should first reference the authoritative initiation artifact that establishes the original agreement.

Creating a new project management plan (A) is premature and could worsen confusion if the baseline is not reconfirmed. Meeting minutes (B) can provide context, but they are not the formal scope authorization document the sponsor is asking for. "Perform project scope management" (C) is important as an ongoing process, but the question is asking what to do next to clarify differences and provide the initial scope document-reviewing the charter is the fastest and most correct step.

After reviewing the charter, the PM can facilitate alignment with the new stakeholder, and if scope truly needs to change, route it through formal change control and update scope artifacts accordingly.

NEW QUESTION: 31

A team is working on a project that has different stages, such as initiation, planning, execution, and closure.

Which of the following is this an example of?

- A. Agile
- B. Waterfall
- C. Standard
- D. Hybrid

Answer: ([SHOW ANSWER](#))

The waterfall methodology is a project management framework that follows a linear and sequential process, where each stage of the project must be completed before moving on to the next one. The stages of the waterfall model are initiation, planning, execution, and closure, as described in the question12.

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NEW QUESTION: 32

During a project closure meeting, stakeholders did not agree that the project achieved the expected results.

Which of the following documents should the project manager consult?

- A. Work breakdown structure
- B. Project charter
- C. Quality plan
- D. Solution design

Answer: (SHOW ANSWER)

The project charter is a foundational document that outlines the project's objectives, scope, stakeholders, and overall goals. It serves as a reference point throughout the project lifecycle.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Compare and contrast different project management roles and responsibilities, the project charter is critical for defining the project's purpose and success criteria .

By consulting the project charter during the closure meeting, the project manager can verify whether the project's outcomes align with the initially agreed-upon objectives, facilitating resolution of stakeholder disagreements.

NEW QUESTION: 33

A project manager needs to develop a way to control who can modify documents, artifacts, and other data related to the product. Which of the following would be the best way to accomplish this objective?

- A. Define access requirements.
- B. Develop a transition plan.
- C. Create a responsibility assignment matrix.
- D. Create a work breakdown structure.

Answer: (SHOW ANSWER)

Defining access requirements involves specifying who has permission to view, edit, or manage project documents and data. This control is vital to maintain the integrity and confidentiality of project information.

By establishing clear access protocols, the project manager ensures that only authorized individuals can make changes, thereby reducing the risk of unauthorized modifications and enhancing data security.

As per the CompTIA Project+ PK0-005 exam objectives, under Domain 3.1: Given a scenario, use the appropriate tools throughout the project life cycle, managing access to project artifacts is a critical aspect of project documentation and control.

NEW QUESTION: 34

Which of the following PRINCE2 processes includes creating the project plan?

- A. Starting up a project
- B. Initiating a project
- C. Managing product delivery
- D. Directing a project

Answer: (SHOW ANSWER)

According to PRINCE2, a project management methodology, the process of initiating a project includes creating the project plan, which is a high-level plan that covers the whole project scope, schedule, budget, quality, and risks. The project plan is based on the project brief, the business case, and the product descriptions. The project plan is used to obtain the authorization from the project board to initiate and execute the project. The project plan is also refined and updated throughout the project life cycle as more information becomes available.

The other processes are not directly involved in creating the project plan. Starting up a project is a pre-project process that ensures the project is viable and worthwhile, and produces the project brief and the initiation stage plan. Managing product delivery is a process that coordinates the delivery of products from the team managers to the project manager, and ensures that the work conforms to the quality criteria and the project plan. Directing a project is a process that enables the project board to oversee and control the project, and make key decisions and approvals. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5: Project Scope Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project Scope Management²; PRINCE2 Processes - 7 Processes Of PRINCE2 Explained³; Initiating a Project Process - This process is the procedure which defines the product quality, Project Product, project timeline, costs, the commitment of resources, risk analysis, and assembles the Project Initiation Documentation (PID)⁴

NEW QUESTION: 35

A new project manager takes over a project midway through the schedule. Which of the following should the project manager do first before continuing the project?

- A. Access project artifacts.
- B. Arrange a brainstorming session.
- C. Conduct a kickoff meeting.
- D. Establish communication channels.

Answer: (SHOW ANSWER)

The first priority for a PM inheriting a project midstream is to access and review the existing project artifacts-the documented "source of truth" that shows what was approved, what has changed, current status, and remaining work. CompTIA Project+ emphasizes maintaining project documentation and artifacts, and it explicitly includes "Review existing artifacts" as a key activity as a PM gets oriented to the project context.

By reviewing artifacts (charter, scope baseline/WBS or backlog, schedule, budget, risk register, issue log, change control log, stakeholder list, communication plan, testing/quality plans, and current reports), the PM can quickly understand: current phase, constraints, commitments, open risks/issues, and what decisions have already been made. That enables accurate next actions and prevents contradictory communication or rework.

A brainstorming session (B) is not the best "first" step without understanding current constraints and decisions. A kickoff meeting (C) is typically for initiation; mid-project, the PM may run a transition meeting later, but only after reviewing the facts. Establishing communication channels (D) is important, but you can't communicate effectively until you know the baseline status and existing governance approach-information found in the artifacts.

NEW QUESTION: 36

A project manager makes a list of the smallest activity components in the project. Which of the following is the project manager building?

- A. Milestone chart
- B. Task board
- C. Work breakdown structure
- D. Detailed project plan

Answer: (SHOW ANSWER)

The PM is building a Work Breakdown Structure (WBS). A WBS is the structured decomposition of the project's deliverables and scope into progressively smaller pieces until you reach the lowest practical level of detail (often called work packages), which can then be scheduled, estimated, assigned, and tracked. In the CompTIA Project+ objectives, the WBS is explicitly listed as a planning artifact used to break down the work during initiation/planning activities.

The other options don't fit the "smallest activity components" description. A milestone chart highlights key checkpoints/dates, not the granular decomposition of work. A task board visualizes workflow status (e.g., to-do/in-progress/done) but doesn't inherently define the decomposition structure. A detailed project plan is broader and would include schedule, resources, budget, and governance—often informed by the WBS rather than being the decomposition itself.

By creating the smallest components list, the PM is effectively decomposing scope into manageable units, which is precisely the purpose of a WBS in Project+ planning and control.

NEW QUESTION: 37

Which of the following concepts represents multiple resources interfaced to run reports?

- A. Data warehouse
- B. File-sharing system
- C. Code repository
- D. Storage server

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 38

Which of the following is the best example of CapEx?

- A. Taxes
- B. Vehicles
- C. Salaries
- D. Utilities

Answer: ([SHOW ANSWER](#))

Capital Expenditures (CapEx) refer to funds used by an organization to acquire or upgrade physical assets such as property, industrial buildings, or equipment. Purchasing vehicles falls under CapEx as it involves acquiring a long-term asset.

In the context of the CompTIA Project+ PK0-005 exam, understanding the distinction between CapEx and operational expenditures (OpEx) is important, as highlighted in Domain 4.2: Compare and contrast common project team organizational structures.

NEW QUESTION: 39

A PM learns about some communication issues with different stakeholders and team members. Which of the following should the PM do NEXT?

- A. Escalate the communication issues.
- B. Implement a communication platform.
- C. Review the communication plan.
- D. Talk with the head of the PMO.

Answer: ([SHOW ANSWER](#))

The project manager should review the communication plan after learning about some communication issues with different stakeholders and team members. A communication plan is a document that defines and documents the communication goals, strategies, methods, channels, frequency, roles, and responsibilities for a project. A communication plan can help to facilitate effective and timely communication among all stakeholders involved in a project and avoid confusion, misunderstanding, or conflicts.

NEW QUESTION: 40

Stakeholders ask the PM to provide an updated budget. Which of the following is the most important reason to update a project's budget during the execution phase?

- A. Evaluate the project's communication plan.
- B. Track and manage the project's financial condition.
- C. Report the project's risks and issues.
- D. Distribute resources to the project.

Answer: ([SHOW ANSWER](#))

The primary reason to update the budget during execution is to track and manage the project's financial condition. As the project progresses, actual costs, commitments, and forecasts change due to procurement, labor consumption, change requests, risks/issues that materialize, and replanning. Updating the budget enables the PM and stakeholders to see whether the project is trending within the approved funding, to manage burn rate, and to take corrective actions early (cost control, scope trade-offs, re-baselining through change control).

Evaluating the communication plan (A) is not a budget purpose. Reporting risks and issues (C) is important, but that's the role of risk/issue management artifacts and status reporting-budget updates support the financial dimension of project health. Distributing resources (D) is a resourcing activity; budget informs resourcing decisions, but the key objective of an updated budget is accurate financial control and forecasting.

In Project+ terms, this is part of performance monitoring and project controls: keeping cost information current so decision-makers can manage funding, approvals, and corrective actions with reliable data rather than outdated estimates.

NEW QUESTION: 41

As a result of an approved change, the project manager updates the project plan with the newest project end date. Which of the following change control processes should the project manager complete NEXT?

- A. Document the request in the change control log.
- B. Communicate the change deployment.
- C. Conduct an impact assessment.
- D. Implement the change.

Answer: B ([LEAVE A REPLY](#))

The project manager should communicate the change deployment next after updating the project plan with the newest project end date as a result of an approved change. Communicating the change deployment involves informing all relevant parties about when and how the change will be implemented and what are the expected outcomes and benefits. Communicating the change deployment can help to ensure alignment, readiness, and support for the change and avoid any confusion or resistance.

NEW QUESTION: 42

After a migration was completed and a financial system was deployed, users have been unable to issue payment orders. Which of the following should be implemented?

- A. Rollback plan
- B. Release plan
- C. Deployment plan
- D. Contingency plan

Answer: ([SHOW ANSWER](#))

A rollback plan is a part of the project management plan that defines how to revert the system to its previous state or baseline if the change or migration fails or causes unacceptable impacts¹. A rollback plan is different from a contingency plan, which is a plan to deal with a specific risk event that may or may not occur². A release plan and a deployment plan are not relevant to the scenario, as they are used to plan and execute the delivery and installation of the system, not to undo them. Therefore, the correct answer is A. Rollback plan.

NEW QUESTION: 43

A project manager is meeting with business stakeholders to define the time frame for a go-live to occur without impacting business operations. Which of the following is the project manager working on?

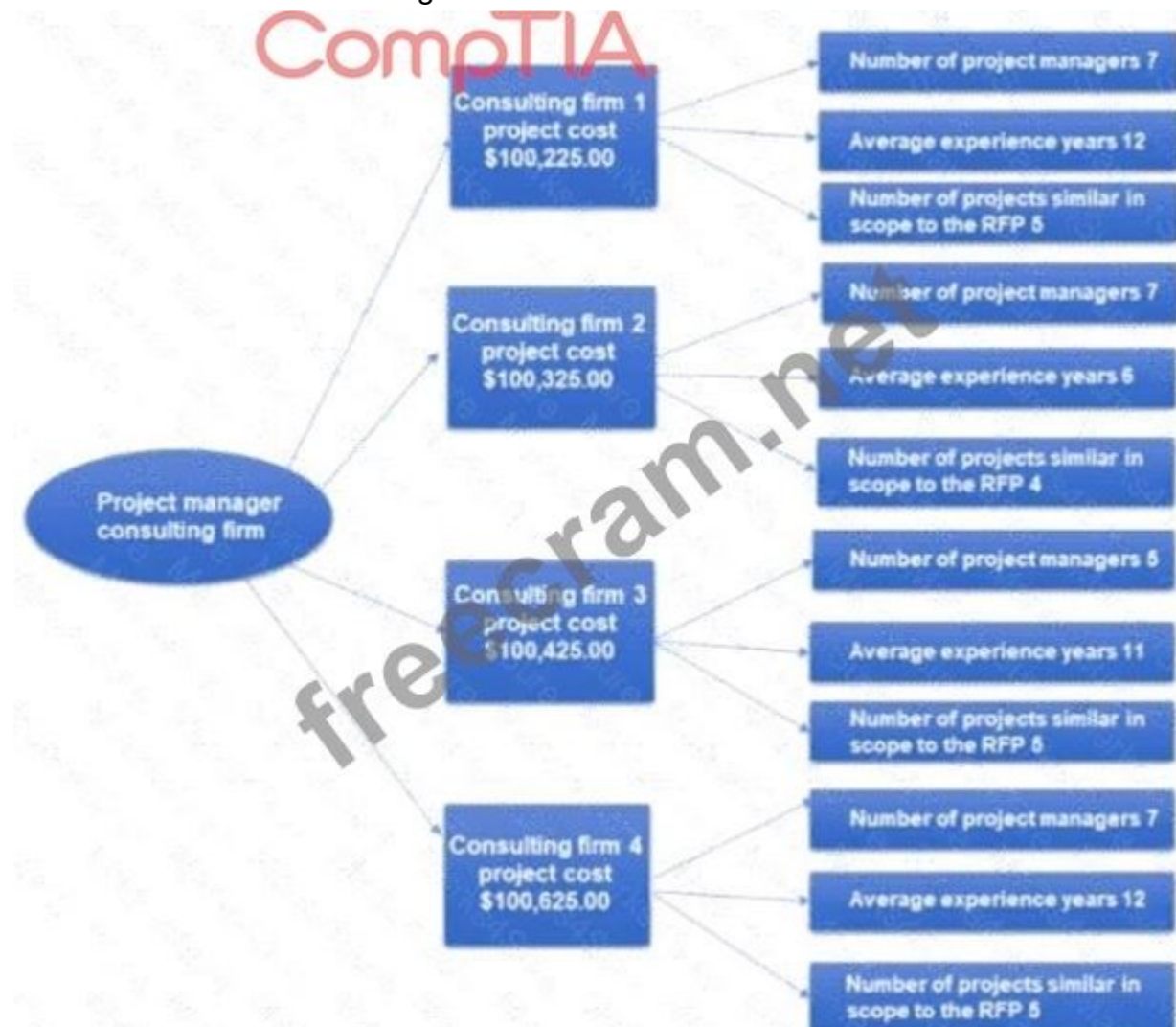
- A. Validation check
- B. Downtime window schedule
- C. Customer notifications
- D. Risk analysis

Answer: (SHOW ANSWER)

A downtime window schedule specifies a timeframe during which systems can be taken offline or changed without affecting business operations. CompTIA Project+ includes this as part of deployment planning to ensure minimal disruption to stakeholders.

NEW QUESTION: 44

A company is starting a new implementation project. The stakeholders are reviewing RFP responses to help make a decision about which project management consulting firm to hire. Given the following information:



Which of the following is the best consulting firm for the company to hire?

- A. Consulting firm 1
- B. Consulting firm 4
- C. Consulting firm 2
- D. Consulting firm 3

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 45

Which of the following communication methods would be the most appropriate to finalize the handoff of deliverables?

- A. A virtual meeting with all the stakeholders
- B. A face-to-face kickoff meeting with the stakeholders
- C. A closure meeting with the project team and stakeholders
- D. A final report submitted via email to the stakeholders

Answer: ([SHOW ANSWER](#))

A closure meeting involving the project team and stakeholders is the most appropriate method to finalize the handoff of deliverables. This meeting ensures that all parties acknowledge the completion of project objectives and agree on the transition of deliverables.

Per the CompTIA Project+ PK0-005 exam objectives, under Domain 2.5: Explain the importance of activities performed during the closing phase, conducting a closure meeting is essential for formal acceptance and documentation of project completion.

NEW QUESTION: 46

Project stakeholders have asked the team to use Scrum to run a software implementation project. Which of the following is most likely to take place during a Scrum ceremony?

- A. Reviewing project blockers
- B. Defining roles and responsibilities
- C. Establishing a project schedule
- D. Determining a project budget

Answer: **A** ([LEAVE A REPLY](#))

According to Four agile ceremonies, demystified, one of the Scrum ceremonies is the daily stand-up, which is a short meeting to discuss progress and identify blockers. Blockers are any issues or impediments that prevent the team from completing their tasks or achieving their goals. Reviewing project blockers during the daily stand-up helps the team to resolve them quickly, collaborate effectively, and stay on track¹. The other options are not likely to take place during a Scrum ceremony, as they are either part of the initial project planning or outside the scope of Scrum.

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NEW QUESTION: 47

Which of the following activities are performed during the closing phase? (Select three).

- A. Requesting project charter sign-off
- B. Recognizing project team efforts and rewarding team members
- C. Working with the financial team to obtain return of investment
- D. Revoking resource credentials from the system
- E. Updating the risk register with new findings
- F. Informing the functional manager about the release of resources

G. Monitoring project team performance

Answer: ([SHOW ANSWER](#))

The closing phase of a project involves finalizing all project activities, delivering the project deliverables, releasing the project resources, and closing out the project accounts. Some of the activities that are performed during this phase are:

- *Recognizing project team efforts and rewarding team members. This is an important activity to acknowledge the contributions of the project team, celebrate the project success, and motivate the team members for future projects. Recognition and rewards can be given in various forms, such as certificates, bonuses, gifts, or feedback.
- *Revoking resource credentials from the system. This is a security measure to ensure that the project resources, such as staff, contractors, vendors, or consultants, do not have access to the project systems, data, or assets after the project is completed. Revoking credentials can prevent unauthorized access, data breaches, or misuse of project resources.
- *Informing the functional manager about the release of resources. This is a communication activity to notify the functional manager, who is responsible for the allocation and management of resources, that the project resources are no longer needed and can be reassigned to other projects or tasks. Informing the functional manager can help to optimize the resource utilization, avoid resource conflicts, and plan for future resource needs.

References = CompTIA Project+ PK0-005 Certification

NEW QUESTION: 48

Which of the following best describes the reason a chat messaging service would be used as the primary form of communication for a project team?

- A. The team is working in different rooms within the same building.
- B. The team is working remotely two days per week.
- C. The team has members distributed around the world in different time zones.
- D. The team is based in the same office but has a large number of members.

Answer: ([SHOW ANSWER](#))

Chat messaging services are particularly effective for teams that are distributed globally across different time zones. These tools facilitate asynchronous communication, allowing team members to send and receive messages at their convenience, which is crucial when real-time communication is challenging due to time differences. This ensures continuous collaboration and information sharing without the constraints of synchronous meetings.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 3.2: Compare and contrast various project management productivity tools, chat messaging is highlighted as a key communication tool for distributed teams.

NEW QUESTION: 49

A project manager notices a resource is overloaded and not completing tasks on time. After reviewing the Gantt chart, the project manager notices the resource has multiple simultaneous tasks that could be executed independently. Which of the following should the project manager do next?

- A. Evaluate and modify the schedule with a burndown chart
- B. Change the precedence of the tasks to "finish-to-start".
- C. Perform critical path analysis
- D. Assign additional resources to prevent overwork.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 50

A PM is working to establish accepted communication channels and to define access requirements. In which of the following phases is the project?

- A. Discovery
- B. Execution

C. Initiating

D. Planning

Answer: ([SHOW ANSWER](#))

Defining communication channels and access requirements typically occurs in the planning phase, where detailed plans for project management are established. This aligns with CompTIA Project+ standards for comprehensive project planning.

NEW QUESTION: 51

Which of the following tasks should the project manager complete first when validating deliverables?

A. Assess the documentation.

B. Obtain stakeholder feedback.

C. Review the project objectives.

D. Mitigate risks.

Answer: ([SHOW ANSWER](#))

Validating deliverables involves ensuring that the project's outputs meet the defined requirements and objectives. The first step in this process is to review the project objectives to confirm that the deliverables align with the intended goals. This review provides a benchmark against which the deliverables can be assessed, ensuring that they fulfill the project's purpose before seeking stakeholder feedback or assessing documentation.

This aligns with the CompTIA Project+ PK0-005 exam objectives, particularly under Domain 2.1: Explain the value of artifacts in the discovery/concept preparation phase for a project, which emphasizes the importance of aligning deliverables with project objectives.

NEW QUESTION: 52

After a weekly status meeting, a project manager needs to prepare and distribute a document with a summary of all the topics discussed, agreements, and next steps.

Which of the following documents should the project manager prepare?

A. Minutes

B. Project presentation

C. Memorandum

D. Issue log

Answer: ([SHOW ANSWER](#))

The correct document is meeting minutes. Minutes capture what was discussed, key decisions/agreements made, action items/next steps (often with owners and due dates), and any follow-up items. CompTIA Project+ includes meeting management practices and emphasizes documenting outcomes and action items so the team has a shared, traceable record-especially important in recurring status meetings where decisions and commitments accumulate over time. () A project presentation is typically used to brief stakeholders visually and isn't the standard artifact for recording agreements and action items from a weekly meeting. A memorandum can communicate information formally, but it is not the specific document type for "summary of topics discussed, agreements, and next steps" in a meeting context. An issue log is for tracking issues (problems that have occurred), not for documenting the full meeting discussion and decisions.

Well-written minutes reduce confusion, align stakeholders, and create accountability. They also support change control and escalation because they document what was agreed and when. Therefore, for a weekly status meeting summary including agreements and next steps, the PM should prepare and distribute minutes. ()

NEW QUESTION: 53

Which of the following should a project manager consult when deciding how to send updates regarding deliverables?

A. Dashboard

B. Status report

C. Meeting minutes

D. Communication plan

Answer: (SHOW ANSWER)

The PM should consult the communication plan because it defines who receives updates, what information they need, when/how often they should receive it, and which channel/form should be used (email, meeting, dashboard, report, chat, etc.). Project+ emphasizes tailoring communications to stakeholder needs and using a planned approach to avoid confusion, missed expectations, or inconsistent messaging-especially around deliverables, acceptance, and progress.

A dashboard is a tool that may be used to publish updates, but it doesn't decide communication rules by itself.

A status report is one possible artifact (often produced on a cadence defined in the communication plan), but it's not the governing document for selecting channels and audiences. Meeting minutes document what happened in a meeting; they're useful for traceability, but they're not the primary guide for how deliverable updates should be distributed going forward.

So, when the question is specifically "how to send updates," the communication plan is the source of truth: it ensures consistent delivery, reduces noise, and aligns with stakeholder preferences and governance requirements.

NEW QUESTION: 54

A project sponsor is struggling to provide the latest project status information on a weekly executive call.

Which of the following should be reviewed?

A. Meeting cadence

B. Gap analysis

C. Dashboard

D. Adoption training

Answer: (SHOW ANSWER)

A dashboard is a visual tool that displays key project metrics and indicators in a single view¹². A dashboard can help a project sponsor to provide the latest project status information on a weekly executive call by showing the project progress, budget, schedule, risks, issues, and milestones in a clear and concise way³⁴. A dashboard can also facilitate communication, collaboration, and decision making among project stakeholders⁵⁶. A dashboard should be reviewed and updated regularly to reflect the current state of the project⁷. References = CompTIA Project+ Certification Study Guide⁸, CompTIA Project+ Certification Exam Objectives⁹, Write a Project Status Report in 8 Steps + Template [2023] * Asana⁶, Project Status Reports: 9 Easy Steps & Examples [+ Template]⁷, How To Write a Project Status Report (Definition and Steps)⁸, How to Write a Project Status Report [Template Included] - Toggl⁹, What Is a Project Status? Definition and Key Terms - Indeed¹⁰

NEW QUESTION: 55

During the execution phase, user accepted testing failed; nonetheless, the vendor PM is insisting that the program manager approve the invoice for this phase. Which of the following actions should the Program manager take?

A. Escalate the issue with the project sponsor and ask for assistance in managing the situation.

B. Work with the vendor to achieve a compromise that benefits everyone.

C. Approve the invoice to avoid damaging the relationship with the vendor.

D. Schedule a call with the vendor PM and vendor executive to review the statement of work.

Answer: (SHOW ANSWER)

The program manager should schedule a call with the vendor PM and vendor executive to review the statement of work (SOW), which is a document that defines the scope, deliverables, timeline, quality, and payment terms of the project. The program manager should clarify the expectations and criteria for user acceptance testing (UAT), which is a process of verifying that the system meets the user's requirements and expectations. The program manager should also discuss the reasons for the UAT failure and the corrective actions needed to resolve the issues. The program manager should not approve the invoice until the UAT is successfully completed, as this would compromise the quality and value of the project. The program manager should also not escalate the issue or work on a compromise without first reviewing the SOW and communicating with the vendor¹².

NEW QUESTION: 56

A project manager is responsible for implementing a large, centralized repository that stores raw information from various sources in a structured and organized way. Which of the following should the project manager implement?

- A. Shared folder
- B. Infrastructure
- C. Multitiered architecture
- D. Data warehouse

Answer: D ([LEAVE A REPLY](#))

A data warehouse is a centralized repository that stores data from multiple sources in a structured and organized manner. It is designed to facilitate reporting and analysis by consolidating large volumes of data.

In the CompTIA Project+ PK0-005 exam objectives, under Domain 4.2: Compare and contrast common project team organizational structures, understanding the implementation of data storage solutions like data warehouses is essential .

Implementing a data warehouse allows the project manager to efficiently manage and analyze data from various sources, supporting informed decision-making processes.

NEW QUESTION: 57

A project is about to start; however, the client is uncertain about the desired details for the final product.

Which of the following methodologies should the project manager use?

- A. Agile
- B. PRINCE2
- C. Waterfall
- D. SDLC

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 58

Which of the following would help a project manager identify that project goals have been reached?

- A. Audit report
- B. Key performance indicators
- C. Backlog
- D. Lessons learned

Answer: ([SHOW ANSWER](#)**)**

KPIs (Key Performance Indicators) are measurable values tied to project goals. If KPIs are being met, the PM can confirm that the project outcomes align with objectives.

Audit reports verify compliance, while lessons learned capture knowledge at project closure.

Reference: CompTIA Project+ PK0-005 - Performance Measurement

NEW QUESTION: 59

One of the key steps in controlling changes to software is obtaining approval. Which of the following statements best describes the reason for this key objective?

- A. To send the appropriate customer notifications
- B. To avoid a negative impact on other software functionalities
- C. To ensure adequate resources are in place to implement the change
- D. To confirm that the software is a business priority

Answer: (SHOW ANSWER)

Obtaining approval for changes to software is crucial to ensure that the changes do not negatively impact other functionalities of the software. Approval processes typically involve a review that assesses the potential impacts of the change, which helps in mitigating risks associated with the change.

References = The answer is based on standard project management practices and the typical use of change control processes in software development. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 60

During a code implementation, a senior developer and junior tester are discussing the testing scenarios that were performed. A major malfunction resulted in an inoperative product condition. As a result, the team was forced to work until midnight to restore operations. Which of the following should the PM have generated FIRST to alleviate the impact of this issue prior to deployment?

- A. A risk budget
- B. A risk impact
- C. A change request
- D. A contingency plan

Answer: (SHOW ANSWER)

The project manager should have generated a contingency plan first to alleviate the impact of this issue prior to deployment where a major malfunction resulted in an inoperative product condition during a code implementation. A contingency plan is a plan that outlines alternative courses of action or strategies to deal with potential problems or risks that may occur during a project. A contingency plan can help to prevent or minimize the negative impacts of unforeseen events or issues on the project objectives and deliverables and ensure business continuity and stability.

NEW QUESTION: 61

Which of the following requires the MOST availability from the business team?

- A. SDLC
- B. Scrum
- C. PRINCE2
- D. Waterfall

Answer: (SHOW ANSWER)

Scrum requires the most availability from the business team among the given options. Scrum is a popular agile framework that organizes work into short iterations called sprints, usually lasting one to four weeks.

Scrum emphasizes collaboration between teams, customers, and stakeholders and encourages open communication and transparency throughout the project lifecycle. Scrum requires frequent involvement and feedback from the business team through activities such as product backlog refinement, sprint planning, sprint review, sprint retrospective, and daily scrum meetings.

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NEW QUESTION: 62

A project is not progressing as planned following the departure of the project manager. Which of the following would be the best tool to use to document this information?

- A. Issue log
- B. Risk register
- C. Change log
- D. Defect log

Answer: ([SHOW ANSWER](#))

An issue log is used to document and track problems that arise during a project, including unforeseen events like the departure of a project manager. It helps in recording the issue, assigning responsibility, and tracking the resolution process. This tool is essential for maintaining project continuity and ensuring that issues are addressed promptly.

Per the CompTIA Project+ PK0-005 exam objectives, under Domain 2.5: Given a scenario, perform issue management activities, maintaining an issue log is a key activity for tracking and managing project issues effectively.

NEW QUESTION: 63

A project manager is managing a virtual team across the country. As reported in the retrospective, the team morale has decreased due to additional production issues.

Which of the following meeting tools is the best option to record results in the retrospective?

- A. Presentation
- B. Wiki
- C. Chat
- D. Polling

Answer: ([SHOW ANSWER](#))

A wiki is the best tool to record retrospective results for a distributed/virtual team because it provides a shared, persistent, easily editable knowledge base where outcomes can be documented and revisited.

Retrospectives produce actionable items such as what went well, what didn't, root causes/themes (e.g., production issues), and improvement experiments with owners and due dates. A wiki supports this by enabling structured pages, version history, links to incident records, and ongoing updates-helping the team track whether morale and operational stability improve over time. CompTIA Project+ includes meeting management and documentation practices (agendas, notes, action items) and recognizes collaboration tools used to capture and share project knowledge.

A presentation is typically one-way and not ideal for ongoing collaborative updates. Chat is transient and hard to curate as a long-term record; key decisions and actions get buried. Polling is useful for quick sentiment checks (which can help measure morale), but it doesn't serve as the primary system to document discussion, decisions, and actions from the retrospective.

Therefore, to record retrospective results clearly and durably for a virtual team, the PM should use a wiki.

NEW QUESTION: 64

Project team members enter their time sheets into a system that also displays incurred project cost. Which of the following systems can perform this task?

- A. EDRMS
- B. CRM
- C. CMS
- D. ERP

Answer: **D** ([LEAVE A REPLY](#))

An ERP (Enterprise Resource Planning) system integrates financial management, HR, and operations. In this case, ERP can handle time tracking and cost reporting together. EDRMS manages documents, CRM handles customer relationships, and CMS manages content-not project costs.

Reference: CompTIA Project+ PK0-005 - Enterprise Systems

NEW QUESTION: 65

Which of the following would be best to utilize when managing communications for project teams across multiple time zones?

- A. Business collaboration tool
- B. Email
- C. Virtual meetings
- D. Enterprise CMS

Answer: ([SHOW ANSWER](#))

A business collaboration tool is a software that enables teams to communicate, share, and create together online. A business collaboration tool can help project teams across multiple time zones to overcome the challenges of distance, time differences, and cultural diversity. A business collaboration tool can provide features such as instant messaging, video conferencing, file sharing, document editing, project management, and more. A business collaboration tool can also integrate with other applications and platforms that the project team uses. A business collaboration tool can improve the efficiency, productivity, and quality of the project team's work¹².

References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter

4: Project Communications, p. 137; The 15 best collaboration tools for productive teams - Workable; 17 Best Business Collaboration Tools for Teams - Venngage

NEW QUESTION: 66

A number of unexpected issues have occurred during the execution of a project that will negatively impact the timeline and costs. Which of the following would be best for the project manager to do to mitigate this situation?

- A. Update the issue log.
- B. Communicate with stakeholders.
- C. Use the contingency reserves.
- D. Review the risk register.

Answer: ([SHOW ANSWER](#))

Because the issues are already occurring and are expected to negatively impact schedule and cost, the most direct mitigation action is to use contingency reserves/buffers that were planned for uncertainty. CompTIA Project+ explicitly includes both determining contingency reserves/buffers during planning and contingency reserve/buffer utilization during execution/controls as part of schedule and project control activities.

Updating the issue log is important for tracking, ownership, escalation, and outcomes, but it is primarily a documentation/control step, not the immediate mitigation that protects the timeline and budget.

Communicating with stakeholders is also essential (especially if reserves will affect commitments), but communication alone doesn't reduce the impact-reserves do.

Reviewing the risk register can help connect issues back to known risks and validate whether contingency plans exist, but the question asks what is best to do to mitigate the schedule/cost impact now; that is exactly what contingency reserves are designed for.

In practice, the PM would typically: document the issues, apply the reserve/buffer, update schedule/budget baselines as needed, and then communicate the revised forecast-however, the mitigation action among the options is using contingency reserves.

NEW QUESTION: 67

Which of the following contract types would be most beneficial to both parties in cases in which the scope of the project has a large number of unknowns?

- A. Variable costs
- B. Fixed costs
- C. Front-loaded
- D. Time and materials

Answer: ([SHOW ANSWER](#))

Time and materials contracts are flexible and beneficial when the project scope has many unknowns. They allow costs to be adjusted based on actual time and resources used, which is consistent with CompTIA Project+ recommendations for projects with uncertain requirements.

NEW QUESTION: 68

Which of the following would be considered operational security?

- A. Mobile device compliance
- B. Background screening
- C. Multifactor authentication
- D. Facility access

Answer: (SHOW ANSWER)

Operational security (OPSEC) is a process that prevents sensitive information from getting into the wrong hands by viewing operations from the perspective of an adversary¹. Facility access is a form of OPSEC that controls who can enter and exit a physical location where sensitive data or equipment is stored or processed.

Facility access can include measures such as locks, alarms, badges, biometrics, guards, and cameras. The other options are not correct because:

Mobile device compliance is a policy that ensures that mobile devices used by employees or contractors meet certain security standards and requirements, such as encryption, password protection, antivirus, and remote wipe. Mobile device compliance is not a form of OPSEC, but rather a form of data security or device management.

Background screening is a process that checks the criminal, financial, and employment history of a potential employee or contractor before hiring them. Background screening is not a form of OPSEC, but rather a form of human resource management or risk mitigation.

Multifactor authentication is a method that requires users to provide two or more pieces of evidence to verify their identity before accessing a system or service, such as a password, a code, a token, or a biometric.

Multifactor authentication is not a form of OPSEC, but rather a form of access control or identity management. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10:

Executing and Closing Projects, page 314; CompTIA Project+ Certification Exam Objectives, Domain 3:

Project Execution, Objective 3.2: Given a scenario, execute and monitor project tasks using traditional methodologies; What is Operational Security? The Five-Step Process, Best Practices, and More

NEW QUESTION: 69

Which of the following best describes the results?

- A. No correlation exists between the extra hours worked and the number of defects in the code.
- B. A positive correlation exists between the extra hours worked and the number of defects in the code.
- C. A non-linear correlation exists between the extra hours worked and the number of defects in the code.
- D. A negative correlation exists between the extra hours worked and the number of defects in the code.

Answer: (SHOW ANSWER)

The results are best described as a positive correlation: as extra hours worked increase, the number of defects also increases. A positive correlation means the variables move in the same direction (higher X is associated with higher Y). This is consistent with the common quality-management interpretation that sustained overtime can correlate with higher error rates due to fatigue, reduced review quality, and rushed work—an important insight for a PM balancing schedule pressure with quality outcomes.

Within Project+ quality and performance monitoring concepts, interpreting basic analytical outputs (such as charts/diagrams that show relationships) supports better decisions about staffing approaches, sustainable pacing, and corrective actions (e.g., limiting overtime, increasing peer review, adding automated tests, or re-planning).

The distractors represent other possible patterns: "no correlation" would show scattered results without a trend; "negative correlation" would show defects decreasing as hours rise (unlikely for overtime

/fatigue scenarios); and "non-linear" would require evidence of a curved pattern rather than a straight trend.

Based on the stated results interpretation for this scenario, the correct description is positive correlation.

NEW QUESTION: 70

During project initiation, a project manager is drafting a document that includes an outline of the high-level goals, objectives, milestones, and requirements. This document will be modified and finalized as more information becomes available. Which of the following best meets the requirements?

- A. Preliminary scope statement
- B. Procurement needs assessment
- C. Project success criteria
- D. Work breakdown structure

Answer: ([SHOW ANSWER](#))

A Preliminary Scope Statement outlines the initial project objectives, high-level requirements, and milestones.

It serves as a foundational document during the initiation phase and is refined as the project progresses.

As per the CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Compare and contrast different project management roles and responsibilities, developing a preliminary scope statement is a key activity in defining the project's direction and scope.

NEW QUESTION: 71

While managing a project, a PM is assigned to work on a second project. The second project becomes more complex and monopolizes the PM's time. The PM learns that a similarly time-consuming project was executed previously in the organization. Which of the following actions should the PM take?

- A. Perform a root cause analysis.
- B. Organize a stakeholder meeting
- C. Escalate the issue to the CCB
- D. Contact the PMO for assistance.

Answer: ([SHOW ANSWER](#))

The project manager should contact the project management office (PMO) for assistance after learning that a similarly time-consuming project was executed previously in the organization. A PMO is a department or group within an organization that provides centralized guidance, governance, standards, best practices, resources, and oversight for project management activities. A PMO can help the project manager by providing access to historical data, lessons learned, templates, tools, methodologies, and expertise from previous projects that can be useful for planning and executing the current project.

NEW QUESTION: 72

When creating a project schedule, a project manager adds activities with zero duration. Which of the following describes these types of activities?

- A. Critical paths
- B. Resources
- C. Milestones
- D. Work breakdown structures

Answer: ([SHOW ANSWER](#))

Milestones are activities with zero duration that are added to a project schedule by a project manager.

Milestones are significant events or achievements in a project that mark the completion of a phase, deliverable, or task. Milestones can help to track and measure the progress and performance of a project and communicate it to stakeholders.

NEW QUESTION: 73

A development team, which is working on a software project demonstrates software functionality 10 project stakeholder a week before the implementation date. Several stakeholders comment that the software does not meet the communicated expectations. Which of the following tools should the project manager use to validate the functionality?

- A. Signed project charter
- B. Work breakdown structure
- C. Detect log
- D. Requirements Traceability Matrix
- E. Project status report

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 74

A project manager has noticed that one-hour status calls are consistently lasting an extra 10 to 15 minutes. Which of the following techniques would be best for the project manager to use?

- A. Meeting minutes
- B. Action items
- C. Timeboxing
- D. Follow-up notes

Answer: ([SHOW ANSWER](#))

Timeboxing is a time management technique that involves allocating a fixed, maximum unit of time for an activity and completing the activity within that time frame. In the context of meetings, timeboxing helps ensure that discussions stay within the allotted time, preventing overruns.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.8: Compare and contrast communication management concepts, timeboxing is listed as a meeting management technique to control the duration of meetings and keep them focused .

By implementing timeboxing, the project manager can structure the status calls to adhere strictly to the scheduled one-hour duration, improving efficiency and respecting participants' time.

NEW QUESTION: 75

A project sponsor would like to develop a minimum viable product, but the requirements are not well defined. Which of the following should the project sponsor use?

- A. Rational Unified Process
- B. Waterfall
- C. Agile
- D. DevOps

Answer: ([SHOW ANSWER](#))

Agile is a methodology that emphasizes iterative and incremental development, customer collaboration, and responsiveness to change. Agile is suitable for developing a minimum viable product (MVP), which is a version of a product with just enough features to be usable by early customers who can then provide feedback for future product development. Agile allows the project sponsor to deliver an MVP quickly and test it with real users, and then adapt the product based on the feedback and changing requirements. Agile also reduces the risk of wasting time and resources on a product that does not meet the customer's needs or expectations¹²³. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 2:

Project Methodologies, p. 55; What is a Minimum Viable Product (MVP)? | Agile Alliance; Minimum Viable Product (MVP): What is it & Why it Matters - Atlassian

NEW QUESTION: 76

During the execution phase, a new PM was assigned to a project. The PM received a request to add new functionality to the system that is being developed. While the PM was conducting a preliminary review with the team, the technical lead highlighted that this functionality request was rejected during the planning phase.

Which of the following documents is the best source for the PM to use to confirm this assertion?

- A. Issue log
- B. Scope statement
- C. Risk report
- D. Change log

Answer: (SHOW ANSWER)

A change log is a document that records and tracks the changes that are made to the project scope, schedule, budget, or quality. It helps the project manager to monitor and control the project performance and ensure that the changes are aligned with the project objectives and stakeholders' expectations. A change log can also include information such as the change description, impact, status, approval, and date. A change log is the best source for the PM to use to confirm the assertion that the functionality request was rejected during the planning phase, as it would show the details and reasons for the rejection¹².

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NEW QUESTION: 77

A project manager has been very diligent in maintaining the version control for the documentation of requirements. Which of the following tools is the project manager using?

- A. Multiauthoring software
- B. Word processor
- C. Real-time polling
- D. Conferencing platforms

Answer: (SHOW ANSWER)

The project manager is using multiauthoring software to maintain the version control for the documentation of requirements. Multiauthoring software is a type of software that allows multiple users to create, edit, and collaborate on documents simultaneously. It also provides features such as tracking changes, commenting, reviewing, and merging versions. Multiauthoring software can help to improve the quality, accuracy, and consistency of documents and facilitate communication and feedback among stakeholders. Examples of multiauthoring software include Google Docs, Microsoft Word Online, and Confluence³⁴

NEW QUESTION: 78

During an executive call, a project sponsor found out about issues with the project but was not able to provide details about the next steps. Which of the following needs to be revised?

- A. Project dashboard
- B. Gap analysis
- C. Risk register
- D. Communication plan

Answer: (SHOW ANSWER)

The scenario indicates a breakdown in communication between the project team and the project sponsor. The sponsor was unaware of the issues and could not provide guidance on the next steps, highlighting a deficiency in the project's communication processes.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.8: Compare and contrast communication management concepts, it is essential to:

- * Develop communication platforms/modalities
- * Manage project communication
- * Control project communication

One of the key aspects of controlling project communication is:

- * Revising the communication plan

The communication plan outlines how information is disseminated among stakeholders, including the frequency, methods, and responsible parties. If a sponsor is uninformed about project issues, it suggests that the communication plan is either inadequate or not being followed correctly.

The CompTIA Project+ PK0-005 Certification Study Guide further elaborates on this by stating that:

- * The communication plan should be reviewed and updated regularly to ensure effective information flow among stakeholders.

In this case, revising the communication plan would address the communication gaps, ensuring that the sponsor and other stakeholders receive timely and accurate information about project issues and developments.

NEW QUESTION: 79

Which of the following is an activity that should be used in the closing phase of a project to support the project triple constraint?

- A. Evaluating the project
- B. Releasing the resources
- C. Closing the contracts
- D. Reconciling the budget

Answer: (SHOW ANSWER)

Evaluating the project is an activity that should be used in the closing phase of a project to support the project triple constraint. This involves reviewing the project plan, deliverables, and outcomes to ensure they meet the project objectives and requirements. References: CompTIA Project+ Study Guide Section 4.4.4

NEW QUESTION: 80

A project manager was not part of a contract negotiation. The project manager is concerned that stakeholders will expect the project to achieve deliverables requested in the RFP. Which of the following documents should the project manager produce FIRST to start communication about the boundaries of the project?

- A. Milestone chart
- B. Work breakdown structure
- C. Project charter
- D. Detailed scope statement

Answer: (SHOW ANSWER)

The project manager should produce a project charter first to start communication about the boundaries of the project. A project charter is a document that formally authorizes a project and defines its high-level scope, objectives, assumptions, constraints, stakeholders, roles and responsibilities, and key deliverables. A project charter can help to communicate the project vision and expectations to all stakeholders and provide a basis for future project decisions.

NEW QUESTION: 81

A project manager receives an escalation from an external group reporting that an expected deliverable should have been available some time ago. After analysis, the project team realizes the deliverable was provided on time. Which of the following should the project manager do next?

- A. Request a change control ticket.
- B. Review the schedule plan.
- C. Refine the project documentation.
- D. Revise the communication plan.

Answer: ([SHOW ANSWER](#))

When a project manager receives an escalation about a deliverable that was actually provided on time, it indicates a communication issue. The next step should be to revise the communication plan to ensure that all stakeholders are properly informed about project progress and deliverables in the future. This helps to prevent misunderstandings and ensures that everyone has the correct information.

References = CompTIA Project+ Certification Study Guide (PK0-005)

NEW QUESTION: 82

Participant attendance has been poor at the last few weekly meetings. The project manager wants to validate who the participants should be, how often the meetings should occur, and on which day and at what time the meeting should be held. Which of the following is the best place to validate this information?

- A. Project communication plan
- B. Project management plan
- C. Project business case
- D. Project schedule

Answer: ([SHOW ANSWER](#))

The communication plan defines the meeting cadence, frequency, participants, formats, and methods of communication. If participation is low, the project manager refers to this plan for validation and adjustment.

This is part of governance and compliance to ensure the right stakeholders are engaged appropriately.

Reference: CompTIA Project+ PK0-005 Study Guide - Communications Management

NEW QUESTION: 83

Which of the following tools is best to use when conducting project meetings across time zones?

- A. Text
- B. Calendaring tools
- C. Videoconference
- D. Email

Answer: ([SHOW ANSWER](#))

Videoconference is the best tool to use when conducting project meetings across time zones, as it allows real-time communication, visual cues, screen sharing, and collaboration among the participants. Videoconference can also help build rapport and trust among the team members, and reduce the risk of misunderstandings or miscommunication. Videoconference tools such as Zoom, Skype, or Google Meet can also accommodate different time zones by showing the local time of each participant and allowing them to schedule meetings in advance¹².

NEW QUESTION: 84

After releasing an application into production, a major defect is detected. The project team implements a work-around that fixes the issue for now. Which of the following should the team do next?

- A. Provide the change to the CCB.

- B. Perform root cause analysis.
- C. Escalate to the project steering committee.
- D. Update the risk register.

Answer: B (LEAVE A REPLY)

Once a work-around is in place, the next best step is root cause analysis (RCA) to identify and remove the underlying cause so the defect does not recur and so the permanent fix can be designed correctly. CompTIA Project+ explicitly includes issue management activities such as handling work-arounds and performing root cause analysis, indicating that RCA is a standard follow-on control after stabilizing the situation.

Submitting a change to the CCB (A) may be necessary later if the permanent fix requires a formal change request, but RCA should come first so the team knows what change is actually needed and can accurately assess impact/risk. Escalating to a steering committee (C) is reserved for high-severity governance decisions (e.g., major budget/scope shifts), and may not be required if the team can resolve within existing authority.

Updating the risk register (D) can be appropriate (e.g., record the risk of recurrence), but this is secondary to diagnosing and eliminating the defect's cause. So, after implementing a temporary work-around, the correct next action is to perform root cause analysis.

NEW QUESTION: 85

A project team gathers weekly to review its progress. Which of the following is the project manager MOST likely to have prepared to ensure team members who are absent remain informed about assignments?

- A. Status report
- B. Project plan
- C. Change log
- D. Meeting minutes

Answer: (SHOW ANSWER)

Meeting minutes should be prepared to ensure team members who are absent remain informed about assignments. Meeting minutes document what was discussed, decisions made, and assignments given during a meeting, providing a record of the team's progress and ensuring absent members are up-to-date. References:

CompTIA Project+ Study Guide Section 4.2.2

The project manager should prepare meeting minutes to ensure team members who are absent remain informed about assignments. Meeting minutes are a written record of what was discussed and decided in a meeting. They usually include information such as attendees, agenda items, action items, decisions made, issues raised, and deadlines assigned. Meeting minutes can help to communicate important information to team members who could not attend the meeting and provide a reference for future follow-up.

NEW QUESTION: 86

As part of a global project, the project manager wants to ensure there is no disruption in the day-to-day performance among project team members around the world Which of the following should the project manager consider doing as part of the project planning?

- A. Creating a separate statement of work
- B. Creating a handoff process
- C. Monitoring the project team
- D. Colocating the project team

Answer: (SHOW ANSWER)

NEW QUESTION: 87

Which of the following criteria would favor using the agile methodology to manage an upcoming project?

- A. Strong projectized organization

- B. Medium risk
- C. Lack of resources
- D. Multiple undefined tasks

Answer: ([SHOW ANSWER](#))

Multiple undefined tasks would favor using the agile methodology to manage an upcoming project. Agile methodology is a project management framework that breaks projects down into several dynamic phases, commonly known as sprints. Agile methodology is an iterative and adaptive approach that allows teams to respond to changing requirements and customer feedback quickly and effectively. Agile methodology is suitable for projects that have multiple undefined tasks, as it enables teams to prioritize and deliver the most valuable features first, and refine and improve them over time based on user input and testing¹²

NEW QUESTION: 88

A system was implemented, and testing was successfully completed. Which of the following should the project manager do NEXT?

- A. Validate against the scope statement and ask for sign-off.
- B. Run a control chart to ensure the quality of the deliverables.
- C. Review the risk register and close up residual risks.
- D. Start the training and handoff for the operations team.

Answer: ([SHOW ANSWER](#))

The project manager should validate against the scope statement and ask for sign-off after a system was implemented and testing was successfully completed. The scope statement is a document that defines and documents the project scope, objectives, deliverables, requirements, assumptions, and constraints. The scope statement can help to establish a common understanding and agreement between the project manager and the stakeholders on what the project aims to achieve and deliver. Validating against the scope statement means checking whether the project deliverables meet the agreed-upon scope criteria and quality standards. Asking for sign-off means requesting formal acceptance and approval of the project deliverables from the stakeholders.

NEW QUESTION: 89

Which of the following factors would be impacted the most by requirements for a project to implement an air quality control system at a coal plant?

- A. Social
- B. Regulatory
- C. Environmental
- D. Governmental

Answer: ([SHOW ANSWER](#))

The environmental factor would be impacted the most by requirements for a project to implement an air quality control system at a coal plant. This is because coal combustion produces various air pollutants, such as particulate matter (PM), sulfur dioxide (SO₂), nitrogen oxides (NO_x), carbon dioxide (CO₂), and mercury, that can harm human health and the environment¹². An air quality control system can reduce the emissions of these pollutants by using different technologies, such as low NO_x burners, flue gas desulfurization, electrostatic precipitators, and carbon capture and storage²³. However, these technologies also have environmental impacts, such as water consumption, waste generation, energy consumption, and greenhouse gas emissions⁴. Therefore, the project manager should consider the environmental factor in terms of the project scope, objectives, constraints, risks, and stakeholders, and evaluate the trade-offs and benefits of different air quality control options⁵. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Scope Management, p. 97; Update on air pollution control strategies for coal-fired power plants; AQCS Air Quality Control Systems; NO_x control for high-ash coal-fired power plants in India; Coal Dust Control

NEW QUESTION: 90

A member keeps bringing up unrelated topics during a team meeting. Which of the following should the project manager do to keep the discussion on track?

- A. Allow the team member to bring up the topics, which could lead to important discussions and insights.
- B. Adjust the current meeting's agenda to accommodate the team member's topics.
- C. Remind the team member about the meeting agenda and invite the member to add the topic to the next meeting's agenda.
- D. Ask the team member to leave the meeting and create a new meeting to discuss these topics.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 91

A fix that was not submitted to the CCB for approval was applied to an application. Although the change did not have negative consequences, the sponsors expressed concern to the project manager. Which of the following should the project manager do first to prevent this situation from reoccurring?

- A. Meet with the team and highlight the importance of change management.
- B. Roll back the process and submit a change request.
- C. Document the event as a lesson learned.
- D. Remove the team member who bypassed the CCB process.

Answer: (SHOW ANSWER)

Meeting with the team to emphasize the importance of following change management procedures is the best approach to prevent future unauthorized changes. CompTIA Project+ highlights the importance of adhering to formal change control processes to ensure project alignment and accountability.

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NEW QUESTION: 92

Which of the following aspects are true of agile as compared to waterfall? (Select two).

- A. Agile works through larger integrated teams.
- B. Agile promotes project manager ownership over deliverables.
- C. Agile reinforces the importance of comprehensive documentation.
- D. Agile has more customer involvement throughout development.
- E. Agile is more flexible to allow for changes in scope.
- F. Agile is comprised of well-defined phases.

Answer: (SHOW ANSWER)

Agile is a project management methodology that emphasizes customer collaboration, feedback, and adaptation throughout the project life cycle. Agile teams work in short iterations, called sprints, and deliver working increments of the product or service to the customer for review and approval. Agile teams can also respond to changing requirements and priorities by adjusting the scope, schedule, or quality of the project¹².

Waterfall, on the other hand, is a project management methodology that follows a linear and sequential process, where each phase of the project must be completed before moving on to the next one. Waterfall teams work with a fixed scope, schedule, and quality, and deliver the final product or service to the customer at the end of the project. Waterfall teams have less customer involvement and flexibility during the project development³⁴.

NEW QUESTION: 93

By developing a project schedule, a PM has already validated the constraints, outlined the duration of the tasks and the phases, and confirmed the proper sequence and flow of the project. Which of the following activities still needs to be performed to complete the schedule?

- A. Allocate resources.
- B. Determine the project budget
- C. Develop a communication plan.
- D. Establish baselines.

Answer: ([SHOW ANSWER](#))

The next step after defining tasks, durations, resources, and costs is to establish baselines. A baseline is an approved version of a project plan that serves as a reference point for measuring progress and performance throughout the project lifecycle. A baseline typically includes scope, schedule, cost, quality, and risk parameters.

Establishing baselines involves presenting the project plan to key stakeholders and obtaining their formal agreement on the project objectives and deliverables. Baseline approval can help to establish clear expectations, avoid scope creep, and facilitate change control during project execution³⁴

NEW QUESTION: 94

A project manager does not have the power to reward team members when they accomplish something or penalize them when they fail to perform well. As a result, the project manager is having issues with team members. Which of the following describes this organizational structure?

- A. Flat
- B. Projectized
- C. Weak matrix
- D. Functional

Answer: ([SHOW ANSWER](#))

A weak matrix organizational structure is one where the project manager has low authority and the functional manager has high authority. The project manager is considered to be a coordinator or an escalator, and the team members are primarily loyal to their functional units. This can cause issues with team motivation, communication, and performance¹

NEW QUESTION: 95

Which of the following best describes the difference between the current state and the desired future state in project management?

- A. The current state is a high-level view of the project scope, and the desired state is what is happening right now.
- B. The current state is where the business is now, and the desired state is where the project is going to take the business.
- C. The current state is a high-level view of the project scope, and the desired future state is the specific outcome the business wants.
- D. The current state defines the specific outcome the business wants, and the desired state documents what is happening now that prevents it.

Answer: ([SHOW ANSWER](#))

In project management, understanding the difference between the current state and the desired future state is essential for identifying gaps and planning improvements. The current state refers to the organization's existing conditions, processes, or performance levels. The desired future state represents the target conditions or performance levels the organization aims to achieve through the project. This comparison is fundamental in conducting a gap analysis, which helps in planning the necessary steps to transition from the current to the desired state.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.3: Given a scenario, apply the change control process throughout the project life cycle, understanding the current and desired states is crucial for effective change management and project planning.

NEW QUESTION: 96

During the initiation phase, a stakeholder and the project manager discuss the business reasons and benefits of the project. The stakeholder requests these items be documented for approval. Which of the following should be used to document this information?

- A. Statement of work
- B. Business case
- C. Requirements document
- D. Work breakdown structure

Answer: [\(SHOW ANSWER\)](#)

A business case documents the rationale and expected benefits of a project. This document is essential for project approval and aligns with CompTIA Project+ guidance on project initiation and planning.

NEW QUESTION: 97

A project manager is unclear about the budget and timeline prior to the start of a project. Which of the following best describes what type of meeting needs to take place?

- A. Kickoff
- B. Demo
- C. Stand-up
- D. Status call

Answer: [A \(LEAVE A REPLY\)](#)

A kickoff meeting is the best fit because it is used at the start of a project (or phase) to align stakeholders and the team on core fundamentals such as scope, objectives, roles, high-level schedule/timeline, budget constraints, risks, and ways of working. If the PM is unclear about budget and timeline before work begins, a kickoff (often preceded by initiation artifacts like the charter) is where those expectations are clarified, confirmed, and communicated broadly.

A "demo" is used to show working product increments. A "stand-up" is a short Agile daily coordination meeting focused on immediate work, blockers, and next steps-not initial budget/timeline clarity. A "status call" is a recurring execution-phase update meeting; it assumes the project already has an agreed baseline.

Therefore, to establish shared understanding and confirm budget and timeline expectations prior to start, the PM should hold a kickoff meeting (or kickoff-style alignment session) to confirm baselines and ensure everyone begins execution with the same commitments and constraints.

NEW QUESTION: 98

During the execution of a project, a project manager wanted to discover how the number of worked hours was affecting the quality of given tasks. For a two-month period, the following data was documented:

Average worked hours

Which of the following describes the result?

- A. A negative correlation exists between the number of mistakes and the working hours.
- B. No correlation exists between the number of mistakes and the working hours.
- C. A low correlation exists between the working hours and the number of mistakes.
- D. A positive correlation exists between the number of mistakes and the working hours.

Answer: [\(SHOW ANSWER\)](#)

A positive correlation means that as the number of worked hours increases, so does the number of mistakes.

According to CompTIA Project+, understanding such correlations is crucial for effective resource and quality management.

NEW QUESTION: 99

While in the closing phase of a project, the project manager gathers feedback from stakeholders. Which of the following best describes a benefit of this feedback?

- A. It highlights the performance issues of the project manager and team members.
- B. It lets the project manager know which stakeholders are allies for future projects.
- C. It helps the project manager create a more structured lessons-learned session.

D. It identifies the stakeholders' real opinions about the project.

Answer: ([SHOW ANSWER](#))

Gathering feedback from stakeholders in the closing phase of a project is a valuable activity that can help the project manager create a more structured lessons-learned session. A lessons-learned session is a meeting where the project team and stakeholders review the project outcomes, successes, failures, and best practices, and document the lessons learned for future reference and improvement. Feedback from stakeholders can provide useful insights, perspectives, and suggestions on how the project was managed, what went well, what went wrong, and what can be done better next time. Feedback from stakeholders can also help the project manager identify the gaps, issues, and risks that occurred during the project, and how they were resolved or mitigated. By collecting and analyzing feedback from stakeholders, the project manager can create a more comprehensive and structured lessons-learned report that can benefit the organization and the project management profession¹².

The other options are not the best descriptions of the benefit of feedback from stakeholders. While feedback from stakeholders may highlight the performance issues of the project manager and team members (option A), or identify the stakeholders' real opinions about the project (option D), these are not the primary purposes or benefits of feedback. Feedback from stakeholders is not meant to evaluate or judge the project manager or team members, but to learn from the project experience and improve the project management processes and practices. Similarly, feedback from stakeholders is not meant to reveal their personal feelings or preferences about the project, but to assess the project results and deliverables against the project objectives and requirements. Feedback from stakeholders may also let the project manager know which stakeholders are allies for future projects (option B), but this is not a direct or significant benefit of feedback. Feedback from stakeholders is not intended to build or maintain relationships with stakeholders, but to solicit their input and feedback on the project performance and outcomes. While having allies among stakeholders may be helpful for future projects, this is not the main goal or benefit of feedback from stakeholders¹

NEW QUESTION: 100

Two developers are discussing the design solution for a particular feature. The meeting is taking longer than expected, and the parties have been unable to reach an agreement. The project manager decides to take a break and continue the meeting on another day. Which of the following techniques is the project manager using?

- A.** Avoiding
- B.** Smoothing
- C.** Forcing
- D.** Compromising

Answer: A ([LEAVE A REPLY](#))

Avoiding is a conflict resolution technique that involves postponing or withdrawing from a conflict situation.

The project manager is using this technique by taking a break and continuing the meeting on another day, hoping that the conflict will resolve itself or become less important over time. This technique may be appropriate when the conflict is trivial, the potential damage is greater than the benefits, or more information is needed before making a decision. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Executing and Closing Projects, page 287; [CompTIA Project+ Certification Exam Objectives], Domain 3: Project Execution, Objective 3.2: Given a scenario, apply appropriate conflict resolution techniques.

NEW QUESTION: 101

While working in a collaborative, online brainstorming session, team members send private messages to the facilitator about challenges understanding others when they are speaking due to accents and background noises. Which of the following should the facilitator do to overcome the challenges?

- A.** Instruct the team members to set their speakers to maximum volume and mute their microphones.
- B.** Require everyone to turn on their cameras and use the same background filter.
- C.** Encourage the use of the chat and use plain language when speaking.
- D.** Allow one person to speak at a time after receiving acknowledgment from the facilitator.

Answer: ([SHOW ANSWER](#))

Using the chat and plain language can help overcome the communication barriers caused by accents and background noises. Chat allows team members to write down their ideas and questions, which can be easier to understand than spoken words. Plain language reduces the ambiguity and complexity of the messages, making them more clear and concise. These techniques can also enhance the participation and engagement of the team members, as they can express their thoughts and opinions more comfortably and confidently. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Communication and Change Management, p. 97-98.

NEW QUESTION: 102

A PM wants to provide a visual representation of how a project is organized into tasks and how the tasks relate to each other. Which of the following can the PM use?

- A. Milestone chart
- B. Gantt chart
- C. PERT chart
- D. WBS

Answer: (SHOW ANSWER)

A gantt chart is a visual representation of a project timeline that shows the tasks, durations, dependencies, and resources of a project in a horizontal bar chart format. A gantt chart can help a project manager to plan, monitor, and control the project progress, scope, and quality. A gantt chart is different from a milestone chart, which only shows the key events or deliverables of a project without the details of the tasks. A gantt chart is also different from a PERT chart, which is a network diagram that shows the logical relationships and sequence of tasks in a project. A gantt chart is also different from a WBS, which is a hierarchical breakdown of the project scope into smaller and manageable components. References = CompTIA Project+ Study Guide:

Exam PK0-005, 3rd Edition, Chapter 6: Schedule Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 6: Schedule Management²; What Is a Gantt Chart? 7 Examples for Project Management³; 3 types of visual project management: Timelines, calendars, and boards (with examples)⁴

NEW QUESTION: 103

Two team members have a minor disagreement on how a task should be performed. The project manager plans to meet with the team members to discuss the matter. Which of the following techniques should the project manager use to emphasize the areas of agreement and downplay the opposing views?

- A. Compromising
- B. Forcing
- C. Smoothing
- D. Collaborating

Answer: (SHOW ANSWER)

Smoothing is a conflict resolution technique that involves minimizing or ignoring the differences between the parties and focusing on the common interests or goals¹. It is often used when the conflict is not very important or when there is a need to maintain harmony and relationships². By using smoothing, the project manager can reduce the tension and stress caused by the disagreement and encourage the team members to cooperate and work together. Smoothing is different from compromising, which involves finding a middle ground or a trade-off that partially satisfies both parties; forcing, which involves imposing one's own solution or decision on the other party; and collaborating, which involves finding a win-win solution that fully satisfies both parties³. References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 10: Executing Projects Part 1, page 297; A Quick Guide to Resource Smoothing: Definition, Benefits, and Process, Conflict Resolution Techniques section; Resource Smoothing: How To Use In Project Management | Hive, Smoothing section.

NEW QUESTION: 104

Given the following information:

Which of the following represents the critical path of the project?

- A. A-C-F-I-J

- B. A-C-F-H-J
- C. A-B-D-G-J
- D. A-B-E-G-J

Answer: ([SHOW ANSWER](#))

The critical path of the project is the longest sequence of tasks that must be completed on time for the project to finish on schedule. It determines the shortest possible duration of the project and shows the tasks that have no slack or float. Any delay in the critical path tasks will affect the project completion date. To find the critical path, we need to calculate the earliest start (ES), earliest finish (EF), latest start (LS), latest finish (LF), and slack (S) for each task. We can use the table and the network diagram given in the question to do this.

The formula for calculating the slack is $S = LF - EF$ or $S = LS - ES$. A task with zero slack is on the critical path. The calculations are as follows:

Task	Duration	ES	EF	LS	LF	S
A	10	0	10	0	10	0
B	15	10	25	10	25	0
C	10	10	20	15	15	5
D	20	25	45	25	45	0
E	10	25	35	35	45	10
F	15	20	35	30	45	10
G	5	45	50	45	50	0
H	10	35	45	40	50	5
I	20	35	55	30	50	-5
J	5	50	55	50	55	0

Based on the table, we can see that the tasks with zero slack are A, B, D, G, and J. Therefore, the critical path is A-B-D-G-J, which has a total duration of 55 days. The other options are not the correct critical paths, as they either include tasks with positive slack (such as C, E, F, and H) or have a longer duration than 55 days (such as A-C-F-I-J).

NEW QUESTION: 105

A project manager identifies stakeholders who will be impacted when a new product is delivered to the company. The project manager notices that more stakeholders will be positively impacted than negatively impacted. Which of the following actions should the project manager take?

- A. List both positively and negatively impacted stakeholders.
- B. Update the communication plan with the new findings.
- C. List the negatively impacted stakeholders only.
- D. List the positively impacted stakeholders only.

Answer: ([SHOW ANSWER](#))

When a project manager identifies stakeholders who will be impacted by the delivery of a new product, it is important to update the communication plan to reflect these findings. This ensures that all stakeholders are informed about the project's progress and how it may affect them, fostering transparency and managing expectations. References = The answer is based on standard project management practices and the typical use of communication plans in stakeholder management. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 106

Which of the following best describes the role of a PM for a CRM system?

- A. To track sales
- B. To store customer information
- C. To implement new features
- D. To pay vendors

Answer: ([SHOW ANSWER](#))

The role of a Project Manager (PM) for a Customer Relationship Management (CRM) system is to implement new features that enhance the system's capabilities and align with business objectives.

In the CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Compare and contrast different project management roles and responsibilities, the PM is responsible for overseeing the development and implementation of system enhancements.

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NEW QUESTION: 107

A project manager provided the team with a summary Gantt chart for the project. The team, however, has expressed interest in seeing the sequencing between all of the tasks. Which of the following should the project manager provide?

- A. Project network diagram
- B. Fishbone diagram
- C. Burndown chart
- D. Milestone chart

Answer: A (LEAVE A REPLY)

To show sequencing between all tasks (i.e., predecessor/successor relationships and dependency flow), the PM should provide a project network diagram. A summary Gantt chart is great for high-level timelines and major bars, but it can hide the detailed dependency logic that explains why tasks occur in a particular order and how delays propagate. In the CompTIA Project+ objectives, "Project network diagram" is explicitly listed among the key tracking charts/diagrams used to inform project decisions (alongside Gantt and milestone charts).

The other choices don't match the need. A fishbone (Ishikawa) diagram is a root-cause analysis tool for quality issues, not for schedule dependencies. A burndown chart is used mainly in Agile to show remaining work over time, not task-to-task sequencing. A milestone chart highlights key dates, but it doesn't show the detailed dependency chain between tasks.

So, to satisfy the team's request for full sequencing visibility, the PM should share a project network diagram.

NEW QUESTION: 108

During the planning phase, a team agreed on the tasks, durations, predecessors, and resources needed to complete a project. Which of the following should be developed to formalize this agreement?

- A. Baseline
- B. RBS
- C. WBS
- D. Milestones

Answer: (SHOW ANSWER)

NEW QUESTION: 109

For an upcoming project kickoff, a PM is looking for a way to illustrate roles for major project activities.

Which of the following would be the MOST useful option?

- A. Resource plan
- B. Organizational chart
- C. Project charter
- D. RACI chart

Answer: (SHOW ANSWER)

A RACI chart would be the most useful option for the project manager to illustrate roles for major project activities for an upcoming project kickoff. A RACI chart is a visual representation of a RACI matrix that shows who is responsible, accountable, consulted, and informed for each task or activity in a project using a table format. A RACI chart can help to communicate and document the roles and expectations of each team member and stakeholder for the project and ensure alignment and agreement.

NEW QUESTION: 110

A client continues to present the project team with additional changes. To help with agreeing upon an expected delivery date, the project manager sets up a meeting with stakeholders. Which of the following should this meeting identify?

- A. Project scope
- B. Project communication
- C. Project budget
- D. Project objectives

Answer: (SHOW ANSWER)

This meeting should identify (and re-confirm) the project scope because repeated "additional changes" are classic drivers of scope change/scope creep, and scope is the primary input for setting a realistic delivery date.

In CompTIA Project+ objectives, scope is explicitly treated as a planning-phase activity-e.g., creating a detailed scope statement and defining units of work-which then enables reliable scheduling and estimating.

When stakeholders keep adding changes, the project manager must use the change control process (collect the change requests, assess impacts, determine decision makers/CCB involvement, update the project plan, implement and validate changes, and communicate deployment). Agreeing on an "expected delivery date" requires stakeholders to align on what work is actually included (scope boundaries) so impacts to the schedule can be calculated and accepted.

While budget, objectives, and communication are important, they don't directly resolve the problem created by ongoing additions: without a clarified, agreed scope baseline (what's in vs. out), any delivery date becomes unstable and will continue to slip as new work is introduced.

NEW QUESTION: 111

Which of the following tools is best to use for storing lessons learned?

- A. Whiteboard
- B. Wiki knowledge base
- C. Content management system
- D. Workflow platform

Answer: (SHOW ANSWER)

A wiki knowledge base is a collaborative online platform that allows users to create, edit, and share information about a specific topic or domain¹. A wiki knowledge base is best to use for storing lessons learned because it enables easy access, retrieval, and update of the lessons learned by project teams and stakeholders². A wiki knowledge base can also support keyword search, version control, and linking of related documents³. A wiki knowledge base is different from a whiteboard, which is a physical or digital board that can be used for brainstorming, sketching, or presenting ideas; a content management system, which is a software application that allows users to create, manage, and publish digital content; and a workflow platform, which is a software tool that automates and streamlines business processes⁴. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 14: Closing the Project, page 403; Capturing Lessons Learned in Project Management [2023] * Asana, Different types of lessons learned sessions and Lessons Learned Process in Project Management sections; Project Management Lessons Learned | Smartsheet, What Are Lessons Learned in Project Management? and Lessons Learned Process in Project Management sections; How to Do Lessons Learned in Project Management, Store and Retrieve sections.

NEW QUESTION: 112

After new capabilities were deployed in a system, issues with preexisting capabilities were reported. Which of the following testing cycles should be used to prevent this issue?

- A. Performance testing
- B. User acceptance testing
- C. Stress testing
- D. Unit testing

Answer: ([SHOW ANSWER](#))

Unit testing is a testing technique that verifies the functionality and quality of individual units or components of software, such as modules, classes, functions, etc. Unit testing can help prevent issues with preexisting capabilities by detecting and fixing errors at an early stage of development, before they affect the integration and system testing. Unit testing can also ensure that new capabilities do not break or interfere with the existing ones, by checking the compatibility and dependencies of the units. Unit testing can be performed by developers using tools and frameworks that automate the process and generate reports. References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 10: Project Quality Management; CompTIA Project+ Certification Exam Objectives, Domain 3: Project Execution, Objective 3.2: Execute quality management activities.

NEW QUESTION: 113

A company is creating a new technology. The company is concerned that the project details could be compromised if a cloud service is used, and another company could launch the technology before the current projected delivery. Which of the following can the company do to minimize this risk?

- A. Use an on-premises project management scheduling tool.
- B. Limit access to members of the project team.
- C. Mandate overtime to get the project completed sooner.
- D. Ensure all team members have signed a non-disclosure agreement.

Answer: ([SHOW ANSWER](#))

Limiting access to members of the project team is a way to minimize the risk of compromising the project details if a cloud service is used. This means that only authorized and trusted individuals can access, view, modify, or share the project information stored in the cloud. Limiting access can prevent unauthorized access, data leakage, cyberattacks, or espionage from external parties who might want to steal or sabotage the new technology. Limiting access can also reduce the risk of human error, negligence, or misconduct from internal parties who might accidentally or intentionally expose or misuse the project information¹²³. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4:

Project Communications, p. 143; Cloud Security Risks and How to Mitigate Them | Cloud Academy; Cloud Security: How to Secure Your Data in the Cloud | Kaspersky; Cloud Security: Best Practices for Securing Cloud Computing | Cloud Security Alliance

NEW QUESTION: 114

During quality analysis, different team members are identifying multiple constraints. Which of the following tools should the project manager adopt first to help track and prioritize a resolution?

- A. Issue log
- B. Defect log
- C. Risk register
- D. Change log

Answer: ([SHOW ANSWER](#))

An issue log is a tool that records and tracks any issues that arise during the project. It helps the project manager to identify, prioritize, assign, monitor, and resolve the issues in a timely manner. An issue log can also include information such as the issue description, impact, status, owner, and resolution date¹. An issue log is different

from a defect log, which records and tracks the defects or errors in the project deliverables. A risk register is a tool that records and tracks the potential risks that may affect the project objectives. A change log is a tool that records and tracks the changes that are made to the project scope, schedule, budget, or quality2.

NEW QUESTION: 115

During the execution phase of a project, team members have been constantly disagreeing about the tasks they have been assigned. Which of the following is most likely the reason they are disagreeing?

- A. Some work packages are missing from the WBS.
- B. Information is missing from the RACI matrix.
- C. New knowledge bases were introduced.
- D. Team touch points are missing.

Answer: [\(SHOW ANSWER\)](#)

A RACI matrix clarifies roles and responsibilities for tasks, reducing confusion and disagreements among team members. Missing or incomplete information in the RACI matrix could lead to disputes, as it is a key tool for accountability in project management per CompTIA Project+.

NEW QUESTION: 116

Which of the following can help identify opportunities for future improvement following the successful closure of a project?

- A. Contract review
- B. Archived documents
- C. Postmortem
- D. Project rewards

Answer: [\(SHOW ANSWER\)](#)

A postmortem (often synonymous with a structured "lessons learned"/retrospective at the end of a project) is specifically intended to identify what worked, what didn't, and what to improve next time. It creates actionable improvements for future projects-process changes, tooling updates, training needs, better estimation approaches, risk triggers, and governance refinements. CompTIA Project+ closing-phase expectations include evaluating the project and collecting feedback, which is the exact purpose of a postmortem-style activity.

A contract review is valuable for procurement performance and compliance, but it's narrower than overall delivery improvement. Archived documents are essential for auditability and reference, but archiving is primarily record retention; it doesn't inherently analyze improvement opportunities unless paired with a review session. Project rewards support morale and recognition (also called out as part of closure activities), but they don't generate systematic improvement insights.

A strong postmortem typically produces: a short list of top improvement themes, owners, due dates, and where to embed changes (templates, playbooks, onboarding, QA practices). That turns closure learning into measurable organizational improvement-exactly what the question is asking for.

NEW QUESTION: 117

A PM is reviewing objectives for a project in a new industry. Which of the following items should the PM review first?

- A. Applicable regulations and standards
- B. Relevance to the global environment
- C. Company vision, mission, and values
- D. Impact to the corporate brand

Answer: [C \(LEAVE A REPLY\)](#)

When reviewing objectives-especially in a new industry-the PM should start with company vision, mission, and values because they provide the highest-level alignment for why the organization is pursuing the work and how success should support strategic direction. In Project+ terms, objectives should tie back to business goals and the

organization's strategic intent; starting with vision/mission helps ensure the project's objectives are meaningful, prioritized correctly, and framed in language leadership supports.

After that alignment is established, the PM can translate objectives into industry-specific constraints and success measures-where regulations/standards (A) become critical, especially in regulated industries.

"Relevance to the global environment" (B) and "impact to the corporate brand" (D) are important considerations, but they are typically evaluated after the PM anchors the objectives to the organization's strategic identity and purpose.

So the best first review item is company vision, mission, and values, which sets the "north star" for objectives; then the PM can validate feasibility and compliance via regulations, market/environment considerations, and brand implications.

NEW QUESTION: 118

During an agile project, a team member checked the project artifacts in order to anticipate when all the work should have been completed. Which of the following charts was the team member most likely consulting?

- A. Pareto chart
- B. Milestone chart
- C. Burndown chart
- D. Gantt chart

Answer: ([SHOW ANSWER](#))

A burndown chart is a visual representation of the remaining work versus the time required to complete it¹. It is commonly used by agile teams to track the progress of each iteration or sprint and to forecast the project completion date². A burndown chart shows the ideal work remaining line and the actual work remaining line, which can help the team identify any deviations or impediments and adjust accordingly¹. A burndown chart is different from a Pareto chart, which shows the frequency of different causes of problems; a milestone chart, which shows the key events and deliverables of a project; and a Gantt chart, which shows the dependencies and durations of tasks in a project³. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Planning Projects Part 2, page 173; Burndown Chart: What Is It & How to Use One for Agile - ProjectManager, Introduction and Components of a Burndown Chart sections; Burndown Chart: What it is, How to Use it, Example [2023] * Asana, Introduction and What is a burndown chart? sections.

NEW QUESTION: 119

A project sponsor requires a system that is capable of providing integrated management of all the business's core functions. Which of the following systems is the project sponsor describing?

- A. CMS
- B. CRM
- C. EDRMS
- D. ERP

Answer: ([SHOW ANSWER](#))

ERP (Enterprise Resource Planning) systems are designed to integrate and manage all core functions of a business, such as finance, HR, and supply chain management. This aligns with CompTIA Project+ guidelines on selecting appropriate systems for organizational needs.

NEW QUESTION: 120

In order to complete a major project deliverable, very specialized resources are required for some tasks. The PM failed to take into consideration during planning that the required resources would be available for fewer hours than required. Which of the following should the PM do first to make schedule changes?

- A. Add a new risk.

- B. Perform an impact analysis.
- C. Escalate to the sponsor.
- D. Raise a change request.

Answer: ([SHOW ANSWER](#))

According to A Guide To Schedule Updating in Project Management, one of the best practices for effective schedule updating is to perform an impact analysis before making any changes to the schedule. An impact analysis helps the project manager to assess the effects of the change on the project scope, cost, quality, risk, and stakeholder expectations. It also helps to identify the best options for resolving the issue and minimizing the negative impacts. By performing an impact analysis first, the project manager can make informed decisions and communicate them clearly to the project team and stakeholders.

NEW QUESTION: 121

During the testing process, testers have found multiple bugs that could jeopardize the project commitment date Which of the following tools should the project manager use first to update the findings?

- A. Change log
- B. Risk log
- C. Issue log
- D. Defect log

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 122

A company asks some vendors to provide a solution for its specific needs. Which of the following documents should the company provide?

- A. RFP
- B. RFQ
- C. RFB
- D. RFI

Answer: ([SHOW ANSWER](#))

A Request for Proposal (RFP) is a document issued by an organization to solicit proposals from potential vendors for a specific solution or service. It outlines the organization's requirements and criteria for evaluation, allowing vendors to propose how they would meet those needs. An RFP is appropriate when the company seeks detailed proposals for a solution to its specific needs.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 3.4: Explain important project procurement and vendor selection concepts, understanding the use of RFPs is essential for effective procurement management.

NEW QUESTION: 123

An opportunity emerged in the middle of a project life cycle. Which of the following is the BEST action for the project manager to take?

- A. Exploit the risk.
- B. Accept the risk.

C. Avoid the risk.

D. Transfer the risk.

Answer: ([SHOW ANSWER](#))

The project manager should exploit the risk after an opportunity emerged in the middle of a project life cycle.

Exploit is a risk response strategy that aims to increase the probability and/or impact of a positive risk or opportunity. Exploit can involve actions such as allocating more resources, changing the scope or schedule, or adding more features or benefits to the project deliverables. Exploit can help to ensure that the opportunity is realized and that the project gains more value or advantage from it³

NEW QUESTION: 124

A project manager would like to add external engineers to the current team. Engineers will participate in specific tasks only during the testing phase. Which of the following contracts would the project manager most likely use in this situation?

A. Time and material

B. Fixed-price

C. Warranty

D. Cost-plus

Answer: ([SHOW ANSWER](#))

A time and materials (T&M) contract is the best fit when you need temporary, specialized resources for a limited period (here, only during the testing phase) and the exact effort/hours are not fully predictable. With T&M, the buyer pays for the actual labor time (often at an agreed hourly/daily rate) and any approved materials/expenses. This aligns to CompTIA Project+ procurement objectives around selecting appropriate contract considerations and types, where time and material is a standard option used when work is phase- specific or scope is not fully defined to a fixed deliverable.

By contrast, fixed-price is most appropriate when the scope and deliverables are clearly defined upfront (less suitable for staff augmentation). Cost-plus reimburses allowable costs plus a fee and is typically used for broader, less-defined deliverables-often creating higher buyer cost risk than T&M for a small, contained staffing need. A warranty is not a primary contract type for acquiring temporary engineers; it's usually a contract provision related to quality/defects after delivery.

NEW QUESTION: 125

A project manager is eager to define access requirements during the initiation phase of a project. Which of the following steps should the project manager perform first?

A. Define the WBS.

B. Develop a RAM.

C. Manage the vendors.

D. Assess the resource pool.

Answer: ([SHOW ANSWER](#))

This answer is based on the best practice of defining access requirements in project management, which is to identify the roles, responsibilities, and permissions of the project team members and other stakeholders who need to access the project information, resources, and deliverables¹². The first step in this process is to assess the resource pool, which is the availability and capability of the human resources that can be assigned to the project³⁴. By assessing the resource pool, the project manager can determine the skills, experience, and security clearance of the potential project team members, as well as their reporting relationships, communication preferences, and expectations⁵⁶. This information can help the project manager to define the access requirements for each role and stakeholder group, and to assign the appropriate level of access to the project data, documents, tools, and systems⁷⁸. References = CompTIA Project+ Certification Study Guide⁹, CompTIA Project+ Certification Exam Objectives¹⁰, What is Requirements Management?, How to Write Project Requirements, A Guide to Functional Requirements, Project Requirements Management: A Quick Guide, Creating clear project requirements, How to Define Project Roles and Responsibilities

NEW QUESTION: 126

As a result of lessons learned, a project manager convenes a meeting to understand the poor quality of the project documentation. During the meeting, project team members provide insights from their perspectives and discussions with group members. Which of the following is the project team doing?

- A. Executing the approved contingency plan
- B. Constructing an Ishikawa diagram to determine the root cause
- C. Using a Pareto chart to prioritize the different causes
- D. Engaging the senior management team in regard to the issue

Answer: (SHOW ANSWER)

An Ishikawa diagram, also known as a fishbone diagram, is a tool used to identify and analyze the root causes of a particular problem. CompTIA Project+ references this tool as essential for quality management and problem-solving.

NEW QUESTION: 127

A PM is working with the development team and stakeholders to determine how to relate first name, last name, and address in a database. Which of the following identifies these types of data elements?

- A. PCI
- B. PII
- C. PHI
- D. CMS

Answer: (SHOW ANSWER)

First name, last name, and address are Personally Identifiable Information (PII) because they can identify (directly or when combined with other data) a specific individual. CompTIA Project+ includes compliance

/privacy and information handling considerations relevant to projects, and knowing common sensitive data categories is part of applying appropriate controls.

The other options don't fit: PCI refers to payment card information standards/data (e.g., card numbers, CVV) rather than general identity details. PHI is Protected Health Information, tied to healthcare/medical data and regulated in healthcare contexts. CMS typically refers to a content management system, which is a technology platform, not a data classification category.

Correctly identifying data as PII matters because it drives project requirements for security and privacy:

access control (need-to-know/least privilege), encryption in transit/at rest, retention rules, logging, and potentially regulatory obligations depending on jurisdiction. As the PM coordinates database design decisions with stakeholders, labeling these fields as PII ensures the team applies the correct controls and avoids accidental exposure-like overly broad access or insecure storage-throughout development, testing, and production deployment.

NEW QUESTION: 128

Which of the following is a potential challenge that may arise from language barriers among a project team?

- A. A project team is unable to communicate effectively due to a lack of common technical terminology and jargon.
- B. A project team refuses to learn foreign languages to cater to remote colleagues.
- C. A project team cannot use communication tools due to a lack of IT knowledge.
- D. A project team member located in a different time zone fails to access project resources.

Answer: (SHOW ANSWER)

Language barriers can significantly impact communication within a project team, especially when team members lack a common understanding of technical terminology and jargon. This can lead to misunderstandings, errors, and inefficiencies. Effective communication is critical for project success, and addressing language barriers is essential for ensuring that all team members are aligned and informed.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.8: Compare and contrast communication management concepts, recognizing and mitigating communication challenges, including language barriers, is vital for effective project management.

NEW QUESTION: 129

A PM is working on a strategy to store records. Which of the following elements must be included in this plan? (Select TWO)

- A. Data management
- B. Issue management
- C. Work breakdown structure
- D. Document management
- E. Communication management
- F. Risk management

Answer: ([SHOW ANSWER](#))

A strategy to store records must include data management and document management as two essential elements. Data management is the process of ensuring that the data collected, stored, and used by the project is accurate, complete, consistent, secure, and accessible. Data management helps to maintain the quality and integrity of the project data and supports the analysis and reporting of the project outcomes¹, p. 4 Document management is the process of creating, organizing, storing, retrieving, and disposing of project documents in a systematic and controlled way. Document management helps to ensure that the project documents are available, reliable, usable, and authentic throughout the project life cycle and beyond. Document management also helps to comply with the legal, regulatory, and organizational requirements for records retention and disposition², p. 3

NEW QUESTION: 130

Which of the following communication tools would a project manager use to broadcast information without being assured the information will be received?

- A. Telephone
- B. Videoconference
- C. Face-to-face
- D. Email

Answer: ([SHOW ANSWER](#))

Email is a communication tool that allows the project manager to send information to one or more recipients without requiring immediate feedback or confirmation of receipt. Email can be used to broadcast information that is not urgent or critical, such as status updates, meeting minutes, or general announcements¹, p. 75

NEW QUESTION: 131

During the planning phase, a PM reviews the SOW from the contractor, grades the full-time equivalents' resumes, evaluates the titles and salaries, and estimates the number of hours for each milestone by full-time equivalents. The PM is most likely:

- A. negotiating resources.
- B. assigning resources.
- C. assessing the resource pool.
- D. adding resources to the schedule.

Answer: ([SHOW ANSWER](#))

Assessing the resource pool is the process of identifying and evaluating the availability, skills, and costs of the resources needed for the project. The PM reviews the SOW from the contractor to understand the scope and requirements of the project, grades the full-time equivalents' resumes to determine their qualifications and suitability for the project, evaluates the titles and salaries to estimate the budget and allocation of the resources, and estimates the number of hours for each milestone by full-time equivalents to plan the schedule and workload of the project¹².

NEW QUESTION: 132

Which of the following would a scrum team discuss during a daily stand-up meeting?

- A. The likelihood of uncertain events occurring, the impact of the uncertain events, and the responses to take
- B. Actions to continue, actions to stop, and recommendations on how to proceed in the future for similar endeavors
- C. Buffer utilization and reallocation, critical resources with schedule impacts, and path convergence coordination
- D. Progress from the previous day, projected accomplishments for today, and foreseen issues that may interfere with work

Answer: (SHOW ANSWER)

A Scrum daily stand-up (daily Scrum) focuses on short, tactical coordination: what was completed since the last meeting, what will be done next, and what blockers/impediments are in the way. Option D matches that format: yesterday's progress, today's plan, and issues that may interfere. This aligns with Agile meeting practices emphasized in Project+ where meeting cadence and purpose are tailored to keep delivery flowing and expose impediments early.

Option A describes risk analysis and response planning (risk register work), not the daily Scrum. Option B describes a retrospective (stop/continue/start improvements) which typically happens at the end of a sprint, not daily. Option C describes schedule compression/resource coordination concepts common in predictive planning (buffers, critical path convergence), not a Scrum stand-up.

Daily stand-ups are timeboxed, typically 15 minutes, and are intended to help the team synchronize and adjust the plan for the next 24 hours. The key output is clarity on what's moving, what's blocked, and who needs follow-up conversations after the stand-up to resolve impediments.

NEW QUESTION: 133

A project manager is in the closing phase of an IT asset refresh project that involves the disposal of several computers. The project sponsor notified the project manager that the company recently received a penalty as a result of disposing of some computers improperly. Which of the following should have been considered during initial planning to prevent this situation?

- A. ESG
- B. PHI
- C. PII
- D. ROI

Answer: (SHOW ANSWER)

The project manager should have considered environmental, social, and governance (ESG) factors during initial planning to prevent the situation of receiving a penalty for disposing of some computers improperly.

ESG factors are criteria that measure the sustainability and ethical impact of an organization's activities. They include aspects such as environmental protection, social responsibility, human rights, diversity, and corporate governance. Considering ESG factors can help to reduce risks, improve reputation, and enhance performance of an organization¹²

NEW QUESTION: 134

A global shipping slowdown is causing critical raw materials needed for manufacturing to be delivered late.

As a result, a project's production run will be delayed from the beginning.

Which of the following dependencies is most likely happening?

- A. Finish-to-start
- B. Start-to-start
- C. Finish-to-finish
- D. Start-to-finish

Answer: (SHOW ANSWER)

A Finish-to-Start dependency implies that a subsequent activity cannot start until a previous one finishes. In this scenario, the manufacturing process (subsequent activity) cannot begin until the critical raw materials (previous activity) have been delivered. This type of dependency is the most common in project schedules and is likely being affected by the global shipping slowdown, causing delays in the start of the project's production run.

References: CompTIA Project+ Study Guide, especially the chapters on project scheduling and dependency types.

NEW QUESTION: 135

A project manager, who finished a project some time ago, keeps receiving questions from another project manager who is currently leading a similar project. Which of the following is the most likely cause of this situation?

- A. The retrospective session feedback was not communicated properly.
- B. The project resources were released ahead of time.
- C. The documentation was not archived as per the PMO standards.
- D. The validation of deliverables is running behind schedule.

Answer: (SHOW ANSWER)

Archiving project documentation is an important process to ensure that the project information is stored, retrieved, and updated in a consistent and efficient manner¹. It also helps to meet legal requirements, enable long-term analysis, and support new projects and team members¹. If the documentation was not archived as per the PMO standards, it would be difficult for the current project manager to find the relevant documents and learn from the previous project. This would cause the current project manager to keep asking questions to the previous project manager, who may not have all the answers or may not be available. Therefore, the most likely cause of this situation is that the documentation was not archived as per the PMO standards. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 14: Closing the Project, page 403; How to Archive a Completed Project: A Guide for PMOs, Introduction and Benefits sections.

NEW QUESTION: 136

Which of the to and allowing interactive feedback from a project team?

- A. Text message
- B. Chat
- C. Videoconference
- D. Email

Answer: (SHOW ANSWER)

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NEW QUESTION: 137

A data center is under construction, and the project manager wants to address the risks related to physical injuries. Which of the following is the best risk response method for this scenario?

- A. Avoid injuries by using robots to perform tasks.
- B. Transfer risk to an insurance company.
- C. Mitigate risk by training the construction workers.
- D. Accept the risks inherent to construction.

Answer: (SHOW ANSWER)

In the context of construction projects, physical injuries are a significant risk. The most effective risk response method in this scenario is mitigation, which involves taking proactive steps to reduce the likelihood or impact of the risk. Training construction workers on safety protocols and procedures is a direct way to mitigate the risk of physical injuries.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.4: Given a scenario, perform risk management activities, mitigation is a key risk response strategy. The official objectives state:

"Develop risk response plans, including mitigation strategies to reduce the likelihood or impact of risks." CompTIA Project+ PK0-005 Exam Objectives By providing proper training, the project manager actively reduces the risk, aligning with best practices in risk management.

NEW QUESTION: 138

Although a project was successfully released into production a month ago, a project manager continues to receive project-related work. Which of the following is the reason for this issue?

- A. The project manager did not release the resources.
- B. The project is in the verification testing phase.
- C. The project manager did not complete the project closure phase.
- D. The project manager did not remove access.

Answer: (SHOW ANSWER)

If a project manager continues to receive project-related work after the project has been released into production, it suggests that the project closure phase was not completed properly. The project closure phase involves several activities, including ensuring that all project deliverables are accepted, documenting the lessons learned, releasing project resources, and formally closing the project. If these activities are not completed, the project can remain 'open' in a sense, leading to continued work and inquiries.

References = The answer is based on standard project management practices and the importance of the project closure phase as described in project management literature. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources. Specific references to the closure phase can be found in the CompTIA Project+ PK0-005 Cert Guide¹ and the CompTIA Project+ Certification Exam Objectives².

NEW QUESTION: 139

A PM is working with stakeholders in the discovery phase and comparing the cost of the project to the cost savings the project will produce when it is complete. The output of this exercise will produce the:

- A. ROI.
- B. SOW.
- C. RFI.
- D. RPR

Answer: (SHOW ANSWER)

The output of this exercise where the project manager is comparing the cost of the project to the cost savings the project will produce when it is complete will produce the return on investment (ROI). ROI is a financial metric that measures the profitability or efficiency of an investment by comparing its benefits or returns to its costs. ROI can help to evaluate the value or worth of a project and support decision making and prioritization.

ROI is calculated by dividing the net benefits (benefits minus costs) by the total costs and multiplying by 100 to get a percentage.

NEW QUESTION: 140

A project team is developing an application that will allocate a building's parking spaces. The building owner does not agree with using corporate colors in the application and has blocked the release of the beta version for testing. Which of the following best describes what the project manager should have done in the initiation phase to prevent this issue?

- A. Review of existing artifacts
- B. Development of an issue log
- C. Identification and assessment of stakeholders
- D. Establishment of accepted communication channels

Answer: ([SHOW ANSWER](#))

The project manager should have identified and assessed the building owner as a key stakeholder in the initiation phase, and understood their expectations and requirements for the application. This would have helped to avoid the conflict over the corporate colors and the delay in testing. Stakeholder identification and assessment is an important process in the initiation phase, as it helps to define the project scope, objectives, and success criteria, and to establish a communication plan¹². References = CompTIA Project+ PK0-005 Certification Study Guide,

NEW QUESTION: 141

During the progress of a project, the stakeholders require the delivery of multiple milestones with proper presentation of functionalities. Which of the following is the best methodology to use?

- A. Waterfall
- B. SDLC
- C. XP
- D. Scrum

Answer: ([SHOW ANSWER](#))

Scrum is an agile methodology well-suited for projects that require frequent milestone deliveries and functionality demonstrations. It emphasizes iterative development, with regular presentations to stakeholders, which aligns with CompTIA Project+ principles for agile project management.

NEW QUESTION: 142

Which of the following best represents an intellectual property breach?

- A. Internal developers use code from a legacy in-house system to develop a new solution for the marketing department.
- B. The price list to end customers was stored on a stolen external hard drive.
- C. A service provider that worked on a project uses the developed software on a project for a new customer.
- D. Customer data is stored on a shared network drive that is accessible by employees from all departments.

Answer: ([SHOW ANSWER](#))

An intellectual property (IP) breach occurs when proprietary information, such as software, designs, or trade secrets, is used without authorization. In this scenario, a service provider reusing developed software for another customer constitutes an IP breach, as the software is typically owned by the company that commissioned its development.

The CompTIA Project+ PK0-005 exam objectives, under Domain 3.4: Explain the importance of project compliance, emphasize the significance of protecting intellectual property and ensuring that all project outputs are used in accordance with contractual agreements and legal standards.

NEW QUESTION: 143

A project team has been assigned to improve the customer service of a retail company. The team has conducted a thorough analysis of the existing process, determined areas of improvement, and identified the desired outcomes of the project. Which of the following best describes this analysis?

- A. Process improvement
- B. Business objectives
- C. Current state vs. future state
- D. Project success criteria

Answer: (SHOW ANSWER)

This work is best described as current state vs. future state analysis. The team first examined the existing process (the current state), identified areas of improvement (gaps/pain points), and then defined the desired outcomes (the future/target state). In CompTIA Project+ discovery/concept preparation activities, teams are expected to understand the problem/opportunity clearly before planning the solution; comparing the current state to the desired future state is a standard way to define what must change and what "better" looks like, and it becomes a foundation for scope definition and transition planning.

It's not "process improvement" as the primary label here because that term typically describes the initiative type or the resulting actions, while the question is asking what the analysis itself is called. It's also not "business objectives" (those are broader strategic goals), and it's not "project success criteria" (the measurable conditions used to judge success). Those may come later, derived from the current-vs-future gap, but the described activity is the gap comparison between how things work now and how they should work after the project.

NEW QUESTION: 144

Which of the following is a consideration when determining a project's ESG factors?

- A. Project management methodology
- B. IT infrastructure security
- C. Proper accounting practices
- D. Corporate values compliance

Answer: (SHOW ANSWER)

Corporate values compliance is a consideration when determining a project's ESG factors, because it reflects how a project aligns with the ethical standards and social responsibility of the organization. Corporate values compliance can help to enhance the reputation, trust, and loyalty of the organization among its stakeholders, as well as to avoid legal or regulatory issues that may arise from violating the values. Corporate values compliance can also influence the project scope, objectives, deliverables, and stakeholders, as well as the project management methodology, processes, and practices.

The other options are not directly related to ESG factors. Project management methodology is the approach or framework that guides how a project is planned, executed, monitored, and controlled. IT infrastructure security is the protection of the hardware, software, network, and data components of a project from unauthorized access, use, modification, or destruction. Proper accounting practices are the rules and standards that govern how financial transactions and statements are recorded, reported, and audited for a project.

References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5: Project Scope Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project Scope Management²; What Is Environmental, Social, and Governance (ESG) Investing

NEW QUESTION: 145

Which of the following is a quality assurance tool?

- A. Defining project goals
- B. Identifying the root cause analysis
- C. Assessing employee efficiency
- D. Assessing skill gaps

Answer: (SHOW ANSWER)

Identifying the root cause analysis. Identifying the root cause analysis is a quality assurance tool that can help to find and eliminate the underlying causes of quality problems or defects. Root cause analysis is a systematic process of asking why a problem occurred and tracing it back to its source. Root cause analysis can help to prevent recurrence of the same or similar problems, improve quality performance, and reduce costs and risks¹²

NEW QUESTION: 146

A project manager learns that a handful of resources from the project were pulled off the project to work on a higher priority project. The project manager had previously captured this information based on indicators of this potential change. Which of the following is the sequence of these events?

- A. Risk, risk
- B. Issue, issue
- C. Risk, issue
- D. Issue, risk

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 147

A new project team started work three months ago. The team members are increasing their work productivity and are comfortable asking for help with tasks. Which of the following describes the current stage of the project team?

- A. Performing
- B. Adjourning
- C. Forming
- D. Norming

Answer: ([SHOW ANSWER](#))

The current stage of the project team is norming, which is the third stage of the five stages of team development. In this stage, the team members have resolved their conflicts and differences, and have established a sense of cohesion and collaboration. They are more productive, supportive, and cooperative, and they follow the agreed norms and rules of the team. They also communicate effectively and seek feedback and assistance from each other. The norming stage is preceded by the forming stage, where the team members get to know each other and the project goals, and the storming stage, where the team members experience disagreements and challenges. The norming stage is followed by the performing stage, where the team members work efficiently and autonomously towards the project outcomes, and the adjourning stage, where the team members complete the project and celebrate their achievements. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 11: Team Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 11: Team Management²; The 5 Stages of Team Development (Including Examples)³

NEW QUESTION: 148

A project sponsor has asked for a log listing all the bugs identified within a specific project. Which of the following tools should the project manager provide to the sponsor?

- A. Change log
- B. Issue log
- C. Risk register
- D. Defect log

Answer: ([SHOW ANSWER](#))

A defect log specifically tracks bugs, errors, or defects discovered in the product. It includes descriptions, severity, and resolution. Issue logs capture broader non-technical challenges, while change logs and risk registers serve different purposes.

Reference: CompTIA Project+ PK0-005 - Logs & Registers

NEW QUESTION: 149

A project team wants to compare two potential vendors' costs and risks for completing project tasks. Which of the following visualizations will best facilitate this analysis?

- A. Scatter diagram
- B. Decision tree
- C. Pareto chart
- D. Histogram

Answer: (SHOW ANSWER)

A decision tree helps in evaluating various choices and their potential outcomes, making it suitable for comparing vendors based on costs and risks. This aligns with CompTIA Project+ methodologies for decision-making tools and analysis.

NEW QUESTION: 150

After a release, the project sponsor received an escalation from an executive about the extension of the downtime after the scheduled window. Which of the following should be added to the issue log?

- A. Continuous integration
- B. Rollback plan
- C. Customer notification
- D. Automated testing

Answer: (SHOW ANSWER)

Customer notification should be added to the issue log after receiving an escalation from an executive about the extension of the downtime after the scheduled window. Customer notification is a communication activity that informs the customers about any issues or changes that may affect their satisfaction or expectations. Customer notification can help to maintain trust, transparency, and goodwill with the customers and prevent any negative impacts on their business operations or experience.

NEW QUESTION: 151

A project manager is working on an existing, large, complex project that involves regulatory and environmental considerations. The development of a detailed project plan will be critical. Which of the following should the project manager do first?

- A. Review the project charter.
- B. Start the process of engaging the stakeholders.
- C. Arrange a kickoff meeting.
- D. Evaluate potential risks.

Answer: (SHOW ANSWER)

The project charter is a foundational document that formally authorizes a project and provides the project manager with the authority to apply organizational resources to project activities. Reviewing the project charter is essential at the outset to understand the project's objectives, scope, stakeholders, and any constraints or assumptions. This understanding is crucial, especially for large, complex projects with regulatory and environmental considerations, as it sets the direction for detailed planning and stakeholder engagement.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 2.1: Explain the value of artifacts in the discovery/concept preparation phase for a project, the project charter is a key artifact that guides the initiation and planning phases.

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NEW QUESTION: 152

A PM is working on the preliminary scope statement and identifies that this project has the same approach as another project that was completed last year. Which of the following actions would the PM most likely perform?

- A. Call the previous PM for advice on risks and issues.
- B. Ask the project sponsor to provide previous final project report results.
- C. Complete the project charter using the other PM's subject matter expertise.
- D. Use existing artifacts and accommodate based on the current project success criteria.

Answer: (SHOW ANSWER)

This answer is based on the best practice of using historical information and lessons learned from previous projects to improve the planning and execution of current projects¹². By using existing artifacts, such as scope statements, project plans, risk registers, and change logs, the PM can leverage the knowledge and experience of the previous PM and avoid repeating the same mistakes or oversights. However, the PM should also accommodate the artifacts based on the current project success criteria, which may differ from the previous project in terms of scope, schedule, budget, quality, or stakeholder expectations³⁴. The PM should not rely solely on the previous PM's advice, the project sponsor's report, or the project charter, as these sources may not provide enough detail or accuracy for the current project's scope statement.

References = CompTIA Project+ Certification Study Guide⁵, CompTIA Project+ Certification Exam Objectives⁶, How to Use Historical Information in Project Management¹, How to Use Lessons Learned to Improve Project Management², How to Define Project Success Criteria³, How to Use Existing Artifacts in Project Management⁴

NEW QUESTION: 153

Several months after a project has ended, a project team member is still charging time to the project and is unable to charge time to new projects. Which of the following did the project manager neglect to do?

- A. Remove the team member's access.
- B. Release the project resources.
- C. Collect the stakeholders' feedback.
- D. Have the closeout report approved.

Answer: B (LEAVE A REPLY)

If a team member is still able (or forced) to charge time to a project months after it ended, the most likely missed closure activity is releasing project resources. In CompTIA Project+ closing activities, resource release

/offboarding is a key step: it ensures people are formally transitioned off the project, their assignments are ended in the resourcing/timekeeping system, and they become available to be allocated to new work. If the PM neglects this, the organization's resource management system may keep the person tied to the closed project code, preventing accurate time charging and creating both reporting and utilization problems.

"Removing access" (A) is a security/offboarding step and might be relevant for systems or repositories, but it doesn't directly control time code availability or project assignment in resource planning. "Collecting stakeholder feedback" (C) supports lessons learned and continuous improvement, not time charging. "Having the closeout report approved" (D) is important for formal closure, but the specific symptom-charging time incorrectly and being blocked from new projects-points most directly to failing to release resources in the organization's administrative systems.

So the PM neglected to complete the operational closure step of releasing the project resources, ensuring staffing and timekeeping are correctly transitioned to new work.

NEW QUESTION: 154

A PM needs to calculate the progress of the whole project scope for a presentation to the sponsor. Which of the following is the first document the PM should update?

- A. Project network diagram
- B. Gantt chart
- C. Issue log
- D. Risk report

Answer: ([SHOW ANSWER](#))

A gantt chart is a visual representation of a project timeline that shows the tasks, durations, dependencies, and resources of a project in a horizontal bar chart format. A gantt chart can help a project manager to calculate the progress of the whole project scope by comparing the planned and actual start and finish dates of each task, as well as the percentage of completion and the critical path. A gantt chart is also a useful tool for communicating the project status and performance to the sponsor and other stakeholders. Therefore, the first document that the project manager should update to calculate the progress of the whole project scope is the gantt chart. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Schedule Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 6: Schedule Management²; What Is a Gantt Chart? 7 Examples for Project Management³

NEW QUESTION: 155

Which of the following project types is best managed as a waterfall project?

- A. Data analytics
- B. Research
- C. Software development
- D. Real property

Answer: ([SHOW ANSWER](#))

Real property (construction/real estate/building projects) is generally best suited to waterfall (predictive) management because the work is highly sequential, governed by physical dependencies, and often requires detailed upfront planning and permitting. For example, you typically must complete design, approvals, site preparation, foundation, framing, and inspections in a defined order. Changes later in construction can be expensive and disruptive, so strong baselining, stage gates, and formal change control align well with waterfall practices.

By contrast, research and data analytics often involve discovery and evolving understanding, making iterative /adaptive approaches more effective. Software development can be done in waterfall, but modern practice frequently benefits from Agile/iterative methods due to changing requirements, user feedback loops, and the ease of incremental delivery.

Project+ emphasizes selecting methodologies based on project characteristics (clarity of requirements, volatility, regulatory constraints, and deliverable nature). Real property projects commonly have well-defined deliverables, fixed constraints, and heavy reliance on documentation and approvals-conditions where waterfall's structured phases and control points provide predictability and governance.

So, among the options, real property is the best candidate for waterfall management.

NEW QUESTION: 156

A project manager is comparing the documentation attached to invoices from main vendors with the requirements described in the SOW in order to decide if all are correct. Which of the following best describes what is being performed?

- A. Approving deliverables
- B. Enforcing vendor rules of engagement
- C. Reporting overall process
- D. Scheduling team touch points

Answer: A ([LEAVE A REPLY](#))

This activity is best described as approving deliverables (often in a procurement/payment context). The PM is verifying that what the vendor invoiced-and the supporting documentation-matches what the Statement of Work (SOW) requires. That is a form of verification/acceptance: confirming the vendor has provided the contracted deliverables or services to the agreed standard before payment is approved. In Project+ procurement management, PMs are expected to manage vendor performance against contractual artifacts (SOW, acceptance criteria) and ensure work is validated before closing out payments and contracts.

"Enforcing vendor rules of engagement" is broader and might include communication protocols, escalation paths, or behavioral expectations, but the scenario is specifically about matching invoices and documentation to SOW requirements-an acceptance/verification step. "Reporting overall process" is unrelated, and "scheduling team touch points" refers to meeting cadence and coordination, not invoice/SOW reconciliation.

In practice, this check reduces financial risk (paying for unperformed work), strengthens auditability, and supports clean contract administration. It also helps detect scope misunderstandings early-before they become disputes-by tying vendor charges directly back to agreed deliverables in the SOW.

NEW QUESTION: 157

A project manager wants to maximize the cost savings on software expenditures for a project. Currently, the project manager does not know how many users will acquire the product. Which of the following procurement methods should the project manager pursue?

- A. Lease
- B. Subscription
- C. Buy
- D. Build

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 158

A project manager is using an agile methodology to lead the implementation of several features that should be developed concurrently. Which of the following items should the project manager view as a concern?

- A. Each feature will have a different owner.
- B. The majority of the team can only meet on a weekly basis.
- C. The stakeholders have provided a specific deadline to meet.
- D. Each feature has a specific budget allocation.

Answer: ([SHOW ANSWER](#))

Agile methodologies emphasize flexibility and iterative progress, so strict deadlines can be a concern. They may limit the team's ability to adapt and respond to change, as emphasized by CompTIA Project+ in agile project management principles.

NEW QUESTION: 159

A procurement team analyzes solutions submitted from multiple vendors for the upcoming release of a required development service. The procurement team identifies a potential partnership. Which of the following would the procurement team most likely request?

- A. Quote
- B. Information
- C. Proposal
- D. Bid

Answer: ([SHOW ANSWER](#))

A proposal is a detailed document submitted by vendors outlining how they will meet project requirements. It helps in assessing vendor solutions and suitability, consistent with CompTIA Project+ procurement and vendor management practices.

NEW QUESTION: 160

A project team needs to understand what needs to be done, who needs to complete the tasks, and when the tasks need to be completed. Which of the following artifacts would be the best to capture this information?

- A. SWOT
- B. Risk register
- C. Project schedule
- D. RAC

Answer: ([SHOW ANSWER](#))

A project schedule is an artifact that shows the sequence, duration, and dependencies of the project activities, as well as the resources assigned to each activity. A project schedule helps the project team understand what needs to be done, who needs to complete the tasks, and when the tasks need to be completed. A project schedule can also help monitor and control the project progress and performance.

NEW QUESTION: 161

A project manager is conducting an evaluation of a product to determine whether it is meeting the requirements. The manager needs to compare the current status of the product with its optimal future status and determine what, if anything, needs to be done to improve it. Which of the following types of evaluations would be best for the manager to use?

- A. Gap analysis
- B. External status report
- C. Cost-benefit analysis
- D. Project closeout report

Answer: ([SHOW ANSWER](#))

A Gap Analysis is a method used to compare the current performance or state of a product with its desired future state. It helps identify the "gaps" between the two states and determine necessary actions to bridge those gaps.

Per the CompTIA Project+ PK0-005 exam objectives, under Domain 2.5: Explain the importance of activities performed during the closing phase, conducting evaluations like gap analyses is vital for assessing project outcomes and planning improvements.

NEW QUESTION: 162

During a PMO audit, an auditor notices a discrepancy between the existing financial report and the financial information provided by the project manager at the end of the project in the previous quarter. Which of the following activities would have most likely avoided this discrepancy?

- A. Validation of deliverables
- B. Closing contracts
- C. Project sign-off
- D. Removing access

Answer: ([SHOW ANSWER](#))

Project sign-off is the activity most likely to have avoided the discrepancy because formal sign-off (especially at closure) confirms that key project outcomes-including final reporting-are reviewed, agreed, and approved by the appropriate authority (sponsor/customer/PMO/finance stakeholders). In CompTIA Project+ closing activities, sign-off is part of ensuring the project is properly closed, deliverables are accepted, and records are accurate and complete for governance and auditability. A formal sign-off step typically includes reconciling final cost/schedule performance, confirming financials match the system of record, and documenting approvals.

"Closing contracts" relates to procurement and vendor obligations and might influence final costs, but it doesn't directly guarantee reconciliation between financial reporting sources. "Validation of deliverables" focuses on product acceptance/quality, not financial reporting alignment. "Removing access" is an offboarding

/security step and doesn't address financial discrepancies.

So, the best preventive control among the options is project sign-off, because it provides a structured checkpoint to reconcile and confirm closure information (including final financials) with stakeholders and records-reducing the chance of inconsistent reporting that later triggers audit findings.

NEW QUESTION: 163

A team member is not completing deliverables on time or responding to emails while the project manager is on vacation. Which of the following actions should the technical lead take?

- A. Inform all stakeholders.
- B. Update the issue register.
- C. Follow the escalation path.
- D. Initiate a change request.

Answer: (SHOW ANSWER)

The technical lead should follow the escalation path. The issue described is a performance/response problem that is impacting delivery while the PM is unavailable. CompTIA Project+ emphasizes having and using an escalation path as part of issue management and governance, ensuring problems are raised to the correct authority quickly (e.g., acting PM, functional manager, HR/people manager, or sponsor depending on severity and policy). Escalation is appropriate because the team needs timely intervention to restore progress and accountability.

Updating the issue register (B) is a useful documentation step, but it does not by itself resolve the problem; escalation drives action. Informing all stakeholders (A) is usually excessive and can create noise or reputational harm; stakeholder communication should be controlled and targeted, typically after escalation determines impacts and a recovery approach. Initiating a change request (D) is inappropriate because the core problem is not a requested change to scope or requirements; it is a delivery/behavior issue requiring management intervention.

A good escalation approach is: document facts (missed deliverables, non-responsiveness), attempt direct contact, then escalate per policy to the designated backup PM or functional manager for corrective action (reassign work, coaching, or formal performance steps).

NEW QUESTION: 164

An institution wants to implement software solutions to help manage the internal flow for formally responding in writing to citizens' complaints. Which of the following solutions would be BEST?

- A. Enterprise resource planning and end user applications
- B. Electronic document and record management systems
- C. Customer relationship management and databases
- D. Content management and financial systems

Answer: (SHOW ANSWER)

Electronic document and record management systems would be the best software solutions to help an institution manage the internal flow for formally responding in writing to citizens' complaints. Electronic document and record management systems are software systems that help organizations create, store, organize, manage, track, and distribute electronic documents and records. Electronic document and record management systems can help to improve efficiency, productivity, collaboration, compliance, and security of document and record management processes and workflows3

NEW QUESTION: 165

A contractor attended a project meeting that was exclusively for company employees. Which of the following actions should the PM take?

- A. Escalate to vendor management.
- B. Consult the request for proposal.
- C. Review the meeting cadence.

D. Reinforce the rules of engagement.

Answer: (SHOW ANSWER)

The rules of engagement are the guidelines and expectations that define the relationship between the contractor and the company. They may include topics such as communication, confidentiality, access, security, performance, and compliance. The project manager should reinforce the rules of engagement with the contractor to ensure that they understand and respect the boundaries and protocols of the company. This will help to avoid any potential conflicts, misunderstandings, or breaches of contract. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 7: Project Stakeholder Management, p. 239; Contractor Rules of Engagement - Cox Enterprises, p. 1; Legal Considerations for Engaging Contractors | LegalVision

NEW QUESTION: 166

Due to budgetary and time constraints, a PM scheduled a meeting with all stakeholders during the planning phase to review the requirements and come to an agreement on the minimum viable product that would be acceptable. Which of the following would be used to document this input?

- A. Project change management plan
- B. Project management plan
- C. Project transition plan
- D. Project communication plan

Answer: (SHOW ANSWER)

The project manager should use the project management plan to document the input from the stakeholders on the minimum viable product that would be acceptable for the project. The project management plan is a document that describes how the project will be executed, monitored, controlled, and closed. It usually includes information such as scope statement, work breakdown structure (WBS), schedule baseline, cost baseline, quality plan, risk plan, communication plan, stakeholder plan, and change management plan. The project management plan can help to define and communicate the project requirements, deliverables, assumptions, constraints, and expectations to all stakeholders involved in the project.

The project management plan would be used to document the input obtained from stakeholders during the meeting to review the requirements and agree on the minimum viable product. The project management plan is a comprehensive document that outlines the approach, scope, schedule, budget, quality, resources, and communication for a project. The document is updated throughout the project lifecycle and serves as a guide for project execution, monitoring, and control. References: CompTIA Project+ Study Guide, Chapter 3:

Project Integration Management, Objective 3.3: Identify the components of the project management plan.

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NEW QUESTION: 167

The project team determines that software installation can only begin after the desktops have been installed and can be powered on. Which of the following dependencies does this represent?

- A. External
- B. Internal
- C. Mandatory
- D. Discretionary

Answer: (SHOW ANSWER)

The dependency between software installation and desktop installation is a mandatory dependency. A mandatory dependency is a type of dependency that is inherent in the nature or logic of the work and cannot be avoided or changed. It is also known as a hard dependency or a hard logic dependency. A mandatory dependency means that one task must be completed before another task can start or finish. For example, software installation can only start after desktop installation is finished. The dependency between desktop installation and software installation represents a mandatory dependency. A mandatory dependency is a type of task dependency that is inherent in the nature of the work being performed. In this case, software installation cannot begin until desktops are installed and powered on, and therefore, the dependency is mandatory. References: CompTIA Project+ Study Guide, Chapter 3: Project Integration Management, Objective 3.1: Identify the project management processes and the interactions between them.

NEW QUESTION: 168

Which of the following statements best describes Kanban?

- A. A workflow management method to maximize efficiency and enable continuous improvement.
- B. A board representing the different stages of a software solution.
- C. A dashboard used to facilitate scope alignment with the project team.
- D. A spreadsheet representing development tasks and how they relate to the business process being improved.

Answer: ([SHOW ANSWER](#))

Kanban is a visual workflow management method that aims to maximize efficiency and promote continuous improvement by visualizing work, limiting work in progress, and enhancing flow.

The CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Explain the basic characteristics of a project and various methodologies and frameworks used in IT projects, include Kanban as a methodology:

"Methodologies and frameworks: Kanban."

CompTIA Project+ PK0-005 Exam Objectives

Kanban helps teams manage work by visualizing tasks and optimizing the flow from start to finish, aligning with the principles of efficiency and continuous improvement.

NEW QUESTION: 169

Which of the following contract types presents the most risk for the buyer?

- A. Cost-plus percentage of cost
- B. Cost-plus-incentive fee
- C. Cost-plus-fixed-fee
- D. Firm fixed-price

Answer: ([SHOW ANSWER](#))

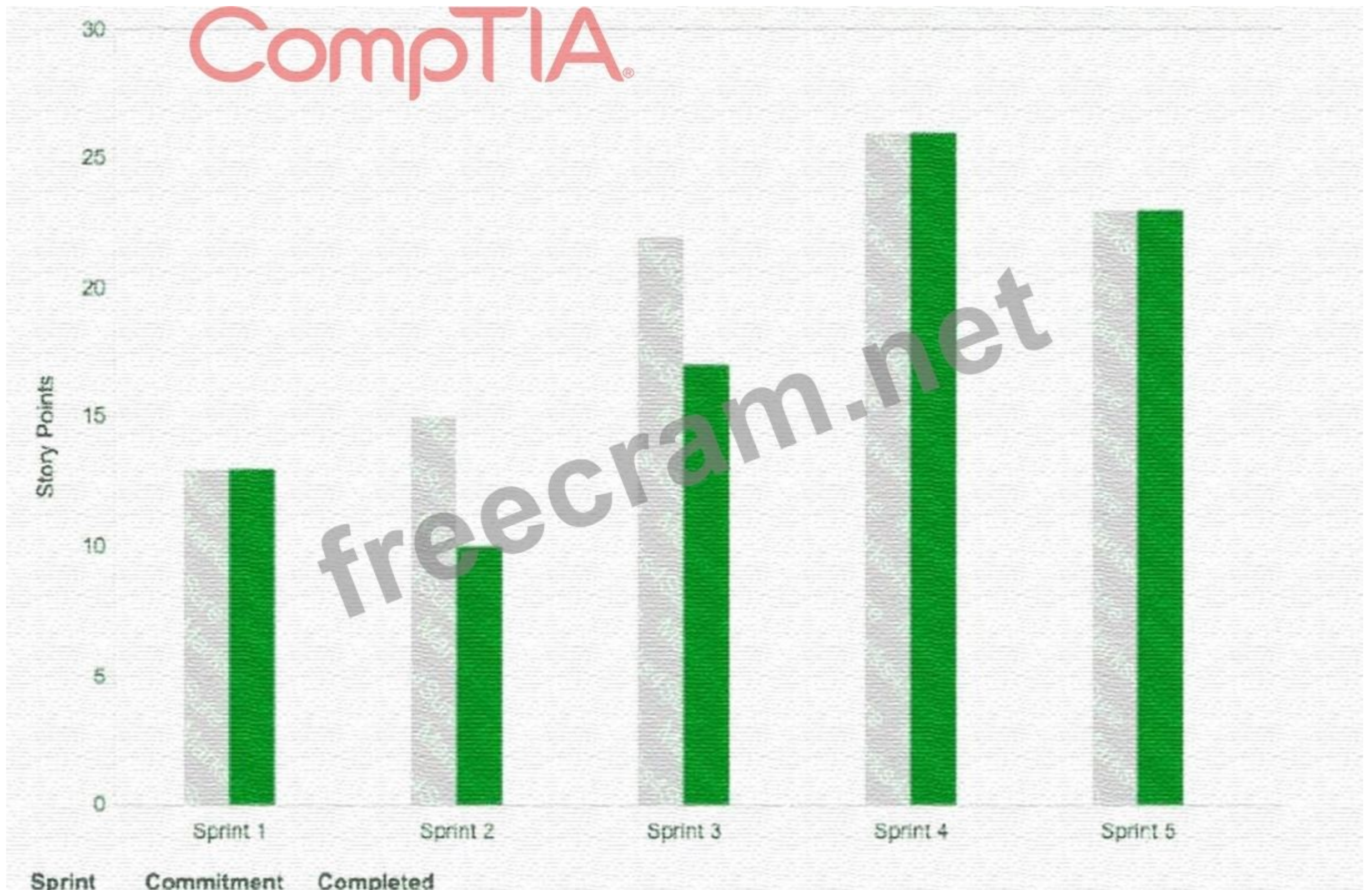
The buyer faces the most risk under a cost-plus percentage of cost (CPPC) contract because the seller's fee is a percentage of actual costs. That structure creates a perverse incentive: if costs rise, the seller's profit rises too-so the buyer has the greatest exposure to overruns and the weakest built-in cost-control motivation on the seller side. Procurement guidance commonly flags CPPC as especially risky for buyers for exactly this reason.

By comparison, cost-plus-fixed-fee (CPFF) still leaves the buyer paying allowable costs, but the seller's fee is fixed (less incentive to inflate costs). Cost-plus-incentive fee (CPIF) ties part of the fee to performance/cost targets, sharing risk and encouraging cost control. Finally, firm fixed-price (FFP) places the cost overrun risk primarily on the seller, because the price is set unless scope changes. PMI's contract overview notes fixed-price provides the buyer defined cost (assuming scope is well-defined), which reduces buyer risk relative to cost-reimbursable models.

Therefore, among the options, CPPC is the clearest "highest buyer risk" contract type.

NEW QUESTION: 170

A project manager is monitoring team performance by comparing committed versus completed work. The project manager creates the following:



Which of the following most likely represents the number of items in the backlog?

- A. 23
- B. 5
- C. 10
- D. 15

Answer: ([SHOW ANSWER](#))

The number of items in the backlog can be determined by looking at the "Commitment" column for each sprint in the provided chart. For Sprint 5, there is a commitment of completing 23 items, which is the highest among all sprints. This indicates that there are at least 23 items in the backlog to be worked on. This is consistent with the

concept of agile project management, which allows for changes and additions to the project scope based on customer feedback and changing requirements. References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Agile Project Management, page 321. CompTIA Project+ Cert Guide: Exam PK0-005, Chapter 9: Agile Project Management, page 287

NEW QUESTION: 171

A project manager and team are reviewing a task that is supposed to take nine days to complete and cost \$3,000. There is a 20% chance that an associated risk related to changing requirements could occur, resulting in rework that would add an additional five days and \$1,000 in costs. Which of the following represents the total amount that should be budgeted for the task?

- A. 9 days and \$3,000
- B. 10 days and \$3,200
- C. 12 days and \$3,800
- D. 14 days and \$4,000

Answer: (SHOW ANSWER)

The total amount that should be budgeted for the task is calculated by adding the expected value of the risk to the original estimate. The expected value of the risk is the product of the probability and the impact of the risk. In this case, the expected value of the risk is $0.2 \times (5 \text{ days and } \$1,000) = 1 \text{ day and } \200 . Therefore, the total amount that should be budgeted for the task is $9 \text{ days and } \$3,000 + 1 \text{ day and } \$200 = 10 \text{ days and } \$3,200$.

NEW QUESTION: 172

During a sponsor meeting, a PM is assigned to manage a new external project for an IT consultant. The sponsor wants the PM to establish an agreement regarding the exchange of money between both parties. Which of the following documents would the PM most likely create?

- A. Client statement of work
- B. Business requirement
- C. Formal contract
- D. Project charter

Answer: (SHOW ANSWER)

NEW QUESTION: 173

Defects associated with project deliverables have been reported. The project team needs to find the cause of the defects. Which of the following tools should the project team use to find the cause?

- A. Kanban board
- B. Pareto chart
- C. Ishikawa diagram
- D. Decision tree

Answer: (SHOW ANSWER)

An Ishikawa diagram is a tool that the project team should use to find the cause of the defects associated with project deliverables. An Ishikawa diagram, also known as a fishbone diagram or a cause-and-effect diagram, is a graphical tool that shows the possible causes of a problem or effect using a fishbone-like structure. An Ishikawa diagram can help to identify and analyze the root causes of defects or issues and find solutions to prevent or eliminate them.

NEW QUESTION: 174

A program manager is reviewing the project portfolio and prioritizing each project based on the company's strategic plan. Which of the following should be considered in this evaluation? (Select TWO).

- A. Company vision
- B. Global environment
- C. Brand value
- D. Mission statement
- E. Portfolio budget
- F. Local legislation

Answer: A,D (LEAVE A REPLY)

Company vision and mission statement should be considered in the evaluation of the project portfolio based on the company's strategic plan. Company vision is a statement that describes the long-term aspirations and desired future state of the organization. Company mission statement is a statement that defines the core purpose and values of the organization and how it serves its customers and stakeholders. These statements provide direction and guidance for the strategic planning and decision making of the organization. They also help to align the project portfolio with the organizational goals and objectives and ensure that the projects and programs in the portfolio deliver value and benefits to the organization¹²

NEW QUESTION: 175

An organization was fined due to an audit finding that revealed a third-party vendor was able to see secured project information in a recently implemented system. Which of the following was the cause of this situation?

- A. The ticket system provided access by default without any approval.
- B. The project manager did not perform proper project planning.
- C. The system is lacking proper access controls.
- D. Sensitive data was incorrectly classified during the audit process.

Answer: (SHOW ANSWER)

The system is lacking proper access controls if a third-party vendor was able to see secured project information in a recently implemented system that resulted in a fine for the organization. Access controls are security mechanisms that regulate who or what can view, use, or modify data or resources in a system or network. Access controls typically involve authentication and authorization processes that verify the identity and permissions of users or devices before granting them access. Access controls can help to protect data confidentiality, integrity, and availability and prevent unauthorized access, misuse, or theft¹²

NEW QUESTION: 176

A project manager has decided to wait until all requirements are developed to initiate testing. Which of the following relationship dependencies is the project manager using?

- A. Start-to-finish
- B. Finish-to-finish
- C. Finish-to-start
- D. Start-to-start

Answer: (SHOW ANSWER)

A finish-to-start dependency is a type of relationship dependency in project management, where the start of one task depends on the finish of another task¹². In this case, the project manager is using a finish-to-start dependency, because testing cannot start until requirements development is finished. This implies that testing is a successor task, and requirements development is a predecessor task. A finish-to-start dependency is the most common type of dependency in project management, and it ensures that tasks are performed in a logical sequence³⁴. References = CompTIA Project+ Certification Study Guide⁵, CompTIA Project+ Certification Exam Objectives⁶,

Understanding Dependencies in Project Management [2023] * Asana1, Dependencies in Project Management | Smartsheet2, Understanding Task Dependencies in Project Management3, What are Dependencies in Project Management? - KnowledgeHut4

NEW QUESTION: 177

The goal of a project is to fulfill specific technical features requested by customers. Which of the following actions should the product owner take?

- A. Define the success criteria.
- B. Create a communication plan.
- C. Use a task board.
- D. Perform a root cause analysis.

Answer: ([SHOW ANSWER](#))

In Agile methodologies, the Product Owner is responsible for defining and prioritizing the product requirements to ensure they align with customer needs. Defining success criteria involves establishing clear, measurable goals that determine whether the project's technical features meet customer expectations.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Explain the basic characteristics of a project and various methodologies and frameworks used in IT projects, understanding roles and responsibilities, including that of the Product Owner, is essential.

NEW QUESTION: 178

Following a successful release, a project manager sent a survey to all stakeholders to gain an understanding of opportunity areas for the team. Which of the following can use the survey results as an input?

- A. Daily stand-up
- B. Project momentum
- C. Performance feedback
- D. Meeting minutes

Answer: ([SHOW ANSWER](#))

The project manager can use the survey results as an input for performance feedback for the project team members. Performance feedback is a process of providing constructive and timely information on the performance of individuals or teams in relation to project goals and expectations. Performance feedback can help to motivate, improve, and recognize project team members³⁴⁵ The survey results can be used as an input for performance feedback. Performance feedback involves analyzing and evaluating the performance of the project team and project management against the project plan, including identifying areas for improvement. The survey results can help identify these areas for improvement and provide feedback to the project team on their performance. References: CompTIA Project+ Study Guide Section 4.1.1

NEW QUESTION: 179

A company plans to install new servers. The project manager receives a notification that the manufacturer may be in financial trouble, so the servers will be sourced from another vendor. Which of the following risk management strategies should the project manager use?

- A. Share
- B. Exploit
- C. Mitigate
- D. Avoid

Answer: D ([LEAVE A REPLY](#))

This is a negative risk (threat): the manufacturer may be unable to deliver due to financial trouble, which could delay the project or increase cost. The scenario already indicates the response: "the servers will be sourced from another vendor." That is best described as risk avoidance-changing the plan to eliminate exposure to the threatened vendor failure by not depending on that manufacturer. CompTIA Project+ includes performing risk management activities such as selecting risk management strategies and executing contingency/fallback plans.

"Mitigate" would mean reducing probability/impact while still accepting some exposure (e.g., adding schedule buffer, placing partial orders early, or increasing inspections), but here the team is switching vendors, which removes the root threat from the current plan. "Share" and "exploit" are typically associated with positive risks/opportunities, not threats, and don't fit a supplier distress scenario.

So the correct strategy is Avoid: replace the risky supplier dependency with an alternate sourcing approach to prevent the risk from materializing into a project issue (late delivery, non-delivery, or contract disruption).

NEW QUESTION: 180

A project team is working remotely from different locations across the country. As part of a lessons-learned exercise, the project manager would like to identify the level of engagement among project team members. Which of the following would be the best tool for the project manager to use?

- A. Meeting chat
- B. Email
- C. Real-time survey
- D. Whiteboard

Answer: (SHOW ANSWER)

A real-time survey is a tool that allows the project manager to collect feedback from the project team members in an interactive and timely manner. A real-time survey can measure the level of engagement, satisfaction, motivation, and performance of the team members, as well as identify any issues, challenges, or opportunities for improvement. A real-time survey can also increase the participation and collaboration of the team members, as they can see the results and comments of their peers instantly. A real-time survey is more effective than a meeting chat, an email, or a whiteboard, as it can reach a larger and more diverse audience, provide more structured and quantitative data, and avoid distractions and interruptions. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Project Closure, p. 367; The 9 best online survey apps in 2023 | Zapier

NEW QUESTION: 181

A project manager wants to schedule a troubleshooting session for team members who are located in Germany and California. Which of the following is most important for the project manager to consider when setting up the session?

- A. Cultural differences
- B. Technological factors
- C. Time zones
- D. Language barriers

Answer: (SHOW ANSWER)

Time zones are the most important factor to consider when setting up a troubleshooting session for team members who are located in different regions of the world. The project manager should ensure that the session is scheduled at a convenient and reasonable time for all participants, and avoid scheduling conflicts or communication delays. Time zones can also affect the availability and responsiveness of stakeholders, vendors, and customers.

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NEW QUESTION: 182

Which of the following would be the NEXT document a project manager should update once the need to procure goods and/or services is identified?

- A. Memorandum of understanding
- B. Request for information
- C. Statement of work
- D. Non-disclosure agreement

Answer: ([SHOW ANSWER](#))

The statement of work (SOW) would be the next document that a project manager should update once the need to procure goods and/or services is identified. A SOW is a document that defines the scope, deliverables, schedule, and terms and conditions of a project or contract. A SOW typically includes information such as purpose, scope of work, location of work, period of performance, deliverables schedule, applicable standards, acceptance criteria, special requirements, and payment schedule. A SOW can help to establish a common understanding and agreement between the client and the service provider on what needs to be done and how it will be done.

NEW QUESTION: 183

A senior PM is working on the development of a tax application and focuses efforts to create an environment to facilitate and motivate teamwork. The team members seem to be in the storming phase. Which of the following best describes the team life cycle?

- A. The team members are in a conflict that affects their relationship.
- B. The team members perform as a well-organized unit.
- C. The team members have met and are learning about the project.
- D. The team members have completed the work and are moving on from the project.

Answer: ([SHOW ANSWER](#))

In Tuckman's team development model (forming, storming, norming, performing, adjourning), the storming phase is characterized by conflict, tension, and disagreement as members challenge ideas, roles, and ways of working. Option A describes this best: conflict that affects relationships. CompTIA Project+ includes people management concepts such as team dynamics and the need for PMs to apply leadership, conflict resolution, and motivation techniques as the team develops. () Option C describes forming (meeting and learning about the project). Option B describes performing (high- functioning, well-organized execution). Option D aligns with adjourning (closing/disbanding after work completion).

In storming, the PM's role is to help the team move toward norming by clarifying goals and roles, setting working agreements, reinforcing communication norms, and addressing conflicts early and constructively. For a tax application (high accuracy/compliance needs), stabilizing team collaboration is crucial to reduce defects and rework. Therefore, the life-cycle description that matches storming is conflict affecting relationships. ()

NEW QUESTION: 184

The sales department accidentally has access to all project files, including employee personal information.

Which of the following security concepts is this violating?

- A. Need-to-know
- B. Intellectual property
- C. Multifactor authentication
- D. Facility access

Answer: ([SHOW ANSWER](#))

This violates the need-to-know principle because employees in the sales department should only have access to information required to perform their job responsibilities. Granting broad access to project files-especially files containing employee personal information-is an access control failure: permissions are too open and not aligned to role-based necessity. CompTIA Project+ emphasizes compliance and information security considerations that affect projects, including the expectation that sensitive information is protected through appropriate controls and access restrictions.

"Intellectual property" (B) concerns ownership and protection of creations (designs, trademarks, code, patents), not role-based access to personal data. "Multifactor authentication" (C) is an authentication mechanism that strengthens login security, but the scenario is about authorization/permissions (who is allowed to access what) rather than proving identity. "Facility access" (D) relates to physical security of locations, not digital file permissions.

In practice, the PM would coordinate with security/IT to correct access groups, implement least-privilege and role-based access control, and ensure sensitive data (like employee PII) is stored and shared with stricter controls-consistent with Project+ governance expectations around handling sensitive information appropriately.

NEW QUESTION: 185

Which of the following metrics BEST measures the alignment of the information security program to operational objectives?

- A. Percentage of controls with identified business owners
- B. Percentage of risk investments with defined business cases
- C. Ratio of control cost to operational budget
- D. Senior management satisfaction scores related to the security program

Answer: (SHOW ANSWER)

The percentage of risk investments with defined business cases is a metric that measures how well the information security program aligns with the operational objectives of the organization. It indicates how many of the security-related investments are justified by a clear analysis of the expected benefits, costs, and risks, and how they support the business goals and priorities. This metric can help the organization optimize its security spending, demonstrate the value of security to the stakeholders, and align the security strategy with the business strategy¹. References = Performance Measurement Guide for Information Security, Section 3.2.3, page 16; Key Performance Indicators for Security Governance, Part 1, Section 3, page 3.

NEW QUESTION: 186

A software engineer notices that the newest update to the reporting software includes many new features that were not defined in the requirements document. Which of the following steps should the engineer take next?

- A. Seek approval before continuing
- B. Edit the requirements document
- C. Disregard the update
- D. Notify the users of the new features

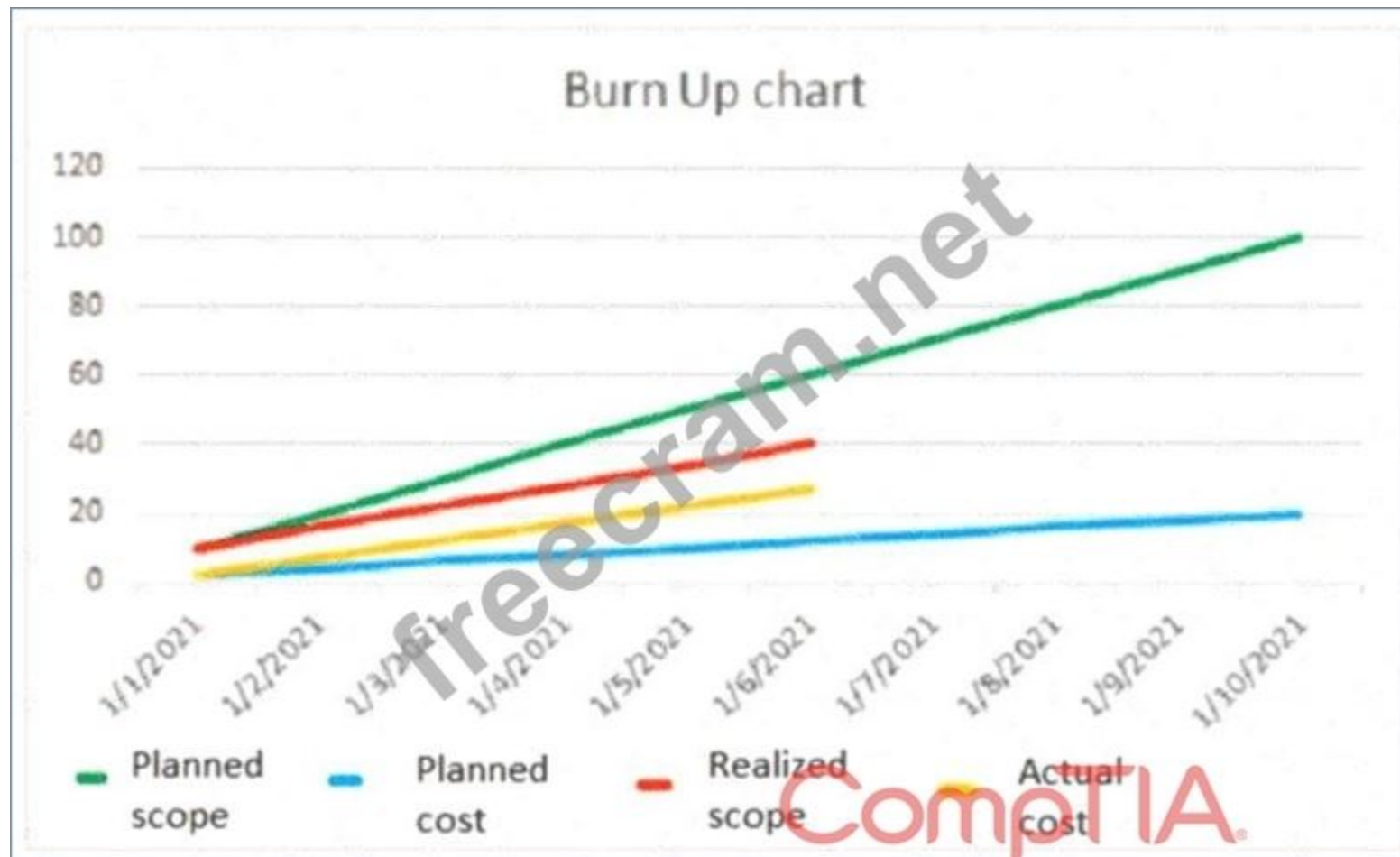
Answer: (SHOW ANSWER)

When scope changes occur, proper change management is critical. The engineer must submit the change for formal approval before moving forward. Skipping approval would violate governance processes and may introduce compliance or contractual risks.

Reference: CompTIA Project+ PK0-005 - Change Control Process

NEW QUESTION: 187

A project sponsor asked the PM to provide a summary of the current financial status. The PM uses the following burn up chart for the analysis:



Based on the chart, which of the following is the current status of the project?

- A. Behind schedule and over budget
- B. Behind schedule and under budget
- C. Ahead of schedule and over budget
- D. Ahead of schedule and under budget

Answer: ([SHOW ANSWER](#))

The project manager can use the burn up chart to analyze the current status of the project based on its scope (value delivered), budget (cost), and schedule (time). A burn up chart is a graphical tool that shows how much work has been completed (burned up) versus how much work remains (scope) over time. It also shows how much budget has been spent (burned up) versus how much budget remains (budget) over time. A burn up chart can help to monitor and control the project progress and performance and identify any variances or deviations from the plan. The chart given shows that both scope and budget lines are above their respective target lines at any given time point. This means that less work has been completed than planned (scope variance) and more money has been spent than planned (budget variance) at any given time point. Therefore, the project is behind schedule and over budget.

NEW QUESTION: 188

Which of the following is a test that is done on an existing system to ensure the previous functionality still works after a change has been made?

- A. Smoke testing
- B. Regression testing
- C. Unit testing
- D. User acceptance testing

Answer: ([SHOW ANSWER](#))

Regression testing is a type of testing that is done on an existing system to ensure that the previous functionality still works after a change has been made. Regression testing is a process of retesting or verifying that a software system or application still performs as expected after it has been modified or updated with new features, bug fixes, patches, etc. Regression testing can help to detect any errors or defects that may have been introduced by the change and ensure that no functionality has been broken or degraded.

NEW QUESTION: 189

A project misses a deadline. The project manager creates the following diagram:

Execution: The change control process was not followed. The customer added requests for previously unrequested features. The team developed unnecessary features.

Requirements: The customer did not provide all requirements during the initiation phase.

Which of the following is most likely the root cause of the delay?

- A. Team conflicts
- B. Unvalidated deliverables
- C. Scope creep
- D. Gold plating

Answer: (SHOW ANSWER)

The diagram shows that the customer added requests for previously unrequested features during execution and the change control process was not followed. That combination most strongly points to scope creep as the root cause of the missed deadline: additional scope entered the workstream without proper evaluation, approval, replanning, and schedule/budget adjustment. CompTIA Project+ emphasizes controlling scope through defined requirements, scope baselines/artifacts, and a formal change control process; when that process is bypassed, uncontrolled scope growth commonly drives schedule slippage and cost overruns.

Gold plating (building "unnecessary features") is also present, but in the diagram it appears as a downstream effect of weak requirements discipline and poor change control-teams often overbuild when requirements are incomplete or shifting. The initiating problem highlighted is that the customer did not provide all requirements early, which increases later change requests; when those changes are not properly controlled, the project experiences scope creep and deadline impact.

Team conflicts and unvalidated deliverables are not supported by the causal chain shown. The best root-cause label among the options is scope creep.

NEW QUESTION: 190

A company wants to move its data from on premises to off premises. Which of the following cloud models should be pursued?

- A. PaaS
- B. XaaS
- C. SaaS
- D. IaaS

Answer: (SHOW ANSWER)

NEW QUESTION: 191

A project team is reviewing the project plan and related documents and identifies tasks that could be spread into smaller deliverables. Which of the following documents should the team edit first?

- A. Risk assessment
- B. Preliminary scope statement
- C. Work breakdown structure
- D. Milestone chart

Answer: (SHOW ANSWER)

The Work Breakdown Structure (WBS) is a hierarchical decomposition of the total scope of work to accomplish project objectives. If tasks can be broken into smaller deliverables, the WBS should be updated first to reflect these changes.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 2.2: Given a scenario, determine the appropriate scope management activities, maintaining an accurate WBS is crucial for effective scope management.

NEW QUESTION: 192

During a functional validation exercise, two end users request changes to the product that cannot be implemented without altering the already constrained project budget. The project manager convinces the end users to simplify the change request so it can be accomplished. Which of the following conflict resolution techniques did the project manager use?

- A. Collaborating
- B. Smoothing
- C. Avoiding
- D. Compromising

Answer: (SHOW ANSWER)

This is compromising because the PM negotiates a middle-ground solution: the end users reduce/simplify what they originally wanted, and the project can implement a version of the change without increasing the constrained budget. Compromising is characterized by each side giving up something to reach an agreement that is acceptable and achievable within constraints (scope/cost/time). This matches Project+ objectives that include applying appropriate communication and people-management techniques (including handling disagreements and stakeholder expectations) to keep delivery feasible.

It is not collaborating, which aims for a true win-win by addressing root needs and often requires more time or resources (for example, securing more budget, changing constraints, or redesigning to meet all requirements).

It is not smoothing (downplaying differences and emphasizing agreement) because the PM is actively changing the request content to fit constraints. It is not avoiding, because the PM is directly engaging and resolving the conflict rather than postponing or sidestepping it.

So the PM used compromising to maintain stakeholder buy-in while protecting the budget constraint and still achieving an implementable change outcome.

NEW QUESTION: 193

Project team members are leaving the company due to a stressful work environment. The project manager needs to capture this concern about potentially losing team members again. Which of the following logs should the project manager use?

- A. Risk
- B. Change
- C. Defect
- D. Issue

Answer: (SHOW ANSWER)

A risk log or risk register is used to document potential risks to the project, including the loss of team members due to high stress. CompTIA Project+ recommends this log as a tool for identifying and managing risks throughout the project lifecycle.

NEW QUESTION: 194

As a part of a project, structured cabling activities have been outsourced to another company. The agreement is that work will take six weeks to complete and will be performed at different locations. Which of the following should the project manager do? (Select two).

- A. Purchase the materials.
- B. Assign the resources.
- C. Accept delays in the work.

- D. Approve the deliverables.
- E. Monitor the performance.
- F. Negotiate with the vendors.

Answer: (SHOW ANSWER)

The project manager should approve the deliverables and monitor the performance of the outsourced structured cabling activities. These are the responsibilities of the project manager when dealing with external vendors or contractors, as they ensure that the quality standards, scope, schedule, and budget are met according to the contract terms and the project plan. The project manager should also communicate regularly with the vendor and provide feedback and guidance as needed. The other options are not correct because:

Purchasing the materials is not the responsibility of the project manager, but the vendor who is performing the structured cabling activities. The project manager should only verify that the materials are suitable and available for the project.

Assigning the resources is not the responsibility of the project manager, but the vendor who is performing the structured cabling activities. The project manager should only ensure that the vendor has the adequate and qualified resources to complete the work.

Accepting delays in the work is not a good practice for the project manager, as it can negatively affect the project schedule, scope, and quality. The project manager should proactively identify and manage the risks and issues that may cause delays, and implement contingency plans or corrective actions if necessary.

Negotiating with the vendors is not a task that the project manager should do during the execution of the structured cabling activities, as it should have been done during the planning and procurement phases of the project. The project manager should only adhere to the contract terms and conditions that have been agreed upon with the vendor, and only renegotiate if there are significant changes or disputes that require it. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 8: Planning Projects, Part 4 (Procurement and Communication), pages 243-260; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective 2.5: Given a scenario, plan procurement for a project; Domain 3:

Project Execution, Objective 3.2: Given a scenario, execute and monitor project tasks using traditional methodologies.

NEW QUESTION: 195

Halfway through a project, the sponsor states that the project is taking too long to complete. Which of the following should the project manager consult?

- A. Gantt chart
- B. Maintenance window schedule
- C. Functional requirements
- D. Test results

Answer: (SHOW ANSWER)

The project manager should consult a Gantt chart after the sponsor states that the project is taking too long to complete. A Gantt chart is a graphical tool that shows the schedule of a project, including the start and end dates, durations, dependencies, milestones, and progress of each task or activity. A Gantt chart can help to monitor and control the project timeline and identify any delays, variances, or issues that may affect the project completion.

NEW QUESTION: 196

Several stakeholders have declined the invitation for the kickoff of a major digital transformation project.

Which of the following actions should the project manager take NEXT?

- A. Escalate directly to the project sponsor
- B. Push the kickoff meeting out by one week
- C. Proceed with the kickoff as planned
- D. Identify replacements for project stakeholders

Answer: (SHOW ANSWER)

The project sponsor is the person who provides the authority, funding, and support for the project. The project sponsor can also help to influence and engage the key stakeholders who are essential for the success of the project. If several stakeholders have declined the invitation for the kickoff meeting, which is an important event to establish the vision, scope, and expectations of the project, the project manager should escalate this issue to the project sponsor and seek their assistance to ensure the participation of the stakeholders¹, p. 47

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NEW QUESTION: 197

A project coordinator has started a new project and is reviewing the following characteristics provided by the customer:

- * Two developers
- * High uncertainty about existing systems
- * Risk of frequent requirement changes
- * Tight deadlines

Which of the following project methodologies would be best to use in this situation?

- A. PRINCE2
- B. Scrum
- C. SAFe
- D. XP

Answer: (SHOW ANSWER)

This answer is based on the best practice of choosing a project management methodology that suits the project characteristics and environment¹². Scrum is an agile framework that is designed to handle complex and uncertain projects with frequent changes and tight deadlines³⁴. Scrum involves a small, cross-functional team that works in short iterations called sprints, delivering incremental and potentially shippable products at the end of each sprint⁵. Scrum also allows for continuous feedback and improvement through daily stand-up meetings, sprint reviews, and retrospectives⁶. Scrum is suitable for this project because it can accommodate the high uncertainty, the risk of requirement changes, and the tight deadlines, while also enabling the two developers to collaborate effectively and deliver value to the customer. References = CompTIA Project+ Certification Study Guide⁷, CompTIA Project+ Certification Exam Objectives⁸, Project Management Methodologies Comparison (11 PM Methods)⁶, Project Management Methodologies: 12 Best Frameworks [2023]⁷, What is Scrum?⁵, Scrum Methodology: The Ultimate Guide⁶

NEW QUESTION: 198

The quarterly financial report displays losses from a project even though the project was completed successfully several weeks ago. Which of the following actions should the project manager perform next?

- A. Remove access.
- B. Complete the project sign-off.
- C. Release the resources.
- D. Outline the lessons learned.

Answer: (SHOW ANSWER)

The project sign-off is the formal acceptance of the project deliverables by the client, stakeholder, or customer. It also marks the closure of the project and the release of the final payment. If the project sign-off is not completed, the project may still incur costs and liabilities, which can explain the losses in the financial report. Therefore, the project manager should complete the project sign-off as soon as possible to avoid further losses¹².

NEW QUESTION: 199

Due to multiple changes, the sign-off for the project scope baseline is delayed. The project sponsor has restricted the budget for this project. Which of the following should the project manager MOST likely do to move forward?

- A. Communicate with the affected stakeholders.
- B. Initiate a formal change request to modify the cost
- C. Adjust the scope to stay within the cost.
- D. Set a new cost using a lightweight estimation method.

Answer: ([SHOW ANSWER](#))

The project manager should communicate with the affected stakeholders first after realizing that the sign-off for the project scope baseline is delayed due to multiple changes and that the budget for this project is restricted by the project sponsor. The affected stakeholders are those who have an interest or influence on the project and may be impacted by any changes or delays. Communicating with them can help to explain the situation, assess the impact, seek feedback, and manage expectations.

NEW QUESTION: 200

During the project initiation phase, a project manager needs to assign individual roles and responsibilities to various team members. Which of the following would best enable them to do so?

- A. ERP
- B. RAM
- C. JAR
- D. CCB

Answer: ([SHOW ANSWER](#))

A Responsibility Assignment Matrix (RAM) is the best tool for assigning and clarifying roles and responsibilities. A RAM maps project work (deliverables, work packages, or tasks) to people/roles and defines who is responsible/ accountable, and who provides input or needs to be informed (often implemented as a RACI chart). CompTIA Project + lists RAM/RACI-style responsibility mapping under planning and resource management practices because it prevents ambiguity, reduces duplication, and supports accountability. () The distractors are not designed for role assignment. ERP is an enterprise resource planning system used to manage business processes; it can store resource data but isn't the PM artifact for defining responsibilities.

JAR is not a standard project management responsibility tool in this context. CCB (Change Control Board) governs change requests; it does not assign day-to-day delivery responsibilities.

Using a RAM early (initiation/planning) helps the PM establish clear ownership, streamline handoffs, and support effective communication planning. It also reduces the risk of "I thought someone else was doing that," which is a common execution failure mode when responsibilities are not explicitly documented. ()

NEW QUESTION: 201

Which of the following activities should a project manager perform during the closing phase? (Select three).

- A. Lessons learned
- B. Risk analysis
- C. Removing resources
- D. Acquiring resources
- E. Statement of work sign-off

F. Stakeholder analysis

G. Removing access

Answer: ([SHOW ANSWER](#))

During the closing phase, a project manager should conduct lessons learned sessions, release resources, and remove access. These actions align with CompTIA Project+ standards for project closure, focusing on finalizing project deliverables, releasing resources, and documenting insights.

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