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NEW QUESTION: 1

You need to configure Cisco Unity Connection in a cluster that will have four servers. One server will hold the publisher role. How many licenses do you need to configure Cisco Unity Connection successfully in a cluster?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Cisco says 1 license per cluster, but the license covers enough for all nodes and users.

http://www.cisco.com/en/US/products/ps6509/products_tech_note09186a0080bf5921.shtml#topic6

Licenses and Cisco Unity Connection Clusters

In a Cisco Unity Connection (high availability) environment, only the publisher server needs to be configured and connected with the ELM to obtain the license status and for the license enforcement. When the publisher server stops functioning (for example, when it is shut down for maintenance), the subscriber server handles all the incoming calls for the cluster for a 60 days grace period. However, if the publisher server does not resume its normal function within the 60 days grace period, Unity Connection will move to the "Expire" state.

NEW QUESTION: 2

In Cisco Unity Connection, to which three objects can a partition be assigned? (Choose three.)

- A. Users
- B. Route Patterns
- C. Directory Numbers

- D. Distribution Lists
- E. Translation Pattern
- F. Hunt Pilot
- G. VPM Location

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 3

You need to configure a Cisco Unity Express module to support multiple auto-attendants. How many simultaneous auto-attendants are supported and how many scripts can be stored on the Cisco Unity Express module?

- A. One default and up to 8 custom auto-attendant scripts are supported, and a total of 16 scripts are stored.
- B. Eight custom auto-attendant scripts are supported and a total of 9 scripts are stored.
- C. One default and up to 16 custom auto-attendant scripts are supported, and a total of 17 scripts are stored.
- D. One default and up to 8 custom auto-attendant scripts are supported, and a total of 9 scripts are stored.

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: StudentGuide Volume 2 page 3-133

NEW QUESTION: 4

From which call handler are callers transferred to the operator call handler without any caller input?

- A. alternate greeting
- B. directory greeting
- C. standard greeting
- D. opening greeting
- E. after-hours greeting

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 5

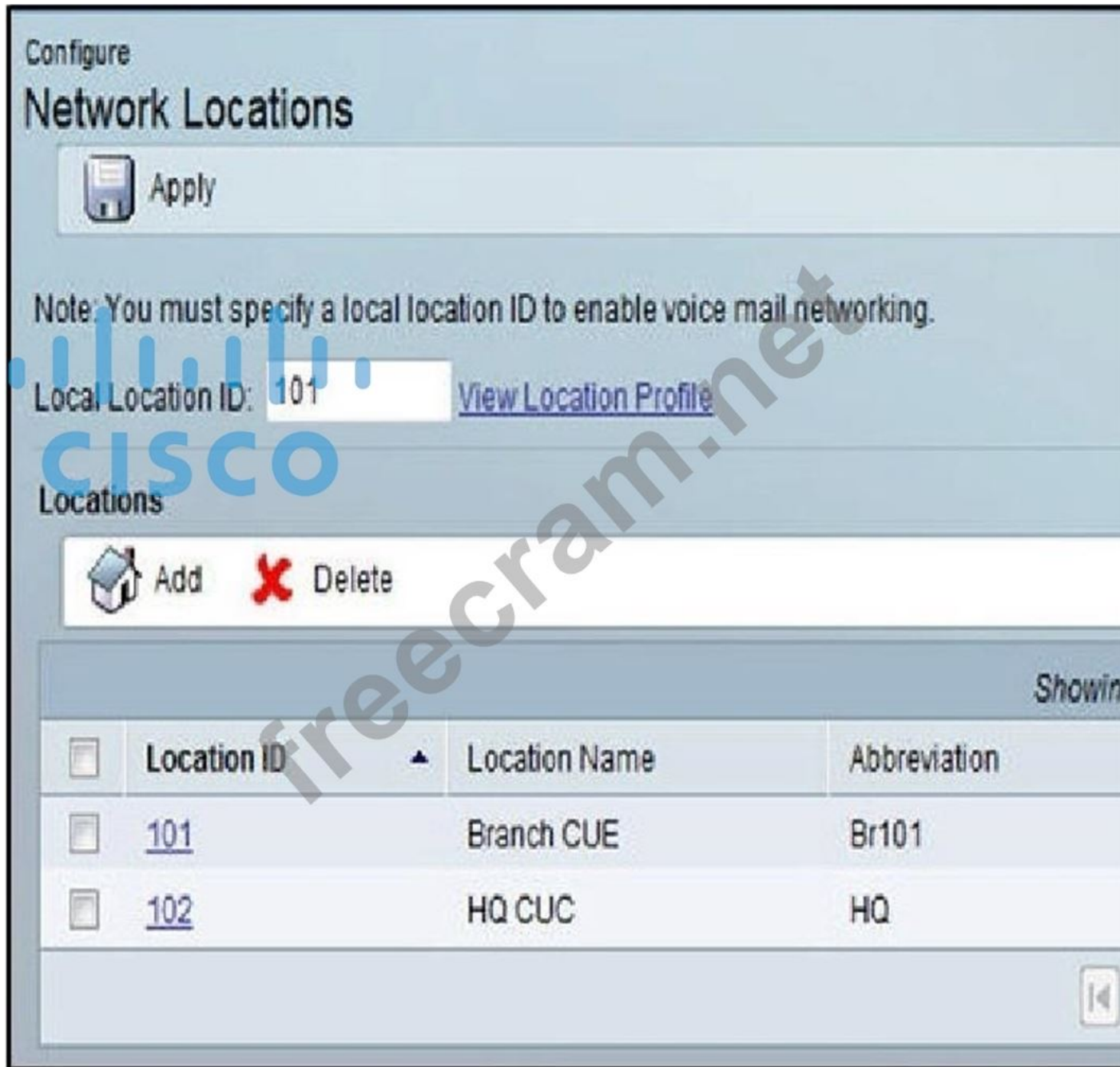
Which application helps the Sales team take orders by collecting information from callers with a series of recorded questions and answers?

- A. Call Handler
- B. Call Routing
- C. Interview Handler
- D. Directory Handler
- E. IVR Option

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

Refer to the exhibit.



The screenshot shows the 'Configure Network Locations' page in Cisco Unity Connection. At the top, there is a title bar 'Configure Network Locations' and an 'Apply' button. Below this, a note states: 'Note: You must specify a local location ID to enable voice mail networking.' The 'Local Location ID' is set to '101', with a 'View Location Profile' link next to it. Under the 'Locations' section, there are 'Add' and 'Delete' buttons. A table lists the configured locations:

☐	Location ID	Location Name	Abbreviation
☐	<u>101</u>	Branch CUE	Br101
☐	<u>102</u>	HQ CUC	HQ

Which of the following VPIM configurations should be performed on Cisco Unity Connection for VPIM interworking between the two voice-mail systems?

- A. VPIM Location for Dial ID 102
- B. None, if you enable blind addressing on Cisco Unity Connection.
- C. VPIM Location for both Dial ID 101 and 102
- D. VPIM Location for Dial ID 101

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 7

In Cisco Unity Connection, to which three objects can a search space or scope be assigned? (Choose three.)

- A. Gateway

- B. MWI Number
- C. VPIM Location
- D. Trunk
- E. Call Handlers
- F. Directory number
- G. Routing Rules

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: Incorrect answer:

Directory Number does not exist in Unity Connection just extension.

NEW QUESTION: 8

Refer to the exhibit.



An IP phone user cannot log in to their Cisco Unity Connection voice mailbox with their PIN.

Which command will most likely resolve the issue?

- A. dtmf-relay rtp-nte
- B. mgcp dtmf-relay CODEC all mode out-of-band
- C. dtmf-relay h245-alphanumeric
- D. dtmf-relay sip-notify

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation:

Reference, Student Book 2-165 (Vol. 1)

NEW QUESTION: 9

Which two of the following are Cisco Unity Connection components that, when changed, will not affect the settings of existing users? (Choose two.)

- A. Enterprise Parameters
- B. Service Parameters
- C. Call Handlers
- D. Users Templates
- E. Contact Templates

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

Which two statements are true about creating VPIM subscribers to correspond to remote Cisco Unity subscribers? (Choose two.)

- A. Cisco Unity can automatically update the VPIM subscriber directory based on VPIM messages from the remote server.
- B. The subscriber directory of the remote Cisco Unity server will automatically duplicate by default.
- C. You can create VPIM subscriber accounts on the local server that correspond to subscribers on the remote Cisco Unity server.
- D. By default, you don't need to create VPIM subscribers, because automatic directory updates will occur.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 11

You are configuring the Cisco Unified Communications Manager server to provision users from a Lightweight Directory Access Protocol directory. To achieve this goal, you install the Lightweight Directory Access Protocol server.

Which additional step is needed to ensure you can provision users from the server?

- A. Import the SSL certificate into the Lightweight Directory Access Protocol directory.
- B. Enable the Tomcat service.
- C. Enable Secure Socket Layer for the Lightweight Directory Access Protocol directory.
- D. Add the Lightweight Directory Access Protocol server into the Cisco Unified Communications Manager server.
- E. Activate the Cisco DirSync service.
- F. Create user accounts on the Cisco Unified Communications Manager server.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 12

What is required on the Cisco Unified Presence server, when integrating Cisco Unified Presence with Cisco Unity Connection, in order for users to be allowed to view, play, sort, and delete voicemail messages?

- A. Voicemail Profile

- B. SIP trunk
- C. H.323 trunk
- D. XMPP connection
- E. AXL configuration

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 13

Which six of the following commands are necessary to configure two ephone-dns that will provide MWI on and off functions for Cisco Unity Express? Extension 2598 turns off MWI, extension 2599 turns on MWI, and extensions use four digits. (Choose six.)

- A. number 2599....
- B. mwi enable
- C. extension 2598....
- D. mwi on
- E. mwi disable
- F. extension 2599....
- G. ephone-dn 11
- H. ephone-dn 10
- I. number 2598....
- J. mwi off

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

What is the next logical step in troubleshooting Cisco Unified Presence and Cisco Unified Personal Communicator in a live production environment if the Cisco Unified Presence System Troubleshooter and Server Health Tools do not help resolve the issue?

- A. Restart the Cisco Unified Presence server.
- B. Enable tracing and use Cisco Unified RTMT to review the traces.
- C. Reset the Presence Gateway.
- D. Uninstall and re-install Cisco Unified Personal Communicator.
- E. Restart Cisco Unified Communications Manager.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 15

Which three components are necessary to import users into Cisco Unity Express from Cisco Unified Communications Manager Express? (Choose three.)

- A. end users configured in the Cisco Unified Communications Manager Express database
- B. Cisco Unified Communications Manager web administrator user login
- C. Cisco Unified Communications Manager CLI administrator username and password
- D. IP address of the Cisco Unified Communications Manager Express device
- E. JTAPI username and password

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 16

Which parameter is used to accommodate the local dial plan in Cisco Unity Connection when the Voice Profile for Internet Mail location is configured?

- A. Dial ID
- B. IP Address
- C. Route Patterns
- D. Remote Phone Prefix
- E. Display Name
- F. Simple Mail Transfer Protocol Domain Name

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 17

Which three of the following Options should always be selected when configuring a SIP trunk for Cisco Unity Connection integration to Cisco Unified Communication Manager?

- A. Accept Unsolicited Notification
- B. Enable Digest Authentication
- C. Accept Out-of-Dialog REFER
- D. Enable Application Level Authentication
- E. Accept Replaces Header
- F. Accept Presence Subscription
- G. X.509Subject Name

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: Ref-

http://www.cisco.com/en/US/docs/voice_ip_comm/connection/2x/integration/cucm_sip/guide/cucintcucmsip060.html#wp1094879

Settings for the SIP Trunk Security Profile Configuration Page

Field/Setting

Name/Enter Connection SIP Trunk Security Profile or another name.

Description/Enter SIP trunk security profile for Cisco Unity Connection or another description.

Device Security Mode/Accept the default of Non Secure.
Accept Out-of-Dialog REFER/**Check this check box.**
Accept Unsolicited Notification/**Check this check box.**
Accept Header Replacement/**Check this check box.**

NEW QUESTION: 18

When Cisco Unity Express is integrated with Cisco CallManager, which protocol handles Message Waiting Indication?

- A. Voice Profile for Internet Mail
- B. Java Telephony Application Programming Interface
- C. Session Initiation Protocol
- D. VoIP
- E. Internet Message Access Protocol
- F. Multipurpose Internet Mail Extensions

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 19

In the Chat feature in Cisco Unified Presence, which protocol is used for communication between clients?

- A. IRC
- B. XCPP
- C. XMPP
- D. XCP
- E. XMMP

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 20

Which codec is supported in Cisco Unity Express?

- A. Q.850
- B. Q.2931
- C. Q.931
- D. G.729
- E. G.721
- F. G.711

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 21

What are two ways that a Cisco Unity Connection system can dispose of transferred calls? (Choose two.)

- A. unsupervised transfer
- B. release to switch

- C. directed transfer
- D. release to VPIM
- E. supervised transfer
- F. release the call

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 22

Which two statements are true about VPIM? (Choose two.)

- A. VPIM is a Cisco standard.
- B. VPIM is based on the Simple Mail Transfer Protocol.
- C. VPIM is an industry standard.
- D. VPIM is based on the Simple Network Management Protocol.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

What is the default recovery time period in minutes for calls dropped during message playback?

- A. 1
- B. 2
- C. 3
- D. 5
- E. 10
- F. 12

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

https://www.cisco.com/en/US/docs/voice_ip_comm/unity/5x/user/guide/assistant/dom/cuugasstd080.pdf

Changing Dropped Call Recovery Settings

If you inadvertently disconnect while listening to or sending a message, the Dropped Call Recovery feature allows you to call back into Cisco Unity within a specified period of time and resume the activity without losing your place.

When enabled for message playback, the feature applies to terminated calls as you are listening to a new or saved message. It does not apply to terminated calls as you are listening to a receipt or deleted message. If you call back during the recovery time period, you are prompted to continue listening to the message.

NEW QUESTION: 24

When a user password is changed on Cisco Unified Communications Manager Express, how is that change propagated to Cisco Unity Express?

- A. The Cisco Unity Express administrator needs to synchronize the user account in Cisco Unified Communications Manager Express by importing the user again.
- B. The Cisco Unity Express administrator needs to change the password and PIN every time a change is made to the user account in Cisco Unified Communications Manager Express.

- C. The change is automatic; there is no Cisco Unity Express administrator intervention required.
- D. The user password in Cisco Unity Express does not need to match the user password in Cisco Unified Communications Manager Express because they are separate systems.
- E. The Cisco Unity Express administrator needs to change the user password to match the password in Cisco Unified Communications Manager Express.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 25

A Cisco Unity Express administrator has configured three applications: voice mail and two auto-attendants.

Cisco Unity Express supports a maximum of eight ports. The voice-mail application is configured for three maxsessions. The two auto-attendants are configured for four maxsessions each. What will be the result if three voice-mail sessions are in use and three callers dial into both auto-attendants?

- A. All the sessions will be permitted because 10% more ports are supported per Cisco Unity Express license.
- B. It will depend on which caller tries to reach the auto-attendant last. That call will not go through.
- C. The Cisco Unity Express auto-attendant will place the call on hold for up to 30 seconds to wait for a port to open up. If a port does not open up, the call is dropped.
- D. An application can borrow a single port from another application if one is available to handle a peak call load. If there are no ports available, the call is dropped.

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Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 26

When an Emergency Alternate Greeting (EAG) is activated, which two of the following statements describe how the EAG is accessed? (Choose Two)

- A. If it is active, the EAG is played before the welcome greeting of the system auto- attendant and the AtiGreeting wav file is appended to the beginning of the welcome greeting.
- B. If it is active, the EAG is played before the welcome greeting of the system auto- attendant and a Boolean variable of "greetingactive" is returned as "true"
- C. if the EAG was recorded through the TUI and the EAG is active, the EAG overwrites the existing welcome greeting and the EAG is played until it is deactivated.
- D. If the EAG is included in custom auto-attendant scripts, a call to a subflow to checkaltgreet.aef must be inserted in the script at the desired location. If the EAG was recorded through the GUI, the new file replaces the existing welcome greeting and changes its name to WelcomeGreeting.old until the administrator deactivates the EAG and renames the existing welcome greeting.

Answer: B,D ([LEAVE A REPLY](#))

Explanation/Reference:

Explanation: Reference- <http://cciev.wordpress.com/2006/07/17/emergency-alternate-greeting-eag/>

NEW QUESTION: 27

You are configuring a secure connection between the Lightweight Directory Access Protocol directory and the Cisco Unified Communications Manager. To complete this configuration, you upload the Lightweight Directory Access Protocol server certificate to the Certificate Management interface. Which two additional steps are needed to complete the configuration? (Choose two.)

- A. Restart the Tomcat service.
- B. Restart the directory service.
- C. Restart the Lightweight Directory Access Protocol server.
- D. Restart the Hypertext Transfer Protocol service.
- E. Restart the Lightweight Directory Access Protocol service on the Cisco Unified Communications Manager server.
- F. Restart the Cisco DirSync service.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 28

What is the difference between direct routing and forward routing in Cisco Unity Connection?

- A. destination of the call
- B. origin of the call
- C. There is no difference.
- D. on-net call
- E. off-net call

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 29

When you deploy Cisco Unified Communications Manager, which two conditions must be met if you want to use Cisco Unity Express as a distributed voice-mail solution? (Choose two.)

- A. Voice mail must be accessible even in case of WAN failure.
- B. There are no limitations on geographic coverage.
- C. Cisco Unity Express must use Skinny Call Control Protocol (SCCP) to communicate with Cisco Unified Communication Manager Express.
- D. Automated attendant must be accessible irrespective of WAN availability.
- E. Cisco Unity Express is operated with Cisco Unified Communication Manager Express because they are interoperable.
- F. Bandwidth is available to enable voice mail to traverse the WAN by contacting a central voice-mail server.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

Which operation in Cisco Unity Express allows you to modify settings such as clock and default language?

- A. webapp.control
- B. user.configuration

- C. voicemail.configuration
- D. system.configuration
- E. user.mailbox
- F. site.configuration

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 31

When configuring Cisco Unified Communications Manager to integrate with Cisco Unified Presence, as which entity is the Cisco Unified Presence server defined?

- A. application server
- B. geolocation
- C. media resource
- D. remote destination
- E. intercompany media service

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 32

When manually configuring users in Cisco Unity Connection, what is the most efficient way of adding the user to the system?

- A. Cisco Unity Migration
- B. Microsoft Active Directory
- C. LDAP
- D. Cisco Unity user templates
- E. COBRAS

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 33

Which methods can be used to change the name of a file that contains a new set of auto- attendant prompts?

- A. CLI and GUI
- B. AvT, CLI, and GUI
- C. AvT and TUI

D. CLI, GUI, and TUI

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 34

When you integrate Cisco Unified Communications Manager and Cisco Unity Connection, which three important parameters must you configure in Unified Communications Manager? (Choose three.)

- A.** Session Initiation Protocol route pattern
- B.** device profile
- C.** SIP trunk
- D.** route pattern
- E.** route list
- F.** Session Initiation Protocol trunk security profile

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 35

Which protocol is used for handling communication between Cisco Unified Presence and Cisco Unified Communications Manager?

- A.** Simple Mail Transfer Protocol
- B.** Internet Relay Chat
- C.** Session Initiation Protocol for Instant Messaging and Presence Leveraging Extensions
- D.** Session Initiation Protocol
- E.** Post Office Protocol version 3
- F.** Internet Message Access Protocol

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 36

What are two tasks of a voice connector when processing outgoing messages? (Choose two.)

- A.** Convert the message from MIME to MAPI format.
- B.** Format the To address by using the domain name and prefix that are specified on the corresponding VPIM delivery location page.
- C.** Convert the message from MAPI to MIME format.
- D.** Remove the phone prefixes from the To and From addresses if prefixes are specified on the corresponding VPIM delivery location page.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 37

What is the proper format of a custom auto-attendant prompt?

- A.** G.729 ,8 kHz, 8-bit, mono
- B.** G.711 a-law,8 kHz, 16-bit, mono
- C.** G.711 u-law,8 kHz, 8-bit, mono
- D.** G.711 a-law,16 kHz, 8-bit, stereo

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 38

Which call management option plays an audio list for users to select options from and reach users?

- A. call handlers
- B. message handlers
- C. restriction tables
- D. call routing tables
- E. directory handlers
- F. interview handlers

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 39

Which messaging interface provides support for an Apple iPhone, Android, and Blackberry?

- A. Cisco Unity Connection
- B. Cisco Unity Mobile
- C. Cisco Unity Express
- D. Cisco Unity

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 40

Which of the following services must be restarted in Cisco Unity Connection Serviceability once you configure the SMTP server?

- A. Connection Conversation Manager
- B. Connection Mixer
- C. Connection SNMP Agent
- D. Connection Administration
- E. No services need to be restarted

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: StudentGuide Volume 2 Page 4-31

NEW QUESTION: 41

Refer to the exhibit.

Configure
Network Locations

 Apply

Note: You must specify a local location ID to enable voice mail networking.

Local Location ID: [View Location Profile](#)

Locations

 Add  Delete

Showing 1-2 of 2 10 per page Go

☐	Location ID	Location Name	Abbreviation	Domain Name
☐	101	Branch CUE	Br101	10.1.4.3
☐	102	HQ CUC	HQ	10.1.1.3

Page 1 of 1

An administrator configured VPIM networking between a Cisco Unity Connection (HQ CUC) and Cisco Unity Express (Branch CUE). Which of the following statements is true?

- A. The VPIM configuration is correct.
- B. The VPIM configuration is incorrect. The VPIM Location for Dial ID 101 is not needed.
- C. The VPIM configuration is incorrect. The VPIM Location for Dial ID 102 is not needed.
- D. The VPIM configuration is incorrect. The VPIM Location for Dial ID 101 is not needed. Only the Local Location ID 101 is needed.
- E. The VPIM configuration is incorrect. The VPIM Location for Dial ID 102 is not needed. Only the Local Location ID 102 is needed.

Answer: A (LEAVE A REPLY)

Explanation/Reference:

Explanation: StudentGuide Volume 2 Page 4-44

NEW QUESTION: 42

By default, what are two options that are presented to callers for forwarded calls into a Cisco Unity Connection system? (Choose two.)

- A. Log in to their mailbox.
- B. Enter user ID and PIN.
- C. Log in to remote mailbox.
- D. Leave a message if forwarder has a mailbox.
- E. Listen to the opening greeting.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 43

You are importing Cisco Unified Communications Manager users in Cisco Unity Express. After you commit the information for importing users, an error appears.

Which option could be the probable cause for this error?

- A. A user ID does not have an associated voice-mail box.
- B. A user ID contains spaces.
- C. Only selected users are being imported.
- D. A user ID has the dial-by-name feature activated.
- E. A user ID has administrative privileges.
- F. A user ID does not have a primary extension.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 44

You are troubleshooting Cisco Unity Connection and find that the interview handlers service does not play anything. You find that only Goodbye call handler is available. What must you verify before trying to fix the problem?

- A. Users and call handlers are placed in the correct partition
- B. Questions are active and recorded.
- C. Users have selected the delist option.
- D. Dial plan has been set up correctly.
- E. Calls are routed when callers press "0".
- F. Phone language settings are correct.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 45

An administrator does not want all of the IP phones in the network to have access to the Cisco IP Phone Messenger service. Which two steps should be taken to prevent the phones from subscribing to that service? (Choose two.)

- A. Manually subscribe the desired phones to the service.
- B. Put the service in a separate partition.
- C. Create an IP phone ACL.
- D. Disable the Enterprise Subscription option on the service.
- E. Enable the Enterprise Subscription option on the service.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 46

Which of the following methods can be used to view a VPIM trace on the Cisco Unity Express module?

- A. GUI and CLI
- B. Cisco Unified RTMT

C. GUI

D. CLI

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 47

How does a notification profile use cascading settings?

- A. Cascading settings send incremental messages to each member of the group in a sequential manner as soon as the initial message is received.
- B. Cascading settings send a new message to a separate notification group upon receiving a new message.
- C. Cascading settings allow a single message to be sent to all the members of a notification profile and any additional cascaded notification groups simultaneously.
- D. Cascading settings allow additional message notifications to be sent, after a configured time delay, to a widening circle of recipients.

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: StudentGuide Volume 3 Page 3-103

NEW QUESTION: 48

What is the default number of maximum login attempts defined in the security password lockout policy in Cisco Unity Express?

- A. 3
- B. 5
- C. 8
- D. 10
- E. 24
- F. 30

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

http://www.cisco.com/en/US/docs/voice_ip_comm/unity_exp/rel3_2/Command/s1_cmds.html#wp1090225
security password lockout policy

To specify whether subscribers are locked out permanently, or temporarily, when the maximum number of failed login attempts is reached, use the security password lockout policy command in Cisco Unity Express configuration mode. Use the no form of this command to return to the default setting and set the Lockout policy to "temporary."

security password lockout policy {perm-lock | temp-lock}

no security password lockout policy {perm-lock | temp-lock}

Syntax Description

perm-lock

Subscribers are permanently locked out when the maximum number of failed login attempts is reached.

temp-lock

Subscribers are temporarily locked out when the maximum number of failed login attempts is reached.

Command Default

*Lockout policy is set to temp-lock.

*Lockout duration is set 5 minutes.

*Number of initial login attempts is set to 3.

*Number of maximum login attempts is set to 24.

NEW QUESTION: 49

What does the Primary Extension column define when importing users?

A. the primary extension that is to be used for CFNA and CFB

B. the mailbox ID that is assigned by Cisco Unity Express during import

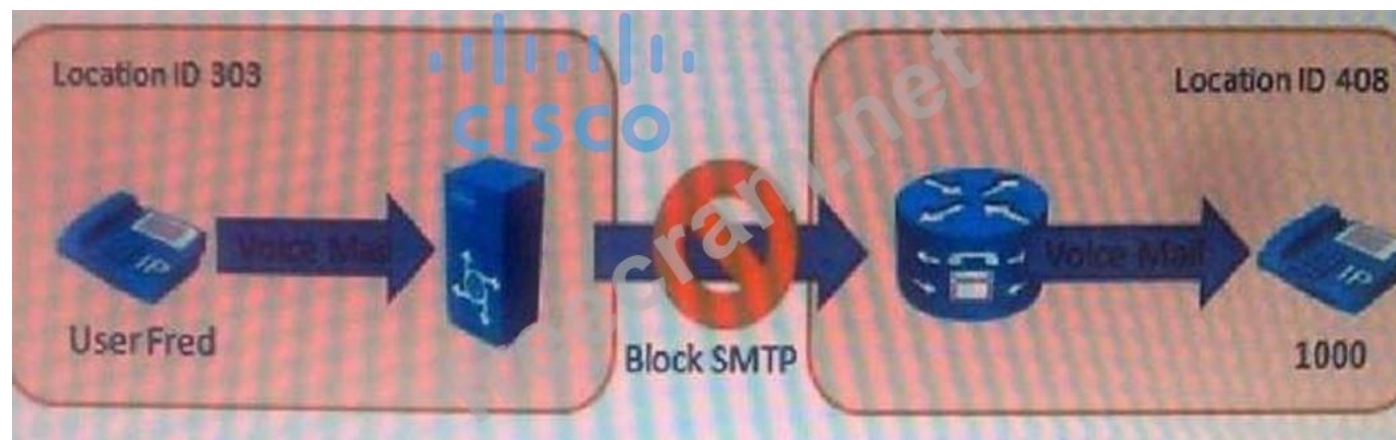
C. the pilot number that is used by Cisco Unified Communications Manager Express to access Cisco Unity Express

D. the main extension that callers dial to reach a user

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 50

Refer to the exhibit.



When SMTP messages are being blocked by a firewall, which of the following implementations can be performed on Cisco Unity Connection to rectify this issue?

A. Ensure that messages can be sent in MIME format in Cisco Unity Connection.

B. Change the SMTP port number to match those ports that are used for the audio.

- C. Configure an SMTP smart host, where all SMTP traffic can be sent
- D. There are no workarounds to this problem

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation:

Reference, Student Book 4-32 (Vol. 2)

NEW QUESTION: 51

You are managing a Cisco Unity Connection server. You want to assign permissions to a junior administrator to manage call handlers and directory handlers on the Cisco Unity Connection server. Which role should you assign to the junior administrator?

- A. Remote Administrator
- B. User Administrator
- C. Greeting Administrator
- D. Help Desk Administrator
- E. Audit Administrator
- F. Audio Text Administrator

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

http://www.cisco.com/en/US/docs/voice_ip_comm/connection/2x/user_mac/guide/2xcucmac020.html#wp1049512

Audio Text Administrator

This role allows an administrator to manage call handlers, directory handlers, and interview handlers.

NEW QUESTION: 52

From which entity does a Cisco Unified Personal Communicator device receive its TFTP server address when it is integrated with a Cisco Unified Presence Server for failover?

- A. Device profile in Cisco Unified Communication Manager
- B. Manually created upon installation of Cisco Unified Personal Communicator
- C. Cisco Unified Personal Communicator does not use TFTP.
- D. Cisco Unified Communications Manager TFTP server
- E. Cisco Unified Presence server

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 53

Which four of the following are required to be defined when configuring a SIP trunk to Cisco Unified Presence? (Choose four.)

- A. Presence Group
- B. Device Name
- C. Location
- D. SIP Trunk Security Profile

- E. Device Pool
- F. Packet Capture Mode
- G. SIP Profile
- H. DTMF Signal Method

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation:

Reference, Student Book 5-83 (Vol. 3)

NEW QUESTION: 54

What is the system default language that is used by Cisco Unity Connection after the initial installation?

- A. The default language is not set at installation and must be set after installation.
- B. The default language is dependent on the license and the language files that are selected during installation
- C. The default language is defined at installation and unchangeable after the initial installation.
- D. English (United Kingdom)
- E. English (United States)

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 55

Which two parameters are required when you configure the Voice Profile for Internet Mail location on Cisco Unity Express? (Choose two.)

- A. display name
- B. dial ID
- C. location ID
- D. Simple Mail Transfer Protocol domain name
- E. domain name or IP address
- F. destination type

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 56

You are in the final phase of configuring Cisco Unified Presence and you need to activate the required services under Cisco Unified Serviceability. Which three Cisco Unified Presence services should you activate for it to work? (Choose three.)

- A. Session Initiation Protocol Proxy
- B. Extensible Communication Platform Connection Manager
- C. Engine
- D. Sync Agent
- E. Web Connection Manager
- F. Extensible Communication Platform Authentication Service

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 57

Which protocol is used to send Voice Profile for Internet Mail messages to the Internet?

- A. Internet Relay Chat
- B. Session Initiation Protocol for Instant Messaging and Presence Leveraging Extensions
- C. Internet Message Access Protocol
- D. Post Office Protocol version 3
- E. Simple Mail Transfer Protocol
- F. Session Initiation Protocol

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 58

You are trying to log into the Cisco Unified User Options interface. However, you are unable to log in with your username and password.

You verify from the system administrator that the URL for the User Options interface is correct.

Which two options are probable causes for this problem? (Choose two.)

- A. You are not registered as a licensed user.
- B. You do not have access to the Cisco IP Phone Messenger features.
- C. You do not have access to some of the options on the User Options interface.
- D. The User Options interface URL is no longer working.
- E. Cisco Unified Presence is down.
- F. You are not assigned access to the User Options interface.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 59

For Cisco Unity Express to send message notifications to external telephony devices, what must be configured?

- A. The integrated Cisco Unified Communications Manager Express voice-mail solution must be configured for PSTN access.
- B. The default profile name vm-notif-profile needs to be changed to reflect the name of the new notification profile.
- C. Cisco Unity Express must be integrated with an external IMAP client.
- D. Each individual or group must have the notification profile set to forward urgent messages.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 60

As a VoIP administrator, you are trying to set the time manually by accessing Cisco Unity Connection, Settings > Time.

You see that the changes are not applied immediately. You wait for 15 minutes, but changes are still not applied. Which two solutions can you try? (Choose two.)

- A. Try reapplying the changes again.

- B. In the CLI, try the `utils system restart` command to reboot the server.
- C. In the GUI, go to Settings > Version and restart the server.
- D. Wait at least 45 minutes for changes to be reflected for the entire company.
- E. Try the utility system reload command via the CLI.
- F. Wait at least 60 minutes for changes to be reflected for the entire company.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 61

Cisco Unified Communications Manager SIP integration with Cisco Unity Connection requires which configuration component to connect to voicemail?

- A. Route Pattern
- B. Hunt Pilot
- C. Trunk Group
- D. Route Group
- E. Hunt Group

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 62

Refer to the exhibit.

```
!
dial-peer voice 4100 voip
 destination-pattern 4100
 session target ipv4:10.1.131.2
 codec g711ulaw
 no vad
!
```

When users try to access the voice-mail system, they hear a fast busy tone. In which two ways does the configuration need to be modified in order to allow calls to reach Cisco Unity Express? (Choose two)

- A. The vad statement needs to be removed.
- B. The command dtmf-relay sip-notify needs to be added to the dial peer.
- C. The dial peer needs to be a POTS dial peer and needs to use a fully qualified E.164 number.
- D. The command session protocol sipv2 needs to be added to the dial peer.
- E. The codec type statement needs to be removed.
- F. The command codec transparent needs to be added to the dial peer.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 63

Which troubleshooting tool is used to check and verify the individual modules in the Cisco Unified Presence server?

- A. Cisco Unified Real Time Monitoring Tool
- B. Cisco Unified Presence System Troubleshooter
- C. Cisco Unified Presence Monitoring Tool
- D. Cisco Unified Presence Viewer

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: StudentGuide Volume 3 Page 5-167

NEW QUESTION: 64

After the initial Cisco Unity Connection installation, how and where can the time zone be changed?

- A. The Cisco Unity Connection time zone cannot be changed after the initial installation. A reinstallation is required.
- B. The Cisco Unity Connection time zone can be changed from the Cisco Unified Communications Manager GUI.

- C. The Cisco Unity Connection time zone can be changed from the Cisco Unified Operating System Administration GUI.
- D. The Cisco Unity Connection time zone can be changed from the Cisco Unity Connection CLI.
- E. The Cisco Unity Connection time zone can be changed from the Cisco Unified Operating System CLI.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 65

Which two of the following are functions or operations of Cisco Unified Presence? (Choose two.)

- A. full-featured communications platform on a single desktop application
- B. collects, distributes, and aggregates user attributes and capabilities
- C. standards-based SIP, SIMPLE, and XMPP interface
- D. call control
- E. real-time voice message notification services
- F. native presence services

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 66

What are four Cisco Unified Presence components? (Choose four.)

- A. Cisco Adaptive Security Appliance
- B. Cisco Unity Connection
- C. Cisco Unified MeetingPlace
- D. Cisco Unified Contact Center Express
- E. Cisco Unified Contact Center Hosted
- F. Lightweight Directory Access Protocol (LDAP) Server v3.0
- G. Third-party XMPP clients
- H. Cisco Unified Contact Center Enterprise

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 67

Which two attributes are defined in class of service? (Choose two.)

- A. the maximum length of subscriber messages and greetings
- B. access to features, such as text-to-speech email or live reply
- C. the minimum length of subscriber messages and greetings
- D. access to the Cisco Presence Server administration page

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 68

Which two transfer types are used by Cisco Unity Connection to process more calls quickly? (Choose two.)

- A. Release to VPIM
- B. Release to Switch

C. No Holding Transfer

D. Supervise Transfer

E. Say Good-Bye

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 69

Refer to the exhibit.

▼ Cisco Unity Connection

.....VPIM

.....Connection Location Passwords

[-] Dial Plan

.....Partitions

.....Search Spaces

[-] System Settings

.....General Configuration

.....Cluster

☒ External Services

.....Authentication Rules

.....Roles

.....Restriction Tables

.....Licenses

.....Schedules

.....Holiday Schedules

.....Global Nicknames

.....Subject Line Formats

.....Attachment Descriptions

.....Enterprise Parameters

.....Service Parameters

.....Plugins

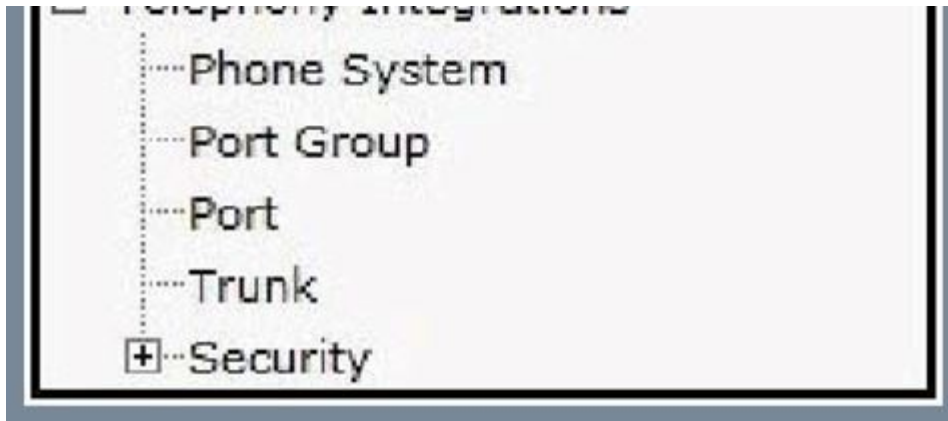
.....Fax Server

☒ LDAP

☒ SMTP Configuration

☒ Advanced

[-] Telephony Integrations



When configuring the default user settings, which section is used to configure the password guidelines that are used by the system for each user?

- A. Roles
- B. Enterprise Parameters
- C. Service Parameters
- D. Authentication Rules
- E. Restriction Tables

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 70

You have configured Voice Profile for Internet Mail Networking in Cisco Unity Express. The Voice Connector receives a message that cannot be delivered. The message does not contain the sender information. In this situation, in which folder does Voice Connector save the message?

- A. Inbox
- B. Deleted Items
- C. Sent
- D. Archive
- E. Spam
- F. Junk

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 71

Which tool is used to migrate users from Cisco Unity to Cisco Unity Connection?

- A. Cisco Unity Migration Assistant
- B. COBRAS import
- C. CSV import
- D. Exchange Synch import
- E. LDAP import

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 72

When making changes to the Cisco Unified Presence Application Listeners, which step must be taken after the configuration changes are made?

- A. Manually restart the Cisco Unified Presence Service.
- B. Manually restart the Application Listener.
- C. No action is required.
- D. Manually restart the Cisco SIP Proxy Server.
- E. Manually restart the Cisco Unified Communications Manager Services.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 73

In Cisco Unity Connection, which type of message cannot be forwarded by a phone user?

- A. messages marked as Urgent
- B. messages marked as Private
- C. messages marked as Secure
- D. messages marked as Future Delivery
- E. messages marked as Saved
- F. messages marked as Archived

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/user/guide/phone/7xcucugphone030.html#wp1010945

Urgent

Mark a message urgent so that Connection sends it before regular messages.

Return receipt

Request a return receipt so that Connection notifies you when the recipient opens the message.

Note You may not be able to receive all types of receipts, even though the Connection phone menus allow you to request them. Ask your Connection administrator whether the system is set up to send receipts to users.

Private

Mark a message private so that the recipient knows to treat it confidentially. Connection users cannot forward private messages by phone.

Future delivery

Deliver the message at the future date or time that you specify.

NEW QUESTION: 74

What is the client software for Cisco Unified Presence?

- A. JAVA IM
- B. Live Messenger
- C. Jabber
- D. Skype

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 75

What is the maximum number of allowable attempts that you can assign in the account lockout policy in Cisco Unity Express?

A. 100

B. 10

C. 500

D. 50

E. 200

F. 20

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 76

What is the procedure for importing users from Cisco Unified Communications Manager Express into Cisco Unity Express?

A. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the CLI administrator username and password, and use the CLI synchronization command under telephony-services to import as many users as are supported by Cisco Unified Communications Manager Express.

B. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the web administrator username and password, and click Synchronize Information under the Administration menu to import as many users as are supported by Cisco Unified Communications Manager Express.

C. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the CLI administrator username and password, and use the CLI synchronization command under telephony-services to import up to 200 users from Cisco Unified Communications Manager Express.

D. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the web administrator username and password, and click Synchronize Information under the Administration menu to import up to 100 users from Cisco Unified Communications Manager Express.

E. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the web administrator username and password, and click Synchronize Information under the Administration menu to import up to 200 users from Cisco Unified Communications Manager Express.

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation:

Reference, Student Book 3-95 (Vol. 2)

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NEW QUESTION: 77

After the Cisco Unified Presence server is defined in Cisco Unified Communications Manager, what is the next logical step in the configuration of Cisco Unified Communications Manager?

- A. assign capabilities to end users
- B. AXL configurations
- C. define the CUCM publisher
- D. Activate CUP services
- E. define CUCM SIP publish trunk

Answer: (SHOW ANSWER)

Explanation/Reference:

Explanation: Reference -

<http://www.voicerivet.com/CCIE/Docs/Pres7/PresDepolyGuide7.pdf>

NEW QUESTION: 78

You are required to configure User Templates in Cisco Unity Connection. Which two parameters are mandatory to complete this configuration? (Choose two.)

- A. active schedule
- B. partition
- C. alias
- D. display name
- E. search scope
- F. class of service

Answer: (SHOW ANSWER)

NEW QUESTION: 79

Which two methods can be used to create multiple users in Cisco Unity Connection? (Choose two.)

- A. importing users from Cisco Unified Communications Manager
- B. creating users from Cisco Presence Server
- C. importing users from LDAP
- D. creating users from Cisco Unity Express

Answer: (SHOW ANSWER)

NEW QUESTION: 80

A user receives this error message when trying to start an ad hoc group chat with Cisco Unified Presence.

"Attempted to perform an adhoc group chat operation but the AD_HOC_GROUP_CHAT capability was not available." What is the solution?

- A.** Remove the corrupted entries in the database.
- B.** Ensure that the DNS server to which the PC is pointed can resolve the fully qualified name of the Cisco Unified Presence Server.
- C.** Upgrade the server to version 8.x because the Cisco Unified Personal Communicator client 8.0 is not supported on the 7.0 platform.
- D.** Check if the conference server alias configuration is missing. If it is missing, add the configuration and restart the Cisco Unified Personal Communicator.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 81

Which Cisco Unified Presence operation mode supports the highest number of users for large-scale Cisco Unified CVP solutions?

- A.** Microsoft Office Interoperability
- B.** Cisco Unified Presence
- C.** SIP Proxy
- D.** Cisco Unified Communications
- E.** Microsoft Active Directory

Answer: **C** ([LEAVE A REPLY](#))

NEW QUESTION: 82

Which three of the following Cisco Unified Presence services must be activated manually in order for Cisco Unified Presence to operate? (Choose three.)

- A.** Cisco UP SIP Proxy
- B.** Cisco UP Sync Agent
- C.** Cisco UP Client Profile Agent
- D.** Cisco UP Presence Engine
- E.** Cisco UP OAM Agent
- F.** Cisco UP XCP Router
- G.** Cisco UP XCP Directory Service
- H.** Cisco UP Config Agent

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 83

What is the next logical step in troubleshooting Cisco Unified Presence and Cisco Unified Personal Communicator in a live production environment if the Cisco Unified Presence System Troubleshooter and Server Health Tools do not help resolve the issue?

- A.** Restart Cisco Unified Communications Manager.
- B.** Enable tracing and use Cisco Unified RTMT to review the traces.

- C. Uninstall and re-install Cisco Unified Personal Communicator.
- D. Restart the Cisco Unified Presence server.
- E. Reset the Presence Gateway.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 84

When using integrated messaging with Cisco Unity Express, which capability is available to the end user?

- A. The ability to create, send, delete, or reply to voice-mail messages from the email client.
- B. The ability to create, send, or reply to voice-mail messages from the email client.
- C. The ability to delete voice-mail messages or to mark them as read or unread, as they would for email messages
- D. The ability to only mark voice-mail messages as read or unread, as they would for email messages.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 85

If AES is required on a SIP Trunk Security Profile, which device security mode should be selected during configuration?

- A. NULL/SHA
- B. Digest Authentication
- C. Encrypted
- D. Non-secure
- E. Authenticated

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 86

In which three of the following cases can VPIM Networking be used for messaging? (Choose three.)

- A. Cisco Unity and Cisco Unified Communication Manager
- B. Cisco Unity and the Cisco Presence Server
- C. Cisco Unity and Cisco Unity Express
- D. Cisco Unity systems where the partner Microsoft Exchange Servers are in different Active Directory forests
- E. Cisco Unity with Microsoft Exchange 2000 or Microsoft Exchange 2003, and Cisco Unity with Lotus Domino
- F. Cisco Unity and Cisco Unified Contact Center Express

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 87

In Cisco Unity Connection, which two methods can you use to segregate the global dial and message addressing space? (Choose two.)

- A. partitions

- B. search spaces
- C. translation patterns
- D. route patterns
- E. hunt pilot
- F. SIP trunk

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 88

You are configuring Cisco Unity Connection Auto-Attendant. You need to provide the name of the .wav file that should be played after the welcome message if a caller calls after the business hours. Which field should you configure in the Auto-Attendant script?

- A. busOpenPrompt
- B. busClosedPrompt
- C. holidayPrompt
- D. disconnectAfterMenu
- E. businessSchedule
- F. allowExternalTransfers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 89

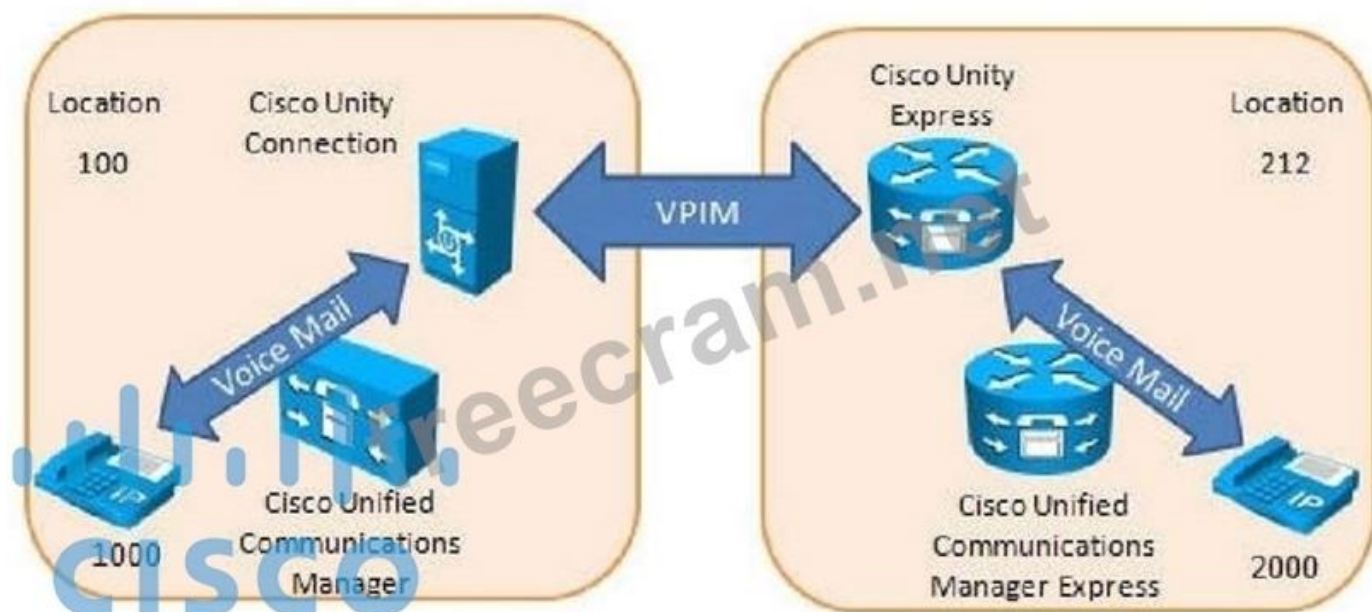
What should be done after the initial configuration of the Cisco Unified Communications Manager and Cisco Unified Presence integration?

- A. Restart the Cisco Unified Presence Service.
- B. Restart the Cisco SIP Proxy Server.
- C. Restart the Application Listener.
- D. No action is required.
- E. Restart the Cisco Unified Communications Manager Services.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 90

Refer to the exhibit.



When the Cisco Unity Connection and Cisco Unity Express systems are networked together using VPM, which of the following statements is true?

- A. The message exchange between the two systems will only succeed toward the Cisco Unity Express site.
- B. The message exchange between the two systems will succeed because the combination of location IDs and extensions is unique.
- C. The message exchange between the two systems will fail due to a conflict between the location ID and extension.
- D. The message exchange between the two systems will fail because the location IDs should be using names instead of digits.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 91

You are an administrator managing Cisco Unified Communications Manager Express.

A user returns from vacation and reports that he has tried many times to enter his PIN in his Session Initiation Protocol (SIP) phone, but he could not login successfully. You have reset the PIN for him, but he still is unable to log in. If the password lockout policy is enabled, which solution will help you fix the problem?

- A. Delete and add the SIP phone again that was configured in Cisco Unified Communications Manager Express.
- B. Reset with another PIN.
- C. Recreate the user account and add to the appropriate user group.
- D. Unlock the password lockout.
- E. Set the Pulse Code Dialing to transmit.
- F. Delete the user account and recreate it.

Answer: ([SHOW ANSWER](#))

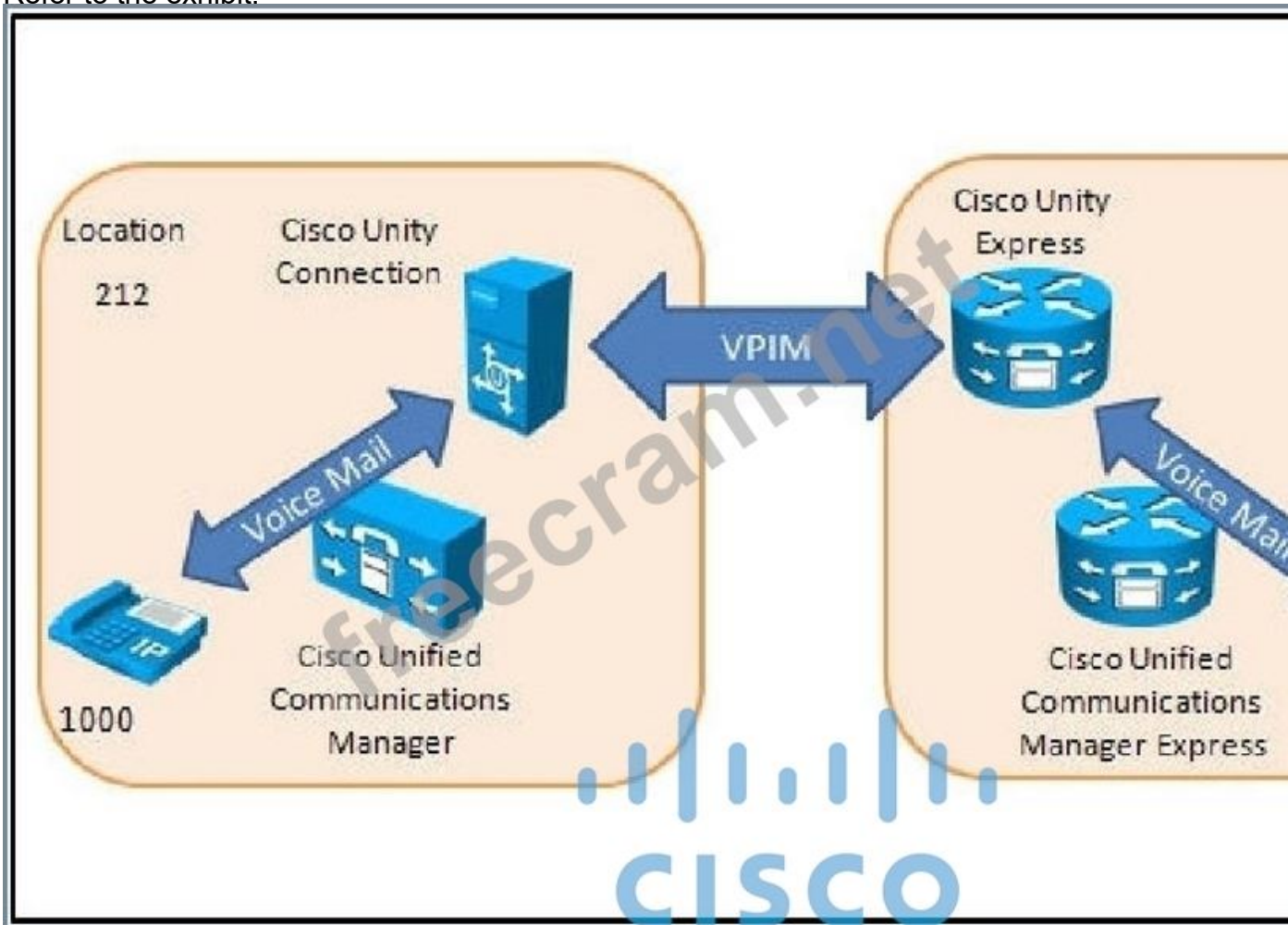
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NEW QUESTION: 92

Refer to the exhibit.



When the Cisco Unity Connection and Cisco Unity Express systems are networked together using VPIM, which of the following statements is true?

- A. The message exchange between the two systems will fail because the location IDs should be using names instead of digits.
- B. The message exchange between the two systems will succeed as long as the number of digits for the location ID is less than the number of digits used for the extensions.
- C. The message exchange between the two systems will fail due to overlapping extensions.
- D. The message exchange between the two systems will succeed because the location IDs are unique.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 93

Which two of the following statements are true about VPIM? (Choose two)

- A. VPIM message use a similar format to SIP SDP messages, as defined in RFC 3281.
- B. voice-mail systems that are using VPIM must have unique extensions.
- C. VPIM users cannot be regular voice-mail users.
- D. VPIM must use a location ID for each voice-mail system.
- E. VPIM must be used when internetworking Cisco Unity Connection and Cisco Unity Express.
- F. VPIM is used to exchange email messages between different voice-mail systems.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 94

Refer to the exhibit.



When configuring Cisco Unity Connection for LDAP integration, where is the Cisco DirSync service activated for Cisco Unity Connection?

- A. Cisco Unity Connection Administration
- B. Cisco Unified Serviceability
- C. Cisco Unified OS Administration
- D. Cisco Unity Connection Administration
- E. Cisco Unity Connection Serviceability
- F. Disaster Recovery System

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Verified on CUC 9.1

NEW QUESTION: 95

Which two of the following are considered administrative and database services on a Cisco Unified Presence server? (Choose two.)

- A. Cisco Database Layer Monitor Service
- B. Cisco Serviceability Reporter
- C. Cisco AXL Web Service

- D. Cisco Unified Presence XCP
- E. Cisco UP Sync Agent
- F. Cisco Bulk Provisioning Service

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 96

Which two options are types of directory handlers? (Choose two.)

- A. phone keypad
- B. closed hours
- C. standard hours
- D. voice-enabled
- E. forwarded rules
- F. direct rules

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 97

Refer to the exhibit.

```
!  
interface Loopback 0  
ip address 10.1.131.1 255.255.255.0  
!  
interface vlan 130  
ip address 10.1.130.1 255.255.255.0  
!  
telephony-service  
ip source-address 10.1.130.1 port 2000  
!
```

Which five of the following commands will integrate a Cisco Unity Express module with a Cisco Unified Communications Manager Express router. (Choose five.)

- A. ip unnumbered Loopback0
- B. service-module ip default-gateway 10.1.30.1.1
- C. ip route 10.1.131.2 255.255.255.255 interface Service-Engine 1/0
- D. service-module ip address 10.1.130.2 255.255.255.0
- E. service-module ip address 10.1.131.2 255.255.255.0
- F. service-module ip default-gateway 10.1.131.1
- G. interface Integrated-Service-Engine1/0
- H. ip unnumbered vlan130

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 98

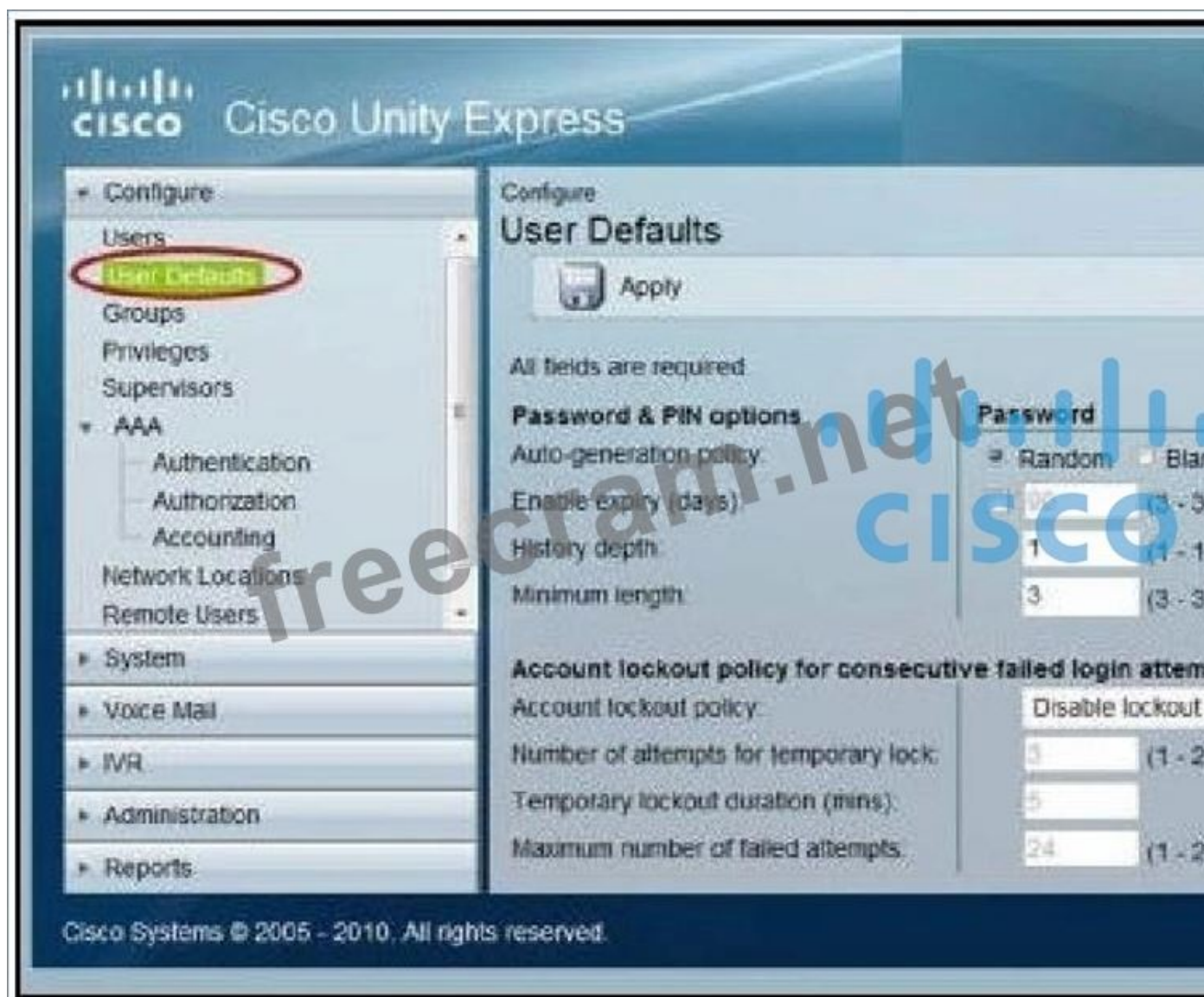
Which three objects can be assigned to partitioning and search spaces, to segregate the global dial and message addressing space within Cisco Unity Connection? (Choose three.)

- A. users with mailboxes
- B. hunt pilots
- C. system call handlers
- D. transformation patterns
- E. VPIM locations
- F. line groups

Answer: A,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 99

Refer to the exhibit.



If the Cisco Unity Express administrator sets the lockout policy to Temporary, with a temporary lockout duration of 5 minutes and a maximum number of failed attempts of 3, what must the end user do if they

have exhausted their maximum number of failed attempts?

- A. The end user must contact the Cisco Unity Express administrator to reset the default user temporary timer if they need to log in before the temporarily timer expires.
- B. The end must use the end-user privileged-level password to gain access to Cisco Unity Express, but they will only be able to view end-user settings.
- C. The end user must contact the Cisco Unity Express administrator to have the default user password reset.
- D. The end user must wait for the temporary timeout to expire before attempting to login again.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 100

When integrating Cisco Unified Presence with Microsoft Exchange, which interface is used for communication between the Cisco Unified Presence server and the Microsoft Exchange server?

- A. OWAWebDAV
- B. XMPP
- C. XML over HTTP
- D. XCPWA
- E. XCPWebDAV

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

http://www.cisco.com/en/US/docs/voice_ip_comm/cups/8_6/english/integration_notes/exchange/guide/exchintintro.html#wp1083866

WebDAV

WebDAV (Web Distributed Authoring and Versioning) is an extension of HTTP that facilitates creating, changing and moving documents on a server as well as editing properties of a file. WebDAV can be used to access Microsoft Exchange mailboxes over HTTP connectivity. Each folder, message, calendar event, contact etc., has a URL that can be used to access it. Cisco Unified Presence can use WebDAV to gather information on calendar events. WebDAV is deprecated in Exchange 2010 and beyond.



NEW QUESTION: 101

Which service is used to synchronize a subset of user data during an LDAP integration on Cisco Unity Connection?

- A. CDRonDemand Service
- B. Cisco DB Replicator
- C. Cisco Extended Functions
- D. Cisco DirSync
- E. Cisco Trust Verification Service

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 102

Which four of the following will allow a Cisco Unity Express system administrator to add new mailboxes to the system? (Choose four.)

- A. Choose Voice Mail > Mailboxes to add new mailboxes.
- B. Choose User Defaults > Create Mailbox.
- C. Choose Configure > Users and check the Create Mailbox check box.
- D. Mailboxes can be created when users are imported from Cisco Unified Communications Manager Express.
- E. Choose Voice Mail > VM Defaults and click Add Mailboxes.
- F. Choose Configure > Groups. The Configure Groups window appears. Click Add. The Add a New Group window appears. Complete the information fields and check the Enable notification for this user/group checkbox.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 103

You have just installed Cisco Unity Express. Now you want to configure history depth and set it to its maximum value.

Which value should you define as the maximum value?

- A. 5
- B. 10
- C. 15
- D. 20
- E. 50
- F. 75

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

http://www.cisco.com/en/US/docs/voice_ip_comm/unity_exp/rel3_2/Command/s1_cmds.html#wp1332535
security password history depth

To force all users to choose a password that is not in their password history list, use the security password history depth command in Cisco Unity Express configuration mode. Use the no form of this command to enable users to choose any password.

security password history depth depth*

or

no security password history depth depth*

*depth

Specifies how many of a user's previous passwords are compared to the new password. Range is from 1 to 10.

NEW QUESTION: 104

You need to configure Cisco Unified Communications Manager Express with a dial peer that points to

the Cisco Unity Express IP address. Which three conditions must be fulfilled? (Choose three.)

- A. G.911 codec must be used.
- B. Voice activity detection must be disabled.
- C. Session Initiation Protocol version 2 must be used.
- D. Session Initiation Protocol version 1 must be used.
- E. The dual tone multifrequency relay option must be set to match Cisco Unity Express.
- F. Voice on demand must be enabled.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 105

After you install Cisco Unity Connection, where are the objects that belong to a partition placed?

- A. <Object.Partition> Partition
- B. <Object Name> Partition
- C. <Directory Name> Partition
- D. <Server.Object> Partition
- E. <Partition Name> Partition
- F. <Server Name> Partition

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 106

Which product is responsible for processing and handling all telephony presence requests for users in Cisco Unified Communications Manager presence, whether inside or outside the cluster?

- A. Cisco Jabber
- B. Cisco Unified Communications Manager
- C. Cisco Unity Connection
- D. Cisco Unified MeetingPlace

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 107

An external caller calls into the corporate directory handler extension and selects the option to dial by name. The caller enters the digits "633" for user Mike Lee. The user is located in the directory and Cisco Unity Connection attempts the transfer, but the call fails. What is the most likely cause of this issue?

- A. User Mike Lee does not exist.
- B. The Call Transfer service parameter is not enabled.
- C. User Mike Lee is not listed in the directory.
- D. Voice ports are out of service
- E. Incorrect or missing search space in the directory call handler

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 108
An IP phone user reports that they are unable to set the Call Forward All feature on their phone. The user reports that they press the CfdwAll softkey and enter the desired telephone number, but the phone does not accept it. What could be causing this issue?

- A. The Call Forward All service parameter is not enabled.
- B. The Call Forward All enterprise parameter is not enabled.
- C. The user is entering too many digits for the destination number.
- D. Cisco Unified Communications Manager does not control Call Forward.
- E. The Call Forward All option of the IP phone does not have a CSS defined.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 109

Which of the following statements is true about blind addressing in Cisco Unity Connection?

- A. Blind addressing is used when the voice-mail user at the remote system is unavailable.
- B. Spell-by-name is not available when blind addressing is used, because the destination user is unknown to the system.
- C. When blind addressing is used, the validity of the destination user is known to the originating voice-mail system before sending the message
- D. Blind addressing is only used when networking with Cisco Unity Express systems.

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: You can use blind also if you make networking with another Unity Connection.
For exclusion the answer is Spell-by-name.

NEW QUESTION: 110

Which two rules are the direct rules in Cisco Unity Connection? (Choose two.)

- A. Attempt Sign-in
- B. Attempt Forward
- C. Closing Greeting
- D. Opening Greeting
- E. Attempt Send
- F. Attempt Sign-out

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 111

Refer to the exhibit.

Exhibit is Missing

Which of the following statements is true about the remote users that are configured in the exhibit?

- A. Remote user configuration is optional for VPIM. It is only necessary if VPIM networking is implemented between a Cisco Unity Connection and Cisco Unity Express systems.
- B. Remote users are needed if the dial-by-name feature is required.
- C. Remote users are needed if VPIM implementation is required between Cisco Unity Express and a third- party voice-mail system that supports VPIM.
- D. Remote users must always be added when configuring VPIM on Cisco Unity Express.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 112

Which role in Cisco Unity Connection allows a user to manage only the directory handlers and interview handlers?

- A. User Administrator
- B. System Administrator
- C. Help Desk Administrator
- D. Audit Administrator
- E. Audio Text Administrator
- F. Greeting Administrator

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 113

Which three of the following options should always be selected when configuring a SIP trunk for Cisco Unity Connection integration to Cisco Unified Communications Manager? (Choose three.)

- A. Accept Presence Subscription
- B. X.509 Subject Name
- C. Enable Digest Authentication
- D. Enable Application Level Authentication
- E. Accept Out-of-Dialog REFER
- F. Accept Replaces Header
- G. Accept Unsolicited Notification

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 114

What is required of a user to retrieve voice mail once they are notified of a new message by Cisco Unity Connection Message notification on their mobile phone?

- A. Password
- B. PIN
- C. user ID
- D. user extension

E. FAC

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: Reference-

[https://customertraining.verizonbusiness.com/Documents/Cisco%20Unity%20Connection% 20Voice% 20Mail.pdf](https://customertraining.verizonbusiness.com/Documents/Cisco%20Unity%20Connection%20Voice%20Mail.pdf)

NEW QUESTION: 115

Which two types of mailboxes are supported by Cisco Unity Express? (Choose two.)

- A. group
- B. voice
- C. personal
- D. temporary
- E. general delivery
- F. mailing list

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 116

When configuring a new Cisco Unified Personal Communicator device, which device type should be configured in Cisco Unified Communications Manager when using Cisco Unified Personal Communicator

8.X?

- A. Cisco Unified Personal Communicator
- B. Cisco IP SoftPhone
- C. Cisco IP Communicator
- D. Cisco Unified Client Services Framework
- E. It depends on the IP phone that is associated to the Cisco IP SoftPhone

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: StudentGuide Volume 3 Page 5-118

NEW QUESTION: 117

In Cisco Unity Connection, which two options are predefined rules of forwarded call routing? (Choose two.)

- A. speech connect
- B. attempt sign out
- C. opening greeting
- D. publisher reverse trap
- E. attempt sign in
- F. attempt forward

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 118

Which three procedures are necessary to set up Cisco Unity Connection 8.x to use VPIM Networking? (Choose three.)

- A. Verify connectivity with the Cisco Unified Communications Manager.
- ~~B. Configure DHCP.~~
- C. Create VPIM locations.
- D. Verify network and SMTP connectivity with the remote voice messaging system.
- E. Create VPIM regions.
- F. Create VPIM contacts.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 119

Which two of the following protocols can be used to integrate Cisco Unity Connection with Cisco Unified Communications Manager? (Choose two.)

- A. OSPF
- B. BGP
- C. MGCP
- D. SCCP
- E. H.323
- F. SIP

Answer: D,F ([LEAVE A REPLY](#))

NEW QUESTION: 120

Which tool is used to help determine the scale and performance of a Cisco Unified Presence multicluster deployment?

- A. Presence User Profile
- B. Presence Capacity Planning Tool
- C. Cisco Unified Real Time Monitoring Tool
- D. Cisco Unified Presence Serviceability
- E. Cisco Unified Serviceability

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: StudentGuide Volume 3 Page 5-50

NEW QUESTION: 121

Which three email clients are able to access voice mail through the integration of the Cisco Unity Express infrastructure and IMAP? (Choose three.)

- A. Lotus Notes
- B. Microsoft Outlook Express
- C. Cisco Unified Presence
- D. Microsoft OCS
- E. Microsoft Outlook

F. SunOne

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 122

In order for Cisco Unified Presence to show the presence status of an IP phone, which two configuration steps must be completed in the Cisco Unified Communications Manager server? (Choose two.)

- A. Check the Allow Presence Status check box.
- B. Associate the end device with the user.
- C. Allow the SIP publish trunk to forward presence status messages.
- D. Associate the directory number with the user.
- E. Enable Cisco Unified Personal Communicator Status flag

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation:

Reference, Student Book 5-80 (Vol. 3)

Not correct:

Allow Presence Status does not exist.

StudentGuide Volume 3 Page 5-81

NEW QUESTION: 123

You need to change the IP address of the Cisco Unity Express. To achieve this goal, you change the IP address of the service-engine interface and the internal IP address of the Cisco Unity Express module.

You also make changes to the IP routes and the dial-peer session.

After you issue the shut and no shut commands, you need to reload the Cisco Unity Express. Which command should you use?

- A. service-module service-Engine reload x/x
- B. service-module ip default-gateway
- C. service-module ip reload
- D. reload service-module ip default-gateway
- E. reload service-module service-Engine x/x
- F. service-module service-Engine x/x reload

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 124

A subscriber to the Internet Messaging Access Protocol feature of Cisco Unity Express sees a "Mailbox Full" notification. What is the percentage of space used that his mailbox has exceeded?

- A. 94 percent
- B. 95 percent
- C. 96 percent
- D. 97 percent
- E. 98 percent
- F. 99 percent

Answer: (SHOW ANSWER)

Explanation/Reference:

http://www.cisco.com/en/US/products/sw/voicesw/ps5520/products_tech_note09186a008036fd99.shtml#full

Cisco says mailbox full happens at 100%, so good luck with this one.

NEW QUESTION: 125

What is the maximum number of users that can be imported into Cisco Unity Express from Cisco Unified Communications Manager Express at one time?

- A. 100
- B. 50
- C. 500
- D. 200

Answer: (SHOW ANSWER)

NEW QUESTION: 126

What are two tasks of a voice connector when processing incoming messages? (Choose two.)

- A. Convert the message from MAPI to MIME format.
- B. Format the To address by using the domain name and prefix that are specified on the corresponding VPIM delivery location page.
- C. Remove the phone prefixes from the To and From addresses if prefixes are specified on the corresponding VPIM delivery location page.
- D. Convert the message from MIME to MAPI format.

Answer: (SHOW ANSWER)

NEW QUESTION: 127

In Cisco Unity Connection, to which three objects can a partition be assigned ? (Choose Three)

- A. Users
- B. Distribution List
- C. Route Patterns
- D. Directory Numbers
- E. VPIM Location
- F. Hunt Pilot
- G. Translation Pattern

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: Reference-

http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/administration/guide/7xcu_csag235.html#wp1071116

NEW QUESTION: 128

When troubleshooting a single Cisco Unified Presence user complaint, which tool is the best one to use to start the troubleshooting process?

- A. Cisco Unified Presence Viewer
- B. Cisco Unified Presence System Troubleshooter
- C. Cisco Unified Presence Monitoring Tool
- D. Cisco Unified Real Time Monitoring Tool

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 129

When making changes to the Cisco Unified Presence proxy domain settings, which step must be taken after the configuration changes are made?

- A. Manually restart the Cisco Unified Presence Service.
- B. No action is required.
- C. Manually restart the Cisco SIP Proxy Server.
- D. Manually restart the Cisco Unified Communications Manager Services.
- E. Manually restart the Application Listener.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 130

This configuration is found on the Cisco Unified Communications Manager Express router:

```
interface GigabitEthernet0/1
description Voice Network
address 172.31.12.1 255.255.255.0
!
interface Service-Engine1/0
description NM-CUE
ip unnumbered GigabitEthernet0/1
service-module ip address 172.31.12.254 255.255.255.0
service-module ip default-gateway 172.31.12.1
!
```

Which route is needed to complete this configuration?

- A. ip route 172.31.12.254 255.255.255.255 172.31.11.1
- B. ip route 172.31.12.254 255.255.255.255 172.31.12.254
- C. ip route 172.31.12.254 255.255.255.255 172.31.12.1
- D. ip route 172.31.12.254 255.255.255.255 Service-Engine1/0

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 131

With which client is the MWI synchronized with an IP phone after an email that contains a voice message is opened and the voice message is listened to?

- A. IMAP
- B. SMS
- C. Exchange
- D. POP3
- E. MMS

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: There is no Exchange just IMAP

StudentGuide Volume 2 Page 3-15

NEW QUESTION: 132

When configuring the Cisco IP Phone Messenger feature, a service URL must be defined.

What server address should be configured as the host for the Cisco IP Phone Messenger service?

- A. Cisco Unified Communications Manager Subscriber
- B. Cisco Unity Connection
- C. Cisco Unified Communications TFTP Server
- D. Cisco Unified Communications Manager Publisher
- E. Cisco Unified Presence Server

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 133

The CEO of a company does not want external callers to be able to dial him directly through the Cisco Unity Connection directory search. Which of the following methods is the best way to accomplish this?

- A. Do not activate the CEO as a Cisco Unity Connection subscriber.
- B. Use the preconfigured partition and calling search space. No other configuration is necessary.
- C. Configure a directory handler that uses a partition and calling search space to allow calls to everyone except to the CEO.
- D. Configure a restricted partition and assign it to the CEO. Create a directory call handler for external users with a search scope that does not contain the CEO partition.
- E. Configure a directory call handler that blocks all transfers.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 134

You have configured a Cisco Unity Express server that uses the G.711 codec. You want to send outbound messages in a format that uses lower bandwidth. However, you want to keep the quality of the incoming message high. Which two tasks should you perform? (Choose two.)

- ~~B. Convert the outgoing messages to G.726.~~
- A. Send the outgoing messages in the G.711 format.
- C. Store the message using the original codec, but convert it to 64 kb/s for outgoing.
- D. Convert the incoming messages to G.729a.
- E. Convert the outgoing message to 64 kb/s using G.729a.
- F. Keep the incoming messages as G.711.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 135

A user is attempting to enter a Call Forward All destination of 00497473263, but after the digit "9" is entered, the system believes that all the digits have been entered and that the Call Forward All destination is 0049. Which system component is most likely misconfigured?

- A. Route List that is used for PSTN calls
- B. Route Group that is used for PSTN calls
- C. The IP phone does not have access to the partition that is used for PSTN calls
- D. Route Pattern that is used for PSTN calls
- E. Gateway that is used for Call Forward All calls

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 136

When using Cisco Unity Connection, which call handler type offers different call actions based on the digits that are selected?

- A. directory
- B. digit analysis
- C. interview
- D. call management
- E. system

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 137

Which two statements are true about integrating Cisco Unity Connection with an LDAP directory and creating users by importing data from Cisco Unified Communications Manager? (Choose two.)

- A. Cisco Unity Connection users will not automatically authenticate against the LDAP directory when

Cisco Unified Communications Manager is integrated with the LDAP.

B. Cisco Unity Connection users will automatically authenticate against the LDAP directory when Cisco Unified Communications Manager is integrated with the LDAP.

C. Separate passwords must be maintained for Cisco Unity Connection web applications and Cisco Unified Communications Manager web applications.

D. Automatic synchronization updates the Cisco Unity Connection database with new data for new and existing users when you add users to the LDAP directory.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 138

Which tool do you use to back up the entire Cisco Unity database and restore it as a whole to a new server?

A. Cisco Config File Manager

B. Consolidated Object Backup and Restore Application Suite briefcase mode

C. COBRAS hot mode

D. Cisco Unity Disaster Recovery Tools

E. Cisco Automated Backup

F. Backup and Restore Utility

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 139

Refer to the exhibit.

CUP Services	
	Service Name
☐	Cisco UP SIP Proxy
☐	Cisco UP Presence Engine
☐	Cisco UP Sync Agent
☐	Cisco UP XCP Text Conference Manager
☐	Cisco UP XCP Web Connection Manager
☐	Cisco UP XCP Connection Manager
☐	Cisco UP XCP SIP Federation Connection Ma
☐	Cisco UP XCP XMPP Federation Connection M
☐	Cisco UP XCP Counter Aggregator
☐	Cisco UP XCP Message Archiver
☐	Cisco UP XCP Directory Service
☐	Cisco UP XCP Authentication Service

In order for the Instant Messaging feature in Cisco Unified Presence to function, which service is specific to the feature and required to be activated?

- A. Cisco UP Sync Agent
- B. Cisco UP XCP Message Archiver
- C. Cisco UP XCP Authentication Service
- D. Cisco UP XCP XMPP Federation Connection Manager
- E. Cisco UP XCP Text Conference Manager
- F. Cisco UP XCP Web Connection Manager

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation: Reference, Student Book 5-10 (Vol. 3)

NEW QUESTION: 140

Refer to the exhibit.

```
x-receiver: <2001@10.1.5.15>
Received: from 10.1.131.2 (10.1.131.2) by UC801 with Connection SMTP Server; Thu,
To: <2001@10.1.5.15>
From: pbrown<4001@10.1.131.2>
Date: Thu, 27 May 2010 15:05:28 -0700 (PDT)
MIME-Version: 1.0 (Voice 2.0)
Content-Type: Multipart/Voice-Message; Version=2.0;
          Boundary="==VpimMsg==1274998886689"
Content-Transfer-Encoding: 7bit
Message-ID: <FTX1244A1LJ-NME-FOC12383QD9-1274996486515>

--==VpimMsg==1274998886689
Content-Type: text/directory; charset=us-ascii; profile=vCard
Content-Transfer-Encoding: 7bit
Content-Disposition: attachment; filename="pbrown.vcf"

BEGIN:vCard
FN:pbrown
EMAIL;TYPE=INTERNET;TYPE=VPIM:4001@10.1.131.2
TEL:4001
VERSION: 3.0
END:vCard
```

The trace shows an inbound VPIM message to Cisco Unity Connection, which has been networked with Cisco Unity Express. What is the location ID for Cisco Unity Express?

- A. UC801
- B. 801
- C. Location ID is not transmitted in VPIM.
- D. 4001

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 141

Refer to the exhibit.

```

!
interface Loopback0
 ip address 10.1.131.1 255.255.255.0
!
Output omitted for brevity
!
interface Integrated-Service-Engine1/0
 service-module ip address 10.1.132.2 255.255.255.0
 service-module ip default-gateway 10.1.131.1
 no keepalive
!
Output omitted for brevity

!
ip route 10.1.132.2 255.255.255.255 Integrated-Service-Engine1/0
!

```

In which three ways does the configuration need to be modified in Cisco Unified Communications Manager Express so that the administrator can open a session with Cisco Unity Express? (Choose three.)

- A. Edit the IP address of the service module.
- B. There is nothing wrong with the configuration. The Integrated-Service-Engine1/0 needs to be restarted.
- C. Edit the IP route statement to change the IP subnet mask to 255.255.255.0.
- D. Add the IP subnet mask to the service-module ip default-gateway statement.
- E. Edit the IP address in the IP route statement.
- F. Add the ip unnumbered Loopback0 command to interface Integrated-Service-Engine1/0.

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

Explanation:

Reference, Student Book 3-34 (Vol. 2)

NEW QUESTION: 142

Refer to the exhibits.

Edit VPIM Location

Display name*

Dial ID*

Partition

Search Scope

SMTP Domain Name*

IP Address*

Recorded Name

Prefixes

Remote phone prefix

Cisco Connection phone prefix

Edit VPIM Location

Display name*

Dial ID*

Partition

Search Scope

SMTP Domain Name*

IP Address*

Recorded Name

Prefixes

Remote phone prefix

Cisco Connection phone prefix

An administrator configured VPIM networking between a Cisco Unity Connection (cuc) and Cisco Unity Express (cue) as shown in the exhibits. Which of the following statements is true?

- A. The VPIM configuration is incorrect. The VPIM Location for Dial ID 102 is not needed.
- B. The VPIM configuration is incorrect. The VPIM Location for Dial ID 101 is not needed.
- C. The VPIM configuration is correct.
- D. The configuration is missing the remote phone prefix on both systems.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 143

When using VPIM Networking for messaging between Cisco Unity servers in different directories, which

two factors should be considered for Audio Format Conversion settings? (Choose two.)

- A. network latency between the local and remote Cisco Unity servers
- B. Audio Format of the outbound message
- C. network bandwidth between the local and remote Cisco Unity servers
- D. DSCP flags on the packet
- E. traffic volume of messages

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 144

In which two scenarios would a caller who is calling into the Cisco Unity Connection general pilot number hear the opening greeting of the voice-mail system and be prompted for a user ID and PIN? (Choose two.)

- A. subscriber who does not send the calling number
- B. subscriber who sends the calling number
- C. A SIP phone user will always be prompted for a user ID and PIN.
- D. non-subscriber
- E. The scenario is invalid.
- F. An SCCP phone user will always be prompted for a user ID and PIN.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 145

In Cisco Unified Communications Manager presence with SIP, if the presence entity resides within the Cisco Unified Communications Manager cluster, how does Cisco Unified Communications Manager respond to a SIP line-side presence request?

- A. by sending a SIP NOTIFY message to the presence watcher to indicate the current status of the presence entity
- B. by sending a SIP SUBSCRIBE message to the presence watcher to request the presence status of the indicated presence entity
- C. by sending SCCP messages to the presence watcher to indicate the current status of the presence entity
- D. by using the Cisco Unified Presence PUBLISH Trunk service parameter on Cisco Unified Communications Manager to associate the user with a line appearance

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 146

Which tool is helpful in obtaining Cisco Unified Personal Communicator log files that can be sent to Cisco TAC for troubleshooting assistance?

- A. Cisco Unified Presence Viewer
- B. Cisco Unified Personal Communicator Viewer
- C. Cisco Unified RTMT
- D. Cisco Unified Presence System Troubleshooter

E. Problem Reporting Tool

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 147

What are four capabilities of Cisco Unified Presence user communication? (Choose four.)

- A. basic audio
- B. remote route optimization
- C. automatic LAN configuration
- D. video conferencing
- E. instant messaging
- F. web collaboration
- G. advanced audio/web hosting
- H. wireless access point

Answer: A,D,E,F ([LEAVE A REPLY](#))

NEW QUESTION: 148

Select and Place:

Drag the steps from the left and drop them in the spaces on the right, in their correct sequence for a SIP call from Cisco Unified Communications Manager Express to Cisco Unity Express.

Receive ACK
Send 200 OK
Receive 100 Trying
Send INVITE message
Receive 180 Ringing

Answer:

Drag the steps from the left and drop them in the spaces on the right, in their correct sequence for a SIP call from Cisco Unified Communications Manager Express to Cisco Unity Express.

CISCO

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NEW QUESTION: 149

Which call handler can be configured to ask callers questions and, once the answers are recorded, sends them to a configured recipient?

- A. after-hours greeting
- B. alternate greeting
- C. standard greeting
- D. interview
- E. directory

Answer: (SHOW ANSWER)

Explanation/Reference:

Explanation: Reference-

<http://www.iphelp.ru/doc/3/Cisco.Press.Configuring.CallManager.and.Unity.A.Step.by.Step.Guide.Jun.2005.eBook-BBL/1587051966/ch09lev1sec1.html>

NEW QUESTION: 150

As a voice implementation engineer, you have been asked to deploy Cisco Unified Presence. Cisco Unified Presence needs to communicate with Cisco Unified Communications Manager for user data synchronization.

What must you configure to make sure that Cisco Unified Presence uses the same authentication to communicate with Unified Communications Manager?

- A. the standard CCMSysUser, which is created as an application user and point it to Cisco Unified Presence
- B. a Java Telephony Application Programming Interface user in Cisco Unified Communications Manager and point it to Cisco Unified Presence
- C. an Administration XML Layer user and point it to Cisco Unified Presence
- D. a VPN profile in Cisco Unified Communications Manager and point it to Cisco Unified Presence
- E. an application user super group access and point it to Cisco Unified Presence
- F. an end-user in Cisco Unified Communications Manager and point it to Cisco Unified Presence

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 151

You are integrating a Cisco Unity Connection server with a Cisco Unified Communications Manager phone system.

You want to create multiple users with voice-mail accounts automatically from existing Unified Communications Manager users.

Which Cisco Unity Connection menu feature should you use?

- A. Consolidated Object Backup and Restore Application Suite feature
- B. Synch Users feature
- C. Task Management feature
- D. Import Users feature
- E. Cisco Voice Technology Group Subscription feature
- F. Bulk Administration tool feature

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 152

Which term is used to define Cisco Unified Presence communications between Cisco Unified Presence clusters in the same domain?

- A. Cisco Unified Presence interclustering
- B. Cisco Unified Presence peering
- C. Cisco Unified Presence domain connector
- D. Cisco Unified Presence federation
- E. Cisco Unified Presence clustering

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 153

On which two protocols is the Voice Profile for Internet Mail protocol based? (Choose two.)

- A. Multipurpose Internet Mail Extension
- B. Session Initiation Protocol for Instant Messaging and Presence Leveraging Extensions
- C. Simple Mail Transfer Protocol
- D. Internet Message Access Protocol

E. Post Office Protocol version 3

F. Internet Relay Chat

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 154

In Cisco Unified Presence, status can be derived from which two events? (Choose two.)

A. client login

B. user selecting "Do Not Disturb"

C. user connecting a headset

D. opening a web page

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 155

Refer to the exhibit.

When the User Defaults parameters are used, at what point can the system administrator change these settings for specific end users?

A. when the system administrator edits the AAA "Authentication" settings for a specific end user

B. when the system administrator edits the existing end-user privileges

C. when the system administrator creates a new end user

D. when the system administrator adds the end user to a specific user group

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 156

What is the maximum number of custom auto-attendant applications that you can set up in Cisco Unity Express?

- A. 4
- B. 3
- C. 5
- D. 6
- E. 2
- F. 1

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 157

Refer to the exhibit.

The exhibit shows two configuration pages from a Cisco Unified Communications Manager (CUCM) interface. The top page is titled "CUCM Port Configuration" and contains the following fields:

- Registration: Unregistered
- IP Address: 10.1.5.15
- ☒ Device is trusted
- Port Name*: CiscoUM1-VI1
- Description: Pub1
- Device Pool*: Default
- Common Device Configuration: < None >
- Calling Search Space: Internal.CSS
- AAR Calling Search Space: Internal.CSS
- Location*: Hub_None
- Device Security Mode*: Non Secure Voice Mail Port
- Use Trusted Relay Point*: Default
- Geolocation: < None >

The bottom page is titled "Directory Number Information" and contains the following fields:

- Directory Number*: 2901
- Partition: Internal_Pt
- Calling Search Space: Internal.CSS
- AAR Group: < None >
- Internal Caller ID Display: VoiceMail
- Internal Caller ID Display (ASCII format): VoiceMail

On the right side of the exhibit, there is a "Port Group Base" configuration page with the following fields:

- Port Group: [blank]
- Status: Port group
- Port Group: [blank]
- Display Name*: [blank]
- Integration Met: [blank]
- Device Name P: [blank]
- Reset Status: [blank]
- Message Wait: [blank]
- ☒ Enable Mes
- MWI On Extens: [blank]
- MWI Off Extens: [blank]
- Delay Between: [blank]
- Maximum Conc: [blank]
- Retries After S: [blank]
- Retry Interval: [blank]

When users press the "messages" button on their IP phones to check voice mail, they are hearing a busy signal. What is causing the issue?

- A. The Partition field is misconfigured.
- B. The Device Name Prefix field is misconfigured.
- C. The Calling Search Space field is misconfigured.
- D. The Directory Number field is misconfigured.
- E. The Port Name field is misconfigured.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 158

You are the VoIP administrator for your company. You have assigned a soft phone to a sales officer.

The user is currently at the airport and uses Cisco Unified Personal Communicator over a VPN connection. The user reports that calls could not be made or received. What should you verify before fixing the problem?

- A. firewall settings in your company network
- B. if the end user is associated with the Client Service Framework device in the Cisco Unified Communications Manager end-user configuration
- C. if directory number is configured to the correct partition and calling search space
- D. user authentication
- E. class of service settings
- F. if global call routing is enabled

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 159

Which internal tool does Lightweight Directory Access Protocol synchronization use to synchronize Cisco Unity Connection user data?

- A. third-party tools
- B. import
- C. bulk edit
- D. Consolidated Object Backup and Restore Application Suite
- E. custom keypad mapping
- F. DirSync

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 160

While attempting to enable the SIP publish trunk in Cisco Unified Presence, it is observed that there is no trunk that is displayed in the drop-down list. Which previous configuration step should be verified?

- A. Verify that the trunk was selected in the Cisco CallManager service parameters.
- B. Verify that the trunk has the correct IP address.
- C. Verify that the Cisco Messaging Interface service has been started.
- D. Verify that the trunk has been enabled for SIP Notify.
- E. Verify that the CUCM service was restarted after configuration.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 161

Which of the following applications collects, distributes, and aggregates user attributes and capabilities?

- A. Cisco Unified Presence
- B. Cisco Unity Connection
- C. Cisco Unified Personal Communicator
- D. Cisco Unified Communications Manager

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 162

As a voice administrator, you have deployed Cisco Unity Connection for voice-mail service. You need to implement dial plan flexibility for Cisco Unity Connection directory to separate addressing and dialing tasks. Which two dial plan components must you configure? (Choose two.)

- A. search spaces
- B. route patterns
- C. transformation patterns
- D. gatekeeper zone prefixes
- E. translation patterns
- F. partitions

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 163

In Cisco Unity Connection, a user uses an Integrated Messaging Access Protocol client, such as ViewMail, to record, send, and forward voice messages to another user. Which system feature is used to map the sender and the recipient of the message to the correct user?

- A. mailbox storage settings and administration
- B. greetings and caller input
- C. distribution lists
- D. Simple Mail Transfer Protocol proxy address
- E. external service accounts
- F. message notification

Answer: D ([LEAVE A REPLY](#))

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