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NEW QUESTION: 1

A customer called is stating they cannot place WebRTC calls. You discover that Avaya Breeze T has not been configured to allow Cross-origin Resource Sharing (CORS).

How would you allow cross-origin resource sharing for all?

A. Use Avaya Aura System Manager (SMGR) web GUI to access the Breeze > Configuration > Attributes, then select the webRTC attributes and check the box Allow Cross-origin Resource Sharing.

B. Use Avaya Aura System Manager (SMGR) web GUI to access the Inventory > Manage Elements.

Edit

the Avaya Breeze element, and check the box Allow Cross-origin Resource Sharing.

C. Use Avaya Aura System Manager (SMGR) web GUI to access Breeze > Configuration > HTTP Security > HTTP CORS tab, the check the box Allow Cross-origin Resource Sharing for all.

D. Use SSH to Avaya Breeze and edit the /etc/config.properties file.

Answer: (SHOW ANSWER)

NEW QUESTION: 2

A Network Administrator of a company has been made aware of a problem with the telephone system, and contacts a few colleagues who have dealt with similar problems in the past.

Which Discipline in 8D Methodology describes the action of the Network Administrator?

A. D2

B. D1

C. D3

D. D4

Answer: (SHOW ANSWER)

NEW QUESTION: 3

After you finish the Avaya Breeze installation you notice that the host name is incorrect.

How can you change the hostname in Avaya Breeze ?

A. Using SSH client login to the SMGR server and run the command CEnetSetup

B. Using System Manager (SMGR), navigate to Breeze > Server Administration

C. Using System Manager (SMGR), navigate to Elements > Routing > SIP Entity

D. Using SSH client login to the Breeze server and run the command CEnetSetup

Answer: (**SHOW ANSWER**)

NEW QUESTION: 4

Under which condition is a Business Partner/Avaya Tier 2 not required to escalate to Avaya Tier 3?

A. when the issue is a common one resolved through an upgrade

B. when the customer issue is not service affecting

C. when the issue for the customer is intermittent

D. when the Business Partner/Avaya Tier 2 have isolated issue and found a resolution

Answer: (**SHOW ANSWER**)

NEW QUESTION: 5

Which three standards does the Avaya Aura Application Enablement Services (AES) support? (Choose three.)

A. Media Stream Reservation Protocol (MSRP)

B. Far End Camera Control (FECC)

C. Computer Supported Telecommunications Applications (CSTA)

D. Java Telephony API (JTAPI)

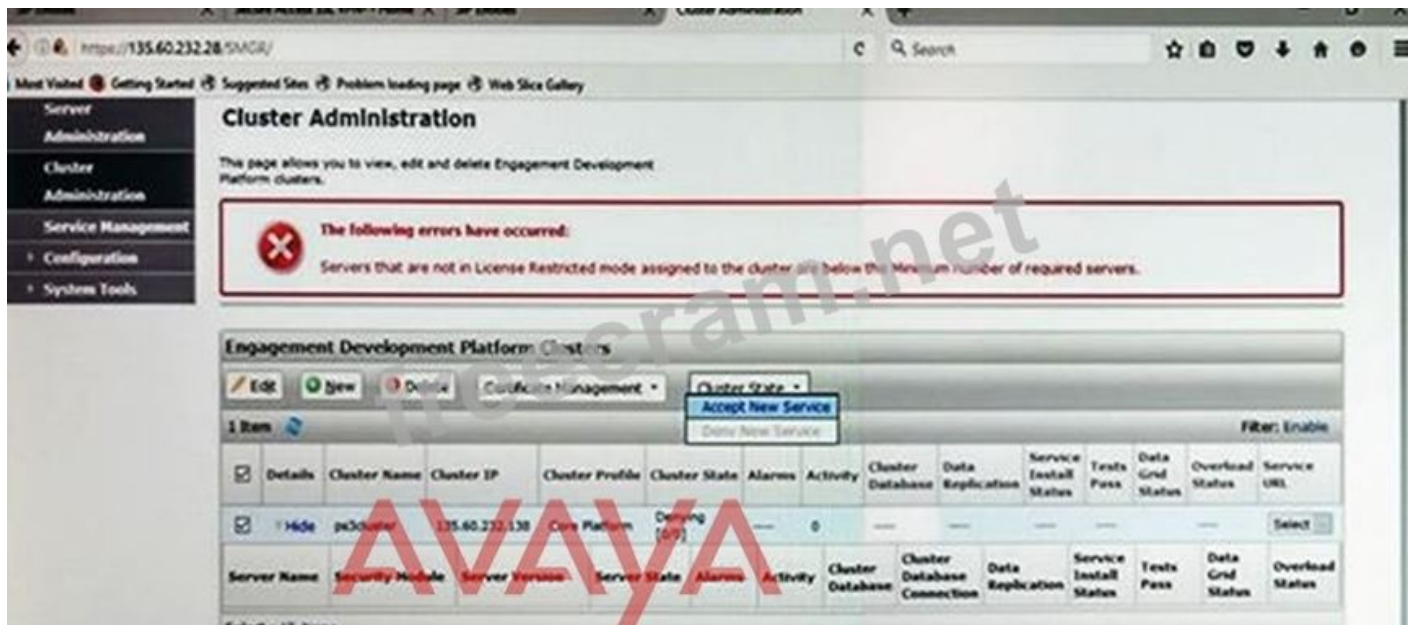E. Telephony Server API (TSAPI)

Answer: (**SHOW ANSWER**)

NEW QUESTION: 6

Which statement about Network Routing Policies in Avaya Aura Session Manager (SM) is true?

A. A dial pattern and routing policy are necessary in SM to call from an H323 device to a Basic/Native SIP device (without an Avaya Aura Communication Manager profile).

B. A dial pattern and routing policy are necessary in SM to call from an AST device to an H323 device on the same Avaya Aura Communication Manager (CM).

C. A dial pattern and routing policy are necessary in SM to call from an H323 device to an AST device on the same Avaya Aura Communication Manager (CM).

D. A dial pattern and routing policy are necessary in SM to call from a Basic/Native SIP device (without a CM profile) to an H323 device on Avaya Aura Communication Manager (CM).

Answer: (**SHOW ANSWER**)

NEW QUESTION: 7

Refer to the exhibit.

In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Breeze > Server Administration which shows green check under License Mode, and a System State of Denying.

Which action needs to be taken to solve this problem?

A. Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.

B. Under Avaya Breeze > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.

C. Edit the cluster to change the cluster profile from Core Platform to General Purpose.

D. Obtain and install an Avaya Breeze license on webLM with more instances of Avaya Breeze nodes.

Answer: (SHOW ANSWER)

NEW QUESTION: 8

Incoming SIP Trunking calls from Service Provider to Session Manager are failing because Avaya Session Border Controller for Enterprise (SBCE) is not sending a domain name in the TO, FROM and REQUEST headers.

What needs to be changed in SBCE to make this happen?

A. In SBCE GUI, navigate to Global Profiles > Topology Hiding. Edit the SessionManager_TH to change the To, From and Request Headers Replace Action, to Overwrite with domain name.

B. In SBCE GUI, navigate to Global Profiles > Routing. Edit the Session Manager Routing Profile to link to a URI Group, which has the To, From and Request Headers and Replace Action set to Overwrite with domain name.

C. In SBCE GUI, navigate to Device Specific Settings > Endpoint Flows > Server Flows. Edit the Session Manager flow to change the End Point Policy Group to default-low.
D. In Avaya Session Border Controller for Enterprise (SBCE) GUI, navigate to Global Profiles > Server Configuration > Edit the Session Manager server entry to set "Overwrite Domain Name."
Answer: (SHOW ANSWER)

NEW QUESTION: 9
Which two trace tools are available for Session Manager? (Choose two.)
A. Pcap
B. the CallTrace command on the Session Manager Command Line Interface
C. the traceSM command on the Session Manager Command Line Interface
D. the List trace command on the Session Manager Command Line Interface
E. Trace Viewer in the System Manager GUI
Answer: (SHOW ANSWER)

NEW QUESTION: 10
A customer called in stating that none of their users can IM or see each other's Presence. After troubleshooting you discover that default gateway of the Avaya Breeze SM100 has the wrong IP Address in the configuration.
Where would you go to correct this problem?
A. Use Avaya Aura System Manager web GUI to update the SIP Entity screen.
B. Use SSH to Avaya Breeze , and use the route command to correct the routing table.
C. Use SSH to Avaya Breeze , and run SMnetSetup.
D. Use Avaya Aura System Manager web GUI to access the Engagement Development Platform < Server Administration, and edit the Server Instance.
Answer: (SHOW ANSWER)

NEW QUESTION: 11
When a user is forwarded to Avaya Aura Messaging (AAM), Avaya Aura Communication Manager (CM) needs to indicate to AAM who the call was originally destined for, so that the message is left in the correct mailbox.
Which SIP header is used to indicate for whom the call was originally destined, and the reason for being forwarded to AAM?
A. B = history info
B. To
C. Request
D. P-Asserted-Identity
Answer: (SHOW ANSWER)

NEW QUESTION: 12

In which three modes can you use the command traceSBC in Avaya Session Border Controller?
(Choose three.)
A. Summary-time mode
B. Non real-time mode
C. Automatic mode
D. Ladder mode
E. Real-time mode
Answer: (SHOW ANSWER)

NEW QUESTION: 13
The Entity Monitoring column on the Session Manager Dashboard shows two figures per line.
How should these two figures be interpreted?
A. the first number indicates the number of unmonitored links, the second number indicates the total number of monitored links
B. the first number indicates the number of retries, the second number indicates the total number of links monitored
C. the first number indicates the total number of links monitored, the second number indicates the number of links down
D. the first number indicates the number of links down, the second number indicates the total number of links monitored
Answer: (SHOW ANSWER)

NEW QUESTION: 14
When a customer calls voicemail to retrieve their messages they hear "Hello, to access your mailbox..." instead of the users named followed by "please enter your password...".
After troubleshooting you discover that the Caller ID is not being sent correctly, therefore Avaya Aura Messaging (AAM) is not able to identify the correct mailbox associated with the station number calling into AAM.
How can this problem be fixed?
A. In Session Manager, configure a DigitConversionAdapter with 'fromto=true' to update the 'Form' header as well as the P-asserted-identity, and link it to the AAM SIP Entity.
B. Change clid-numbering 0 SAT form to send the correct CLID.
C. Having identified the trunk group from Avaya Aura Communication Manager (CM) to AMM is public, change public-unknown-numbering 0 SAT form, to send the correct CLID.
D. Using AAM web GUI access Administration > Messaging > Telephone Integration, write a caller ID modification rule to correct the incoming CLID format.
Answer: (SHOW ANSWER)

NEW QUESTION: 15
In which two Avaya Aura Communication Manager (CM) System Administration Terminal (SAT) forms does the SIP domain need to be configured? (Choose two.)

A. ip-network-map

B. signaling-group

C. trunk-group

D. ip-network-region

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 16

Avaya currently uses the online tool called Avaya Diagnostic Methodology (ADM) for partners to raise trouble tickets and receive assistance, and expects customers/partners to have performed the following tasks before raising a trouble ticket.

1. Clearly stated the problem.

2. Detailed the findings.

3. Clarified the problem.

When they receive the trouble ticket, what is the next step in ADM that Avaya Tier 3 support will perform?

A. Install a patch to fix the problem.

B. Praise individuals for contribution.

C. Update the Knowledge Management database.
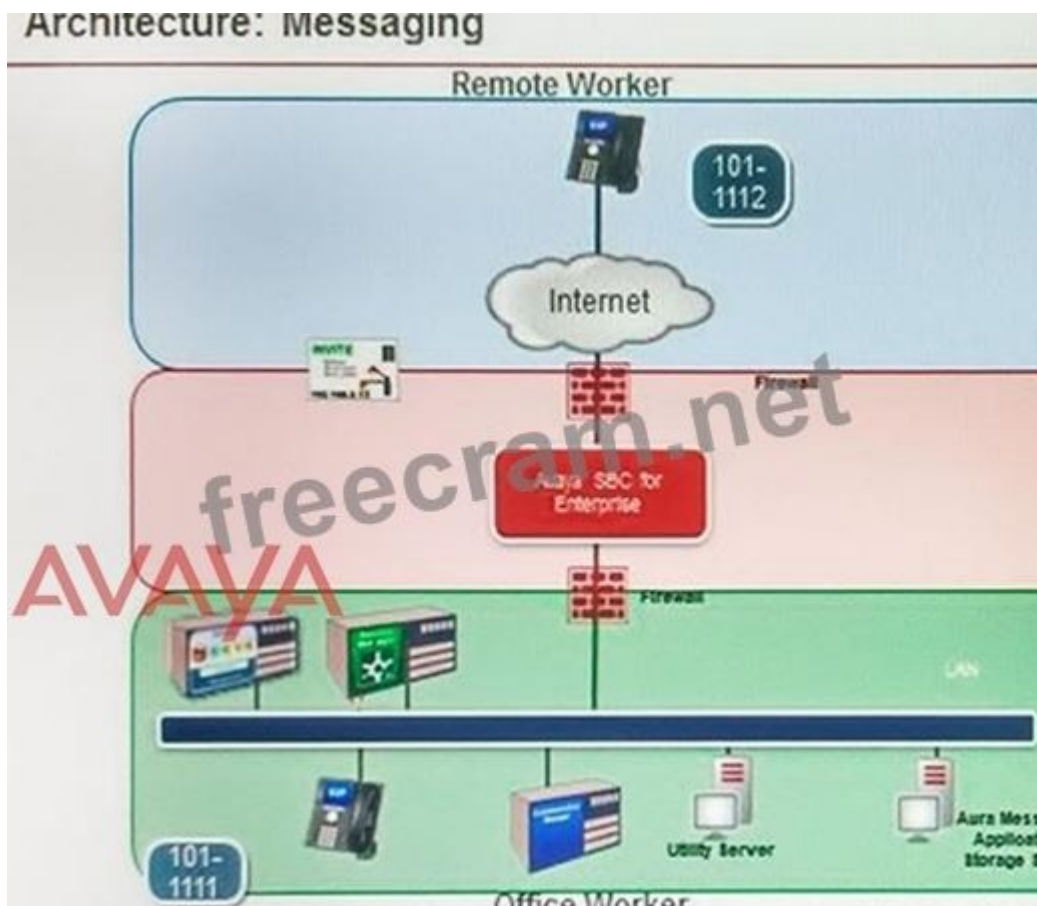
D. Implement a solution.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 17

Architecture: Messaging

Refer to the exhibit.

Avaya Tier 3 support receives a case escalated by Tier 2 where the customer cannot receive incoming calls, but can make calls out successfully. The trace shows that the incoming calls arrive at the Avaya Session Border Controller for Enterprise (SBCE) but fail to get routed into the customer enterprise network.

Based on this information, what is and is not working?

A. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. SBCE is partially working, but routing may be incorrect.

B. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. The public network is not working.

C. The local area network and Avaya Aura Session Manager are working. Avaya Aura Communication Manager is not working.

D. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. SBCE is not working.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 18

A customer reports that remote worker users cannot see their feature buttons. Their Avaya Session Border Controller for Enterprise (SBCE) was recently damaged and replaced due to a lightning strike. After doing some troubleshooting, support was able to see that PPM was misconfigured in the SBCE.

Which tool was used, and which symptoms were visible that pointed to this issue?

A. List trace; PPM requests were going to Avaya Aura Session Manager instead of the PPM server

B. traceHTTP; all HTTP requests were going to SBCE instead of Avaya Aura Communication Manager

C. traceSM; SIP requests were going to Avaya Aura Session Manager instead of SBCE

D. traceSBC with PPM debugging enabled; PPM requests were seen to be going to the Utility Server instead of Session Manager

Answer: (SHOW ANSWER)

NEW QUESTION: 19

Who is responsible for Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology?

A. Business Partners

B. Avaya Tier 3

C. Avaya Tier 2

D. Third Party Support

Answer: (SHOW ANSWER)

NEW QUESTION: 20

Avaya Aura Messaging (AAM) needs to communicate with Avaya Aura Session Manager (SM) whose identity certificates have been signed by Avaya Aura System Manager (SMGR) Certificate Authority (CA).

How does AAM get a copy of the Trusted SMGR CA Certificate?

A. The certificate is retrieved from SMGR automatically when AAM services are started.

B. The certificate installs as a result of the enrollment process.

C. The certificate needs to be manually installed.

D. The certificate installs as a result of running 'initTM -f'.

Answer: (SHOW ANSWER)

NEW QUESTION: 21

After completing Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology, what is the next discipline to be completed?

A. Discipline 5 - Choose Corrective Actions

B. Discipline 5 - Implement Corrective Actions

C. Discipline 5 - Implement a Work-around

D. Discipline 5 - Prevent Recurrences

Answer: (SHOW ANSWER)

NEW QUESTION: 22

Where can an administrator go to validate the Breeze/WebRTC cluster is synchronized to Avaya Aura System Manager (SMGR)?

A. the Synchronization menu in Breeze web interface

B. the Duplication menu in SMGR web interface

C. the Replication menu in WebRTC web interface

D. the Replication menu in SMGR web interface

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

In Avaya Aura 7, how are calls typically routed from Avaya Aura Communication Manager (CM) to Avaya Aura Messaging (AAM)?

A. Using SIP via Avaya Aura Session Manager (SM), a dial pattern or regular expression forwards the call to AAM.

B. Using SIP via Avaya Aura Session Manager (SM), AAM is built as a user with a Communication Profile and registry routing forwards the calls to AAM.

C. Using an in-directly routed H.323 trunk group between CM and AAM via Session Manager

D. Using a direct H323 trunk group between CM and AAM.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 24

A customer calls Avaya support because their 3rd party SIP telephones are not working. Support is able to confirm that the telephones are not supported and do not integrate with Communication Manager or Session Manager.

Which two pre-implementation steps were omitted? (Choose two.)

A. Establish connectivity.

B. Test all third-party equipment and software.

C. Provide accurate licensing specification.

D. Upgrade Communication and Session Manager.

E. Access support.avayA.com to verify customer systems compatibility.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 25

In which way can you check the version of Presence Services snap-in installed on the Avaya Breeze platform?

A. Use Avaya Aura System Manager and navigate to Elements > Breeze > Server Administration, and read the version displayed.

B. Use puTTY SSH to the Avaya Breeze platform, login as cust, then execute the swversion - PresenceServices command.

C. Use puTTY SSH to the Avaya Breeze platform, login as cust, then execute the swversion command.

D. Use Avaya Aura System Manager and navigate to Elements > Breeze > Service Management > Services, and read the version displayed.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

In Avaya Aura 7 the Avaya Session Border Controller for Enterprise (SBCE) license is installed on a System Manager (SMGR) WebLM server. The EMS points to the WebLM server using a URL. What is the correct syntax of the URL where 135.xxx.xxx.xxx. is the IP address of the SMGR WebLM server?

A. https://135.xx.xxx.xx:8080/LicenseServer

B. https://135.xx.xxx.xx:52233/WebLM/LicenseServer

C. https://135.xx.xxx.xx/WebLM

D. https://135.xx.xxx.xx:8443/WebLM/LicenseServer

Answer: (SHOW ANSWER)

NEW QUESTION: 27

You are troubleshooting a TLS link down message between Avaya Aura Session Manager (SM) and Avaya Session Border Controller for Enterprise (SBCE). Tracing on SM and SBCE reveals a Fatal Error Unknown CA message being sent by SBCE when it receives the Server Identity certificate from SM.

To solve this problem, which two actions need to be completed? (Choose two.)

A. Install the Certificate Authority certificate that signed SBCE identity certificate into SM.

B. Install the Certificate Authority certificate that signed the SM identity certificate into SBCE.

C. Export the SBCE identity certificate and import it into SM.

D. Add the Certificate Authority certificate into the TLS profile Peer Verification List.

Answer: (SHOW ANSWER)

NEW QUESTION: 28

In which way can you check if the Avaya Aura Messaging (AAM) server is using the correct certificate?

A. Using AAM SMI, navigate to Administration > Messaging > Security > Trusted Certificates

B. Using AAM SMI, navigate to Administration > Messaging > Security > Server/Application Certificates

C. Using AAM SMI, navigate to Administration > Server Maintenance > Security > Server/Application Certificates

D. Using AAM SMI, navigate to Messaging > Software Management > Software Verification

Answer: (SHOW ANSWER)

NEW QUESTION: 29

A maintenance engineer logs onto the Command Line Interface (CLI) of Avaya Aura Messaging (AAM) and issues the vmstat command.

What information will the display present?

A. The statistical information about voicemail boxes

B. The count of mailbox password violation attempts

C. The amount of virtual memory used

D. The status information about the virtual machine

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

Which two statements describe the 8D-Troubleshooting Methodology? (Choose two.)

A. It is eight steps that define how to escalate third-party integration issues.

B. It is eight steps used to guarantee systems are operational after an implementation.

C. It is eight steps that guarantee a logical way to isolate an issue.

D. It is eight steps that guarantee a thorough analysis of a failure, containment actions, full resolution, and prevention for the future.

E. It is eight steps that ensure a faster time to resolution.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 31

When Avaya Session Border Controller for Enterprise (SBCE) initially receives the message from a SIP endpoint wanting to update their Presence status, which operation does it perform?

A. It authenticates and encrypts the message and registers the user.

B. It authenticates, encrypts the Presence status message, and replaces its own IP address with the Avaya Aura Presence (PS) IP address.

C. It authenticates and encrypts the message, and replaces its own IP address with the Session Manager IP address.

D. It authenticates message and encrypts the Presence status.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 32

Which statement about RTP media stream and Avaya Session Border Controller for Enterprise (SBCE) is true?

A. An RTP media stream will always bypass an SBCE.

B. An RTP media stream will transcode the codec as it flows the SBCE.

C. An RTP media stream will only flow through the SBCE if it is encrypted.

D. An RTP media stream will typically flow through the SBCE.

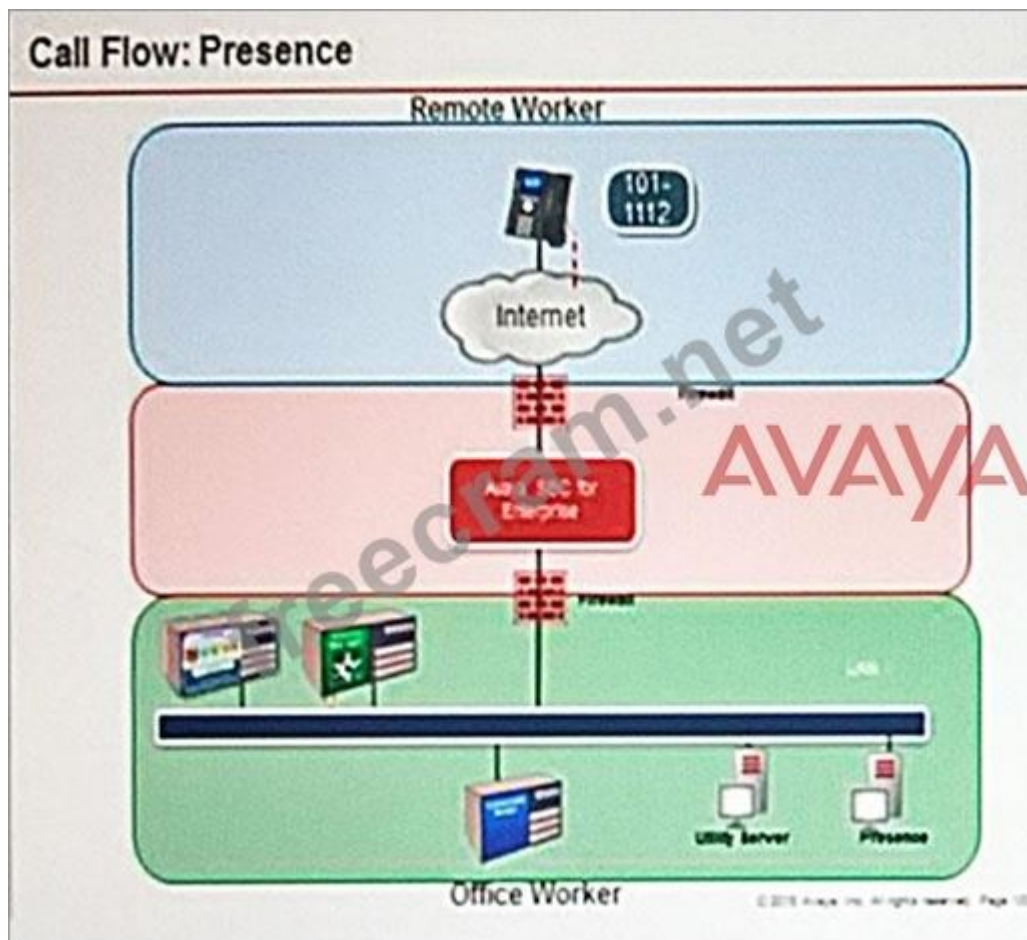**Answer: ([SHOW ANSWER](#))**

NEW QUESTION: 33

Right after an Avaya Breeze installation, the customer called in stating WebRTC calls are not working.

Where can the administrator go to verify that the Avaya Breeze server was configured to Accept Service?

A. Avaya Breeze web GUI, and navigate to Avaya Breeze Dashboard.

B. Avaya Breeze command line, and run the status service command.

C. Avaya Aura System Manager web GUI, and navigate to Breeze Dashboard.

D. Avaya Aura System Manager command line, run the status service command.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 34

Refer to the exhibit.

SIP endpoint 101-1112 is updating its Presence status with the Avaya Aura Presence (PS).

Based on the exhibit, which statement about the message flow is true?

A. Avaya Aura Presence sends Notify to the telephone via Avaya Aura Session Manager.

B. Phone sends Register message to Avaya Aura Session Manager via Avaya Session Border Controller for Enterprise.

C. The telephone sends Subscribe message to Avaya Aura Session Manager via Avaya Session Border Controller for Enterprise.

D. Avaya Aura Presence sends Notify to the SIP endpoint via Avaya Session Border Controller for Enterprise.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 35

You need to make a traceSBC in order to find a SIP trunk issue.

After logging into the Session Border Controller (SBC) as user ipcs, in which two valid ways can you issue the traceSBC command? (Choose two.)

A. sudo traceSBC

B. traceSBC -now

C. su root, then enter <root password> and finally enter traceSBC

D. traceSBC -trunk

E. su sroot, then enter <sroot password> and finally enter traceSBC -now

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 36

What are two ways to verify that STUN/TURN messages are being received from web browser at the Avaya Session Border Controller for Enterprise (SBCE)? (Choose two.)

A. Enable traceHTTP with the STUN/TURN option enabled.

B. Enable traceSBC with the STUN/TURN option enabled.

C. Enable debug logging on SBCE and look in ipcs.log.

D. Enable traceFW with the STUN/TURN option enabled.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 37

To validate the initial system status of Breeze with the WebRTC Snap-I, which two components should be checked? (Choose two.)

A. cluster status

B. application

C. installation status

D. configured certificates

E. licensing status

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 38

After upgrading Avaya Aura Application Enablement Services (AES), the customer's CTI application does not seem to be working.

Which two methods can be used to verify AES system status? (Choose two.)

A. Access the AES command line, and run the status aesvcs cti-link command.

B. Using Communication Manager's System Administration Terminal (SAT), run the status aesvcs ctilink command to see the service state.

C. Access the TSAPI web interface to monitor AES.

D. Access the AES web console, and view the services status in the AES menu.

E. Access Communication Manager (SAT), and run the statapp command to view AES services status.

Answer: (SHOW ANSWER)

NEW QUESTION: 39

Which tracing tools that help to debug WebRTC protocols are available on the Avaya Breeze platform?

A. traceTURN, traceSTUN, and traceHTTP

B. traceHTTP and traceCE

C. traceSTUN, traceTURN, and traceCE

D. traceWEB and traceSM

Answer: (SHOW ANSWER)

NEW QUESTION: 40

traceSBC is a tool that can be used to trace the calls that cross through the Avaya Session Border Controller (SBC), calls to the public network, or calls from the public network.

Which two statements describe another function of traceSBC? (Choose two.)

A. traceSBC can trace SIP trunk calls but not Remote Workers calls at the same time

B. traceSBC parses Avaya SBCE log files and displays SIP and PPM messages, you can use the tool even in case of TLS and HTTPS

C. traceSBC can only be used to view PPM messages if they are transported using HTTP instead HTTPS

D. traceSBC can be used to view STUN/TURN messages.

E. traceSBC command can be used from CLI ipsec user

Answer: (SHOW ANSWER)

NEW QUESTION: 41

Considering the message flow to an Avaya Aura Contract Center (AACC) Agent Desktop, which protocol is used to communicate between AACC and Avaya Aura Application Enablement Services (AES)?

A. WCF

B. DMCC

C. TSAPI

D. TR87

Answer: (SHOW ANSWER)

NEW QUESTION: 42

A Maintenance Engineer logs onto the Command Line Interface (CLI) of Avaya Aura Messaging (AAM) and issues the vmstat command.
What information will the display present?
A. information about the volatile memory
B. count of mailbox password violation attempts
C. status information about the virtual machine
D. statistical information about voicemail boxes
Answer: ([SHOW ANSWER](#))

NEW QUESTION: 43
Which tool has an option to debug the TLS handshake between the server and the client?
A. SIP Trace Config and SIP Trace Viewer
B. List trace tac 701/tls
C. traceSM
D. List trace tac 701
Answer: ([SHOW ANSWER](#))

NEW QUESTION: 44
A customer reports that they cannot place calls to the Public Network using the SIP Service Provider after a technician had finished fixing an issue in the Session Border Controller (SBC). Within Avaya SBC, in which three places do you check the configuration of the SIP Trunks? (Choose three.)
A. Routine Configuration
B. Media Interface
C. Signaling Interfaces
D. PPM Services
E. Server Configuration
Answer: A,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 45
Which method can be used to verify the Client and TSAPI services have been administered correctly?
A. The TSAPI test is call initiated from CTI endpoints using SIP telephones.
B. The TSAPI test is call initiated within the TSAPI web interface > TSAPI Monitoring Tool menu.
C. The TSAPI test is call initiated within the Utilities > Diagnostics > AE ServiceTSAPI Test menu.
D. The TSAPI test is call initialed from within Avaya Aura Communication Manager (CM) command line using the test TSAPI interface command.
Answer: ([SHOW ANSWER](#))