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https://www.freecram.net/torrent/Cisco.300-810.v2026-04-28.q141.html	

NEW QUESTION: 1

You are configuring an auto-attendant on Cisco Unity Express. You are using the default aa.aef script. The company is family owned, so many users have the same surname. In addition, the business changes its hours of operations several times per year.

Which two settings can you configure to meet the customer requirements? (Choose two.)

- A. userid alias, to prevent overlapping names
- B. businessSchedule, under system settings
- C. businessOpen and businessClosed prompts
- D. holidayPrompt, for the days that the business is closed
- E. dialbyfirstname, under script parameters

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 2

A customer is using Cisco Unified IM and Presence with high availability and has reported that their primary node is not providing any IM and Presence services. What is causing this issue?

- A. The presence redundancy group node state of the primary node is "idle".
- B. The presence redundancy group node state of the peer node is "normal".
- C. The presence redundancy group node state of the primary node is "initializing".
- D. The presence redundancy group node state of the peer node is "running in backup mode".

Answer: ([SHOW ANSWER](#))

Idle	IM and Presence Service is in Idle state when failover occurs and services are stopped. In Idle state, the IM and Presence Service node does not provide any availability or Instant Messaging services. In Idle state, you can manually initiate a fallback to this node using the Cisco Unified CM Administration user interface.
Normal	This is a stable state. The IM and Presence Service node is operating normally. In this state, you can manually initiate a failover to this node using the Cisco Unified CM Administration user interface.

NEW QUESTION: 3

A company deployed the Cisco Webex App with single sign-on enabled using the internal IdP, but users receive the error "Single Sign On Failed. Invalid Status code in Resume" when trying to log in through the security assertion markup language SSO. Which action must an administrator take to resolve the issue?

- A. Configure SSO in Control Hub with Okta.
- B. Configure SSO in Control Hub with Microsoft Azure.
- C. Configure SSO in Control Hub ADFS.
- D. Configure SSO in Control Hub with Cisco DUO.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 4

Users on Cisco.com experience issues while using Cisco Jabber, and the error 'Cannot communicate with the server' appears. An engineer checks the logs for the Jabber client and discovers the error "LERR_JABBER_AUTH <17>: Authentication error with server e.g. resource bind, TLS, create a session or SASL error. What should be checked to resolve this issue?

- A. if cup-xmpp certificates are valid and if port 8443 is open
- B. if the LDAP server is reachable and if port 443 is open
- C. if the cup-xmpp certificates are valid and if port 5222 is open
- D. if the LDAP server is reachable and if port 5222 is open

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 5

Refer to the exhibit. Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database. Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?



- A. Start the Cisco XCP Text Conference Manager.
- B. Restart the Cisco XCP Directory Service

C. Restart the Cisco XCP XMPP Federation Connection Manager.

D. Start the Cisco XCP Message Archiver.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

A company that wants to deploy Cisco Jabber is deciding whether to use UDS or EDI for contact resolution.

Which two pieces of information should the company consider? (Choose two.)

A. With EDI, Active Directory is the only LDAP server that can be used.

B. EDI is the contact source that is used for Cisco Expressway Mobile and Remote Access.

C. SSO cannot be used with UDS.

D. Cisco Unified Communication Manager needs to be integrated with the LDAP server through both UDS and EDI.

E. EDI uses native Windows APIs to retrieve contact data from the directory service.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 7

AN administrator must configure a federation between company A and company B using the SIP/simple protocol. What are the configuration items that are available?

A. no encryption; Instant Messaging, Presence, and VoIP support

B. no encryption; Instant Messaging support

C. port 5222; TLS encryption; Instant Messaging, Presence, and VoIP support

D. Port 5061; TLS encryption; Instant Messaging, Presence, and VoIP support

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

Digital networking is configured between two Cisco Unity Connection clusters using an HTTPS connection. Which two objects are replicated between these two clusters? (Choose two.)

A. partitions and search spaces

B. user greetings

C. user templates and user greetings

D. call handlers

E. users and their corresponding mailboxes

Answer: ([SHOW ANSWER](#))

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/https_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html

NEW QUESTION: 9

Which Cisco TMS component has a single management console for selected third-party Cisco TelePresence devices?

A. Provisioning and Configuration

B. Infrastructure Management

C. Conference Control Center

D. Booking and Scheduling

Answer: (SHOW ANSWER)

https://www.cisco.com/c/en/us/products/collateral/conferencing/telepresence-management-suite-tms/data_sheet_c78-707529.html

NEW QUESTION: 10

A company is going to deploy Cisco Jabber for internal communication with phone services and Cisco UCM Instant Messaging (IM) and Presence. The administrator wants to provision a generic Cisco Jabber for Windows client and let the client discover the Cisco Collaboration infrastructure automatically. Which method meets the requirements?

- A. Set up a DNS SRV record with `_cisco_ucs._udp.exampledomain`
- B. Set up a DNS SRV record with `_cisco_imp._tcp.exampledomain`
- C. Set up a DNS SRV record with `_cisco_uds._tcp.exampledomain`
- D. Set up a DNS SRV record with `_cisco_ucs._tcp.exampledomain`

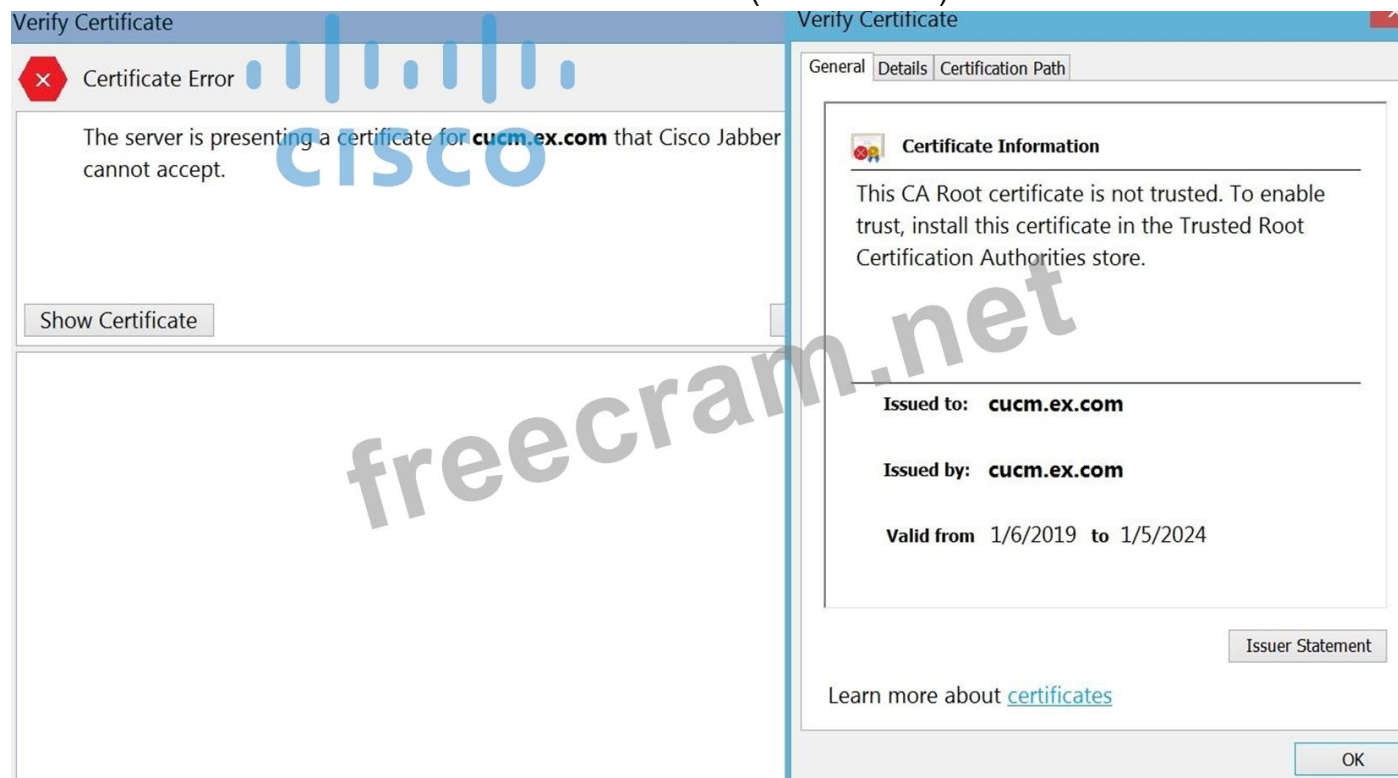
Answer: (SHOW ANSWER)

Cisco Jabber for Windows uses the `cisco-uds._tcp` SRV record to automatically discover the home Cisco UCM for IM, presence, and phone services. By configuring this SRV record in DNS, Jabber clients can locate the UCM without manual configuration, enabling seamless auto- discovery and provisioning.

NEW QUESTION: 11

Refer to the exhibit. When troubleshooting an internal Jabber login problem, there is a pop-up about a certificate error, and then the login fails. The FQDN of Cisco UCM is `cucm.ex.com`. and the FQDN of the IM and Presence Server is `imp.ex.com`.

Which two actions should be taken to fix this issue? (Choose two.)



- A. Import the Cisco UCM CallManager certificate into the Trusted Certificate Authorities on the PC running Jabber
- B. Sign the Cisco UCM tomcat certificate with a trusted certificate authority.

- C. Import the certificate of cucm.ex.com into the Trusted Certificate Authorities on the PC running Jabber.
- D. Sign the Cisco Untried IM and Presence server certificate with trusted a trusted
- E. Sign the Cisco UCM CallManager certificate with a trusted certificate authority.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 12

Which function of the Cisco IM and Presence high availability solution is true?

- A. When the server has been restored to a normal state, user sessions remain on the backup server.
- B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

Answer: ([SHOW ANSWER](#))

When a failover takes place(automatic or manual), the major point to remember is that the user account is not moved from one server to the other, but only the user session in Presence Engine is moved.

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

NEW QUESTION: 13

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. utils sso status
- B. show sso status
- C. show saml status
- D. utils saml status

Answer: ([SHOW ANSWER](#))

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-ss0-in-cucm.html>

NEW QUESTION: 14

When Cisco IM and Presence is configured to use automatic fallback, how long does the Server Recovery Manager service wait for a failed service/server to remain active before an automatic fallback is initiated?

- A. 10 minutes
- B. 20 minutes
- C. 30 minutes
- D. 1 hour

Answer: ([SHOW ANSWER](#))

Automatic fallback takes place when the server monitors the services and the Server Recovery Manager(SRM) service will automatically fallback users to their homed nodes. The key in this configuration is that the Server Recovery Manager(SRM) service will wait 30 minutes for a failed service/server to remain active before an automatic fallback is initiated. Once this 30 minute up time is established, user sessions are moved back to their homed nodes. The Jabber client will apply the re-log in upper and lower limits for the fallback.

Automatic fallback is not the default configuration, but it can be enabled. To enable automatic fallback, change the Enable Automatic Fallback parameter in the Server Recovery Manager Service Parameters to value True.

NEW QUESTION: 15

A collaboration engineer is troubleshooting MWI issues with Cisco Unity Connection and Cisco UCM. Users report that MWI lights do not work when a new message is received. After doing a packet capture, the engineer notices that Unity Connection sends a SIP Notify to Cisco UCM for MWI. Cisco UCM responds with a SIP 503 Service Unavailable message. Which action resolves the issue?

- A.** Uncheck "Accept unsolicited notifications" on the SIP trunk security profile.
- B.** Assign the proper voicemail profile to the directory numbers on Cisco UCM.
- C.** Uncheck "Send Message Counts" on the phone system settings on Cisco Unity Connection.
- D.** Configure the SIP server list on the Cisco Unity Connection port group to match the Cisco UCM device pool settings on the SIP trunk.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 16

Which SAML bindings does Cisco UCM support to map SAML assertion and/or protocol message exchanges?

- A.** HTTP POST Binding and HTTP Redirect (GET) binding
- B.** HTTPS POST binding
- C.** HTTPS Redirect (GET) Binding and HTTPS (POST) binding
- D.** HTTP Redirect (GET) Binding and HTTP (POST) binding

Answer: ([SHOW ANSWER](#))

HTTP POST Binding:

This binding allows the SAML assertion or protocol message to be sent via an HTTP POST request, which securely carries the SAML data to the Identity Provider (IdP) or Service Provider (SP).

HTTP Redirect (GET) Binding:

This binding uses an HTTP GET request to send SAML protocol messages or assertions, where the data is passed as query parameters in the URL.

These two bindings ensure secure and efficient communication between Cisco UCM and an Identity Provider for SAML-based authentication.

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NEW QUESTION: 17

Refer to the exhibit. A collaboration engineer is troubleshooting an issue with Cisco Jabber for Windows deployed in phone-only mode.

The users are reporting that they cannot access voicemail services via the Cisco Jabber for Windows client on the corporate LAN.

Which steps resolve this issue?



The screenshot shows the 'Voicemail Profile' configuration page. It has three dropdown menus for 'Primary', 'Secondary', and 'Tertiary' voicemail services. The 'Primary' dropdown is set to 'PrimaryCUC', 'Secondary' is set to '<None>', and 'Tertiary' is set to '<None>'. Below these is a field for 'Credentials source for voicemail service' which is set to 'Unified CM - IM and Presence'. A large 'CISCO' watermark is visible in the background.

- A. Apply the voicemail service to a service profile so that the client can retrieve the settings
- B. Update the jabber-config xml file with the correct voicemail parameters and restart the appropriate services
- C. Add a primary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages
- D. Add a secondary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 18

Which two methods can be used by Cisco Jabber to retrieve the configuration settings in an on- premises deployment? (Choose two.)

- A. The client retrieves the settings from the Cisco Unified Communications Manager cluster and automatically retrieves the UC service template.
- B. An XML file can be pushed to the client from Cisco Unified Communications Manager with the information to retrieve the UC service profile.
- C. Use a DNS SRV record to discover the IM&P cluster and automatically retrieve the UC service template.
- D. The client retrieves the settings from the phone configuration in addition to the configuration in the UC service profile.
- E. Use a DNS SRV record to discover the Cisco Unified Communications Manager cluster and automatically retrieve the UC service profile.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 19

A collaboration engineer changed the IP addresses of a Cisco UCM cluster. After the change, internal users and external callers all report that Cisco Unity Connection cannot be reached by telephone. Which action resolves this issue?

- A. Modify the Cisco UCM IP address to the new IP address in the port group and reset the port group.
- B. Change the IP address of Unity Connection and reboot the cluster.
- C. Modify the Cisco UCM IP address to the new IP address in the port group and reboot the cluster.
- D. Change the IP address of Unity Connection, and reboot the Cisco UCM and Unity Connection cluster.

Answer: ([SHOW ANSWER](#))

After changing the IP addresses of a Cisco UCM cluster, Unity Connection relies on the UCM port group configuration to communicate with the call-processing servers. Updating the UCM IP addresses in the port group and then rebooting the Unity Connection cluster ensures proper registration and restores call reachability for both internal and external users.

NEW QUESTION: 20

Which MFA solution can be integrated with Cisco Jabber via SAML and used independently of an IdP?

- A. Microsoft ADFS
- B. Cisco DUO
- C. PingFederate
- D. Okta

Answer: B (LEAVE A REPLY)

NEW QUESTION: 21

An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

- A. Cisco Unified Personal Communicator
- B. Cisco Jabber for Tablet
- C. Cisco Unified Client Services Framework
- D. third-party SIP device (advanced)

Answer: (SHOW ANSWER)

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115_chapter_01000.html

NEW QUESTION: 22

A collaboration engineer is troubleshooting an issue with Cisco Jabber for Windows clients. Users report that they receive the error message Cannot find your services automatically. All users on the corporate network with an on-premises Cisco IM and Presence server report this issue.

Which action resolves the issue?

- A. Add _collab-edge SRV records to the external DNS server.
- B. Add _cisco-uds and _cuplogin SRV records to the internal DNS server.
- C. Set the AUTHENTICATOR CLI argument for the Jabber clients.
- D. Add _cisco-uds and _cuplogin A records to the internal DNS server.

Answer: (SHOW ANSWER)

NEW QUESTION: 23

Which call launch option in TMS reserves the room and generates the call route?

- A. One Button to Push
- B. Automatic Connect
- C. Reservation

D. No Connect

Answer: D (LEAVE A REPLY)

NEW QUESTION: 24

An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired. Which two certificates must be verified on the Cisco Unified Communications Manager and IM&P deployment? (Choose two.)

- A. capf on Cisco Unified CM
- B. cup-xmpp on IM&P
- C. callmanager on Cisco Unified CM
- D. tomcat on Cisco Unified CM
- E. cup on IM&P

Answer: (SHOW ANSWER)

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-presence/116917-technote-certificate-00.html>

NEW QUESTION: 25

Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

- A. CISCO_UDS_DOMAIN
- B. TFTP_ADDRESS
- C. VOICEMAIL_SERVER_ADDRESS
- D. SERVICES_DOMAIN
- E. TFTP

Answer: (SHOW ANSWER)

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_0/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110_chapter_01100.html#JABW_RF_CE43EF4C_00

NEW QUESTION: 26

An engineer needs to configure calendar integration between Microsoft Exchange and a Cisco IM and Presence server. The engineer created the resource mailboxes and now needs to add impersonation.

Which command accomplishes this task using the Exchange Management Shell from Microsoft Exchange?

- Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Policy (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As
- Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As
- Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-Group).identity -ExtendedRights Receive-As
- Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -User (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As

- A. Option A
- B. Option C
- C. Option B
- D. Option D

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 27

Which component of SAML SSO defines the transport mechanism that is used to deliver the SAML messages between entities?

- A. assertions
- B. bindings
- C. profiles
- D. metadata

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 28

A user is experiencing video quality issues and wants to verify packet loss, jitter, and codecs in use. Where can the user find this information in the Webex App for Windows during a call?

- A. Help, Health Checker, and press Status in the Webex App or Ctrl+Shift+Alt+S
- B. Settings, Health Checker, and press Diagnostics in the Webex App or Ctrl+Shift+Alt+D
- C. Help, Health Checker, and press Diagnostics in the Webex App or Ctrl+Shift+Alt+D
- D. Settings, Status, and press Diagnostics in the Webex App or Ctrl+Shift+Alt+S

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 29

What provides device monitoring when integrating Cisco UACA and Cisco UCM?

- A. XMPP
- B. SIP
- C. AXL
- D. CTI/TAPI

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

An administrator is configuring Cisco Unity Express and is using the default Auto-Attendant script, aa.aef. Which script parameter prevents the script from transferring callers to external numbers?

- A. disableTollFraud
- B. disableExternalTransfers
- C. disallowExternalTransfers
- D. allowExternalTransfers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 31

Refer to the exhibit. An engineer is configuring a Cisco Unity Connection SIP integration with Cisco UCM. The engineer does not see any available devices when trying to configure the route group. The engineer creates the SIP trunk security profile and the SIP profile. What must the engineer configure in Cisco UCM to resolve the issue?

Route Group Configuration

Save

Status

Status: Ready

Route Group Information

Route Group Name* CUC_RG

Distribution Algorithm* Top Down

Route Group Member Information

Find Devices to Add to Route Group

Device Name contains

Find

Available Devices**

Port(s) All

Add to Route Group

Current Route Group Members

Selected Devices (ordered by priority)*

Reverse Order of Selected Devices

Removed Devices***

- A. SIP cube
- B. route pattern
- C. route list
- D. SIP trunk

Answer: (SHOW ANSWER)

The error occurs because no devices are listed under the "Available Devices" section in the Route Group configuration. This is due to the absence of a configured SIP trunk in Cisco Unified Communications Manager (Cisco UCM). A SIP trunk is required to establish the communication path between Cisco Unity Connection and Cisco UCM. Without it, the system cannot populate devices in the route group configuration.

Steps to resolve:

1. Navigate to Device > Trunk in Cisco UCM.
2. Create a new SIP trunk.
3. Assign the appropriate SIP trunk security profile and SIP profile that the engineer has already created.
4. Save and apply the configuration.
5. The SIP trunk will now appear in the "Available Devices" section, allowing the engineer to add it to the route group.

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NEW QUESTION: 32

Which SSO authentication method requires no action from the user when the session token times out?

- A. external database
- B. web form
- C. smart card
- D. local authentication

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 33

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A. Cisco DHCP Monitor Service
- B. Cisco AXL Web Service
- C. Self-Provisioning IVR
- D. Cisco XCP Authentication Service

Answer: ([SHOW ANSWER](#))

Cisco AXL Web Service (for data synchronization between IM and Presence and Cisco Unified Communications Manager).

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/12_0_1/cup0_b_config-admin-guide-imp-1201/cup0_b_config-admin-guide-imp-1201_chapter_0100.html

NEW QUESTION: 34

Which SAML component describes the packaging of the SAML elements?

- A. profiles
- B. protocols
- C. assertions
- D. bindings

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 35

What is needed to configure VCS Control and TMS for Cisco Jabber Video for TelePresence and other Cisco Jabber clients for Collaboration Edge Deployments?

- A. Interworking must be enabled on VCS Control.
- B. SIP search rules must be configured.
- C. H.323 support must be enabled.
- D. Cisco Jabber must be enabled on Cisco VCS.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 36

Which two commands are useful to display the SNMP and management data activity on Cisco Unity Express? (Choose two.)

- A. show network snmp management
- B. show system details
- C. trace snmp
- D. trace management
- E. show snmp management

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 37

Which device type is used to configure a Cisco Jabber desktop softphone?

- A. Cisco Unified Personal Communicator
- B. Cisco Jabber for Tablet
- C. Cisco IP Communicator
- D. Cisco Unified Client Services Framework

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 38

What statement about endpoint management in Cisco TMS is true?

- A. Adding the endpoint directly to Cisco TMS provides the less extensive control of the system.
- B. Provisioning the endpoint using TMSPE does add the endpoint itself to Cisco TMS
- C. Adding endpoints already registered to Unified CM to Cisco TMS provides the most extensive management options.
- D. Provisioning the endpoint using Cisco TMSPE does not add the endpoint itself to Cisco TMS.

Answer: ([SHOW ANSWER](#))

https://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/admin_guide/Cisco-TMS-Admin-Guide-15-6-1.pdf

NEW QUESTION: 39

How does Cisco TMS prioritize call protocols?

- A. It prioritizes H.323 over SIP, and zones default is IP over ISDN
- B. It prioritizes SIP over H.323, and zones default is ISDN over IP.
- C. It prioritizes SIP over H.323, zones default is IP over ISDN.
- D. It prioritizes SIP over H.323, zones specify IP or ISDN.

Answer: ([SHOW ANSWER](#))

How call protocols are prioritized?

By default Cisco TMS prioritizes H.323 over SIP, and IP over ISDN.

https://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/admin_guide/Cisco-TMS-Admin-Guide-14-6-2.pdf

NEW QUESTION: 40

An engineer is importing users into Cisco Unity Connection using AXL and discovers that some users are not listed in the import view. Which action should be taken to resolve this issue?

- A. Configure the user primary extension to their directory number.
- B. Configure the username and password in LDAP.
- C. Configure the user digest credentials to match the user password.
- D. Configure the user access control group assignment to Standard CTI Enabled.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 41

Refer to the exhibit. A collaboration engineer is troubleshooting a Cisco Jabber for Windows client issue. The end user is reporting that they cannot control the desk phone from the Cisco Jabber client. Which action must the engineer take to resolve this issue?



- A. Add the "Allow control of the device from the CTI" option under the desk phone configuration page
- B. Add the "Allow control of the device from the CTI" option under the client services profile configuration page
- C. Associate the User with the desk phone under the user configuration page on Cisco UCM
- D. Select "Primary Line" under the user configuration page on Cisco UCM

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 42

A collaboration engineer troubleshoots an Issue with Cisco IM and Presence federated with Microsoft Skype for Business. A Cisco Jabber user reports being unable to see the presence status of a user on Microsoft Skype for Business when searching for the Microsoft user.

Which action resolves this issue?

- A. Configure the federation to use the XMPP protocol.
- B. Add a static route on Cisco IM and Presence to the Skype for Business domain.
- C. Disable TLS for the federation.
- D. Have the Jabber user add the Skype for Business user to the Jabber contact list.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 43

A company decided to add Cisco Webex to the Cisco Unified Collaboration solution. The company has Cisco UCM and Cisco Unity Connection deployments with Expressway-C and -E for business communications on video and Cisco Unified Border Element for external SIP termination. After users are set up in Cisco Webex, they are trying to control

their existing Cisco desk phones, which have the same number as their Webex device line number in Cisco UCM. It does not work. What is a reason for the issue?

- A. The company must register the phones to Cisco Webex Control Hub to control the phones from the Webex client.
- B. The company does not have UC service profiles configured for CTI.
- C. Users need a CUWL license to control their desk phones from Cisco Webex.
- D. Cisco Collaboration Edge is not configured to control the on-premises Cisco UCM server from Webex.

Answer: ([SHOW ANSWER](#))

For users to control their on-premises Cisco UCM-registered desk phones from the Webex client, Cisco Collaboration Edge must be properly configured. This allows Webex to communicate securely with the on-premises UCM to manage the phones. Without Collaboration Edge, the Webex client cannot reach the UCM to provide phone control, even if the line numbers match.

NEW QUESTION: 44

Which option is a prerequisite for selecting a third-party IdP for Cisco Collaboration?

- A. SAML2.0
- B. SAML1.1
- C. LDAP
- D. SAML1.0

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 45

Which step is the first for web-based single sign-on login?

- A. Present authentication assertion.
- B. Request access to protected service.
- C. Authenticate.
- D. Redirect to IdP to get authenticated.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 46

Refer to the exhibit. Users complain that the message waiting light on the IP phone does not light up when receiving a new voicemail.

With which codec must the engineer configure a dial peer on Cisco UCME for MW1 traffic to resolve this issue?

```
Mar 11 10:09:13.767 EST: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 488 Not Acceptable Media
Via: SIP/2.0/UDP 172.18.106.88:5060
From: "Cisco SIP Channell" <sip:outbound-08172.18.106.66>;tag=75b5194d-133
To: <sip:1109811043@172.18.106.66;user=phone>;tag=23F1578C-252
Date: Fri, 11 Mar 2005 15:09:13 GMT
Call-ID: e34bafcc-131@172.18.106.88:5060
Server: Cisco-SIPGateway/IOS-12.x
CSeq: 51 INVITE
Allow-Events: telephone-event
Content-Length: 0
```

- A. G.729ar8
- B. G.729r8
- C. G.711ulaw
- D. G.711alaw

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 47

Which two call management capabilities are valid? (Choose two.)

- A. system handlers
- B. interview handlers
- C. receptionist handlers
- D. directory handlers
- E. operator handlers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 48

An engineer is informed that high availability for a Cisco IM and Presence server fails. While the engineer examines the Cisco UCM presence redundancy group in the UI, they discover that the first node is in the Idle state, and the second node is in the running in backup mode state. Which action must the engineer take to place both nodes back in the normal state?

- A. Click Fallback in the Server Action field.
- B. Restart the first node of the IM and Presence server.

- C. Reinstall the first node of the IM and Presence server.
- D. Click Failover in the Server Action field.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 49

What are three functions of a regular call handler in Cisco Unity Connection? (Choose three.)

- A. It provides menus of options.
- B. It routes calls to users and other call handlers.
- C. It controls outgoing calls by enabling you to specify the numbers that Cisco Unity Connection can dial.
- D. It answers calls and takes messages.
- E. It collects information from callers by asking a series of questions.
- F. It provides access to the corporate directory by playing an audio list that callers can use to reach users and leave messages.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 50

An engineer is creating a new Cisco Voice Mail Server in Cisco Unified Communications Manager using the Cisco Voicemail Port Wizard.

Which three Cisco Unified CM dependencies must the engineer configure manually after running the wizard? (Choose three.)

- A. hunt list
- B. VM ports
- C. route group
- D. line group
- E. VM pilot
- F. hunt pilot

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 51

A customer's user tests voicemail functionality on a newly installed Cisco Unity Connection cluster and notices that the MWI function is not working properly. The user hears the greeting and can leave messages, but the MWI lamp on the phone is still switched off. Which two should a systems engineer check, in order to find the MWI configuration errors? (Choose two.)

- A. Review the port group configuration, and check whether the option "Enable Message Waiting Indicators" is checked when integrating Cisco Unity Connection with the SIP or SCCP protocol.
- B. Check whether the search space of the created port group contains the route pattern for MWI extensions on the Cisco Unity Connection server.
- C. Check whether the MWI service is activated and running in the Service Management section on the Cisco Unity Connection Serviceability page.
- D. Check whether the voicemail ports on Cisco Unified Communications Manager are properly registered when integrating Cisco Unity Connection with the SCCP protocol.

E. Review the MWI extensions of the created port group on the newly installed Cisco Unity Connection server, and check whether the extensions match the Cisco Unified Communications Manager configuration for MWI when integrating Cisco Unity Connection with the SCCP protocol.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 52

Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

- A. Change the configuration of the routing rule.
- B. Change the CSS of the voicemail port.
- C. Change the Rerouting CSS on the trunk to Cisco Unity Connection.
- D. Remove values from restriction table.

Answer: B ([LEAVE A REPLY](#))

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/119337-technote-cuc-00.html>

NEW QUESTION: 53

Which two authentication methods does Integrated Windows Authentication use to validate Windows credentials? (Choose two.)

- A. Smart Card
- B. Kerberos
- C. NTLM
- D. Digest Authentication
- E. SAML

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 54

Refer to the exhibit. An engineer is troubleshooting operational performance in the network. Which action should be taken to restore high availability in this subcluster?

High Availability				
Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1	3	Running in Backup Mode	Critical Service Down
10.48.53.58	2	0	Failed Over with Critical Services not Running	Critical Service Down

- A. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment".
- B. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
- C. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration".
- D. Go to "Presence User Assignment" on the Cisco UCM Administration page and select "rebalance users" for all users.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 55

An administrator is configuring digital networking between Cisco Unity Connection clusters. What are two requirements for the configuration? {Choose two.} end-user credentials

- A. IP address/FQDN of the Cisco Unity Connection servers
- B. IP address/FQDN of LDAP server
- C. system administrator credentials
- D. IP address/FQDN of Cisco UCM servers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 56

The external database used for the persistent chat feature has been running out of space, and users are having issues with persistent chat rooms and messages.

Which external database tool must be used in the Cisco IM and presence server to fix this issue?

- A. FreeSpace Utility
- B. Cleanup Utility
- C. High Availability Utility
- D. Merge Utility

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 57

A collaboration engineer is troubleshooting an issue with Cisco Jabber for Windows. On-premises users report that they cannot check voicemail and do not receive notifications of new messages in the client. In the Phone Accounts information in the Jabber client, the authentication information is not accepted. What is the cause of the issue?

- A. The firewall is blocking port 5222.
- B. LDAP is misconfigured.
- C. The user has incorrect permissions to access the voicemail.
- D. The voicemail pilot is not configured.

Answer: ([SHOW ANSWER](#))

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/116940-problemsolution-product-00.html>

NEW QUESTION: 58

A deployment is using SAML SSO for Cisco Unified Communications applications. When a browser client with no existing session attempts to access a protected resource, what is the next step in the SAML SSO call flow?

- A. The service provider redirects the browser client to the Identity Provider (IdP).
- B. The service provider redirects the browser client to the LDAP server.
- C. The service provider generates an authentication request.
- D. The IdP submits the user credentials to the LDAP server.

Answer: ([SHOW ANSWER](#))

In the SAML Single Sign-On (SSO) call flow, the following steps occur when a browser client with no existing session attempts to access a protected resource:

1. Initial Access:

The browser client attempts to access a protected resource on the Service Provider (SP), which in this case is a Cisco Unified Communications application.

2. Authentication Request (Correct Answer):

Since there is no existing session, the SP generates a SAML authentication request to initiate the SSO process. This request is formatted according to the SAML protocol and typically includes information about the SP and the requested resource.

3. Redirection to the Identity Provider (IdP):

The SP redirects the browser client, along with the SAML authentication request, to the IdP for user authentication.

4. Authentication and SAML Assertion:

The IdP authenticates the user (e.g., via LDAP or another backend authentication system), generates a SAML assertion, and sends it back to the SP.

5. Resource Access:

The SP validates the SAML assertion, establishes a session for the user, and grants access to the protected resource.

NEW QUESTION: 59

An administrator is implementing a Cisco Unity Connection call management plan for a company and configured the transfer rules that specify how Unity Connection transfers the calls that reach the call handler from the automated attendant. Which call handler setting must be configured to specify whether callers can perform transfers?

- A. transfer rules
- B. call handler owners
- C. message settings
- D. caller input settings

Answer: (SHOW ANSWER)

NEW QUESTION: 60

An engineer is integrating a Cisco UCM cluster with a Cisco Unity Connection cluster and discovers that users are not imported from Cisco UCM to Unity Connection. The port and port groups are configured. Calls can be received, and messages left on the manually configured test accounts are working. Which action resolves the issue?

- A. Ensure that the AXL server is configured and operational.
- B. Ensure that Cisco UCM and Unity Connection are pointing to the same LDAP group.
- C. Ensure that SCCP, not SIP, is configured for this combination.
- D. Ensure that LDAP services are running.

Answer: (SHOW ANSWER)

In a Cisco Unified Communications Manager (UCM) and Cisco Unity Connection integration, user synchronization is typically performed using the AXL (Administrative XML Layer) API. If users are not being imported from Cisco UCM to Unity Connection, it indicates an issue with the AXL configuration.

AXL Server Configuration:

* The Cisco Unity Connection cluster must have the AXL server from the Cisco UCM cluster configured correctly under System Settings > AXL Servers.

* The AXL username and password used in Unity Connection must match the credentials configured in Cisco UCM for AXL access.

Operational Status of AXL:

Ensure the AXL service is running in Cisco UCM (Cisco Unified Serviceability > Tools > Service Activation) and operational to allow Unity Connection to retrieve user information from Cisco UCM.

NEW QUESTION: 61

An engineer is configuring Cisco Unified IM and Presence on-premises SIP Federation. .

Assuming the DNS SRV configuration is correct, what should the engineer configure next to resolve this issue?

- A. A static route on the external domain points to the external interface.
- B. A static route that points to the internal interface of the external domain.
- C. A static route that points to the external interface of the external domain.
- D. A dynamic route on the external domain that points to the internal interface.

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 62

Which statement about the Cisco Telepresence Management Suite bridge utilization report is true?

- A. The bridge utilization report contains only data from video calls
- B. The bridge utilization report contains the TelePresence Conductor and all the bridges it manages.
- C. The bridge utilization report contains data from unmanaged data it ad-hoc conferences is turned on.
- D. The bridge utilization report contains video and audio calls

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 63

A functioning voicemail system on Cisco Unity Express returns a busy signal when called. An engineer verifies all the configurations on the host router but cannot establish a session from the router to the Cisco Unity Express module.

Which step should the engineer take to resolve this issue quickly?

- A. Restart the router.
- B. Remove and reconfigure the Cisco Unity Express IP on the service module.
- C. Clear the IP ARP table on the router.
- D. Issue a reset command to the service module.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 64

A collaboration engineer is troubleshooting Cisco IM and Presence high availability. The system is version 10.x. The engineer has confirmed that the server recovery manager service is configured using system defaults. The engineer notices that user sessions have not fallen back to the homed nodes. What is the cause of this issue?

- A. The engineer did not click the Fallback button for the redundancy group.
- B. The failed service or server was offline longer than the Client Re-Login Upper Limit setting.
- C. The user accounts were moved to the redundant server.
- D. The failed service or server has not been active for at least 30 minutes.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 65

What are two functions of the SIP connection between Cisco Unified Communications Manager and Cisco Unified Presence? (Choose two.)

- A. The SIP connection handles the database synchronization from Cisco Unified Communications Manager.
- B. Cisco Unified Presence supports clients (Cisco clients or third party) connecting to Cisco Unified Presence using a SIP connection over TCP.
- C. The IM and Presence Service synchronizes all user information from Cisco Unified Communications Manager using the SIP interface.
- D. Configuring Cisco Unified Communications Manager as a Presence Gateway allows Cisco Unified Presence to send SIP subscribe messages to Cisco Unified Communications Manager over the SIP trunk.
- E. Cisco Unified Presence supports clients (Cisco clients or third party) connecting to Cisco Unified Presence using a SIP/SIMPLE interface over TLS.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 66

An engineer must configure a test user mailbox in a newly deployed Cisco Unity Express module. Which console command set reflects the correct configuration in this scenario?

A.

```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```

B.

```
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```

```
username testuser phonenumber 4001
username testuser pin 12345
voicemail mailbox owner testuser
```



C.

```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001 testuser@labdomain.com
voicemail mailbox create testuser
```



D.

Answer: ([SHOW ANSWER](#))

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/unity_exp/command/reference/guide/CUECmdReference/u_cmds.html

NEW QUESTION: 67

Refer to the exhibit. Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

Voice Mail	Destination	Calling Search Space
Calling Search Space Activation Policy		Use System Default
Forward All <input checked="" type="checkbox"/>	or <input type="text" value="4000"/>	<None >

A. The call forward and call pickup settings do not have a CSS on Forward All.

B. The Voice Mail Port partition on the CSS of the phone is missing.

C. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL_PT.

D. The CSS on the Voice Mail Pilot is missing partitions for user phones.

Answer: (SHOW ANSWER)

The CSS on the Voice Mail Pilot should include partitions containing user phones and also the partition you set up for the voice mail pilot number. Here we can see the voice mail pilot is using the Null CSS which means the voice mail pilot can only reach numbers that are in the Null partition, ie directory numbers that have not been assigned a partition. Clearly the Hunt Pilot number (which is used for presenting the call to Unity Cnx) is assoaited with a partition, ie INTERNAL_PT. So, in the above config the voice mail pilot would never be able to reach the Hunt Pilot number unless you gave the voice mail pilot a CSS that contained the INTERNAL_PT partition.

NEW QUESTION: 68

Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators? (Choose two.)

A. Connection IMAP Server

B. Connection Mailbox Sync

C. Connection Notifier

D. Connection Message Transfer Agent

E. Connection Conversation Manager

Answer: (SHOW ANSWER)

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/troubleshooting/guide/b_11xcuctsg/b_11xcuctsg_chapter_0101.html#ID-2398-00000004

NEW QUESTION: 69

An engineer must prevent all numbers that begin with 00 from being dialed from Cisco Unity Connection. Numbers that have four or more digits must be allowed, and all other patterns must be denied. Which restriction table must be created?

A. Pattern #0 (deny): 00*

Pattern #1 (allow): XXXX*

Pattern #2 (deny): *

B. Pattern #0 (deny): 00*

Pattern #1 (allow): ?????*

Pattern #2 (deny): *

C. Pattern #0 (deny): 00!

Pattern #1 (allow): ?????!

Pattern #2 (deny): !

D. Pattern #0 (deny): 00!

Pattern #1 (allow): XXXX!

Pattern #2 (deny): !

Answer: (SHOW ANSWER)

In Cisco Unity Connection restriction tables, the "!" wildcard ensures exact length matching.

Pattern #0 denies any number starting with 00, pattern #1 allows numbers with four or more digits (represented by XXXX!), and pattern #2 denies all other numbers. This configuration enforces the dialing rules while preventing unwanted calls.

NEW QUESTION: 70

An engineer is configuring Cisco Unity Connection to provide messaging services and needs to designate a set of phone numbers to be used for transferring calls within the organization to prevent toll fraud. Which mechanism in Cisco Unity Connection should be modified to accomplish this goal?

- A. restriction tables
- B. calling search spaces
- C. transfer rules
- D. fraud tables

Answer: ([SHOW ANSWER](#))

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/administration/guide/b_cucsag/b_cucsag_chapter_0101.html

NEW QUESTION: 71

SAML 2.0 uses a component called SAML profile to support well-defined use cases. Which set of SAML components are included in a SAML profile?

- A. SAML 2.0 schema, IdP profile, and SSO version
- B. SAML assertions, protocols, and bindings
- C. ADFS version, IdP profile, and user field definitions
- D. SAML 2.0 schema, attribute statement, and IdP profile

Answer: ([SHOW ANSWER](#))

A SAML profile defines a specific use case for SAML, and it includes the SAML assertions (the statements about a user), the protocols (how the assertions are requested and delivered), and the bindings (the transport mechanisms used, such as HTTP POST or redirect). These components together specify how SAML is implemented for that use case.

NEW QUESTION: 72

An engineer is implementing Cisco Jabber at a company whose domain is "ciscovoice.com". The engineer wants users inside the enterprise network to be able to discover their home Cisco UCM automatically. Which DNS SRV record must be added to their internal DNS?

- A. collab-edge._tls.ciscovoice.com pointing to Cisco UCM.
- B. cisco-uds._tcp.ciscovoice.com pointing to Cisco UCM
- C. collab-edge._tcp.ciscovoice.com pointing to Cisco UCM.
- D. cisco-uds._tls.ciscovoice.com pointing to Cisco UCM

Answer: ([SHOW ANSWER](#))

The Cisco Jabber client uses the cisco-uds._tcp SRV record in DNS to automatically locate its home Cisco UCM for services such as IM, presence, and directory lookup. Adding this SRV record to the internal DNS allows Jabber clients inside the enterprise network to discover the UCM without manual configuration.

NEW QUESTION: 73

With TMS-scheduled conferences, which two changes made to an ongoing conference in Conference Control Center are available to individual participants (and not just the main participant)? (Choose two.)

- A. Disconnect
- B. Mute All
- C. Monitoring with TMS to provide conference information
- D. Set Mic Off
- E. Send Message

Answer: ([SHOW ANSWER](#))

https://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/admin_guide/Cisco-TMS-Admin-Guide-15-5.pdf

NEW QUESTION: 74

The collaboration infrastructure of a large company was hacked, which led to toll fraud and a bill that was substantially higher than usual. An engineer must configure Cisco Unity Connection to block all calls to international phone numbers and numbers that contain 10 digits and begin with

0. Which two rules must be configured in the Unity Connection restriction table? (Choose two.)

- A. 0XXXXXXXXX
- B. 9*
- C. 0-9*
- D. 0?????????
- E. 9!

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 75

When implementing dialing behavior in Cisco Unity Connection, which feature prevents calls to long-distance or international phone numbers?

- A. inbox profiles
- B. partitions
- C. calling search spaces
- D. restriction tables

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 76

The calendaring integration on the Cisco IM and Presence server has not been functioning, which results in the "in a meeting" status not working in Cisco Jabber. Which service log should the engineer use to troubleshoot this issue?

- A. Cisco Presence Engine
- B. Cisco Jabber Problem Report
- C. Cisco XCP Connection Manager
- D. Cisco SIP Proxy

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 77

A collaboration engineer is troubleshooting Apple push notification Issues and calls Cisco TAC for assistance. The Cisco TAC Engineer indicates that diagnostic information has not been received for the cluster. Which action resolves this issue?

- A. Temporarily enable manual downloads of log files from the Cisco Cloud Onboarding page on Cisco UCM.
- B. Enable "Send Troubleshooting Information to the Cisco Cloud" on the Cisco Cloud Onboarding Configuration page.
- C. Temporarily disable push notifications so that Cisco UCM can generate the diagnostics log files.
- D. Enable "Send encrypted PII to the Cisco Cloud for troubleshooting" on the Cisco Cloud Onboarding Configuration page.

Answer: (SHOW ANSWER)

NEW QUESTION: 78

Which SAML component specifies the mapping of SAML assertion protocol message exchanges with standard messaging formats or communication protocols such as SOAP exchanges?

- A. SAML binding
- B. SAML assertion
- C. SAML profiles
- D. SAML protocol

Answer: (SHOW ANSWER)

https://en.wikipedia.org/wiki/Security_Assertion_Markup_Language

NEW QUESTION: 79

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711alaw
- B. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec ilbc
- C. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711ulaw
- D. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g729r6

Answer: (SHOW ANSWER)

<https://www.cisco.com/c/en/us/support/docs/voice-unified-communications/unity-express/62609-tdcmecue.html>

NEW QUESTION: 80

Which operating system is supported for smart card-based authentication on Jabber and Cisco UCM platforms?

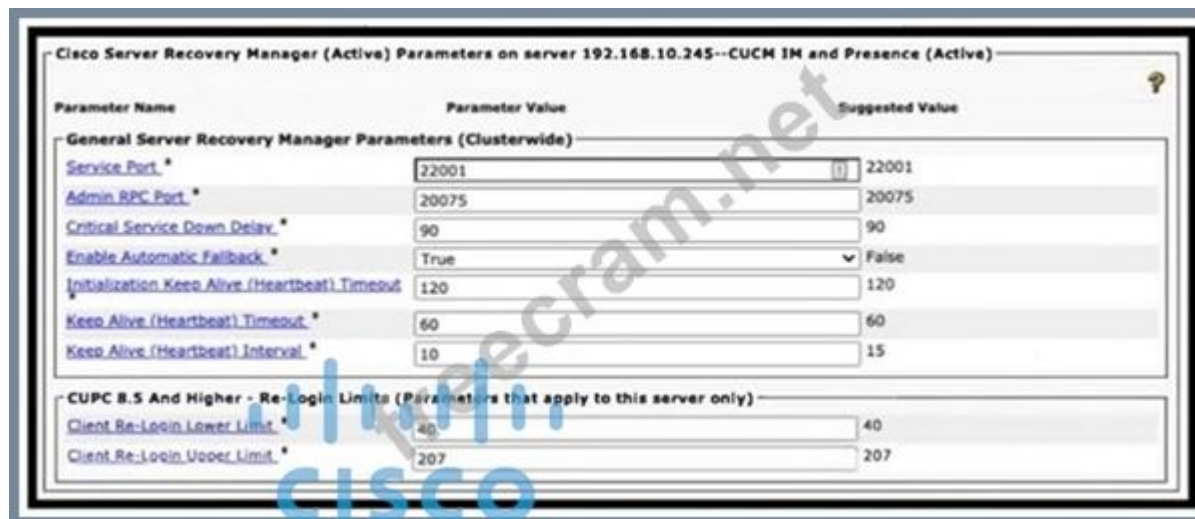
- A. Windows
- B. Linux
- C. Mac OS
- D. Chrome OS

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 81

Refer to the exhibit. A collaboration engineer restored a failed primary node of an active/standby IM and presence subcluster. The engineer notices that users fallback to the node occurred.

Which action resolves this issue?



Parameter Name	Parameter Value	Suggested Value
General Server Recovery Manager Parameters (Clusterwide)		
Service Port *	22001	22001
Admin RPC Port *	20075	20075
Critical Service Down Delay *	90	90
Enable Automatic Fallback *	True	False
Initialization Keep Alive (Heartbeat) Timeout	120	120
Keep Alive (Heartbeat) Timeout *	60	60
Keep Alive (Heartbeat) Interval *	10	15
CUCM 8.5 And Higher - Re-Login Limits (Parameters that apply to this server only)		
Client Re-Login Lower Limit *	40	40
Client Re-Login Upper Limit *	207	207

- A. Set the Keep-Alive (Heartbeat) interval to 15.
- B. Modify the Client Re-Login Limits
- C. Reboot the primary node
- D. Wait for the primary node to establish 30 minutes of uptime

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 82

A collaboration engineer is enabling desk phone control for an existing group of Cisco Jabber desktop users. The users have been granted the appropriate permissions in Cisco UCM, and the devices are correctly configured in Cisco UCM.

Which service must the engineer now enable?

- A. Cisco CTIManager
- B. Cisco XCP Authentication Service
- C. Cisco Extended Functions
- D. Cisco XCP Connection Manager

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 83

An engineer is asked to configure cisco jabber for windows on-premises, in phone-only mode and later with cisco IM and presence. In the configuration steps, which two DNS records will be needed, assuming the jabber client is in "domain.com?" (Choose two.)

- _cuplogin._tcp.domain.com
- cuplogin.tcp.cisco-internal.domain.com
- _collab-edge._tcp.domain.com
- cisco-uds.tcp.cisco-internal.domain.com
- _cisco-uds._tcp.domain.com

- A. Option D
- B. Option B
- C. Option E
- D. Option A
- E. Option C

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 84

The Jabber client uses Expressway for Mobile and Remote Access to remotely connect with Cisco Unified Communications Manager.

Which two services are supported for this setup? (Choose two.)

- A. visual voicemail
- B. LDAP directory search without UDS proxy
- C. silent monitoring and call recording
- D. UDS directory search
- E. deskphone control mode (CTI) (desktop clients only)

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 85

A collaboration engineer is implementing toll fraud prevention on Cisco Unity Connection. The engineer wants to block calls to 9005551234 for any caller that reaches the Caller System Transfer conversation. Which configuration accomplishes this goal?

- A. 900 blocked on the Default Transfer Restriction Table
- B. 9005551234 blocked on the Default Outdial Restriction Table
- C. 900 blocked on the Default Outdial Restriction Table
- D. 9005551234 blocked on the Default System Transfer Restriction Table

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 86

Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco UAC?

- A.** The AXL communications allow registered attendants to log in to Cisco UCM and receive calls.
- B.** The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.
- C.** The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UAC versions match.
- D.** The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UCM versions match.

Answer: ([SHOW ANSWER](#))

Part of the Cisco Unified Attendant Console Advanced BLF Plug-in service known as Device Resolution Manager (DRM) uses AXL to communicate with Cisco Unified Communications Manager. The AXL communications enable DRM to resolve the BLFs of operator and system devices, and to synchronize system devices within the Cisco Unified Communications Manager database.

https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucmac/cuaca/12_0_4/admin_guide/CUACA_AG_120402.pdf

NEW QUESTION: 87

Which statement about a SUBSCRIBE calling search space is true?

- A.** It allows MWIs to be triggered when a message is received in Cisco Unity Connection.
- B.** It is used on an inbound SIP trunk from Cisco Unified Communications Manager IM & Presence to route presence requests that come from the end user.
- C.** It is used within the Cisco Unified Communications Manager IM & Presence server to track status information of Cisco Jabber clients.
- D.** It is used when adding a subscriber to Cisco Unity Connection.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 88

How is automatic fallback enabled on a Cisco IM and Presence server?

- A.** In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.
- B.** In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.
- C.** Automatic fallback is enabled by default.
- D.** In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

Answer: ([SHOW ANSWER](#))

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

NEW QUESTION: 89

An engineer must create a Cisco Jabber installation switch. The engineer created the installation file and named it CiscoJabberSetup.msi. Which CLI command installs Jabber silently on a Windows machine and deletes any existing bootstrap?

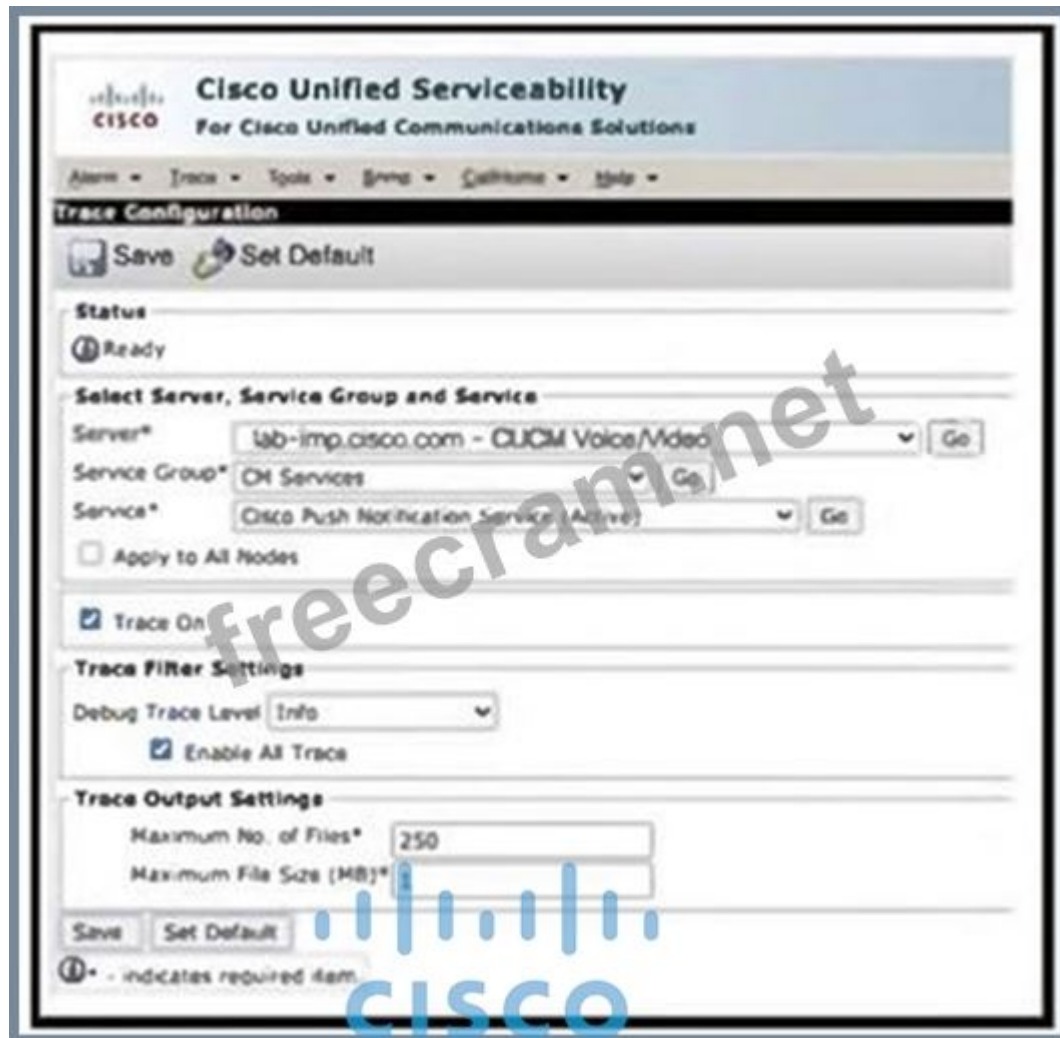
- A. `msiexec.exe /t CiscoJabberSetup.msi /s CLEAN=1`
- B. `msiexec.exe /t CiscoJabberSetup.msi /silent CLEAN=1`
- C. `msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR=1`
- D. `msiexec.exe /i CiscoJabberSetup.msi /silent CLEAR=0`

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 90

Refer to the exhibit. An administrator troubleshoots push notifications, and Cisco TAC requests the trace files from the cluster.

From which location should the files be collected?



- A. `/var/log/active/cm/trace/ccm/log4j/`
- B. `/var/log/active/imp/trace/cmas/log4j`
- C. `/var/log/active/cm/trace/ccmpns/log4j/`
- D. `/var/log/active/cm/trace/cmas/log4J/`

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 91

Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco Unified Attendant Console?

- A. The AXL communications allow registered attendants to log in to Cisco Unified Communications Manager and receive calls.
- B. The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.
- C. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified Attendant Console versions match.
- D. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified CM versions.

Answer: (SHOW ANSWER)

"Part of the Cisco Unified Attendant Console Advanced BLF Plug-in service known as Device Resolution Manager (DRM) uses AXL to communicate with Cisco Unified Communications Manager. The AXL communications enable DRM to resolve the BLFs of operator and system devices, and to synchronize system devices within the Cisco Unified Communications Manager database."

https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucmac/cuaca/12_0_4/admin_guide/CUACA_AG_120402.pdf

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<https://www.examdiscuss.com/Cisco/exam/300-810/premium/> (314 Q&As Dumps, **35%OFF** Special Discount Code: **freecram**)

NEW QUESTION: 92

Which entity within the SAML Circle of Trust is responsible for providing the assertion to the client?

- A. identity provider
- B. Cisco UCM
- C. LDAP
- D. service provider

Answer: (SHOW ANSWER)

NEW QUESTION: 93

The Hybrid Message service gives on-premise Jabber users and cloud Webex app users the ability to instant message each other. The Hybrid Message Connector installed on the Expressway-C server must have access via AXL to the Instant Message and Presence Publisher.

Which certificate is used in this secure communication between the IMSP server and the Expressway-C server?

- A. Expressway-Trust

- B. Common Identity
- C. CUP-XMPP
- D. Root Certificate Authority
- E. Cisco Tomcat

Answer: (SHOW ANSWER)

In the Cisco Hybrid Message Service deployment, the Cisco Tomcat certificate is used to secure AXL (Administrative XML Layer) communication between the Cisco Instant Messaging and Presence (IM&P) server and the Expressway-C server. AXL is required for the Hybrid Message Connector to communicate with the IM&P Publisher to synchronize user data and enable instant messaging functionality between Jabber (on-premises) and Webex (cloud) users.

The Cisco Tomcat certificate secures HTTPS communication, including AXL connections. The certificate ensures the Expressway-C can authenticate the IM&P server and establish a trusted, encrypted connection.

AXL operates over HTTPS, and the Tomcat service on the IM&P server handles the HTTP/HTTPS interface, making the Cisco Tomcat certificate integral for this communication.

NEW QUESTION: 94

Users in a company have access to voice calling and voicemail from desktop phones. As the company transitions to remote work, users are utilizing the Cisco Jabber client through Mobile and Remote Access to access company phone services. Users cannot access voicemail through the Cisco Jabber client, even though voicemail is functioning in the office on the desk phone.

Cisco Jabber works with IM and Presence, including calling through Mobile and Remote Access.

What is the cause of the issue?

- A. Cisco Unity Connection is missing from the internal Expressway-C clusters.
- B. Cisco Unity Connection is missing from the internal Cisco UCM mobility profiles.
- C. Cisco Unity Connection is missing from the internal Cisco UCM clusters.
- D. Cisco Unity Connection is missing from the Expressway-E clusters for external communication.

Answer: (SHOW ANSWER)

NEW QUESTION: 95

Which statement is true about the Cisco Unified CM music on hold feature, during supervised transfers, for the Cisco Unity Connection SIP trunk integration?

- A. Music on hold is not available
- B. Only multicast music on hold is supported.
- C. An MTP resource must be invoked on the SIP trunk
- D. Only the default music on hold source can be used.

Answer: (SHOW ANSWER)

NEW QUESTION: 96

What is the primary mechanism in Cisco Unity Connection that is used for toll fraud prevention?

- A. restriction tables
- B. fraud tables
- C. transfer rules

D. calling search spaces

Answer: ([SHOW ANSWER](#))

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/security/guide/10xcucsecx/10xcucsec020.pdf

NEW QUESTION: 97

Which two SSO features are true? (Choose two.)

- A. allows Jabber to use LDAP directory services for contact imports
- B. allows LDAP user import on Cisco Unified Communications Manager
- C. improves productivity by reducing time spent re-entering credentials for the same identity
- D. transfers the authentication from the system that hosts the applications to a third-party system
- E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

Answer: C,D ([LEAVE A REPLY](#))

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-11_chapter_01.html

NEW QUESTION: 98

A collaboration engineer is installing Jabber for Windows via the CLI.

Which two authentication command line arguments ensure that the client authenticates to a Cisco UCM server? (Choose two.)

- A. EXCLUDED_SERVICES=Webex
- B. CUP_ADDRESS=10.10.10.98
- C. CCMCIP=10.10.10.99
- D. CTI=10.10.10.97
- E. REGISTRATION_SERVER=CUCM

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 99

A jabber user reports that they receive pop-up windows warning about untrusted certificates when they attempt to log in to jabber without receiving the certificate warnings. Which two actions resolve this issue? (Choose two.)

- A. Replace self-signed certificates with certificates signed by a CA
- B. Add the certificates to the client machine's local certificate store or keychain
- C. Reinstall the Jabber client using the /quiet option
- D. Configure Jabber with the INVALID_CERTIFICATE_BEHAVIOR option set to "RejectAndNotify."
- E. Move the user to a different Presence Redundancy Group

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 100

A Cisco Unity Connection user receives a notification warning that the mailbox is reaching the maximum size allowed. Where can a Cisco Unity Connection admin go to change this setting?

- A. mailbox quotas
- B. contract templates
- C. disk capacity
- D. class of service
- E. messaging

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 101

Refer to the exhibit. An engineer assists a user who reports that the voicemail notifications show correctly on the desk phone are not available in the jabber client. Which action resolves this issue?



- A. Configure the voicemail profile on the user's service profile
- B. Ensure that the voicemail server is listed in the user's CTI profile
- C. Reset the Jabber client and have the user sign in again
- D. Set the voicemail profile on the user's line on the CSF device.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 102

An administrator is importing users into Cisco Unity Connection from Cisco UCM. Several user accounts do not appear on the list after the Import Users process is selected. Which situation causes this issue?

- A. The extension in the telephone number field is missing.
- B. The users are not members of any groups.
- C. The primary extension is not selected.
- D. The users have multiple controlled devices.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 103

Which type of SRV record provides the location of Cisco Expressway-E?

- A. _collab-edge._tls.example.com
- B. _cisco-uds._tcp.example.com
- C. _cuplogin._tcp.example.com
- D. _http._tcp.example.com

Answer: ([SHOW ANSWER](#))

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/9_7/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide_chapter_010.html

NEW QUESTION: 104

An administrator is troubleshooting a Cisco Jabber Deskphone Control Issue.

Which CTI event from the logs denotes that the request from Jabber to CTI Manager must the administrator check?

- A. CTI ProviderRequest
- B. CTI ProviderOpenRequest
- C. CTI OpenRequest
- D. CTI AvailableRequest

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 105

To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

- A. Attempt Forward forwarded routing rule
- B. Opening Greeting direct routing rule
- C. Attempt Sign-In direct routing rule
- D. Opening Greeting forwarded routing rule

Answer: ([SHOW ANSWER](#))

<https://community.cisco.com/t5/collaboration-voice-and-video/unity-connection-call-routing-logic/ta-p/3162560>

NEW QUESTION: 106

Which two are required when enabling BFCP on Cisco Jabber clients with Cisco Expressway?

(Choose two.)

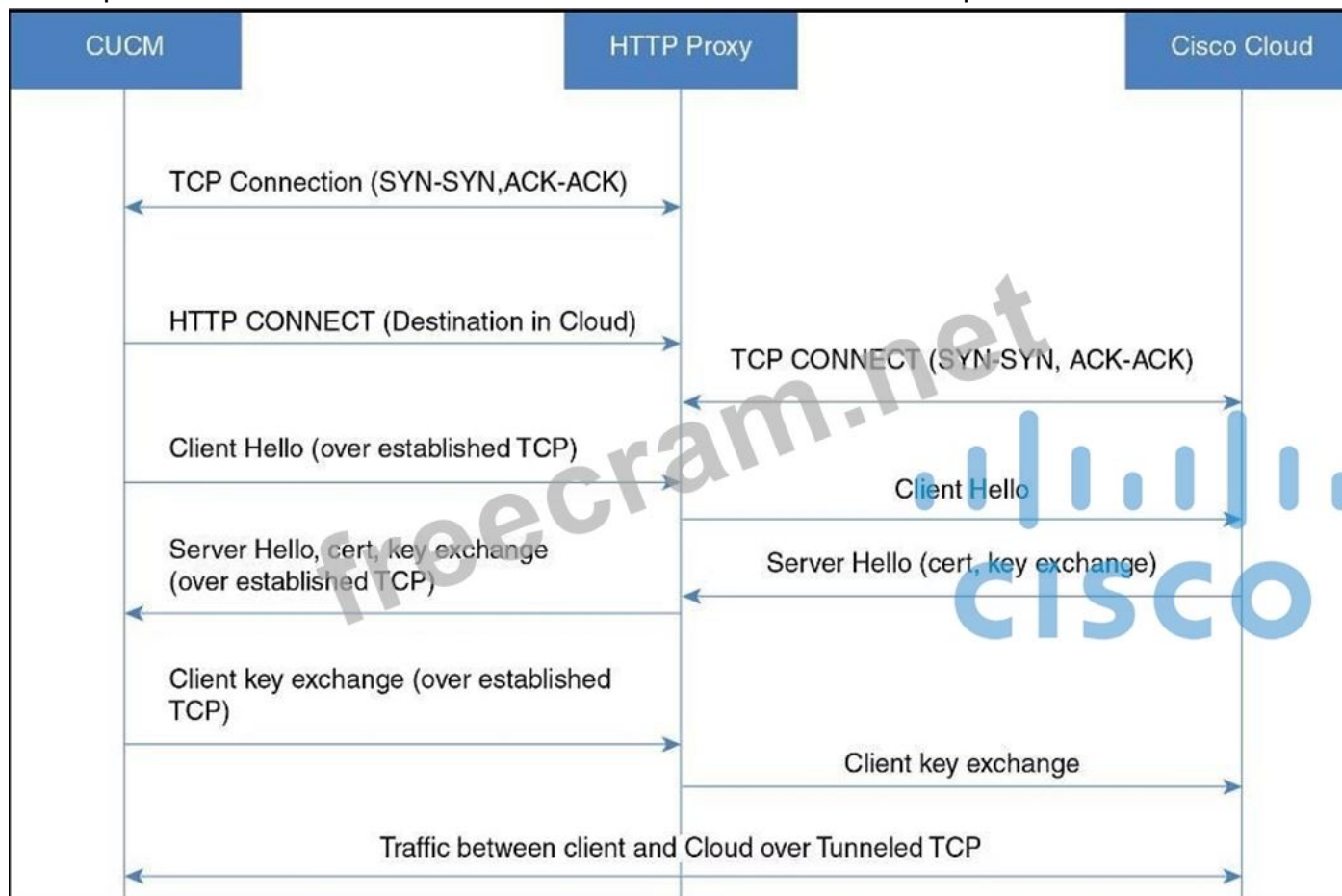
- A. Expressway Load Balancing
- B. Expressway Zone
- C. SIP UDP/BFC filter mode set to On
- D. TLS connectivity between Expressway and Cisco Unified CM
- E. a custom BFCP enabled SIP profile configured in Cisco Unified CM

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 107

Refer to the exhibit. An engineer must configure the Apple Push Notification service on the Cisco UC environment. Which port must be allowed on the customer firewall to allow correct operation?



- A. 8443/TLS
- B. 5228-5230/TLS
- C. 443/TLS
- D. 5223/TLS

Answer: (SHOW ANSWER)

Apple Push Notification service for Cisco Jabber on iOS uses a persistent TLS connection from the device to the Apple push servers over TCP port 5223. To allow the push notifications to function correctly when the device is on the enterprise network, the firewall must permit outbound TLS connections on this port so that the client can maintain its connection to the Apple push infrastructure.

NEW QUESTION: 108

What is a step in the SAML SSO process?

- A. The LDAP server extracts the assertion.
- B. The service provider issues an authentication challenge to the browser.
- C. The browser issues an HTTPS POST request to the IdP.
- D. The IdP redirects the SAML response to the browser.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 109

An engineer wants to configure Cisco Unity Connection system for the calls from users and unidentified callers that are dialed directly into the system. Which must be updated in Cisco Unity Connection Administration?

- A. forwarded routing rules
- B. direct routing rules
- C. system distribution lists
- D. system call handlers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 110

An administrator is configuring Cisco Unity Connection call handlers. The administrator wants to ensure that all outside callers are played a welcome message and then are transferred to a live operator. The administrator wants to restrict the callers from interrupting the welcome message with key presses. Under which call handler menu is this task accomplished?

- A. Caller Input
- B. Message Settings
- C. Transfer Rules
- D. Greetings

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 111

A collaboration engineer is configuring a Cisco Unity Connection system that is integrated with Cisco UCM via SIP. The engineer wants to modify the default behavior for calls that arrive at Unity Connection after first being presented to an existing Unity Connection user's extension.

Which call routing rule must the engineer modify to accomplish this modification?

- A. Opening Greeting direct routing rule
- B. Attempt Forward forwarded routing rule
- C. Opening Greeting forwarded routing rule
- D. Attempt Sign-In direct routing rule

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 112

Drag and Drop Question

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Service Provider Authorization request	Step 1
SSO Mode Discovery	Step 2
IDP Authentication	Step 3
Service Provider Authentication	Step 4

Answer:



NEW QUESTION: 113

An administrator must ensure that voice messages intended for mailboxes that cannot be located are forwarded to the regional manager's mailbox. Which configuration accomplish this goal?

- A. Add the regional manager user to the undeliverable messages distribution list.
- B. Add a wild-card alternate extension to the regional manager user.
- C. Add the regional manager user to the all voicemail users distribution list.
- D. Add the regional manager's extension as an alternate extension for all system users.

Answer: (SHOW ANSWER)

NEW QUESTION: 114

A user encounters a problem while checking voicemail, set up in a Cisco UCME and Cisco Unity Express integration. The user reports that when calling the office number from a mobile phone, the call goes to voicemail, but it is then routed to the main menu rather than the voicemail box.

The user can check voicemail from an office phone without any issues. How is this issue fixed?

- A. Assign the user to the correct user group.
- B. Add the user to Cisco Unity Express.
- C. Configure a primary E.164 number for the user.
- D. Set "Login without PIN" to "No" for the user.

Answer: (SHOW ANSWER)

[https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/unity_exp/design/CP_CIPExpress/excerpt s/cipce21.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/unity_exp/design/CP_CIPExpress/excerpt_s/cipce21.html)

NEW QUESTION: 115

Cisco Unity Connection system is integrated with two Cisco UCM clusters, cluster A and cluster B. Voicemail is working perfectly for users on cluster A. Users on cluster B report Message Waiting Indicator (MWI) lights are not working at all, however they can still send/receive messages. Which action resolves the issue?

- A. Select the Use Same Port for Enabling and Disabling MWIs?checkbox under Telephony Integrations > Phone System,
- B. Check and reseal the RS-232 serial cable connection on the master PIMG/TIMG.
- C. Enable Message Count Totals?for cluster B users Playback Message Settings.
- D. Disable Force All MWIs Off for This Phone System?under Telephony Integrations > Phone System > Phone System Basics.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 116

Cisco Unified Communications Manager IM and Presence Service provides which three features?
(Choose three.)

- A. Call Admission Control
- B. Microsoft Outlook calendar integration
- C. instant messaging
- D. BLF presence
- E. Business-to-business and business-to-consumer open federations

Answer: (SHOW ANSWER)

NEW QUESTION: 117

The persistent chat feature is configured in a Cisco Jabber deployment that is running Cisco Unified IM and Presence 11.5 SU6 Desktop clients are working but mobile clients are not displaying persistent chats.

Which configuration is necessary to enable the Jabber persistent chat feature on mobile devices?

- A. while logged into IM and Presence server Administration, go to 'Messaging', then Settings", and check the checkbox for the 'Enable persistent chat for mobile" field
- B. add the <Persistent_Chat_Mobile_Enabled>>false</Persistent_Chat_Mobile_Enabled> line to the Jabber configuration file that is used by all Jabber devices
- C. add the <Persistent_Chat_Enable>>true</Persistent_Chat_Enable> line to the Jabber configuration rule that is used by mobile devices
- D. add "Enable_Persistent_Chat" in the "Cisco Support Field" on the Jabber for mobile device configuration page on Cisco UCM

Answer: (SHOW ANSWER)

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_1/cjab_b_parameters-reference-guide-for-cisco_12_1/cjab_b_parameters-reference-guide-for-cisco_12_1_chapter_011.html#reference_F9E8D8AC9CC8892A73B8FF2837941EEC

NEW QUESTION: 118

In the integration of Cisco Unity Connection using SIP, which SIP trunk security profile option is required for MWI to work correctly?

- A. Accept out-of-dialog refer
- B. Accept replaces header
- C. Accept unsolicited notification
- D. Accept presence subscription

Answer: C (LEAVE A REPLY)

<https://community.cisco.com/t5/collaboration-voice-and-video/understanding-troubleshooting-mwi-on-unity-connection/ta-p/3162948>

NEW QUESTION: 119

A Cisco Unified IM and Presence version 11.5.1 on-premises deployment of instant messaging with a capacity of 50,000 users includes the multiple device messaging feature. Each of the 30,000 users has 3 Jabber clients. The customer reports that messages are not being received on all 3 clients. What should the administrator do to resolve this issue?

- A. Increase capacity to 90,000+ to match the number of Jabber clients.
- B. Increase capacity to 60,000 users to service all Jabber clients.
- C. Increase capacity to 72,000 users to service all Jabber clients.
- D. Increase capacity to 30,000 users to match the number of Jabber clients.

Answer: (SHOW ANSWER)

OVA Requirements

The following OVA requirements apply:

- For intercluster deployments, you must deploy a minimum OVA of 15,000 users. It is possible to have different clusters running different OVA sizes so long as all clusters are running at least the 15,000 user OVA.
- For Persistent Chat deployments, we recommend that you deploy a minimum OVA of 15,000 users.
- For Centralized Deployments, we recommend the 25,000 user IM and Presence OVA with a minimum OVA of 15,000 users. The 15,000 user OVA can grow to 25,000 users. With a 25K OVA template, and a six-node cluster with High Availability enabled, the IM and Presence Service central deployment supports up to 75,000 clients. To support 75K users with 25K OVA, default trace level for XCP router needs to be changed from **Info** to **Error**. For the Unified Communications Manager publisher node in the central cluster, the following requirements apply:
 - A 25,000 IM and Presence OVA (maximum 75,000 users) can be deployed with a 10,000 user OVA installed on the central cluster's Unified Communications Manager publisher node
 - A 15,000 IM and Presence OVA (maximum 45,000 users) can be deployed with a 7,500 user OVA installed on the central cluster's Unified Communications Manager publisher node

Note If you plan to enable Multiple Device Messaging, measure deployments by the number of clients instead of the number of users as each user may have multiple Jabber clients. For example, if you have 25,000 users, and each user has two Jabber clients, your deployment requires the capacity of 50,000 users.

Scalability depends on the number of clusters in your deployment. For detailed VM configuration requirements and OVA templates, see *Virtualization for Unified CM IM and Presence* at the following url: https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/uc_system/virtualization/virtualization-cisco-ucm-im-presence.html.

Scalability Options for Deployment

IM and Presence Service clusters can support up to six nodes. If you originally installed less than six nodes, then you can install additional nodes at any time. If you want to scale your IM and Presence Service deployment to support more users, you must consider the multinode deployment model you have configured. The following table describes the scalability options for each multinode deployment model.

Table 2.

Deployment Mode	Scalability Option
-----------------	--------------------

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/11_5_1/cup0_b_config-and-admin-guide-1151su5/cup0_b_imp-system-configuration-1151su5_chapter_00.html#reference_5C7BB3C4ACC4D2AF198D6E5B3D748D2F

NEW QUESTION: 120

A collaboration engineer is implementing the Apple Push Notification service for Jabber clients running on iOS and has saved the configuration in Cisco UCM under Advanced Features > Cisco Cloud Onboarding. What is the next step to install Cisco-managed certificates?

- A. Restart the Cisco Tomcat service on all nodes in the Cisco UCM cluster.
- B. Restart the Cisco Tomcat service on all nodes in the IM and Presence cluster.
- C. Restart the Cisco UCM Push Notification service.
- D. Restart the Cisco XCP router service on IM and Presence.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 121

Which prerequisite in the SAML SSO configuration is a mandatory setup?

- A. Dialed Name setup
- B. LDAP Directory setup
- C. Authentication setup
- D. Network IP setup

Answer: ([SHOW ANSWER](#))

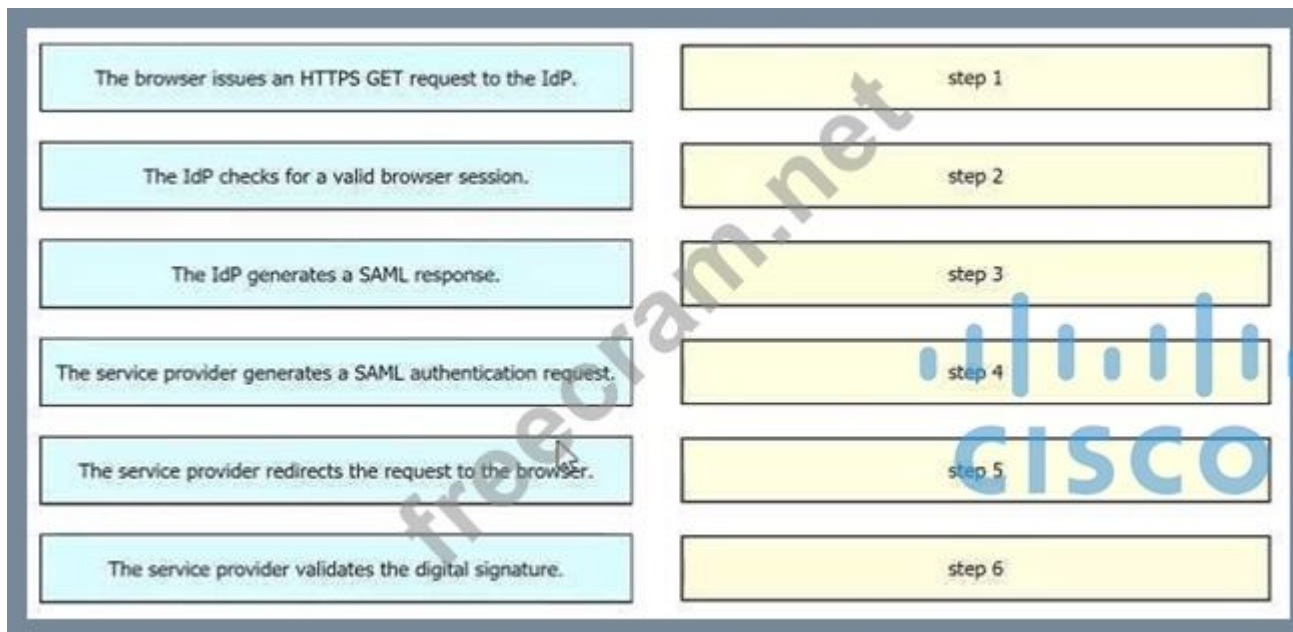
LDAP directory setup is mandatory for SAML SSO because it provides the user information required for authentication and attribute mapping. The identity provider uses the LDAP directory to verify user identities and supply the necessary SAML assertions to the service provider.

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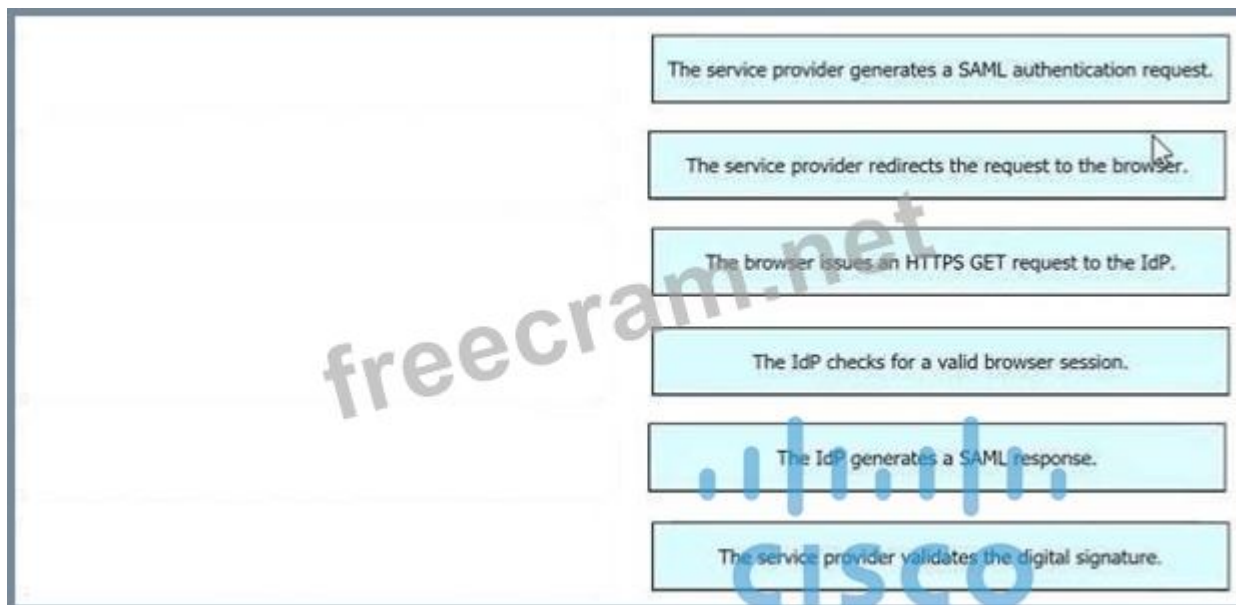
NEW QUESTION: 122

Drag and Drop Question

Drag and drop the steps of the SAML SSO process from the left into the order on the right.



Answer:



NEW QUESTION: 123

A collaboration engineer is troubleshooting an issue with Cisco Unity Connection and Cisco UCM.

Users report that outside callers can leave messages and that MWIs work. However, pressing the voicemail key on the phone does not connect the user to Unity Connection. Which action resolves the issue?

- A. Click the Reset button on the Cisco Unity Connection Port Group page.
- B. Assign the proper calling search space to the line or to the phone in Cisco UCM.
- C. Assign the proper Significant Digits setting on the Cisco UCM SIP trunk to Cisco Unity Connection.
- D. Assign the proper calling search space to the voicemail pilot in Cisco UCM.

Answer: (SHOW ANSWER)

When users press the voicemail key on their phones, Cisco Unified Communications Manager (UCM) uses the voicemail pilot configuration to route the call to Cisco Unity Connection. If the voicemail pilot has an incorrect or insufficient calling search space (CSS), the call cannot reach Unity Connection.


NEW QUESTION: 124

Drag and Drop Question

An engineer must configure Microsoft Office 365 calendar integration with Cisco IM and Presence. The engineer has already configured the presence gateway. Drag and drop the remaining configuration steps from the left into the correct order on the right to complete the configuration.

Restart the Cisco Presence Engine.	step 1
Enable calendaring for users.	step 2
Configure Pull Interval for Office 365 Integration.	step 3
Configure Service Parameters for Exchange Integration.	step 4

Answer:



Configure Pull Interval for Office 365 Integration.
Configure Service Parameters for Exchange Integration.
Restart the Cisco Presence Engine.
Enable calendaring for users.

NEW QUESTION: 125

An administrator is setting up the Cisco Unified IM and Presence on-premises high availability feature and wants the Server Recovery Manager to initiate failover after 90 seconds. However, failover is happening after 60 seconds. How is this issue corrected?

- A. Change critical service delay to 90 seconds.
- B. Change keep Alive (Heartbeat) Timeout to 90 seconds.
- C. Change Keep Alive (Heartbeat) Interval to 90 seconds
- D. Change peer Heartbeat Timeout to 90 seconds.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 126

A collaboration engineer is configuring LDAP integration for Cisco Unity Connection. The engineer has enabled the appropriate services and has completed the LDAP setup and LDAP directory configuration administrative pages in Cisco

Unity Connection. The engineer has also completed a Full LDAP synchronization. What must the engineer do next to have the LDAP users appear in the Unity Connection Users page?

- A. Import the user accounts under Users - Import Users.
- B. Configure the LDAP authentication settings under LDAP - LDAP Authentication.
- C. Synchronize the user accounts under Users - Synch Users.
- D. Restart the Cisco DirSync service.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 127

An engineer is troubleshooting an MWI issue between Unity Express and CallManager Express. In the debug SIP logs, the engineer can see CallManager Express responding to Unity Express with a 488 Not Acceptable Media message. Which action resolves the issue?

- A. Ensure that codec G.722 is configured in the dial peer.
- B. Ensure that codec G.711alaw is configured in the dial peer.
- C. Ensure that codec G.711ulaw is configured in the dial peer.
- D. Ensure that codec G.729 is configured in the dial peer.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 128

Which authentication method allows a user to log in to an SSO-enabled Cisco Unified Communications application by utilizing a Microsoft Windows login, thereby not requiring any credentials to be entered?

- A. Smart Card
- B. OAuth
- C. form-based
- D. Kerberos

Answer: ([SHOW ANSWER](#))

The main advantage of Kerberos authentication compared to the other authentication methods is that you do not need to provide your credentials when you log in to Cisco Jabber. If you use Kerberos, the client does not prompt users for credentials, because authentication was already provided to gain access to the Windows desktop. This authentication method allows you to log in to Cisco Jabber with your Microsoft Windows login.

<https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/118773-configure-kerberos-00.html>

NEW QUESTION: 129

Which two are two-factor authentication methods? (Choose two.)

- A. OAuth
- B. username and password
- C. WebView2
- D. hardware token
- E. biometrics

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 130

Which two are System User Templates in Cisco Unity Connection? (Choose two.)

- A. voicemail user template
- B. system template
- C. administrator template
- D. end-user template
- E. mailbox template

Answer: (SHOW ANSWER)

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag030.html

NEW QUESTION: 131

Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients. The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?

- A. A proper service profile is not configured on Cisco Unified Communications Manager.
- B. The voicemail users are not configured in the Cisco Unity Connection server.
- C. The web application voicemail password is set "User Must Change at Next Sign-in".
- D. The voicemail password is not set for all users.

Answer: (SHOW ANSWER)

<https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116517-problem-jabber-00.html>

NEW QUESTION: 132

Refer to the exhibit. Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion.

Which statement about this scenario is true?

```
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate.
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate Chain status 0x20
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - SSL Policy status 0x2148204809
[csf.cert.win32] [csf::cert::win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x0
[csf.cert.win32] [csf::cert::win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform cert verification: [UNTRUSTED_ROOT]
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for an Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP Identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmpp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentifiers] - Verification of identity succeeded. Matched identifier: 'example.com'
[csf.diagnostics] [CSFDiagnostics::DiagnosticsImpl::AddRecord] - Add record task enqueued: example.com
[csf.common.PolicySet] [csf::common.PolicySet::getPolicy] - Successfully found Policy with nature IGNORE_INVALID_CERT_CONDITION
[IGNORE_REVOCATION_INFO_UNAVAILABLE_ERRORS]
[csf.cert.] [csf::cert::BaseCertVerifier:applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid cert condition policy.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from the verification status.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce] - Policy enforced
[csf.cert.] [csf::cert::BaseCertVerifier:verifyCertificateAsync] - Certificate initially verified, result: FAILURE
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - size of Subject CN field: 16
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - Subject CN field: impa.example.com
[csf.common.PolicySet] [csf::common.PolicySet::getPolicy] - Successfully found Policy with nature INVALID_CERT_MANAGEMENT [PROMPT_USER]
```

- A. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.

B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.

C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.

D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

Answer: ([SHOW ANSWER](#))

Certificate Authority (CA), which is the case for a self-signed certificate, the certificate needs to be loaded into the client OS certificate store. Otherwise, Jabber users will be prompted to accept or decline individual server certificates when they initially connect.

<https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116637-trouble-jabber-00.html>

NEW QUESTION: 133

What submits credentials to the LDAP server during a call that uses SAML SSO?

A. Cisco UCM server

B. Browser-based Client

C. Service provider

D. IdP

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 134

A collaboration engineer is enabling interdomain federation for Cisco IM and Presence. The engineer has been asked to enable federation with Office 365. Which service must the engineer enable to meet this requirement?

A. Cisco XCP Test Conference Manager

B. Cisco XCP XMPP Federation Connection Manager

C. Cisco XCP Web Connection Manager

D. Cisco XCP SIP Federation Connection Manager

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 135

An administrator must configure a system distribution list for the IT staff that must be reachable via voice recognition using either the phrases "service desk" or "Help desk". Which advanced distribute list feature should be used to accomplish this task?

A. Alternate Extension

B. Alternate Name

C. Alternate Greeting

D. Alternate Diction

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 136

Refer to the exhibit. An administrator is configuring a Cisco Unity Express call handier. One of the options will transfer calls off-system to Cisco UCME. The administrator wants the transfer to finish while the transfer target is ringing.

Which transfer-mode command completes the configuration?

```
se-10-0-0-0# show ccs subsystem sip
SIP Gateway: 172.19.16.108
SIP Port Number: 5060
DTMF Relay: sip-notify rtp-nte
MWI Notification: outcall
Transfer Mode: blind (REFER)
SIP RFC Compliance: Pre-RFC3261
```

- A. attended
- B. blind refer
- C. Wind bye-also
- D. semi-attended

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 137

Refer to the exhibit. Calls that are not answered by the user are for the location. If the user at extension 1112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

Direct Routing Rules in Descending Order of Precedence					
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Phone System
<input type="checkbox"/>	NewYork_AA	Active	11112222		
<input type="checkbox"/>	Attempt Sign In	Active			
<input type="checkbox"/>	Chicago_AA	Active	22221111		
<input type="checkbox"/>	Opening Greeting	Active			
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
Forwarded Routing Rules in Descending Order of Precedence					
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Forwarding Station
<input type="checkbox"/>	Attempt Forward	Active			
<input type="checkbox"/>	Dallas_AA	Active	2222		
<input type="checkbox"/>	Arizona_AA	Active	11112222		
<input type="checkbox"/>	Opening Greeting	Active			
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					

- A. NewYork_AA
- B. Attempt Sign In
- C. Arizona_AA
- D. Opening_Greeting

Answer: (SHOW ANSWER)

The call will hit the Forward Routing Table where its evaluated against the first rule "Attempt Forward". This rule does not provide a match as the user doesnt have a mailbox configured (so effectively doesnt exist in Unity Cnx - I know you can configure a user/alias without a mailbox but i think this question is trying to make you think the user doesnt actually exist in Unity Cnx). The

2nd rule is then evaluated where it fails again. The call gets a match based on the "Arizona_AA" based on the dialed number.

NEW QUESTION: 138

Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

- A. System > LDAP > LDAP Directory
- B. System > Geolocation Configuration
- C. System > Presence Redundancy Groups
- D. System > Server

Answer: (SHOW ANSWER)

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html#anc4>

NEW QUESTION: 139

An engineer needs to configure the cisco unity connection Auto-attendant feature to transfer calls to a specific destination, maintain control of the transfer, and take a defined administrative action upon failure. How is this accomplished?

- A. Consult Transfer
- B. Supervised Transfer
- C. HookFlash Transfer
- D. Release to Switch

Answer: B (LEAVE A REPLY)

NEW QUESTION: 140

An engineer must configure XMPP federation on a Cisco Instant Messaging and Presence Service node, but the XCP XMPP Federation Connection Manager vice fails to start. Which action must the engineer take to resolve the issue?

- A. Enable TLS in the XMPP Federation settings.
- B. Restart the Cisco XCP Router service.
- C. Restart the Cisco IM and Presence service.
- D. Activate XMPP federation service.

Answer: (SHOW ANSWER)

NEW QUESTION: 141

Which SIP Trunk setting is needed to enable BFCP?

- A. Redirecting Diversion Header Delivery ?Outbound
- B. SIP Profile
- C. Rerouting CSS
- D. SIP Trunk Security Profile

Answer: (SHOW ANSWER)

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